



Epsom
Holidays



UK & European
Coach & Air Tours 2003

Time for you

Time for you...

...to unwind

Welcome to our 2003 holidays brochure.

Once again, we have made several changes and improvements, which we hope you will appreciate.

Firstly, we have introduced couriers on all our overseas holidays, which we are sure will enhance your enjoyment of the places visited and look after you, as you sample the delights of Europe.

There are several new tours, both in the UK and across Europe. We have also changed the itineraries on many of the holidays and there are several interesting new places to visit. Our research shows that many customers would like to return to an area, but visit new towns and attractions.

New for 2003 are horseshoe ratings of hotels.

Your questionnaire ratings for the tour are carefully scrutinised and we produce customer satisfaction statistics. Therefore, at a glance, you can see how other customers rated the hotel you are considering, surely the best recommendation of all!

We hope you will find something of interest and look forward to welcoming you on board in 2003.

Andrew Richmond, Managing Director



Travel in comfort and style



Godhill Village, Isle of Wight

...to be spoilt

We carefully select our hotels and choose those which offer high standards of comfort and service coupled with good value for money. Each has its own distinct character, from traditional seaside hotels and country houses to modern city centre properties. Many of the hotels in this brochure have been used by Epsom Holidays for several years and to help you choose your holiday destination, we have introduced our unique horseshoe ratings. These are based on our customers' appraisals, so you can be sure to get an impartial opinion (see page 45 for more details). On UK tours, start the day with a full cooked breakfast and in the evening enjoy a menu with several tempting choices. On the continent, your day begins with a buffet breakfast and there is usually a set menu of a local dish in the evening.



Knaresborough Castle

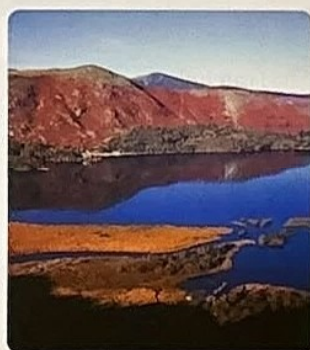
...to relax

You're in good hands and good company. Settle back and relax, letting one of our experienced drivers transport you through the highways of the UK and Europe. Most of our drivers have been with us for many years and their personality is an integral part of your holiday experience. Each is keen to show you the interesting and beautiful places each region we visit has to offer. New for 2003, all our European tours will be courier escorted, who will be on hand to help you get the most from your holiday with us. Luggage handling is included in the tour cost (except at airports).

Call our Priority Booking Hotline on
01372 731705



Amsterdam



Derwentwater, Keswick

...to have peace of mind

Book with confidence. Epsom Holidays is financially bonded with the Bonded Coach Holidays section of the Confederation of Passenger Transport. We have a no surcharge guarantee, which means the price you see is the price you pay.

The air holidays in this brochure are ATOL Protected by the Civil Aviation Authority. Our ATOL number is ATOL 4035.



...to travel

We pride ourselves on the quality of our coach fleet. Travel in comfort and style in your air-conditioned vehicle. For your comfort all coaches are non-smoking and most have a servery with hot and cold beverages and WC. We offer local picking up points and there are no feeder coaches, so your holiday begins the moment you step on board. Safety is paramount and each coach is fitted with seat belts and a host of features to ensure your journey is trouble-free.

Special Offers

Early Booking Discounts

Applies to holidays from this brochure booked before the 30th November 2002. All holidays must be booked at the same time and for the same passengers. Discount will be applied to the last holiday.

2nd Holiday - £10 off per person 4th Holiday - £30 off per person
3rd Holiday - £20 off per person 5th Holiday - £50 off per person

See page 45 for Picking Up Points and page 47 for Diary of Tours

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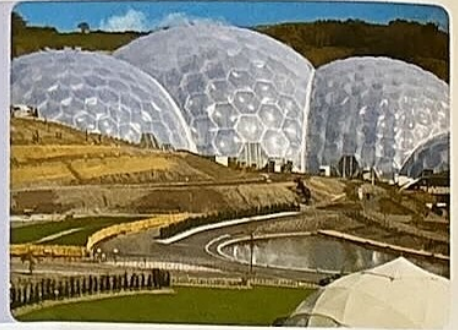
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England's Golden West

4

The Eden Project

A trip to Eden should not be missed! This exciting project has already established itself as one of the top attractions in the country. In the humid tropical 'biodome' there are a vast array of exotic, colourful and rare plants. Continue your journey through the warm temperate 'biodome', which houses a selection of plants from the Mediterranean, America and Africa. The 'biodomes' are spectacularly set in a hillside surrounded by huge landscaped gardens. Our holidays featuring the Eden Project are very popular and we strongly recommend early booking to avoid disappointment.



Cornish Riviera and Eden Project

5 and 6 Days

Visit this rugged corner of England with a trip to the Eden Project. New for 2003 are visits to Land's End and the National Seal Sanctuary.

Your Holiday Itinerary

Day 1 We journey down to Cornwall, making convenient stops and arriving early evening in Falmouth.

Day 2 Free to explore Falmouth.

Day 3 Visit the Eden Project (see above).

Day 4 Morning visit to Land's End, with spectacular craggy seascapes and views of the wild Atlantic Ocean. Later travel to the beautiful resort of St Ives, with colour-washed cottages and winding streets. An artist's delight!

Day 5 (6 day tour only) Morning visit to the National Seal Sanctuary at Gweek. See rescued examples of these enchanting creatures, nursed back to health before being released again into the sea.

Day 5/6 Homeward journey.

Your Holiday Hotel – Falmouth Beach Hotel

AA 3 star UUUUU

Modern hotel in a wonderful position, overlooking Gyllyngvase Beach, but within walking distance of the town centre.

Outdoor and indoor pools (closed until May). Live entertainment in the high season. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Most rooms are non-smoking. Lift to most rooms.



Land's End



Falmouth

Your Holiday Base – Falmouth

Picturesque resort and yachting haven situated on the third largest natural harbour in the world. The headland is dominated by Pendennis Castle, built by Henry VIII.

What's Included

- Carvery dinner, bed and breakfast (4/5 nights)
- Coach travel
- Admission to the Eden Project
- Admission to Land's End
- Admission to the National Seal Sanctuary (6 day tour only)

Departure	Pick up	Price	Single
5 day holiday			
Mon 24 Mar	E	£272	£319
Mon 5 May	J	£332	£379
6 day holiday			
Mon 16 Jun	M	£415	£472
Mon 14 Jul	J	£425	£482
Mon 15 Sep	E	£462	£519
Average home time 6-7.30pm			

A Taste of Eden

3 Days

An ecological experience with a difference; discover plants and nature from around the world.

Your Holiday Itinerary

Day 1 Stop for lunch in Sherborne and arrive late afternoon in Plymouth.

Day 2 A whole day to enjoy the Eden Project.

Day 3 Homeward journey.

Your Holiday Hotel – Plymouth Moat House

3 star standard

Modern hotel situated on Plymouth Hoe with fine views of the harbour. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.

What's Included

- Dinner, bed and breakfast (2 nights)
- Coach travel
- Admission to the Eden Project

Departure	Pick up	Price	Single
3 day holiday			
Fri 25 Apr	J	£169	£209
Fri 12 Sep	E	£185	£222
Fri 17 Oct	M	£159	£195
Average home time 5-6.30pm			



Eden Project

Eden Garden Trail

5 Days

Enjoy the cream of Cornwall's great gardens and the impressive Eden Project.

Your Holiday Itinerary

Day 1 A relaxing journey, arriving late afternoon in Newquay.

Day 2 Visit Trewithen Gardens, near Truro. See the magnificent collection of rhododendrons, magnolias and many rare specimens.

Day 3 Visit Trelissick (National Trust, admission extra), a 25 acre plantsman's delight of tranquil beauty, with azaleas and camellias, set amid rolling parkland with panoramic views.

Day 4 Visit the Eden Project (see page 5).

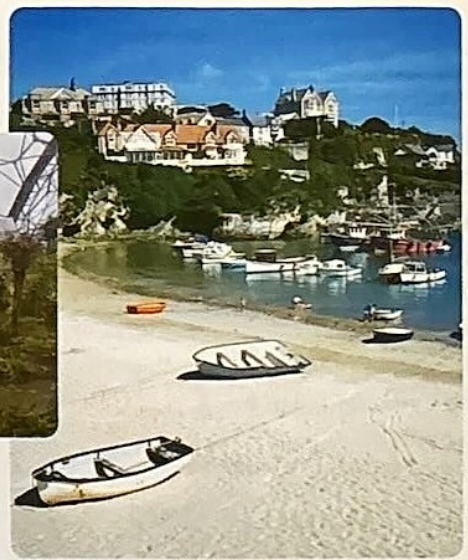
Day 5 Homeward journey.



Trelissick



Eden Project



Newquay Harbour

Your Holiday Hotel

– Kilbirnie Hotel

AA 3 star **UUUU**

Family-owned and run hotel in one of the best positions in Newquay. Indoor and outdoor heated pools, solarium and sauna. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.

Your Holiday Base

– Newquay

One of Cornwall's leading resorts, popular with all ages. Miles of sandy beaches and lovely cliff top walks.

What's Included

- Dinner, bed and breakfast (4 nights)
- Coach travel • Admission to the Eden Project • Admission to Trewithen Gardens

Departure	Pick up	Price	Single
5 day holiday			
Mon 31 Mar	M	£285	£305
Mon 28 Apr	E	£295	£315
Average home time 5-6.30pm			

Newquay and Eden Project 5 Days

Staying in the lively resort, we visit the amazing Eden Project. New for 2003 are visits to Lanhydrock and Padstow.

Your Holiday Itinerary

Day 1 A pleasant journey, arriving early evening in Newquay.

Day 2 Morning free to explore Newquay.

Afternoon visit to Lanhydrock House and Gardens (National Trust, admission extra). This magnificent Victorian house is surrounded by 400 acres of parkland. Enjoy the impressive long gallery and extensive servant's quarters.

Day 3 Visit the Eden Project (see previous page).



Lanhydrock Gatehouse

Day 4 Travel to the picturesque fishing port of Padstow. The 15th century church looks down over crooked streets, with houses dating from the Middle Ages.

Day 5 Homeward journey.

Your Holiday Hotel

– Kilbirnie Hotel

See description above.

Your Holiday Base

– Newquay

See description above.

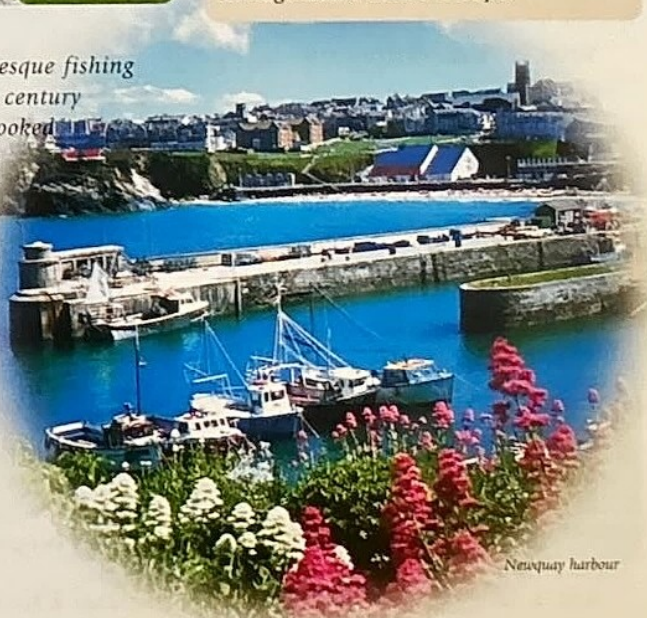
What's Included

- Dinner, bed and breakfast (4 nights)
- Coach travel • Admission to the Eden Project

Departure	Pick up	Price	Single
5 day holiday			
Mon 9 Jun	J	£322	£342
Mon 18 Aug	E	£322	£342
Average home time 5-6.30pm			



Formal Gardens, Lanhydrock



Newquay harbour

Call our Priority Booking Hotline on 01372 731705

Time for you

Cornish Fishing Villages 6 Days

Visit these picturesque fishing villages, with colour-washed cottages that cling to steep sided valleys, with winding streets and harbours full of boats.

Your Holiday Itinerary

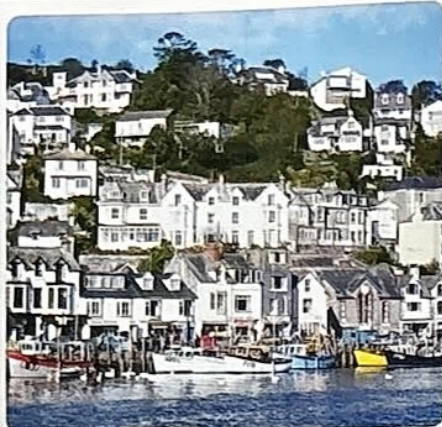
Day 1 Stop for lunch in Sherborne and arrive early evening near Carlyon Bay.

Day 2 Travel to Mevagissey, an ancient fishing port with narrow streets and a bustling harbour. Later visit the Lost Gardens of Heligan. This amazing restoration project began in 1991 and is now home to many rare and beautiful shrubs, including the strange sounding headache tree.

There are over 300 varieties of fruit and vegetables, as well as the country's only manure-heated pineapple pits!



Mevagissey Harbour



Looe

Day 3 Travel to the lovely cathedral city of Truro, which has many fine Georgian buildings. After lunch we visit the Cornish Cyder Farm for a tour and a cream tea. There are 20 acres of apple, plum and elder orchards and a distillery where the famous scrumpy is made.

Day 4 Take the short journey to the historic seafaring town of Fowey. In the afternoon, you can either relax at the hotel or take a visit to the Eden Project (see page 4, admission extra).

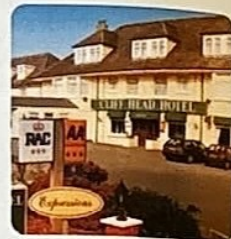
Day 5 Visit Looe, beautifully situated on a narrow estuary, with a 16th century Guildhall and quayside church. Later travel to picture postcard Polperro, where white-washed cottages cling to the steep valley down to the fish quay.

Day 6 Homeward journey.

Your Holiday Hotel – Cliff Head Hotel

AA 3 star

Well appointed hotel, set on a private road in extensive grounds near Carlyon Bay. Indoor heated pool, sauna and solarium. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Please note there is no lift. Set menu with choice and set meal times.



Cliff Head Hotel

What's Included

- Dinner, bed and breakfast (5 nights)
- Coach travel • Admission to the Lost Gardens of Heligan • Tour of the Cornish Cyder Farm • Cream tea

Departure Pick up Price Single

Departure	Pick up	Price	Single
6 day holiday			
Fri 23 May	M	£359	£379
Wed 24 Sep	J	£385	£405
Average home time 5.30-7pm			

Georgian Bath and Somerset 4 Days

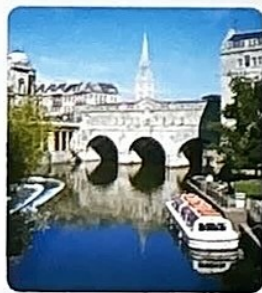
Visit the elegant spa town of Bath, with delightful Georgian buildings and Roman Baths.

Your Holiday Itinerary

Day 1 A pleasant journey, stopping for lunch in Marlborough and arriving mid-afternoon in Clevedon.

Day 2 Travel to the elegant spa of Bath. See the many fine Georgian buildings, including the magnificent Royal Crescent. Also, visit the Roman Baths and Pump Room, where you can sample the waters.

No visit to Bath is complete without a visit to Sally Lunn's for tea and a bun!



Poulney Bridge, River Avon



Great Roman Bath

Day 3 Morning visit to Weston-Super-Mare, where you can see Jill's Garden – created by the BBC's 'Ground Force' team in memory of Jill Dando. In the afternoon we travel to Street, where you can pick up a bargain in Clark's Village.

