



# Epsom Coaches



“THE WINNING TEAM”

**Coach Industry Awards 1996/7**

Bournemouth International Centre 23<sup>rd</sup> November 1996



*The directors and management of Epsom Coaches, with their wives together with host Tom O'Connor celebrate their success.*

**Epsom Coaches**

**WINNER**

*Overall Coach Operator of the Year*

**Epsom Coaches**

**WINNER**

*Operator of the Year (16-39 coaches)*

**Epsom Coaches**

**WINNER**

*Safety Award of the Year*

**Epsom Coaches**

**WINNER**

*Fleet Livery of the Year*

**Steve Whiteway**

*of Epsom Coaches*

**WINNER**

*Coach Manager of the Year*

**Brian Mutter**

*of Epsom Coaches*

**FINALIST**

*Engineer of the Year*

At this prestigious event, Epsom Coaches swept the board taking more awards than any other operator or industry supplier. The 700 members of the coach industry present, witnessed a glittering evening with entertainment from Tom O'Connor and the Rubettes.

Regarded as the premier event for the Coach Industry, Epsom Coaches have proven themselves to be the No 1 coach operator in Great Britain, through a combination of professionalism, attention to detail and ensuring only the best for its varied client base.

Read on to find why **Epsom Coaches** are No 1.



**Overall Coach Operator of the Year:** A delighted Roy Richmond, Chairman and son of the founder of Epsom Coaches, established in 1920, accepts the award as Overall Coach Operator of the Year on behalf of the Company. He remarked "to be judged foremost in an industry of some 4000 coach operators is a very great honour and a tribute to each and every member of our 100 strong staff".

**Coach Operator of the Year:** (16-39 vehicles) Judged the best fleet of its size in the U.K.

**Safety Award of the Year:**

Awarded to Epsom Coaches for its range of Initiatives, such as the production of safety leaflets and driver awareness, standard fitment of seatbelts before public concern forced government action, all drivers required to take the Institute of Advanced Motorists test within 6 months of employment; 60 m.p.h. speed limit for 16 years with a positive contribution to safety campaign's and active involvement with the Coach Association and B.U.S.K.



**Fleet Livery of the Year:** Epsom Coaches livery is recognised throughout Europe and has now been judged as the best fleet livery in the UK. The judges recognised the timeless quality of the familiar red and cream livery which has achieved a "classic" status.



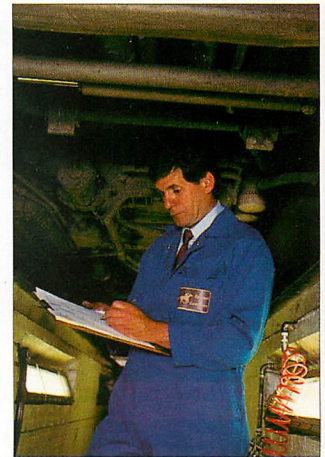
**Coach Manager of the Year:**

Steve Whiteway, Operations Director has achieved the ultimate accolade from his industry peers, being recognised for his outstanding contribution not only to Epsom Coaches, but to the coach industry as a whole.

**Engineer of the Year:**

Service Manager, Brian Mutter can take much of the credit for the excellent safety record enjoyed by Epsom Coaches, his attention to detail and commitment to the highest standards of operation has been recognised by reaching the finals against stiff competition.

**Energy Efficiency Award:** Presented as part of the Surrey Business Awards, Epsom Coaches are recognised for their pioneering approach to energy management, carefully specifying the types of vehicle operated for low fuel consumption and with environmental considerations in mind.



**More news from Epsom Coaches**

**Investment in Technology:** Not content with standing still, considerable investment has been made recently with state of the art computer systems speeding up the processing of clients requirements and improving presentation. Steve Whiteway remarked "we use computer technology to enable staff to devote more time to our clients, which allows them to give a higher level of personal service, whilst at the same time providing accurate information".



**Investment in Coaches:** Our choice of vehicle manufacturer is particularly important, we look for quality of manufacture, together with reliability and safety features and take an active part in developing a vehicle to suit the high standards our clients demand. With a further six coaches on order for early 1997 costing in the region of £160,000 each, Epsom Coaches are sure to remain in the forefront of the coach industry.

**Keeping Cool !!** With an increasing tendency to hot summers and the demands of our colonial cousins we only buy coaches with regulated air-conditioning, the difference has to be experienced to be believed!



**Driver aware!** The coach driver is the single most important ingredient for a coach operator, Epsom Coaches realise this and enjoy a reputation for their drivers ensuring they are at all times, respectful, practice safe driving and above all professional. In house training ensures this, but mostly it comes down to personality, essential in the people business.

Epsom Coaches are suppliers to over 4000 organisations and individuals, all of whom have recognised the importance of employing a coach operator who they can trust and rely on, from corporate bodies, government departments, tour and conference organisations, educational establishments and individuals, all choose Epsom Coaches, the name you can depend on...

**01372 725252**

**FOR PERSONAL ATTENTION TO YOUR REQUIREMENTS**