Day 4 Homeward journey.

Your Holiday Hotel – Walton Park Hotel

AA 3 star UUUU

Well-appointed Victorian hotel in the small seaside resort of Clevedon, with fine views over the Severn Estuary. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.

What's Included

- Dinner, bed and breakfast (3 nights)
- Coach travel

Departure Pick up Price Single

Departure	Pick up	Price	Single
4 day holiday			
Tue 27 May	K	£225	£235
Mon 11 Aug	G	£215	£225
Mon 29 Sep	N	£239	£249
Average home time 4-5.30pm			

English Riviera

6 Days

Stay in one of our most popular hotels by the sea in Torquay. New for 2003 are visits to the Cardew Teapottery, Castle Drogo, Buckfast Abbey and a ride on the Paignton and Dartmouth Steam Railway.

Your Holiday Itinerary

Day 1 Stop for lunch in Shaftesbury and arrive early evening in Torquay.

Day 2 Morning visit to the Cardew Teapottery in Bovey Tracey. Lunch in Moretonhampstead and later visit Castle Drogo (National Trust, admission extra). Perched on a Dartmoor crag, this was the last castle to be built in Britain. Created between 1910 and 1930, there



Castle Drogo

is a medieval atmosphere, with exposed beams and tapestry hung walls. Delightful formal gardens with magnificent views.



Torre Abbey Gardens

Day 3 Free to explore Torquay.

Day 4 Ride on the Paignton and Dartmouth Steam Railway along seven miles of the beautiful Torbay coast. Later visit the historic town of Totnes.

Day 5 Morning visit to Buckfast Abbey, rebuilt on medieval foundations earlier this century. Excellent gift shop selling home-produced honey and Buckfast Tonic Wine.

Day 6 Homeward journey.

Your Holiday Hotel
– Livermead Cliff Hotel
AA 3 star UUUUUU

Consistently one of our most popular hotels, with high standards of food and service. Set on the water's edge and within walking distance of the town centre.

Sheltered sun terraces and secluded gardens, with access to Livermead Beach. Heated outdoor swimming pool (summer only). Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.



Dartmouth Steam Railway

Your Holiday Base
– Torquay

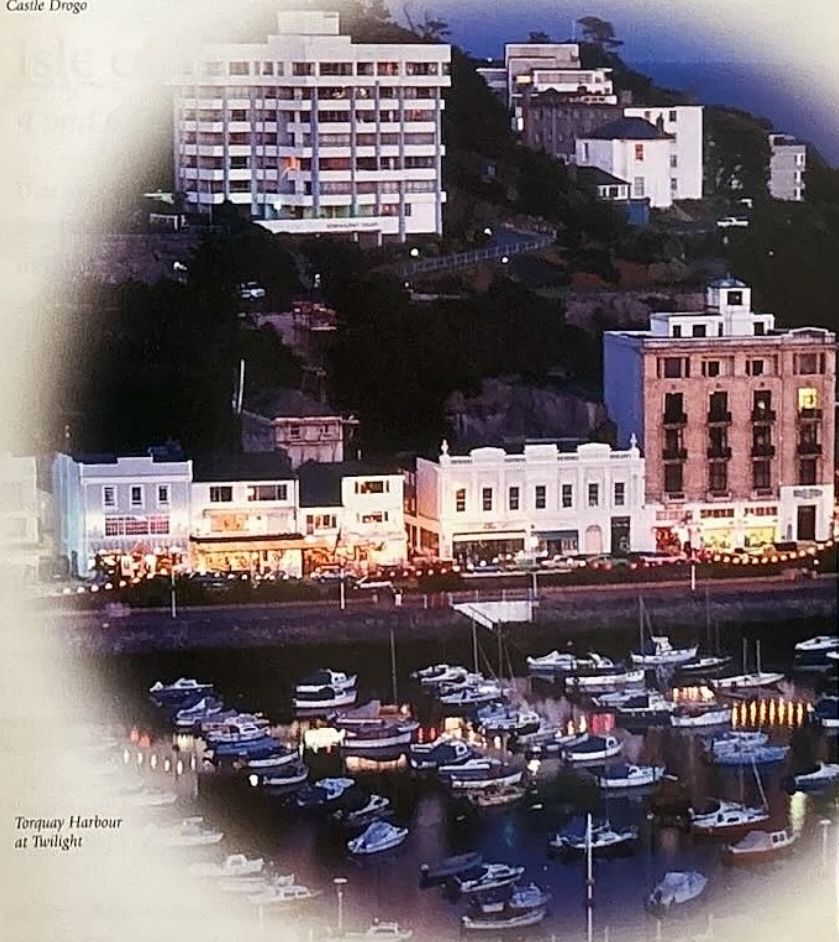
Combining all the facilities of a modern resort with the elegance of a time gone by. Dating from Victorian times, there are clean white villas, beautiful gardens and fine buildings. The palm-lined promenade gives Torquay a 'Riviera' feel and the harbour area is bustling by day and night.

What's Included

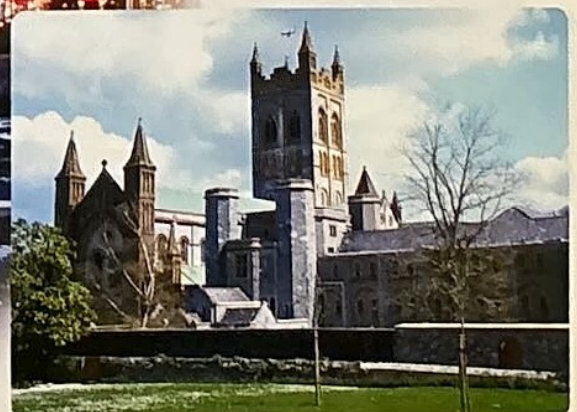
- Dinner, bed and breakfast (5 nights)
- Coach travel • Train ride

Departure Pick up Price Single

Departure	Pick up	Price	Single
6 day holiday			
Thu 17 Apr	E	£339	£352
Mon 2 Jun	M	£385	£399
Mon 7 Jul	J	£385	£399
Mon 22 Sep	E	£405	£419
Average home time 5-6.30pm			



Torquay Harbour at Twilight



Buckfast Abbey

Call our Priority Booking Hotline on 01372 731705

Time for you

Sidmouth 5 and 6 Days

8 Stay in this delightful old-fashioned resort at one of our most popular hotels. New for 2003 are a visit to Knightshayes Court and a ride on the Seaton Tramway.

Your Holiday Itinerary

Day 1 Stop for lunch in Salisbury and arrive late afternoon in Sidmouth.

Day 2 Visit Knightshayes Court (National Trust, admission extra). This Gothic-style Victorian country house has lavish and atmospheric interiors and a magnificent garden, with amusing topiary!

Day 3 Enjoy a memorable ride on the Seaton Tramway. Board an historic narrow gauge electric tram at Seaton and make the three mile journey to Colyton Station. Enjoy a delicious cream tea on arrival and later return to Seaton Station.

Day 4 Free to explore Sidmouth.

Day 5 (6 day tour only) Travel to the resort of Exmouth. Enjoy a return cruise along the River Exe to Topsham, passing Lymptone and Powderham Castle.

Day 5/6 Homeward journey.



Sidmouth



Sidmouth Seafront



Tramway at Seaton



Pool Garden at Knightshayes

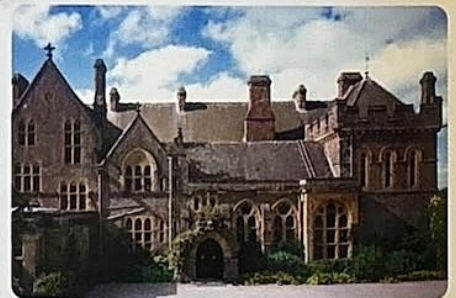
Your Holiday Hotel – Fortfield Hotel

AA 3 star UUUUU

One of our most popular hotels, an imposing Edwardian building set in its own gardens, within walking distance of the shops and sea front. Indoor heated pool. Every bedroom with private facilities, colour TV and tea/coffee making facilities. No smoking in all areas except the bar. Lift to first and second floors only.

Your Holiday Base

Old-fashioned resort set between two huge sandstone cliffs on the south Devon coast. Wide esplanade with many fine Victorian and Edwardian buildings.



Knightshayes Court

What's Included

- Dinner, bed and breakfast (4/5 nights)
- Coach travel • Tram ride and cream tea • River Exe cruise (6 day tour only)

Departure	Pick up	Price	Single
5 day holiday			
Mon 7 Apr	E	£265	£275
Fri 17 Oct	J	£255	£265
6 day holiday			
Sat 24 May	M	£389	£409
Sun 14 Sep	J	£415	£435
Average home time 4-5.30pm			

England's Beautiful South

Beautiful Dorset

5 Days

Dorset has so much to offer, from a spectacular coastline with traditional resorts to an unspoilt rural heartland.

Your Holiday Itinerary

Day 1 Stop for lunch in Winchester and arrive late afternoon on the Isle of Portland.



Swanage

Day 2 Morning visit to the popular seaside resort of Weymouth, which has a sandy beach, harbour and traditional seaside entertainments.

After lunch, travel to Abbotsbury, for a visit to the world-famous Swannery (June) or Sub-Tropical Gardens (September).

Day 3 Ride on the Swanage Railway from Norden via Corfe Castle to the delightful seaside resort of Swanage. Afternoon visit to the beauty spot of Lulworth Cove.

Day 4 Travel through the lanes of Dorset, past the Cerne Abbas 'Giant' to the stone built town of Sherborne. Return via Shaftesbury.


Day 5 Homeward journey, stopping for lunch in the market town of Wimborne Minster.



Weymouth Harbour

Your Holiday Hotel

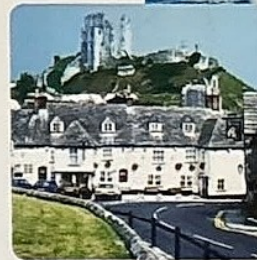
– Portland Heights Hotel

ETC 3 star 

Modern hotel set high above Lyme

Bay with beautiful views from the public areas. Outdoor heated pool with sauna and gym. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Please note there is no lift (low rise hotel). Set menu with choice and set meal times.

Entertainment on one night.



Corfe Castle

What's Included

- Dinner, bed and breakfast (4 nights) • Coach travel • Admission to Abbotsbury Swannery (June • Admission to Sub-Tropical Gardens (Sept)) • Ferry fare • Train ride

Departure Pick up Price Single

Departure	Pick up	Price	Single
5 day holiday			
Mon 2 Jun	G	£299	£329
Sun 7 Sep	K	£329	£359
Average home time 4-5.30pm			

Isle of Wight

4 and 6 Days

Discover all that this delightful island has to offer, from the dramatic coastline to the elegance of Osborne House.

Your Holiday Itinerary

Day 1 We cruise across the Solent with Red Funnel from Southampton to Cowes (55 minutes), arriving mid-afternoon in Sandown.

Day 2 Round the island tour, discovering the ever-changing scenery of the small island. View the dramatic coastline in the south and west. In the north and east, the seascapes are gentler. Stop for lunch in the beautiful yachting haven of Yarmouth.

Day 3 Visit to Osborne House (English Heritage, admission extra). Designed in the 1840s by Prince Albert, the house remains as it was in 1901, when Queen Victoria died.

Day 4 (6 day tour only) Morning visit to Flamingo Park, one of the largest waterfowl collections in the country, with penguins, parrots and of course, flamingos.

Day 5 (6 day tour only) Visit the delightful resort of Shanklin, which has a wide sweep of golden sands and a nice esplanade. Later travel to the pretty village of Godshill.

Day 4/6 Homeward journey.

Your Holiday Hotel

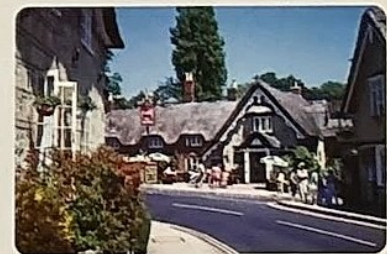
– Parkbury Hotel

ETC 3 star

Traditional hotel with fine wood panelling recovered from RMS Aquitania, the last of the four funnel cruisers. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.



Godshill Village



Old Shanklin Village

Your Holiday Base

– Sandown

Sandown is a traditional resort with a long wide beach and attractive pier, situated to the east of the island.

What's Included

- Dinner, bed and breakfast (3/5 nights) • Coach travel • Admission to Flamingo Park (6 day tour) • Ferry fare

Departure Pick up Price Single

Departure	Pick up	Price	Single
4 day holiday			
Fri 4 Apr	J	£175	£185
Fri 3 Oct	J	£179	£189
6 day holiday			
Mon 16 Jun	E	£315	£329
Mon 14 Jul	M	£325	£339
Mon 1 Sep	E	£345	£359
Average home time 5.30-7pm			

Call our Priority Booking Hotline on 01372 731705

Time for you

Bournemouth

5 and 6 Days

Based in this popular resort, this relaxing holiday includes a trip to Buckler's Hard and a tour of Dorset.

Your Holiday Itinerary

Day 1 A leisurely journey, stopping for lunch in Winchester, arriving mid-afternoon in Bournemouth.

Day 2 Free to explore Bournemouth.

Day 3 A trip to the New Forest. Visit Bucklers Hard Village on the banks of the Beaulieu River, a collection of historic houses that was originally a port for importing sugar cane. Enjoy a cruise on the river, through tranquil waters, between the Exbury and Beaulieu Estates. Break for lunch in Lyndhurst.

Day 4 Via the Sandbanks Ferry to Swanage, traditional seaside resort set in a wide bay, with sandy beaches. Return via Corfe Castle and Wareham.

Day 5 (6 day tour only) Circular tour of Dorset. Stop for coffee in the stone built town of Sherborne. Later travel past the Cerne Abbas 'Giant' to the traditional seaside resort of Weymouth, where we break for lunch. Stop for tea at the beauty spot of Lulwoth Cove.

Day 5/6 Homeward journey.

Your Holiday Hotel

– Cliffside Hotel

AA 3 star **UUUU**

Comfortable hotel and one of the most popular with our customers, located on the East Cliff, but within walking distance of the shops and beaches. Outdoor pool. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.



Cliffside Hotel

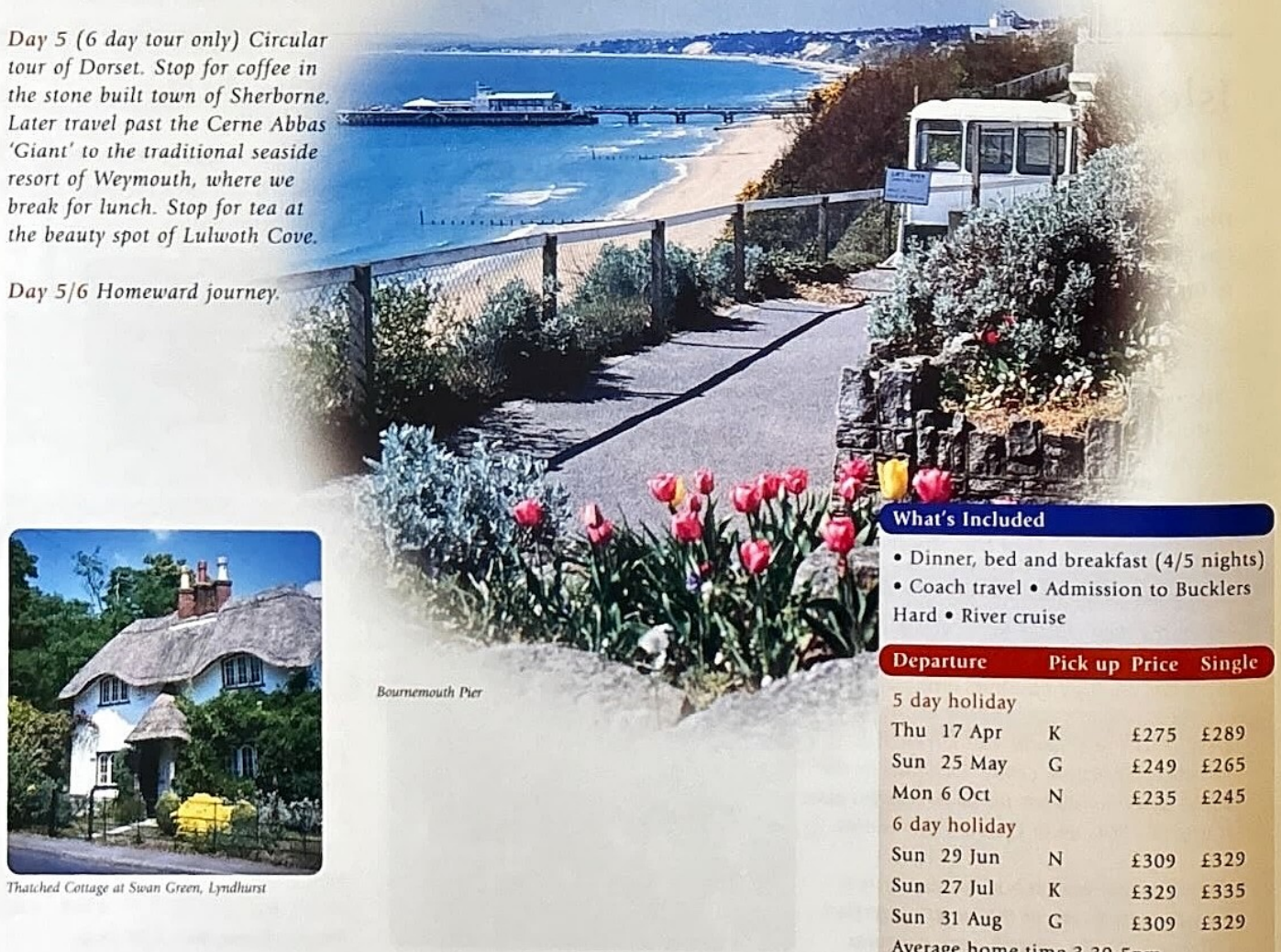
Your Holiday Base

– Bournemouth

One of the UK's leading resorts with six miles of sandy beaches, 2000 acres of parkland and two piers. There is entertainment to suit all ages with theatres, cafes and excellent shopping.



Bournemouth Beach and Seaford



Bournemouth Pier



Thatched Cottage at Swan Green, Lyndhurst

What's Included

- Dinner, bed and breakfast (4/5 nights)
- Coach travel • Admission to Bucklers Hard • River cruise

Departure Pick up Price Single

5 day holiday			
Thu	17 Apr	K	£275 £289
Sun	25 May	G	£249 £265
Mon	6 Oct	N	£235 £245
6 day holiday			
Sun	29 Jun	N	£309 £329
Sun	27 Jul	K	£329 £335
Sun	31 Aug	G	£309 £329

Average home time 3.30-5pm

England's Heartland

Eastbourne

4 and 8 Days

Experience plenty of free time to enjoy this quiet resort, in a well-positioned hotel, including a trip to Folkestone.

Your Holiday Itinerary

Day 1 Arrive early afternoon in Eastbourne.

Day 2 Free to explore Eastbourne.

Day 3 Cross Romney Marsh to the delightful Cinque Port of Folkestone, where we break for lunch. Return via Tenterden and Northiam.

Days 4 to 7 (8 day tour only)
Free to enjoy Eastbourne.

Day 4/8 Leave after lunch for your homeward journey.

Your Holiday Hotel

– Chatsworth Hotel

AA 3 star UUUU

Elegant Edwardian hotel in a perfect position, between the bandstand and pier, within a few minutes' walk of the shops. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.

Your Holiday Base

– Eastbourne

Britain's sunshine coast and our favourite destination. The carpet gardens on Grand Parade are a riot of colour in the summer, where you can stroll to the pier or the bandstand. Fine shopping.



Folkestone Harbour



Eastbourne, Seafront Gardens



Eastbourne Pier



Bandstand at Eastbourne

What's Included

- Dinner, bed and breakfast (3/7 nights)
- Coach travel

Departure Pick up Price Single

Departure	Pick up	Price	Single
4 day holiday			
Tue 22 Apr	G	£215	£225
Tue 10 Jun	C	£239	£249
Tue 1 Jul	D	£239	£249
Tue 5 Aug	G	£229	£239
Tue 7 Oct	D	£225	£235

8 day holiday

Sun 20 Jul	G	£449	£469
Sun 7 Sep	C	£469	£489

Average home time 3.30-5pm

Call our Priority Booking Hotline on 01372 731705

Time for you

England's Eastern Treasures

12

Norwich and Norfolk Broads

4 Days

Based at a popular hotel in the heart of Norwich, this trip includes a visit to Thursford and a cruise to Salhouse Broad.

Your Holiday Itinerary

Day 1 Stop for lunch in the university city of Cambridge and arrive late afternoon in Norwich.

Day 2 Free to explore Norwich. Afternoon visit to Thursford, an Aladdin's Cave of mechanical organs and road engines. Don't miss the marvellous Wurlitzer show!

Day 3 Travel to Wroxham for a leisurely return river trip to Salhouse Broad. Plenty of time to visit Wroxham Barns, which has several craft workshops.

Day 4 Homeward journey, stopping for lunch in the pretty town of Lavenham.



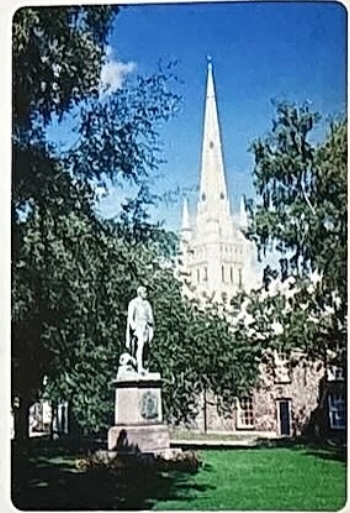
Pulls Ferry, Norwich

Your Holiday Hotel – Swallow Nelson Hotel AA 3 star

Modern hotel situated in the heart of Norwich by the River Wensum – a firm favourite with our customers. Indoor pool. Riverside Garden. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.

Your Holiday Base – Norwich

Well preserved medieval city with a majestic 900 year old cathedral and mighty 12th century castle. Excellent shopping including a huge market.



Norwich Cathedral

What's Included

- Dinner, bed and breakfast (3 nights)
- Coach travel • Admission to Thursford
- Broads cruise

Departure	Pick up	Price	Single
4 day holiday			
Fri 9 May	C	£259	£275
Fri 4 Jul	D	£259	£275
Fri 29 Aug	C	£259	£275
Average home time 4.30-6pm			

Cambridgeshire

4 Days

Explore Cambridge, a beautiful city of impressive seats of learning. Enjoy a tour of one of England's finest vineyards and the outstanding Anglesey Abbey.

Your Holiday Itinerary

Day 1 Stop for lunch in Saffron Walden and arrive mid-afternoon at the hotel.

Day 2 Explore the University city of Cambridge which has 31 colleges, including King's, whose chapel is a medieval masterpiece. See 'The Backs', the banks of the River Cam, where punting is a favourite pastime. In the afternoon we travel to Chilford Hall Vineyard, where some of the finest English Wines are produced. Follow the vineyard trail to see how vines are grown and wine produced. Of course, we can then taste the finished product!

Day 3 Travel to Ely, where the impressive cathedral is known as 'the Ship of the Fens'. Later visit Anglesey Abbey (National Trust, admission extra), a great Jacobean country house, with a priceless collection of art treasures and an outstanding garden.

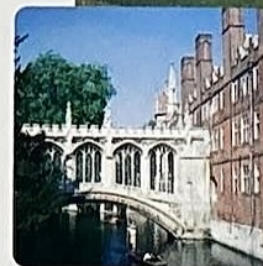
Day 4 Homeward journey.

Your Holiday Hotel – Cambridgeshire Moat House 3 star standard

Modern hotel, located about five miles from Cambridge in its own grounds with an 18 hole golf course. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.



Anglesey Abbey Gardens



Bridge of Sighs at St John's College



King's College

What's Included

- Dinner, bed and breakfast (3 nights)
- Coach travel • Admission to Chilford Hall Vineyard

Departure	Pick up	Price	Single
4 day holiday			
Fri 2 May	C	£259	£309
Fri 12 Sep	D	£275	£325
Average home time 3.30-5pm			

England's Heartlands

Cotswolds Explorer 5 Days

The Cotswolds is world famous for the beauty of its countryside, dotted with picturesque villages and towns. Take in the wonderful colours from the green pastures to the golden hues of the wheat fields and Cotswold stone cottages.

Your Holiday Itinerary

Day 1 Stop for lunch in Oxford, University city famous for its 'dreaming spires'. Arrive mid-afternoon in Down Hatherley.

Day 2 Visit Slimbridge Wildfowl and Wetlands Trust. Founded in 1946 by Sir Peter Scott, Slimbridge now supports the world's most comprehensive collection of wildfowl, including six types of flamingo.

Day 3 Through ever-changing Cotswolds scenery, we journey south via Prinknash, Painswick and Stroud to Tetbury, where we stop for morning coffee. Later we travel via the ancient town of Cirencester to the



The Pump House, Cheltenham

spa town of Cheltenham, where you can visit the Pittville Pump Room or just meander through the excellent shops.

Day 4 Tour of the northern Cotswolds. Passing Cleeve Hill and Winchcombe, we stop for coffee in Broadway. Later we travel to Moreton-in-Marsh for lunch. In the afternoon, we visit Stow-on-the-Wold and have tea in Bourton-on-the-Water.

Day 5 Homeward journey, stopping for lunch in Marlborough.



Bourton-on-the-Water

Your Holiday Hotel – Hatherley Manor Hotel

AA 3 star

Beautiful 17th century house standing in its own grounds near Down Hatherley, close to Cheltenham and Gloucester. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Please note there is no lift (one flight of stairs).

What's Included

- Dinner, bed and breakfast (4 nights)
- Coach travel • Admission to Slimbridge

Departure Pick up Price Single

Departure	Pick up	Price	Single
5 day holiday			
Thu 17 Apr	G	£285	£329
Mon 23 Jun	N	£295	£339
Mon 1 Sep	K	£295	£339
Average home time 3.30-5pm			

Heart of England

5 Days

Visit the lovely rolling countryside that inspired the music of Elgar with black and white villages and sleepy market towns.

Your Holiday Itinerary

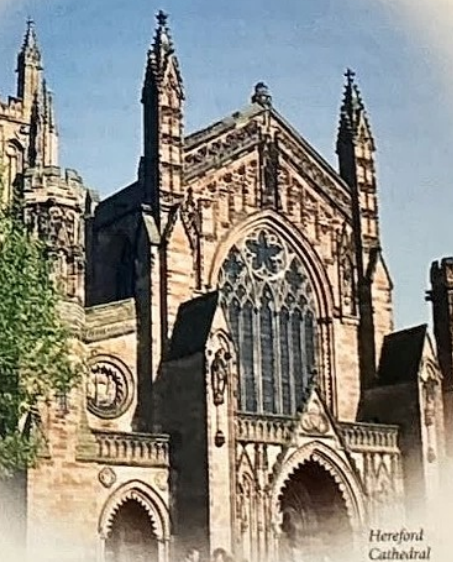
Day 1 A leisurely journey via the Cotswolds, stopping for lunch in Burford and arriving late afternoon in Great Malvern.

Day 2 Visit Evesham, beautifully set on the River Avon, on market day. Later travel to the ancient town of Pershore, which has an impressive Norman Abbey.

Day 3 Free to explore Great Malvern.



The Old House, Hereford



Hereford Cathedral

Day 4 Over the Malvern Hills to Ledbury for coffee. Break for lunch in Hereford, with its impressive cathedral, which houses the Mappa Mundi. Later continue via the 'Black and White Villages' of Herefordshire to the pretty village of Eardisland where we stop for a delicious cream tea.

Day 5 Homeward journey.

Your Holiday Hotel – Abbey Hotel

AA 3 star

Attractive large ivy-clad Victorian hotel located in the heart of Malvern, close to the theatre. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift. Set menu with choice and set meal times.

Your Holiday Base – Great Malvern

Fashionable Victorian spa town, with an 11th century church, which has some of the finest stained glass in the country.

What's Included

- Dinner, bed and breakfast (4 nights)
- Coach travel • Cream tea

Departure Pick up Price Single

Departure	Pick up	Price	Single
5 day holiday			
Mon 12 May	M	£299	£339
Mon 18 Aug	J	£289	£329
Average home time 5-6.30pm			

Call our Priority Booking Hotline on 01372 731705

Time for you

Derbyshire 5 Days

View the spectacular scenery of the Derbyshire Peaks and enjoy visits to Kedleston Hall and Lyme Park.

Your Holiday Itinerary

Day 1 Stop for lunch in the cathedral city of Lichfield and arrive late afternoon in Buxton.



Kedleston Hall

Day 2 Stop for coffee in Bakewell, famous for its puddings and Matlock for lunch. Afternoon visit to Kedleston Hall (National Trust, admission extra).

This masterpiece of neo-classical architecture has magnificent state rooms and landscaped gardens.

Day 3 Explore the Peak District, travelling via Chapel-en-le-Frith and Glossop, over Featherbed Top and past Ladybower Reservoir to Castleton for lunch. Return via the Eyam Valley.

Day 4 Cross into Cheshire for an afternoon visit to Lyme Park, near Macclesfield (National Trust, admission extra). An impressive stately home set in the foothills of the Peak District, with 17 acres of gardens.

Day 5 Homeward journey.

Your Holiday Hotel

– Palace Hotel

AA 4 star UUUU

Large Victorian hotel, located in the heart of the town, with excellent views from the public areas. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.



Lyme Park



Dovedale, Peak District

Your Holiday Base

– Buxton

Gracious spa town with many fine neo-classical buildings including a Crescent built to rival Bath's Royal Crescent. See the splendidly restored Opera House and enjoy a walk in Pavilion Gardens.

What's Included

- Dinner, bed and breakfast (4 nights)
- Coach travel

Departure Pick up Price Single

Departure	Pick up	Price	Single
5 day holiday			
Fri 11 Jul	J	£285	£345
Fri 19 Sep	M	£299	£359
Average home time 5-6.30pm			

English Shires 4 Days

Discover the delights of the English Shires. Much of the countryside is unspoilt on the byways of rural England, dotted with ancient market towns and pretty villages.

Your Holiday Itinerary

Day 1 Visit Belton House near Grantham (National Trust, admission extra). A beautiful stately home with an ornate Chinese room, Queen Adelaide's bedroom and Lady Brownlow's boudoir. Arrive late afternoon in Nottingham.

Day 2 Visit Melton Mowbray, famous for its pork pies, on market day. The market is the third oldest in England, so be prepared to pick up a bargain or two! Later we travel to Belvoir Castle, which has a marvellous setting and sensational interiors. See one of the largest private art collections in the country.



Belvoir Castle

Day 3 Visit Southwell, which has a magnificent Minster, with Norman and Early English architecture. Later travel to the 12th century Cistercian Abbey at Rufford for a visit and cream tea.

Day 4 Homeward journey.

Your Holiday Hotel

– Rutland Square Hotel

AA 3 star

Excellent hotel located in the heart of Nottingham opposite the castle with a reputation for fine food. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.



Southwell, Minster

Your Holiday Base

– Nottingham

Although already an important centre, Nottingham rose to fame in the 19th century with the production of lace. You can visit the Lace Market exhibition. Noted also for the tales of Robin Hood of Sherwood Forest, the city is dominated by the 17th century castle, built on a sandstone crag.

What's Included

- Dinner, bed and breakfast (3 nights)
- Coach travel • Admission to Belvoir Castle • Cream tea

Departure Pick up Price Single

Departure	Pick up	Price	Single
4 day holiday			
Fri 16 May	J	£199	£215
Fri 26 Sep	E	£215	£229
Average home time 4.30-6pm			

England's Great North

Cheshire Highlights 5 Days

Join us for a new tour exploring this wonderfully diverse county, with plenty to see and do including a trip to Port Sunlight.

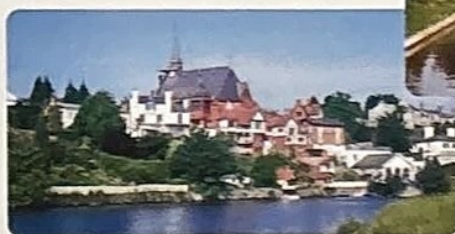
Your Holiday Itinerary

Day 1 Break for lunch in Lichfield, arriving late afternoon in Daresbury.

Day 2 Visit the medieval walled city of Chester, set beautifully by the River Dee. Stroll through the streets with half-timbered buildings and galleried shops, known as 'Rows'. Later travel to the attractive Ness Gardens on The Wirral.



Chester



River Dee, Chester

Day 3 Morning visit to Stapeley, the largest water garden centre in the world, with display pools, fountains and water features. For non-gardeners the Palms Tropical Oasis (admission extra) has birds, fish and reptiles living amongst the lush tropical plants. Later cross the border into Wales for a memorable afternoon horse drawn canal boat cruise along the Llangollen Canal to the Horseshoe Falls, one of the most beautiful stretches of canal in the country.

Day 4 Visit Port Sunlight on the Wirral. This 130 acre garden village was created in 1888 by William Hesketh Lever for his workers at the soap factory. See the outstanding Lady Lever Art Gallery which has a fine collection of 18th century paintings and furniture.

Day 5 Homeward journey.



Llangollen Canal

Your Holiday Hotel

– De Vere Daresbury Park Hotel
AA 4 star

Modern hotel located in Daresbury, about five miles from Warrington in an excellent location for exploring Cheshire. Leisure club with indoor pool and sauna. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift. Set menu with choice and set meal times.

What's Included

- Dinner, bed and breakfast (4 nights)
- Coach travel • Admission to Port Sunlight • Admission to Ness Gardens
- Llangollen Canal trip

Departure Pick up Price Single

Departure	Pick up	Price	Single
5 day holiday			
Thu 17 Apr	J	£282	£335
Thu 21 Aug	M	£269	£322
Average home time 5-6.30pm			

Lake District 5 Days

Carved in the last ice age, the Lake District has England's most dramatic scenery, which has inspired writers and poets for hundreds of years. New for 2003 are visits to Dove Cottage and Rheged, a cruise on Coniston and a ride on the Ravenglass and Eskdale railway.

Your Holiday Itinerary

Day 1 Arrive early evening in Keswick.

Day 2 Travel to beautiful Ullswater, dramatically surrounded by mountains and one of the most spectacular of the Cumbrian lakes. Follow the Kirkstone Pass to Windermere for lunch. Afternoon visit to Dove Cottage in Grasmere, home to Wordsworth from 1799 to 1808.

Day 3 Travel to Coniston for a cruise on the stately steam yacht, Gondola. Stop for lunch in the market town of Ulverston, birthplace of Stan Laurel on the Furness Peninsula. In the afternoon take a memorable ride on the Ravenglass and Eskdale Railway.

Day 4 Morning visit to Rheged. This new award-winning attraction is Europe's largest grass covered building, where we view a spectacular movie of Lakeland scenes and the National Mountaineering Exhibition. Rest of the day free to explore Keswick.

Day 5 Homeward journey.

Your Holiday Hotel

– Skiddaw Hotel
AA 3 star

Traditional, comfortable hotel in the centre of Keswick, overlooking the main market square and 10 minutes' walk from Derwentwater. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.



Derwentwater, Cumbria

Your Holiday Base

– Keswick

Attractive market town on the shore of Derwentwater, surrounded by mountains, including Skiddaw, which rises to over 3000 feet.



Evening Sunshine on Lake Windermere

What's Included

- Dinner, bed and breakfast (4 nights)
- Coach travel • Admission to Rheged
- Admission to Dove Cottage • Boat trip on Lake Coniston • Steam train trip on Ravenglass and Eskdale Railway

Departure Pick up Price Single

Departure	Pick up	Price	Single
5 day holiday			
Mon 2 June	H	£359	£379
Mon 14 July	L	£359	£379
Sun 7 Sept	H	£379	£399
Average home time 5-6.30pm			

Call our Priority Booking Hotline on 01372 731705

Time for you

Undiscovered Lincolnshire 4 Days

Lincolnshire is still largely unspoilt, with rolling hills and small market towns. Unwind at the highly recommended Petwood Hotel.

Your Holiday Itinerary

Day 1 Stop for lunch in the stone built town of Stamford and arrive late afternoon in Woodhall Spa.

Day 2 Travel to Lincoln. Visit the magnificent triple towered cathedral and Norman castle, which has a copy of Magna Carta. Later travel the scenic Lincolnshire Wolds to the Georgian town of Louth.

Day 3 Stop for lunch in the market town of Boston, famous for its connections with the Pilgrim Fathers and its 'Stump'. Afternoon visit to Grimsthorpe Castle, a magnificent Tudor house set in parkland landscaped by Capability Brown.

Day 4 Homeward journey, stopping for lunch in Cambridge.

Your Holiday Hotel

– Petwood Hotel

AA 3 star

A welcome return to this magnificent Tudor style hotel set in acres of landscaped gardens in the spa town of Woodhall Spa. The hotel was mess room for the 613 'Dambusters' squadron. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.



Maud Foster Windmill



Lincoln Cathedral

What's Included

- Dinner, bed and breakfast (3 nights)
- Coach travel • Admission to Grimsthorpe Castle

Departure Pick up Price Single

Departure	Pick up	Price	Single
4 day holiday			
Fri 18 Apr	M	£225	£235
Sat 8 Aug	J	£225	£235
Average home time 4.30-6pm			

Yorkshire Bargain Break 5 Days

Sample a taste of Yorkshire, based in the resort of Scarborough, with visits to York and Whitby. New for 2003 is a visit to fascinating Eden Camp.

Your Holiday Itinerary

Day 1 Stop for lunch in Stamford and arrive late afternoon in Scarborough.

Day 2 Visit the maritime town of Whitby, home to Captain Cook during his apprenticeship years, where there is a museum telling the story of his voyages. The town is particularly picturesque and is dominated by the ruins of Whitby Abbey. Later travel to Goathland, 'Aidensfield' in 'Heartbeat'.

Day 3 Visit the magnificent medieval walled city of York. Time to explore the Minster, the Jorvik or Railway Museums or just take a walk through 'The Shambles'.

Day 4 Morning visit to Eden Camp near Malton. This fascinating transformed former prisoner of war camp is now an award-winning museum paying tribute to the British people in the Second World War. Each of the 'huts' has a different theme from the broadcast of the outbreak of war to the coming peace.

Day 5 Homeward journey.

Your Holiday Hotel

– Esplanade Hotel

AA 3 star UUU

Comfortable hotel with fine views over South Bay. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.

Your Holiday Base

– Scarborough

Once a popular spa town and one of the oldest seaside resorts in the country. There are wide promenades and a pretty fishing port.



Scarborough South Bay

What's Included

- Dinner, bed and breakfast (4 nights)
- Coach travel • Admission to Eden Camp

Departure Pick up Price Single

Departure	Pick up	Price	Single
5 day holiday			
Mon 24 Mar	J	£229	£239
Sun 12 Oct	E	£229	£239
Average home time 5-6.30pm			

Glorious Yorkshire

7 Days

Experience the best of the mighty county of Yorkshire, staying at an historic hotel. New for 2003 are visits to Fountains Abbey and Harlow Carr.

Your Holiday Itinerary

Day 1 Break for lunch in Stamford and arrive late afternoon in Harrogate.

Day 2 Free to explore Harrogate.

Day 3 Cross the Yorkshire Moors to the maritime town of Whitby, home to Captain Cook during his apprenticeship years and there is a museum telling the story of his voyages. The town is particularly picturesque, dominated by the ruins of Whitby Abbey. Return via Scarborough, one of the oldest seaside resorts in the country.

Day 4 Morning visit to Harlow Carr (RHS, admission extra), just outside the town centre. See 58 acres of formal and natural gardens in unique and enchanting settings. Later travel to nearby Knaresborough, one of England's oldest towns, perched above the River Nidd. Wander round the historic streets or visit Mother Shipton's Cave, where she lived 500 years ago.

Day 5 Visit the cathedral city of Ripon, which has many fine Victorian and Georgian buildings. Later travel to Fountains Abbey and Studley Royal (National Trust, admission extra). Arguably, the best-preserved Cistercian Abbey in Europe set in an elaborate water garden with lakes, temples and a deer park.

Day 6 A tour of the beautiful Yorkshire Dales National Park. Firstly, via Pateley Bridge and Grassington to Skipton. Later travel through Ribblesdale to Hawes for lunch and return via Aysgarth.

Day 7 Homeward journey.



Knaresborough

Your Holiday Hotel

– Old Swan Hotel

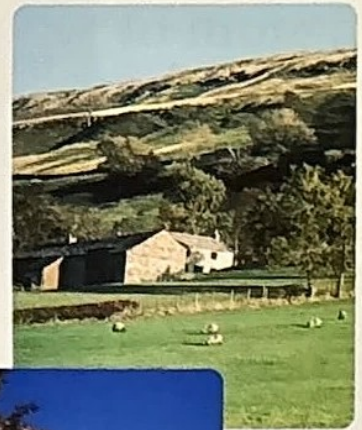
AA 4 star UUUU

Historic hotel in the heart of Harrogate, famous for Agatha Christie's 'disappearance' in 1926. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.

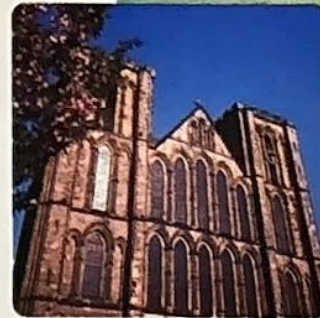
Your Holiday Base

– Harrogate

Attractive spa town with graceful architecture and immaculate, colourful gardens with pavilions. Visit the Royal Pump Room, which dates from 1842, built to house the Old Sulphur Well and the Mercer Gallery, which dates from 1804.



Yorkshire Dales National Park



Ripon Cathedral



River Nidd and Viaduct

What's Included

- Dinner, bed and breakfast (6 nights)
- Coach travel

Departure Pick up Price Single

Departure	Pick up	Price	Single
7 day holiday			
Sat 21 Jun	M	£469	£569
Thu 18 Sep	J	£469	£569
Average home time 5-6.30pm			

Call our Priority Booking Hotline on 01372 731705

Time for you

Kingdom of Northumbria 5 Days

Combine a trip to the marvellous cathedral city of Durham with visits to Beamish and Bowes Museum.

Your Holiday Itinerary

Day 1 A pleasant journey, arriving late afternoon in Rushyford.

Day 2 Travel north towards Gateshead to view the 'Angel of the North' and continue to Beamish. The North of England Open Air Museum recreates life between the early 1800s and 1900s with a town, colliery, farm and railway station.



Angel of the North

Day 3 Visit Bowes Museum. The magnificent French-style chateau houses a pre-eminent collection of paintings, furniture, ceramics and textiles.

Day 4 Visit the cathedral city of Durham, superbly set in a loop of the River Wear, with beautifully wooded riverbanks. The city is dominated by the Norman cathedral, voted Britain's favourite building in 2001.

Day 5 Homeward journey.

What's Included

- Dinner, bed and breakfast (4 nights)
- Coach travel • Admission to Beamish
- Admission to Bowes Museum

Departure Pick up Price Single

Departure	Pick up	Price	Single
5 day holiday			
Sun 18 May	J	£299	£309
Tue 2 Sept	M	£329	£339
Average home time 5-6.30pm			

Your Holiday Hotel

– Swallow Eden Arms, Rushyford

AA 3 star

17th century coaching inn with an award-winning restaurant located in Rushyford, about 10 miles from Durham. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Please note there is no lift (low rise hotel). Set menu with choice and set meal times.



Durham Cathedral and River Wear



Bowes Museum



Beamish Open Air Museum

England's Border Country 6 Days

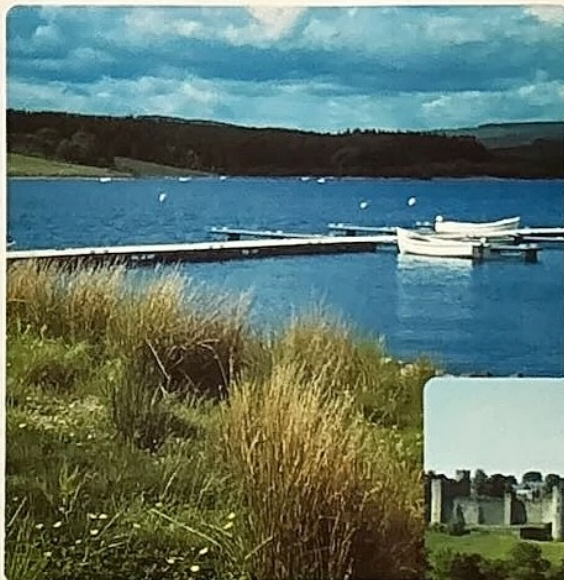
Venture off the beaten tourist track, visiting many fascinating ancient sights, including Holy Island and Hadrian's Wall. New for 2003 is a boat trip on Kielder Water and a visit to Manderston.

Your Holiday Itinerary

Day 1 Arrive early evening in Alnwick.

Day 2 Travel to Holy Island, famous as a 'cradle of Christianity' and origin of the Lindisfarne Gospels. The monastery was founded by St Aidan in 634 and is only accessible at low tide. Also, visit Bamburgh, which has an impressive castle and a museum dedicated to the heroine, Grace Darling.

Day 3 Travel south to Hadrian's Wall country. Stop for lunch in Hexham on market day. Later follow the Tyne Valley and then double back on the 'Military Road', past Housesteads Fort on a hillside to Chesters Roman Fort (English Heritage, admission extra), which has many Roman remains, including a bath house!

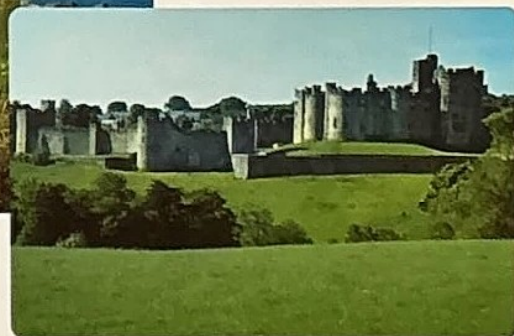


Kielder Water

Day 4 Travel to beautiful Kielder Water, Europe's largest man-made lake for a boat trip on the cruiser 'Osprey'. Now one of the nations best nature resorts, there are rare birds, red squirrels and the giant Kielder Rabbit! Also visit Otterburn Mill.

Day 5 Cross the border into Scotland for a visit to Manderston, Channel 4's 'Edwardian Country House'. Built with no expense spared and with every modern convenience of the era. See sumptuous staterooms and an ornate silver staircase.

Day 6 Homeward journey.



Alnwick Castle

Your Holiday Hotel

– White Swan

AA 3 star

300 year old coaching inn, located in the heart of Alnwick. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Please note there is no lift. Set menu with choice and set meal times.

Your Holiday Base

– Alnwick

Ancient market town with a chequered history due to its close proximity to the Scottish border. Alnwick Castle has been the ancestral home of the Dukes of Northumberland for 700 years.

What's Included

- Dinner, bed and breakfast (5 nights)
- Coach travel • Admission to Manderston • Boat trip on Kielder Water

Departure Pick up Price Single

Departure	Pick up	Price	Single
6 day holiday			
Sun 8 Jun	H	£372	£472
Sun 24 Aug	L	£395	£495
Average home time 6-7.30pm			



Holy Island

Call our Priority Booking Hotline on 01372 731705

Time for you

Welsh Welcomes

20

Swansea and Gower Peninsula

5 Days

A new tour for 2003 with plenty to see and do, including superb mountain and coastal scenery, a visit to the National Botanic Garden and a ride on the Brecon Mountain Railway.

Your Holiday Itinerary

Day 1 Cross the River Severn to Wales and break for lunch at the Museum of Welsh Life. Plenty of time to see this marvellous collection of period buildings including a Victorian school, a chapel and a toll-house. Arrive early evening on the outskirts of Swansea.

Day 2 Morning visit to the maritime city of Swansea. In the afternoon, take in the views of the Gower Peninsula, a secluded world its own, with limestone cliffs and golden sands. We stop for a cream tea and a tour of the Gower Heritage Centre, which is housed in a 12th century mill.



Brecon Beacons

Day 3 Visit the National Botanic Garden of Wales. This Millennium Project is set within a 568 acre estate on the edge of the beautiful Towy Valley. The centrepiece of the garden is the Great Glasshouse, housing a Mediterranean landscape with a six metre deep ravine. You can wander through a Spanish olive grove and a collection of fuchsias from Chile!

Day 4 We travel to the Brecon Beacons and take a ride on the Brecon Mountain Railway, which has spectacular views towards Pen-y-Fan. Break for lunch in the old market town of Brecon, which has many interesting antique and craft shops. Return via the imposing Black Mountain.

Day 5 Homeward journey.



Brecon Mountain Railway

Your Holiday Hotel

– Ramada Jarvis

3 star standard

Modern hotel located three miles from the centre of Swansea, conveniently situated for exploring the area. Leisure club with indoor pool. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Please note there is no lift (hotel has two floors).

What's Included

- Dinner, bed and breakfast (4 nights)
- Coach travel • Admission to Museum of Welsh Life • Admission to National Botanic Garden • Steam train ride on Brecon Mountain Railway • Cream tea

Departure Pick up Price Single

Departure	Pick up	Price	Single
5 day holiday			
Thu 29 May	E	£262	£329
Tue 26 Aug	J	£252	£319
Average home time 5-6.30pm			

Beautiful Pembrokeshire

5 Days

One of the most beautiful and unspoilt parts of the British Isles. Visit the pilgrimage town of St David's and the resort of Tenby.

Your Holiday Itinerary

Day 1 A pleasant journey, arriving early evening in Saundersfoot.

Day 2 Travel to the nearby resort of Tenby. See the beautiful harbour, which is overlooked by Georgian and Regency buildings. Time for a boat trip to Caldey Island, where Cistercian monks make chocolate, cream and yoghurt.

Day 3 Visit St David's, shrine of the patron saint of Wales. Set on a rugged peninsula, the town is like a sleepy village, dominated by the 12th century cathedral. Later, we visit Pembroke with its mighty 13th century castle.



Colby Gardens

Day 4 Morning visit to Colby Woodland Garden (National Trust, admission extra). Enjoy daffodils, rhododendrons and azaleas in springtime and hydrangeas with shaded woodland walks in summer.

Day 5 Homeward journey.



Colby Woodland Garden

Your Holiday Base

– Saundersfoot

Pretty town with a fine yachting centre built on broad quays where coal was once exported. Stroll down through white washed cottages to the three wide sandy beaches.

What's Included

- Dinner, bed and breakfast (4 nights)
- Coach travel

Departure Pick up Price Single

Departure	Pick up	Price	Single
5 day holiday			
Thu 17 Apr	J	£299	£365
Sun 10 Aug	E	£315	£382
Average home time 5-6.30pm			



Tenby, towards Caldey Island

Your Holiday Hotel

– St Brides Hotel

AA 3 star UUU

Traditional hotel standing high above Saundersfoot, with superb views of the coastline and harbour. Every

bedroom with private facilities, colour TV and tea/coffee making facilities. Please note there is no lift.

North Wales and Snowdonia 6 Days

An area of rugged mountains and glistening lakes. New for 2003 is a visit to Bodnant Garden and a ride on the Ffestiniog Railway.

Your Holiday Itinerary

Day 1 A leisurely journey, arriving early evening in Llandudno.

Day 2 Morning visit to beautiful Bodnant Garden (National Trust, admission extra). In one of the finest settings in the world, overlooking the River Conwy and with views towards Snowdonia, this garden is wonderful at all times during the year. In June, see the famous Laburnum Arch and in August, eucyphas and hydrangeas.

Day 3 Tour of Snowdonia. This beautiful area was formed during the last ice age, when huge glaciers created dramatic peaks, valleys and lakes. We travel via the Pass of Nant Ffrancon and return via the Pass of Llanberis to the village of Llanberis, at the foot of Snowdon, where we break for lunch.

Day 4 Via the Vale of Conwy and Betws-y-coed to Blaenau Ffestiniog, where we board a steam train for a ride on the world famous Ffestiniog Railway. Past lakes and waterfalls, round horseshoe bends, the line winds it's way down to the lovely coastal town of Porthmadog. Stop for tea in Caenarfon, famous for its castle.

Day 5 Morning tour across the Menai Strait to the Isle of Anglesey and LlanfairPG, the place with the longest name in the country – ask the driver to pronounce it!

Day 6 Homeward journey.



Bodnant Garden

Your Holiday Hotel

– St Georges Hotel

AA 3 star **UUU**

Popular and friendly Victorian seafront hotel, with splendid public areas. Sauna and solarium. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.



The Canal Terrace, Bodnant Garden



Llandudno

Your Holiday Base

– Llandudno

Victorian seaside resort with a fine pier, rock gardens and a wide promenade. Two miles of sweeping beaches in a large bay flanked by Great Ormes Head and Little Ormes Head.



Ffestiniog Railway



Caernarfon Castle

What's Included

- Dinner, bed and breakfast (5 nights)
- Coach travel • Steam train ride on Ffestiniog Railway

Departure Pick up Price Single

6 day holiday			
Sun 1 Jun	E	£362	£415
Sun 31 Aug	J	£349	£405
Average home time 5-6.30pm			

Splendour of Scotland

22

Edinburgh Military Tattoo

4 Days

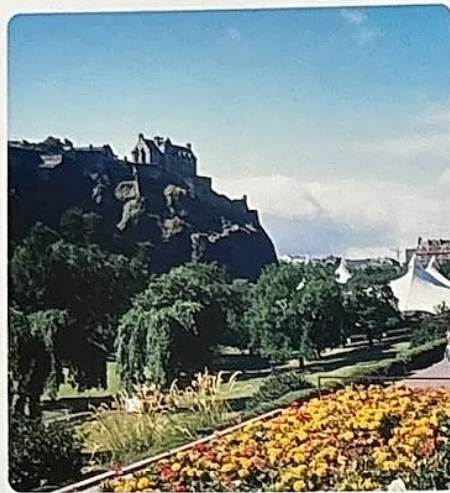
A stunning event set against the impressive backdrop of Edinburgh Castle. Bands and display teams from all over the world will entertain and amaze. Based this year in New Lanark, there is also a visit to the acclaimed Burrell Collection.

Your Holiday Itinerary

Day 1 Arrive early evening in New Lanark.

Day 2 Morning free to explore the New Lanark Mills, which is now a World Heritage Site (admission extra). After lunch at the hotel, we travel into Edinburgh, where we have some free time before enjoying the Tattoo.

Day 3 Travel to Glasgow for a visit to the Burrell Collection. This impressive collection of paintings, furniture, tapestries and glassware was donated to the city in 1944 by Sir William Burrell, a steamship owner.



Princes Street Gardens and Edinburgh Castle

Day 4 Homeward journey.

Your Holiday Hotel

– New Lanark Mill Hotel

AA 3 star

This highly acclaimed hotel occupies an impressively restored 18th century cotton mill and is part of the heritage village.

Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.



Tattoo at Edinburgh Castle

Your Holiday Base

– New Lanark

Scene of a pioneering piece of benevolent capitalism by David Dale and his successor, Robert Owen in 1785, where they created an ideal industrial community. See the old mills, school and village store, where goods were bought in bulk and sold to workers at cost price.

What's Included

- Dinner, bed and breakfast (3 nights)
- Coach travel • Top price ticket for the Tattoo

Departure Pick up Price Single

4 day holiday

Sun 3 Aug H £282 £342

Sun 10 Aug L £282 £342

Sun 17 Aug H £282 £342

Average home time 8-9.30pm

Edinburgh and Lothians 5 Days

A new tour for 2003, visiting Edinburgh outside of the busy festival and Tattoo season. Also included is a visit to the Royal Yacht Britannia and splendid Hopetoun House.

Your Holiday Itinerary

Day 1 Arrive early evening at our hotel.

Day 2 Morning guided tour of Edinburgh and a free afternoon to explore the city.

Day 3 Morning visit to the Royal Yacht Britannia. Take an audio tour of four decks, including the State Apartments, bridge, engine room and the Queen's bedroom. Later visit Hopetoun House, which is considered Scotland's finest stately home and a unique gem of Europe's architectural heritage. Designed in the style of Versailles, the house has lavish 18th century interiors.

Day 4 Visit Edinburgh Crystal Visitor Centre in Penicuik, where you can watch the craftsmen at work and discover the history of the UK's favourite crystal. Cross the Pentland Hills to New Lanark, where David Dale and Robert Owen created an ideal industrial community.

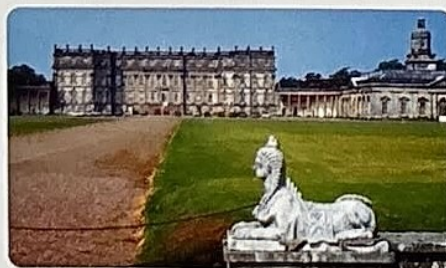
Day 5 Homeward journey.

Your Holiday Hotel

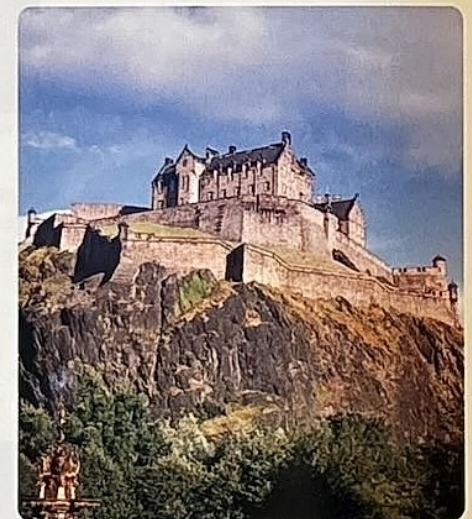
– Dalhousie Courte Hotel

3 star standard

Attractive hotel set in three acres of grounds in Bonnyrigg, five miles south of Edinburgh city centre. Every bedroom with private facilities, colour TV and tea/coffee making facilities.



Hopetoun House



Edinburgh Castle

What's Included

- Dinner, bed and breakfast (4 nights)
- Coach travel • Admission to Royal Yacht Britannia • Admission to Hopetoun House • Admission to Edinburgh Crystal

Departure Pick up Price Single

5 day holiday

Wed 28 May H £339 £409

Sun 14 Sep L £362 £432

Average home time 8-9.30pm

Grand Tour of Scotland by train

7 Days

A true taste of Scotland, with lakes, mountains, castles and a drop of whisky! New for 2003 is a cruise on Loch Katrine and visits to St Andrews and Dunfermline.

Your Holiday Itinerary

Day 1 Epsom Coach to Kings Cross for the train journey to Perth (6hrs 30mins). Arrive early evening at the hotel.

Day 2 Afternoon visit to Glamis Castle, childhood home of the late Queen Mother. The house was originally a hunting lodge, but was reconstructed on a grand scale in the 17th century. It is reputed to be the most haunted stately home in Britain!

Day 3 Via Crieff to the pretty Loch Earn. Continue via Killin, which was the former seat of the Campbells and past Loch Tay, famous for its salmon fishing to Aberfeldy, where we visit Dewars World of Whisky.

Day 4 We travel over Britain's highest main road and through lovely scenery to Braemar, famous for its Highland Gathering. The village is set among heather-covered hills and has an imposing 17th century castle.

Day 5 Travel through The Trossachs to lovely Loch Katrine, setting for Sir Walter Scott's 'Lady of the Lake', for a Victorian steamer cruise. Return journey with a stop at the Bannockburn Heritage Centre, which tells the story of Robert the Bruce's memorable victory over the English in 1314.



Glamis Castle

Day 6 Visit the Kingdom of Fife. Travel to St Andrews, the home of golf, with an ancient university. Later follow the coast via Kirkcaldy and Aberdour to Dunfermline, where the Abbey Church contains the tombs of 22 Scottish kings, including Robert the Bruce.

Day 7 Board the train at Perth for our return journey.

Your Holiday Hotel

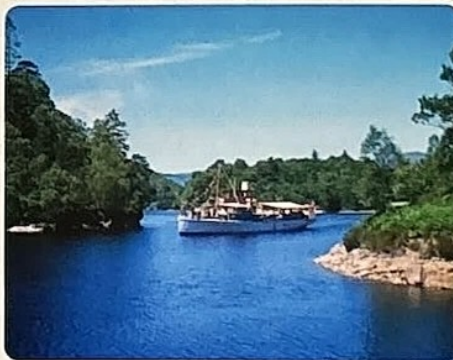
– Queens Hotel
AA 3 star UUUU

Comfortable hotel located within easy reach of the town centre. Leisure centre with indoor pool. Every room with private facilities, colour TV and tea/coffee making facilities. Lift.

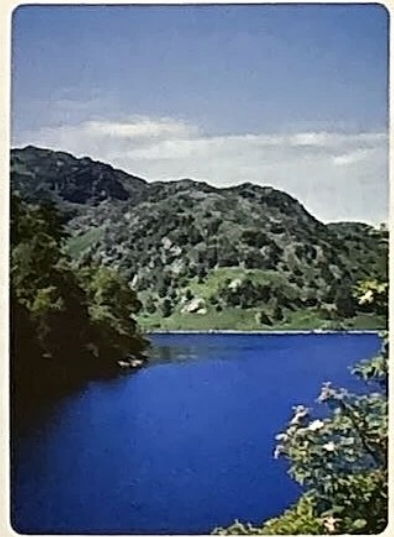
Your Holiday Base

– Perth

Once the capital of medieval Scotland, Perth's rich heritage is reflected in many of its buildings. See the Church of St John, where John Knox delivered many fiery sermons, or Balhousie Castle, which houses the Museum of the Black Watch.



Steamer Sir Walter Scott on Loch Katrine



Loch Katrine

What's Included

- Dinner, bed and breakfast (6 nights)
- Coach travel • Admission to Glamis
- Admission to Dewars World of Whisky
- Admission to Bannockburn Heritage Centre • Steamer trip on Loch Katrine
- Train fare

Departure Pick up Price Single

Departure	Pick up	Price	Single
7 day holiday			
Tue 24 Jun	M	£525	£625
Wed 3 Sep	J	£535	£635
Average home time 6-7.30pm			



St Andrews Harbour

Call our Priority Booking Hotline on 01372 731705

Time for you

Oban and Western Highlands 8 Days

Oban remains one of Scotland's most popular resorts. This tour includes the best of the mountain and loch scenery of the region. Enjoy a memorable visit to Iona.

Your Holiday Itinerary

Day 1 Arrive early evening in Dumfries.

Day 2 Stop for lunch at Balloch with time for a boat trip or a visit to the new Loch Lomond Shores attraction, which has a 26m tower with panoramic views. Arrive early evening in Oban.

Day 3 Free to relax in Oban.

Day 4 Full day tour to the Isle of Mull, a jewel of moorlands, forests and cliffs, rich with wild flowers. Starting from the 'capital', Craignure, we travel westward to the small port of Fionnphort, where we take the foot ferry to Iona. Known as the 'cradle of Scottish Christianity', the Abbey is the burial place of 48 Scottish kings.

Day 5 Follow Loch Linnhe, with splendid views towards Ben Nevis to Fort William, in the shadow of Britain's highest peak. Later we travel to Glencoe, which saw the massacre of the MacDonalds by their guests, the Campbells. The glen has awesome scenery and an evocative atmosphere.

Day 6 Travel south, following the Firth of Lorne to Loch Fyne and the pretty town of Inverary, where we stop for lunch. Return via Loch Awe.

Day 7 Arrive early evening on the outskirts of Newcastle.

Day 8 Homeward journey.

Your Holiday Hotels

– Alexandra Hotel

AA 3 star **UU**

Comfortable hotel located on the Esplanade, with splendid views of Oban Bay. Leisure club with indoor pool. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.

Also includes overnight stays at the following hotels:

– Cairndale Hotel, Dumfries

AA 3 star

– Holiday Inn, Newcastle

3 star standard

Your Holiday Base

– Oban

Known as the 'Gateway to the Isles', this bustling resort on the Firth of Lorne has fine views of the Argyll Coast. Built on a hill, the town is dominated by a Colosseum-like structure, 'McCaig's Tower'. See the pink granite cathedral and Dunollie Castle or just stroll to the pier, where fresh fish is sold.

What's Included

- Dinner, bed and breakfast (7 nights)
- Coach travel • Ferry fares

Departure Pick up Price Single

8 day holiday

Sat 6 Sep H £545 £662

Average home time 6-7.30pm

Road to the Isles

8 Days

This unforgettable tour combines the romantic and breathtaking scenery of the Isle of Skye with the majesty of the Scottish Highlands.

Your Holiday Itinerary

Day 1 Arrive early evening in Dumfries.

Day 2 Stop for lunch at Balloch with time for a boat trip or a visit to the new Loch Lomond Shores attraction, which has a 26m tower with panoramic views. Arrive early evening in Fort William.

Day 3 Visit Oban, the 'Gateway to the Isles' and a bustling resort on the Firth of Lorne with fine views of the Argyll Coast.

Day 4 Travel through the Highlands, via Newtonmore and the ski resort of Aviemore to Inverness for lunch. Return past Loch Ness. Who knows, you may spot the elusive 'Nessie'!



Loch Lomond

Day 5 Via the majestic scenery of Glen Shee and past Eilean Donan Castle, we cross to the Isle of Skye. A land of wild and beautiful landscapes, with jagged mountains and deep lochs. Visit Dunvegan Castle, stronghold of the MacLeod clan since 1200. Also, pretty Portree, 'capital' of the island. Catch the ferry to Mallaig and follow the breathtaking 'Road to the Isles' back to the hotel for a late dinner.

Day 6 Free to explore Fort William.

Day 7 Stop for lunch in Edinburgh and arrive early evening on the outskirts of Newcastle.

Day 8 Homeward journey.

Your Holiday Hotels

– Croit Anna Hotel

STB 3 star **UUU**

Set on the shores of Loch Linnhe and three miles from the heart of Fort William. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Please note there is no lift.

Also includes overnight stays at the following hotels:

– Cairndale Hotel, Dumfries

AA 3 star

– Holiday Inn, Newcastle

3 star standard

What's Included

- Dinner, bed and breakfast (7 nights)
- Coach travel • Ferry fare • Admission to Dunvegan Castle

Departure Pick up Price Single

8 day holiday

Sun 27 Jul L £529 £619

Average home time 6-7.30pm

Inverness and Highlands *8 Days*

A new tour for 2003, based in the 'capital of the Highlands'. High point of the tour, literally, is a ride on the Cairngorm Mountain Railway.

Your Holiday Itinerary

Day 1 Arrive early evening in Dumfries.

Day 2 Via Loch Lomond, Glen Coe and Loch Linnhe to the Great Glen. Later follow the shores of Loch Ness to arrive early evening in Inverness.

Day 3 A visit to Inverewe Gardens. See sub-tropical exotic plants growing in a latitude north of Moscow! There are specimens from all over the world, including Chile, South Africa and China.

Day 4 Morning visit to Baxter's Visitor Centre at Fochabers. See how the firm began 130 years ago and later visit the food tasting area. Stop for lunch in Nairn. Afternoon visit to Culloden Battlefield, site of the last battle to be fought on British soil. The visitor centre tells the story of the battle, which saw the end of the Jacobite uprising.



Loch Linnhe



Glen Coe

Day 5 An unforgettable journey on the Cairngorm Mountain Railway. This funicular railway, the highest in the UK, takes you through one Scotland's most extreme mountain wildernesses.

Day 6 Free to explore Inverness.

Day 7 Arrive early evening in Washington.

Day 8 Homeward journey.

Your Holiday Hotels

– Royal Highland Hotel
STB 3 star

Elegant character hotel in the centre of Inverness. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.

Also includes overnight stays at the following hotels:

- Cairndale Hotel, Dumfries
AA 3 star
- Holiday Inn, Washington
(or similar) 3 star standard

Your Holiday Base

– Inverness

'Capital of the Highlands' with an impressive red sandstone Victorian castle. Afternoon cruises on Loch Ness.

What's Included

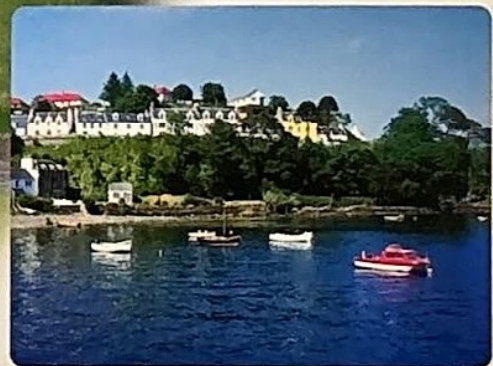
- Dinner, bed and breakfast (7 nights)
- Coach travel • Admission to Baxter's
- Admission to Inverewe Garden
- Admission to Culloden Visitor Centre
- Ride on the Cairngorm Mountain Railway

Departure Pick up Price Single

8 day holiday			
Sun 29 Jun	H	£565	£689
Average home time 6-7.30pm			



Inverness Castle



Portree Harbour

Scottish Islands

: 26 9 Days

Visit the beautiful islands of Scotland with rugged peaks, white sandy beaches and full of mystical prehistoric sites, such as the Callanish Standing Stones.

Your Holiday Itinerary

Day 1 A relaxing journey arriving early evening in Washington.

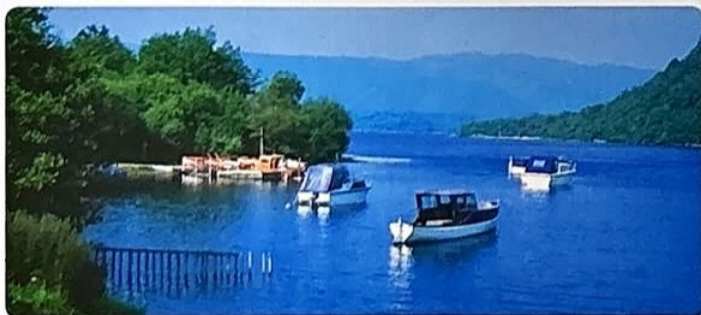
Day 2 A trip through the Highlands, stopping for lunch in Pitlochry and arriving early evening in Beaulieu.

Day 3 An early start to catch the 9.30 ferry across The Minch from Ullapool to Stornoway. Afternoon free in Stornoway. This bustling town is the only one of any size in the Western Isles, with a good selection of shops.

Day 4 Full day tour of the Isle of Lewis. The island consists mainly of rolling moorland and small freshwater lochs. Visit the mystical Callanish Standing Stones, which probably date from 3000BC. Later travel via the prehistoric circular towers of Dun Carloway Broch to the Black House Museum, a traditional Hebridean dwelling with a central peat fire. Enjoy a picnic lunch. We also visit the tiny harbour at Port of Ness at the very north of the island.

Day 5 We travel to the Isle of Harris. In contrast to Lewis, Harris has rugged mountain scenery and vast expanses of white sandy beaches. In the south, view the spectacular moonscape scenery.

Day 6 A day of island hopping. We travel to Tarbet to catch the lunchtime ferry to Uig on the beautiful Isle of Skye. Travel down the western side of the island passing Dunvegan Castle and Loch Harport. Catch the early evening ferry from Armadale to Mallaig.



Loch Lomond



Dunvegan Castle, Isle of Skye

Day 7 We have a free day to relax in Mallaig. However, we recommend a cruise around the Small Isles of Eigg and Muck (morning) or Rum and Canna (afternoon).

Day 8 Travel along the beautiful 'Road to the Isles' to Fort William. Stop for lunch on the shores of Loch Lomond and arrive early evening in Dumfries.

Day 9 Homeward journey.

Your Holiday Hotels

- Caberfeidh Hotel

AA 3 star UUU

Modern hotel on the edge of Stornoway. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.

- West Highlands Hotel

AA 2 star

Family run hotel set on the hill above Mallaig, with fine views towards the Isle of Skye. Every bedroom with private facilities, colour TV and tea/coffee making facilities.

Please note there is no lift.

Also includes overnight stays at the following hotels:

- Holiday Inn, Washington (or similar)

3 star standard

- Priory Hotel, Beaulieu

AA 3 star

- Cairndale Hotel, Dumfries

AA 3 star



Dalbeg Bay, Isle of Lewis

What's Included

- Dinner, bed and breakfast (8 nights)
- Coach travel • Ferry fares (not Small Isles cruise) • Admission to Callanish Standing Stones • Admission to Black House Museum • Picnic lunch

Departure Pick up Price Single

9 day holiday

Sat 5 Jul H £669 £775

Average home time 5-6.30pm

Islands

Isles of Scilly by air 6 and 7 Days

Peace and relaxation in these unspoilt islands. Enjoy boat trips to the other islands on seas where dolphins and seals abound.

Your Holiday Itinerary

Day 1 Catch the late afternoon flight from Penzance to St Mary's with British International Helicopters (two 20 minute flights, one hour apart). Transfer to hotel.

Days 2 to 6/7 Free to explore these beautiful islands.

Day 6/7 Homeward journey.



Isles of Scilly

Your Holiday Hotel – Tregarthens Hotel

AA 2 star

New for 2003 is this highly rated and well-appointed hotel, founded in 1848, overlooking St Mary's Harbour.

Every bedroom with private facilities, colour TV and tea/coffee making facilities. Please note there is no lift.

Your Holiday Base – Hugh Town

Barely bigger than a village, Hugh Town is the 'capital' of the largest of the islands, St Mary's. Busy harbour with boat trips to Bryher, Tresco and St Martin's.

What's Included

- Dinner, bed and breakfast (5/6 nights)
- Coach travel • Helicopter fares

Departure Pick up Price Single

Departure	Pick up	Price	Single
6 and 7 day holiday			
Sat 29 Mar	L	£665	£695
Fri 26 Sep	H	£599	£625

Average home time 7-8.30pm

Please note timings on holidays by air are subject to change

Isle of Man by air 6 Days

A jewel in the Irish Sea, visiting the Isle of Man is taking a step back in time, to a more relaxed way of life.

Your Holiday Itinerary

Day 1 Epsom Coach to Luton for the scheduled Manx Airlines flight in standard class to Ronaldsway (one hour). Transfer to hotel.

Day 2 A trip to Douglas, the island's capital. This grand Victorian resort has a sweeping promenade and many fine buildings, including the Gaiety Theatre. Try a ride on a Douglas horse tram, the oldest in the world, known locally as 'toast racks'!

Day 3 Travel down the west of the island to Peel, which has a ruined 11th century castle and the House of Manannan, which tells the turbulent story of the island. Later visit Cregneash Village, which faithfully recreates the life of the 19th century crofters in white-washed cottages.

Day 4 Visit the Laxey Wheel, the world's largest working water wheel, which was built in 1854 and symbolises the islands long mining history. Later we take an unforgettable ride on the Snaefell Mountain Railway. This electric railway is 100 years old and takes you to the summit of Snaefell, over 2000 feet above sea level.

Day 5 Free to explore Ramsey.

Day 6 Homeward journey.

Your Holiday Hotel – Grand Island Hotel

2 star standard

Elegant Georgian hotel, occupying an elevated position in three acres of grounds above Ramsey Bay. Every bedroom with private facilities, colour TV and tea/coffee

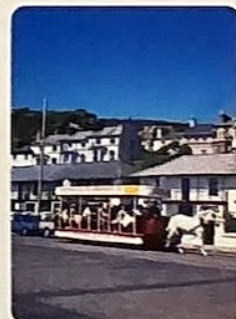


Snaefell Mountain Railway

making facilities. Indoor swimming pool. Lift.

Your Holiday Base – Ramsey

'Royal' Ramsey is the second largest town on the island in a beautiful setting, with the backdrop of the North Barrule Hills.



Douglas Horse Tram

Stroll along the long promenade and watch the comings and goings in the busy harbour or enjoy 40 acres of gardens.

What's Included

- Dinner, bed and breakfast (5 nights)
- Coach travel • Air Fares • Admission to Cregneash Village • Admission to Laxey Wheel • Ride on the Snaefell Mountain Railway

Departure Pick up Price Single

Departure	Pick up	Price	Single
6 day holiday			
Mon 21 Jul	J	£499	£585

Average home time 6.30-8pm

Please note timings on holidays by air are subject to change

Call our Priority Booking Hotline on 01372 731705

Time for you

Romantic Ireland

28

Irish Adventure by air 9 Days

The best of Ireland, with the convenience of travelling by air. Visit Dublin, the lively capital and enjoy the charm of rural Ireland, with breathtaking seascapes.

Your Holiday Itinerary

Day 1 Epsom Coach to Gatwick for the British Airways scheduled flight in standard class to Dublin (one hour 20 minutes). Transfer to Hotel.

Day 2 Morning guided tour of Dublin. Afternoon free to enjoy this beautiful city. Why not visit Dublin Castle, St Patrick's Cathedral or Trinity College, where you can see the Book of Kells.

Day 3 Visit the Tullamore Dew Heritage Centre. Enjoy the history of the distilling process and the history of Tullamore itself, followed by a tasting of whiskey or Irish Mist liqueur. Arrive early evening in Galway.

Day 4 A full day visit to Connemara. This wild and beautiful area has rugged mountains, tumbling streams and glistening lakes. We visit picturesque Kylemore Abbey, home to the Irish Benedictine Nuns.

Day 5 Morning visit to the impressive Cliffs of Moher which rise 600 feet sheer from the Atlantic Ocean. Later travel to Bunratty Castle and Folk Park. The castle is the most complete and authentic medieval castle in Ireland. At the Folk Park, rural life in a 19th century village is recreated. Arrive early evening in Killarney.

Day 6 Tour the Ring of Kerry. Ireland's most spectacular seascape, with towering mountains on one side and the wild Atlantic Ocean on the other. This winding road runs through attractive villages and past prehistoric remains.

Day 7 Morning visit to Blarney Castle, where you can kiss the Blarney Stone. Later travel to the Queenstown Story in Cobh. This was the last port of call for the ill-fated Titanic and the Irish emigrants to the USA. Later follow the coast road, via Youghal and Dungarvan and arrive late afternoon in Waterford.

Day 8 Morning guided tour of Waterford Crystal. See craftsmen at work turning molten glass into exquisite masterpieces. Later visit the visitor centre and shop, but you won't find any 'seconds', as any pieces with flaws are melted down again! Afternoon free to explore Waterford.

Day 9 Travel to Dublin Airport for the return flight.



Cliffs of Moher

Your Holiday Hotels

– Trinity Capital Hotel

ITB 3 star UUUU

Well-appointed hotel, near Trinity College and ideally located for exploring the city. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.

– Jury's Hotel

ITB 3 star

Modern hotel located in the heart of Galway and overlooking the bay. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.

– Killarney Avenue Hotel

(see page 30)

– Tower Hotel

ITB 3 star

Modern hotel in the heart of the city with extensive leisure facilities including an indoor pool. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.

What's Included

- Dinner, bed and breakfast (8 nights)
- Coach travel • Air Fares • Admission to Tullamore Dew Heritage Centre
- Admission to Kylemore Abbey
- Admission to Bunratty Castle and Folk Park • Admission to Blarney Castle
- Admission to Queenstown Story
- Admission to Waterford Crystal
- Services of a courier in Ireland

Departure Pick up Price Single

9 day holiday			
Wed 11 Jun	B	£709	£899
Wed 20 Aug	E	£699	£889
Average home time 4-5.30pm			
Timings on holidays by air are subject to change			



O'Connell Street, Dublin

European Adventures

Irish Adventure by coach 9 Days

29

View the amazing coastal scenery in the west, the wild and romantic Connemara and stay in the heart of lively Dublin. All from the comfort of an Epsom Coach!

Your Holiday Itinerary

Day 1 Stop for lunch in Shrewsbury and arrive early evening in Caernarfon.

Day 2 An early start to catch the fast ferry (99 minutes) to Dun Laoghaire. Break for lunch and a visit to the Irish National Stud and Japanese Gardens. The stud is home to some of the finest thoroughbreds in Ireland and the skeleton of legendary Arkle. The gardens, which were completed in 1910 symbolise the 'life of man'. Arrive early evening in Killarney.



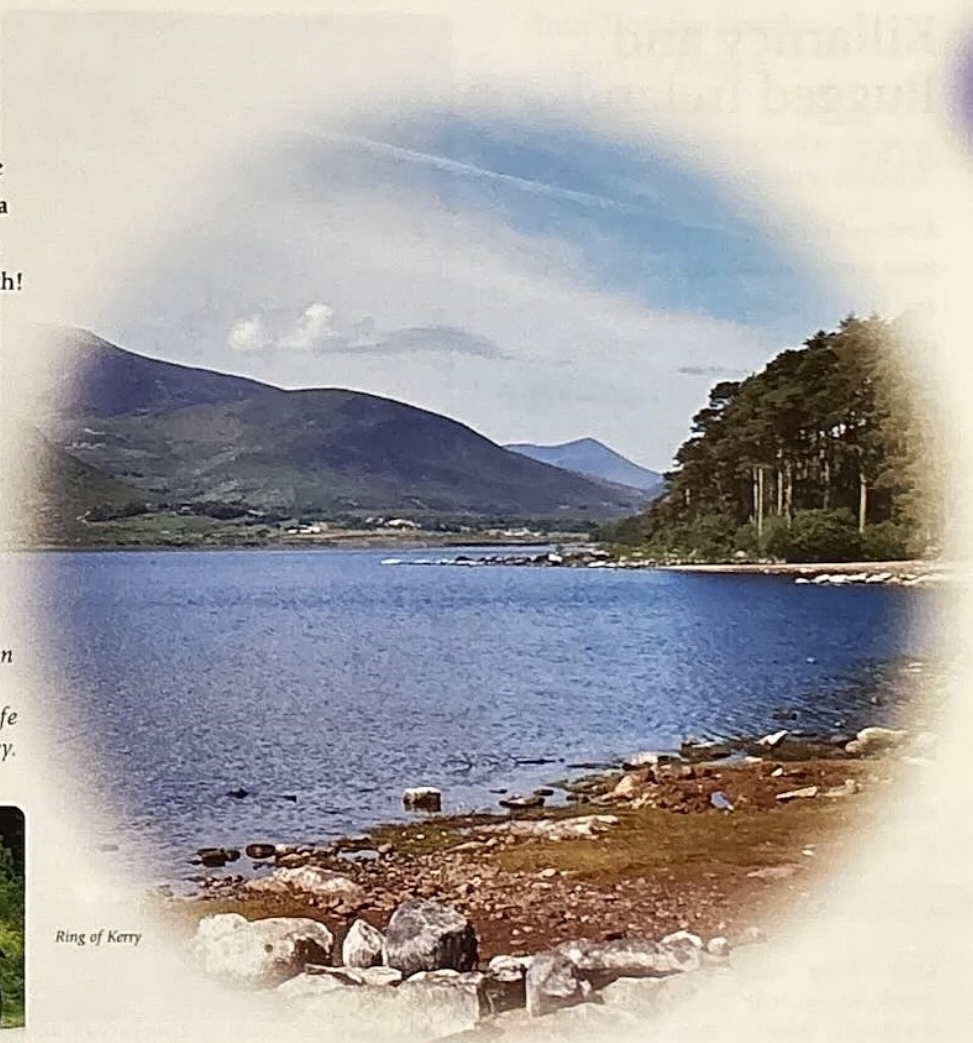
Jaunting Car

Day 3 Free to explore Killarney. Why not try a ride on a 'jaunty' car?

Day 4 Tour the Ring of Kerry. Ireland's most spectacular seascape, with towering mountains on one side and the wild Atlantic Ocean on the other. This winding road runs through attractive villages and past prehistoric remains.

Day 5 Travel to Bunratty Castle and Folk Park. The castle is the most complete and authentic medieval castle in Ireland. At the Folk Park, rural life in a 19th century village is recreated. Later visit the impressive Cliffs of Moher, which rise 600 feet sheer from the Atlantic Ocean. Arrive early evening in Galway.

Day 6 A full day visit to Connemara. This wild and beautiful area has rugged mountains, tumbling streams and glistening lakes. We visit picturesque Kylemore Abbey, home to the Irish Benedictine Nuns.



Ring of Kerry

Day 7 Travel across central Ireland to Dublin. Afternoon familiarisation tour of the city.

Day 8 Free to explore Dublin.

Day 9 An early start to catch the return ferry to Holyhead.

Your Holiday Hotels

– Killarney Avenue, Killarney

(see page 30)

– Jury's Hotel, Galway

(see page 28)

– Trinity Capital, Dublin

(see page 28)

Also includes an overnight stay at the following hotel:

– Celtic Royal Hotel, Caernarfon

AA 3 star



Bunratty

What's Included

- Dinner, bed and breakfast (8 nights)
- Coach travel • Ferry fare • Admission to Irish National Stud and Japanese Garden • Admission to Bunratty Castle and Folk Park • Admission to Kylemore Abbey

Departure Pick up Price Single

Departure	Pick up	Price	Single
9 day holiday			
Mon 23 Jun	H	£699	£899
Mon 21 Jul	L	£719	£919
Average home time 8-9.30pm			

Call our Priority Booking Hotline on 01372 731705

Time for you

Killarney and Rugged Ireland

8 Days

A relaxed itinerary, exploring Ireland's most scenic county. The Ring of Kerry and Dingle Peninsula have some of the most spectacular coastal scenery in Europe.

Your Holiday Itinerary

Day 1 Stop for lunch in Shrewsbury and arrive early evening in Caernarfon.

Day 2 An early start to catch the fast ferry (99 minutes) to Dun Laoghaire. Break for lunch and a visit to the Irish National Stud and Japanese Gardens. The stud is home to some of the finest thoroughbreds in Ireland and the skeleton of the legendary Arkle. The gardens, which were completed in 1910 symbolise the 'life of man'. Arrive early evening in Killarney.

Day 3 Free to explore Killarney.

Day 4 A visit to the Dingle Peninsula. Break for coffee in Tralee, famous for its August 'Rose' festival. Later tour the Dingle Peninsula, which is dominated by Brandon Mountain, Ireland's second highest peak. There are dramatic views and spectacular seascapes. Lunch in Dingle, a colourful fishing port with vibrant houses and a bustling harbour.



Dingle Peninsula

Day 5 Travel to the small coastal town of Glengarriff, beautifully situated on Bantry Bay. Later visit Bantry House, home to the White family since 1739. See the magnificent Italianate gardens, which have marvellous views.

Day 6 Tour the Ring of Kerry. Ireland's most spectacular seascape, with towering mountains on one side and the glistening Atlantic Ocean on the other. This winding road runs through attractive villages and past prehistoric remains.

Day 7 Stop for lunch in Dungarvan and tea in Waterford. Arrive early evening in Wexford.

Day 8 An early start to catch the ferry from Rosslare to Fishguard and our homeward journey.



Bantry House

Your Holiday Hotel

– Killarney Avenue
ITB 3 star **UUUU**

Excellent hotel situated in the heart of Killarney. Guests may use the leisure facilities at the nearby sister hotel. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.

Also includes overnight stays at the following hotels:

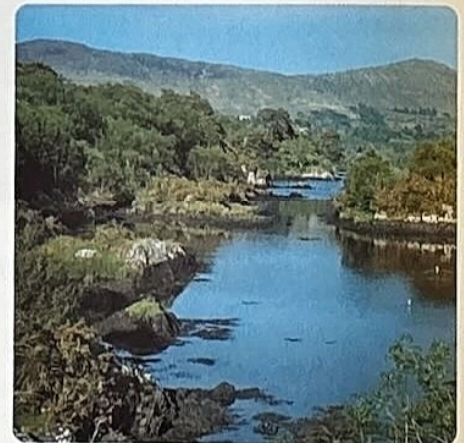
– Celtic Royal Hotel, Caernarfon
AA 3 star

– Talbot Hotel, Wexford
ITB 3 star

Your Holiday Base

– Killarney

Set on the east shore of Lough Leane and dominated by Macgillycuddy's Reeks, Killarney is an ideal base to explore the county of Kerry. Try a ride on a jaunty car on your free day.



Glengarriff

What's Included

- Dinner, bed and breakfast (7 nights)
- Coach travel • Ferry fare • Admission to Irish National Stud and Japanese Garden • Admission to Bantry House

Departure Pick up Price Single

8 day holiday			
Tue 2 Sep	H	£639	£815
Average home time 8-9.30pm			

European Adventures

Houses and Gardens of Normandy 5 Days

Visit these wonderful gardens, at their best in spring, staying in the heart of Rouen.

Your Holiday Itinerary

Day 1 Travel through the Eurotunnel (35 minutes). Stop for lunch in Boulogne and arrive late afternoon in Rouen.

Day 2 Free to explore Rouen.

Day 3 Morning visit to Monet's Garden (see below). In the afternoon we travel to the nearby Chateau de Bizy, a magnificent 18th century royal residence surrounded by classical gardens with fountains and water features.

Day 4 Travel to the Chateau de Beaumesnil. This magnificent 17th century chateau, surrounded by picturesque parkland, is known as the 'Norman Versailles'.

Day 5 Return journey, stopping for lunch in the charming town of Montreuil-sur-Mer.

Your Holiday Hotel

– Hotel de Dieppe

3 star local rating

Comfortable hotel located in the heart of Rouen. Every bedroom with private facilities and colour TV. Lift.

Your Holiday Base

– Rouen

Beautifully situated on a bend of the River Seine, the city is dominated by the magnificent 12th century Gothic cathedral. The old town is full of narrow medieval streets with half-timbered buildings, churches and many museums.



Rouen

What's Included

- Dinner (set), bed and buffet breakfast (4 nights) • Coach travel • Shuttle fares
- Services of a courier throughout • Admission to Claude Monet's Garden
- Admission to Chateau de Bizy • Admission to Beaumesnil

Departure Pick up Price Single

Departure	Pick up	Price	Single
5 day holiday			
Mon 12 May	A	£325	£395
Average home time 8-9.30pm			

Monet's Garden

3 Days

Visit the inspirational Claude Monet's Garden.

Your Holiday Itinerary

Day 1 Travel through the Eurotunnel (35 minutes). Stop for lunch in Boulogne and arrive early evening in Evreux.

Day 2 Morning visit to Claude Monet's Garden. This tranquil and stunning place inspired the famous impressionist artist to paint some of his most memorable works. The Japanese style water garden with it's bridge and water lilies is fed by the nearby River Epte. See his unusual green and pink house.

Day 3 Return journey.

Your Holiday Hotel

– Hotel Mercure

3 star standard

Comfortable hotel located within walking distance of the town centre. Every bedroom with private facilities, colour TV and air conditioning. Lift.

Your Holiday Base

– Evreux

Historic town with many fine buildings including a 13th century cathedral and a clock tower built by Henry V, two years after his victory at Agincourt.



Monet's House

What's Included

- Dinner (set), bed and buffet breakfast (2 nights) • Coach travel • Shuttle fares
- Services of a courier throughout • Admission to Claude Monet's Garden

Departure Pick up Price Single

Departure	Pick up	Price	Single
3 day holiday			
Fri 2 May	B	£155	£195
Fri 23 May	E	£155	£195
Average home time 8-9.30pm			



Monet's Garden

Call our Priority Booking Hotline on 01372 731705

Time for you

French Riviera by Eurostar 8 Days

Visit the beautiful French Riviera. New for 2003 is travel by Eurostar through the ever-changing French scenery, which unfolds as you pass through at high speed.

Your Holiday Itinerary

Day 1 Epsom Coach to Ashford, where we board the Eurostar to Avignon. This wonder of technology speeds you through France and arrives in the heart of Provence. Transfer to Cannes (about three hours). Please note we are unable to provide portage in Ashford or Avignon on the outward or return journey.

Day 2 Day free to relax and unwind on the French Riviera.

Day 3 Visit the principality of Monaco, home of the rich and famous, filled with expensive shops, clubs and casinos. Later travel to nearby Menton, an attractive resort with golden buildings and lovely gardens.



Monte Carlo

Day 4 Travel to Nice, a lively resort with a wonderful atmosphere. Stroll through the flower market and fashionable shops or have a coffee in the many cafes and bars.

Day 5 Full day tour to the Grand Canyon of Verdon, Europe's deepest canyon. Enjoy spectacular views of sheer sided limestone walls in one of the continent's wildest landscapes. Stop for lunch in the pretty town of Moustiers-Sainte-Marie.

Day 6 A visit to two villas. In the morning, we travel to the Villa Ephrussi de Rothschild, a luxurious mansion surrounded by magnificent gardens and overlooking the sea. Light lunch at the villa. Afternoon visit to Kérylos Greek Villa, a lavish palace that was home to a Greek ship-owner from the 2nd century BC.

Day 7 Morning visit to Grasse, home to the French perfume industry, surrounded by fields of jasmine and lavender.

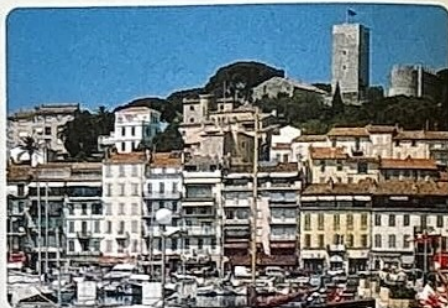
Day 8 Transfer to Avignon and our return journey.

Your Holiday Hotel – Hotel des Orangers

3 star local rating **UU**
Provençal building located in the old town, ten minutes walk from La Croisette, with a pretty garden filled with oleander and lavender. Every bedroom with private facilities, air conditioning and colour TV. Lift.

Your Holiday Base – Cannes

Once a quiet fishing port, this delightful resort was first 'discovered' by the English aristocracy in the early 19th century and rapidly became popular due to its warm climate. Today the rich and famous congregate along La Croisette, the wide boulevard with the sandy beach on one side and the elegant hotels and cafes on the other.



Cannes

What's Included

- Dinner (set), bed and buffet breakfast (7 nights) • Coach travel • Eurostar fare • Services of a courier throughout
- Admission to Villa Ephrussi de Rothschild • Admission to Kerylos Greek Villa • Light lunch at Villa Ephrussi de Rothschild

Departure Pick up Price Single

8 day holiday			
Tue 6 May	A	£655	£755
Average home time 8-9.30pm			

French Riviera by air 8 Days

Visit the beautiful French Riviera with the convenience of travelling by air. New for 2003 are visits to two stunning villas.

Your Holiday Itinerary

Day 1 Epsom Coach to Gatwick for the scheduled flight in standard class to Nice (2 hours). Transfer to Cannes.

Days 2 to 7 As the French Riviera by Eurostar holiday above.

Day 8 Return journey.

Your Holiday Hotel – Hotel des Orangers

See above.

Your Holiday Base

– Cannes

See above.



Nice

What's Included

- Dinner (set), bed and buffet breakfast (7 nights) • Coach travel • Air fare • Services of a courier throughout
- Admission to Villa Ephrussi de Rothschild • Admission to Kerylos Greek Villa • Light lunch at Villa Ephrussi de Rothschild

Departure Pick up Price Single

8 day holiday			
Wed 24 Sep	A	£699	£799
Average home time 6-7.30pm			

Timings on holidays by air are subject to change

Bruges 4 Days

A beautiful medieval city at any time of the year, with canals and narrow streets.

Your Holiday Itinerary

Day 1 Through the Eurotunnel (35 minutes) and arrive mid-afternoon in Bruges.

Day 2 Free to explore this beautiful medieval city.

Day 3 Optional excursion to the city of Ypres, famous for its connections with World War I. See the magnificent Cloth Hall and Menin Gate, where the 'Last Post' is still sounded.

Day 4 Homeward journey.



Bruges

Your Holiday Hotel

– Park Hotel

3 star standard UU

Comfortable hotel in a central location on T'Zand Square, surrounded by bars and cafes.

Every bedroom with private facilities and colour TV. Lift.



Ypres

Your Holiday Base

– Bruges

One of the finest medieval cities in Europe, Bruges is uniquely picturesque with its network of sleepy canals. Stroll along winding cobbled streets with many fine old buildings including the Belfry. Why not take a carriage ride or enjoy a canal trip?

What's Included

- Bed and buffet breakfast (3 nights)
- Coach travel • Shuttle fare • Services of a courier throughout

Departure Pick up Price Single

Departure	Pick up	Price	Single
4 day holiday			
Sun 13 Apr	B	£219	£279
Tue 5 Aug	E	£219	£279
Tue 30 Sep	B	£242	£302
Average home time 6.30-8pm			

Holland in Springtime 4 Days

Visit Holland in the spring, when the bulbs are in full bloom. This year should be less crowded, as Holland was very busy last year with the Floriade. New for 2003 is a ride on the Stoomtram from Hoorn.

Your Holiday Itinerary

Day 1 Through the Eurotunnel (35 minutes) and arrive early evening in Rotterdam.

Day 2 Morning visit to the Keukenhof Gardens, the 'Greatest Flower Show on Earth'. Every year six million tulips, narcissi, hyacinths and other bulbs bloom to form a riot of colour and smell. Afternoon visit to The Hague, one of Europe's finest cities, with many old buildings and museums.

Day 3 Morning visit to the lively city of Amsterdam, where there is plenty of time for a canal trip. In the afternoon, we take a ride on the unique Stoomtram

(steam train) from Hoorn to Medemblik in the north of Holland.

Day 4 Homeward journey, breaking for lunch in Bruges.

Your Holiday Hotel

– Rotterdam Hilton

5 star local rating UUUU

Contemporary luxury hotel in the city centre within walking distance of many bars and restaurants. Every bedroom with private facilities, air conditioning, colour TV and minibar. Lift.

Your Holiday Base

– Rotterdam

Lively modern city with a pedestrianised centre, which has plenty of shops, bars and restaurants.



Keukenhof

Amsterdam

What's Included

- Bed and buffet breakfast (3 nights)
- Coach travel • Shuttle fare • Services of a courier throughout • Admission to Keukenhof Gardens • Ride on Stoomtram

Departure Pick up Price Single

Departure	Pick up	Price	Single
4 day holiday			
Fri 18 Apr	B	£269	£309
Fri 25 Apr	E	£259	£299
Fri 2 May	B	£269	£309
Fri 9 May	E	£269	£309
Average home time 6.30-8pm			

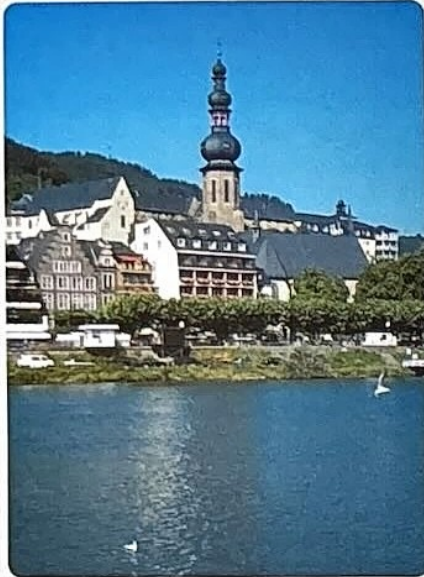
Rhine and Moselle Valleys 6 Days

Enjoy the best of Rhineland where vineyards cling to steep sided valleys. Stay at a highly rated hotel.

Your Holiday Itinerary

Day 1 Through the Eurotunnel (35 minutes) and arrive early evening in Boppard.

Day 2 Free to relax in Boppard.



Moselle Valley

Day 3 Board a cruise boat at Boppard. Travel south, following the most picturesque stretch of the Rhine. Past the legendary Loreley, a towering rock and the picturesque village of St Goar, we wind our way through vineyards to Rudesheim, where we stop for lunch. Rejoin the coach and return to the hotel.

Day 4 A tour along the picturesque Moselle Valley, passing Koblenz and breaking for lunch in the lovely town of Cochem. Continue through vineyards to Zell and return via Kappel.

Day 5 Today we travel north to the historic city of Cologne, which has a magnificent Gothic cathedral and an extensive old town.

Day 6 Homeward journey.

Your Holiday Hotel

– Bellevue Hotel

4 star local rating

Elegant traditional hotel located on the waterfront at Boppard. Every bedroom with private facilities and colour TV. Lift.

Your Holiday Base

– Boppard

Pretty town at the start of the Rhine Gorge, with lovely riverside walks and boat trips.



St Goar, Rhine Valley

What's Included

- Buffet dinner, bed and buffet breakfast (5 nights)
- Coach travel
- Shuttle fare
- Services of a courier throughout
- Rhine cruise

Departure Pick up Price Single

6 day holiday

Mon 7 Jul	A	£429	£475
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Average home time 8-9.30pm

Rhine Valley Bargain Break 4 Days

A great value holiday to Rhineland with trips to Cologne and a cruise on the Rhine.

Your Holiday Itinerary

Day 1 Through the Eurotunnel (35 minutes) and arrive early evening in Sankt Augustin.

Day 2 Travel south via Koblenz to the Rhine Gorge. At St Goar, board a boat to Boppard, where we break for lunch.

Day 3 A visit to the historic city of Cologne, which has a magnificent Gothic cathedral and an extensive old town.

Day 4 Homeward journey.

Your Holiday Hotel

– Hotel Regina

2 star standard UU

Friendly hotel situated in the heart of Sankt Augustin, a modern town near Bonn. Every bedroom with private facilities and colour TV. Lift.

What's Included

- Dinner (set), bed and buffet breakfast (3 nights)
- Coach travel
- Shuttle fare
- Services of a courier throughout
- Rhine cruise

Departure Pick up Price Single

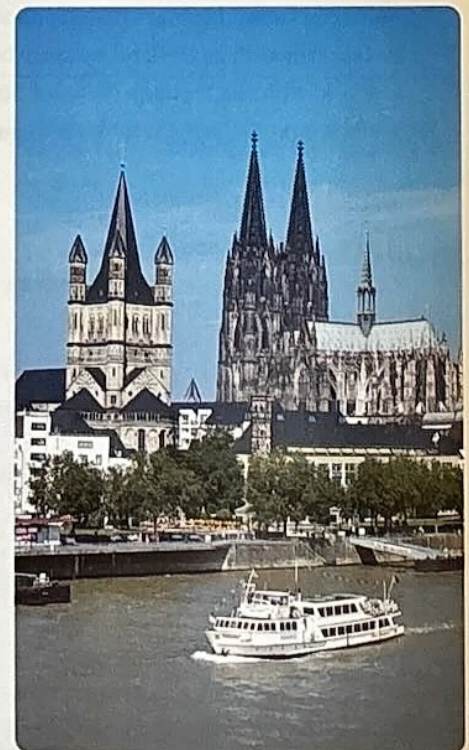
4 day holiday

Fri 11 Apr	E	£215	£249
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Fri 1 Aug	B	£215	£249
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Fri 3 Oct	E	£205	£239
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Average home time 8-9.30pm



Cologne

Bavarian Alps 8 Days

A beautiful area with majestic peaks and fairytale castles. Stay in a highly rated hotel.

Your Holiday Itinerary

Day 1 Through the Eurotunnel (35 minutes) and arrive early evening in Metz.

Day 2 Through the heart of Germany, arriving early evening in Garmisch-Partenkirchen.

Day 3 A day free to relax. We recommend a trip on the rack railway up Zugspitze, Germany's highest mountain (9,724 feet above sea level), with stunning views from the top.

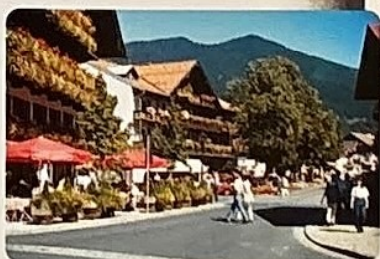
Day 4 Unforgettable day excursion to Fussen and the fairytale castles. Visit Neuschwanstein, built by 'mad' King Ludwig II of Bavaria. The castle is superbly situated with a stunning mountain backdrop and has countless towers and turrets. The dramatic interiors are based on the legends of Tannhauser and Lohengrin.

Day 5 We cross the Austrian border and travel to Innsbruck. This Tyrolean town is beautifully set, surrounded by mountains. Later we visit the world-famous Swarovski Crystal in Wattens. See the craftsmen at work, creating the beautiful designs.

Day 6 Visit the old town of Oberammergau, famous for its passion play, which is held every ten years. Later travel to the Linderhof Palace, built in one of the wildest valleys of the Bavarian Alps, this charming and flamboyant building was built by Ludwig II. The palace is a bewildering mix of Baroque and Italian Renaissance architecture, surrounded by magnificent gardens.

Day 7 We begin our return journey, arriving early evening in Metz.

Day 8 Homeward journey.



Oberammergau



Bavarian Alps

Your Holiday Hotel

– Hotel Mercure

3 star local rating UUUUUU

One of only two continental hotels to achieve such a high rating with our customers in 2001. This modern hotel is situated within easy walking distance of the shops and has fine mountain views. Every bedroom with private facilities and colour TV. Lift.

Also includes overnight stays at the following hotels:

– Mercure Hotel, Metz Nord (both ways)

3 star local rating

Your Holiday Base

– Garmisch-Partenkirchen

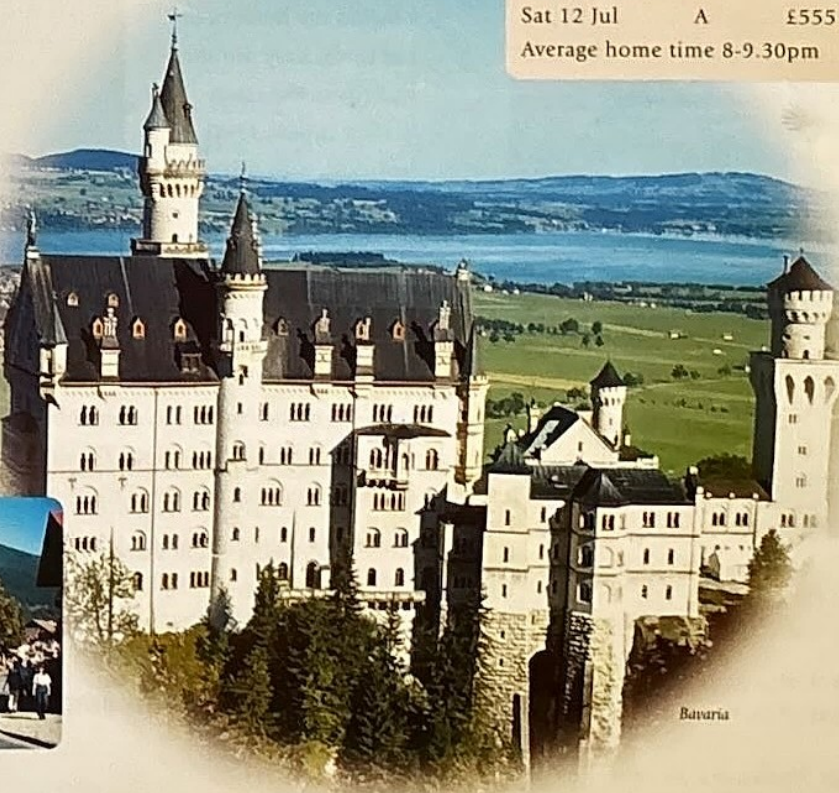
Germany's premier ski resort lies at the foot of the Zugspitze, Germany's highest mountain. Plenty for the non-skier to do including shops and bars; also, cable car and rack railway rides.

What's Included

- Dinner (set), bed and buffet breakfast (7 nights) • Coach travel • Shuttle fare
- Services of a courier throughout
- Admission to Neuschwanstein • Admission to Linderhof Palace • Admission to Swarovski Crystal

Departure Pick up Price Single

8 day holiday			
Sat 12 Jul	A	£555	£645
Average home time 8-9.30pm			



Bavaria

Berlin, Krakow and Dresden 10 Days

A fascinating journey discovering some of Europe's finest historic cities, each with their own distinctive charm.

Your Holiday Itinerary

Day 1 Through the Eurotunnel (35 minutes) and arrive early evening in Rotterdam.

Day 2 Cross northern Germany and arrive early evening in Berlin.

Day 3 Morning guided tour of Germany's largest city. There is history around every corner – see The Reichstag, The Brandenburg Gate, Gendarmenmarkt, Alexanderplatz and fashionable Kurfurstendamm. Afternoon free to further explore the city.

Day 4 An early start, as we cross the border into Poland and arrive early evening in Krakow.

Day 5 Morning guided tour of Krakow. This unspoilt unique medieval city was the former royal capital of Poland and has many old buildings, including Wavel Castle and the Gothic Drapers Hall. Afternoon free to explore the city.

Day 6 Full day excursion to the spectacular Tatra Mountains in the south of the country. We stop for lunch in the spa resort of Zakopane, which nestles in the foothills.

Day 7 Cross southern Poland and arrive early evening in Dresden.

Day 8 Optional morning visit to Colditz. This notorious prisoner of war camp has been the subject of a film and TV series due to its escape attempts. Afternoon free to explore the wonderful city of Dresden, completely

rebuilt after the Second World War and beautifully set on the River Elbe.

Day 9 Arrive early evening on the outskirts of Dortmund.

Day 10 Homeward journey.



Berlin



Krakow Market Square

Your Holiday Hotels

– Hotel Hamburg

4 star local rating

Comfortable hotel in a central location near the diplomatic district. Every bedroom with private facilities, colour TV and air conditioning. Lift.

– Holiday Inn, Krakow

3 star standard

Stylish and charming hotel in the heart of the old town, only minutes walk from the main market square. Every bedroom with private facilities, colour TV, air conditioning and minibar. Lift.



Tatra Mountains

– Dorint Hotel, Dresden

4 star local rating

Stylish modern hotel within walking distance of the city centre. Every bedroom with private facilities, colour TV, air conditioning and minibar. Lift.

Also includes overnight stays at the following hotels:

– Rotterdam Hilton

5 star local rating

– Hotel Mercure, Dortmund

3 star standard



Krakow Church



Colditz Castle

What's Included

- Dinner (set), bed and buffet breakfast (9 nights)
- Coach travel
- Shuttle fare
- Services of a courier throughout
- Guided tours as stated

Departure Pick up Price Single

10 day holiday

Fri 19 Sep A £852 £1025

Average home time 8-9.30pm

Swiss Lakes and Mountains *8 Days*

Discover the majestic Swiss Alps, with towering mountains and blue crystal lakes.

Your Holiday Itinerary

Day 1 Through the Eurotunnel (35 minutes) and arrive early evening in Metz.

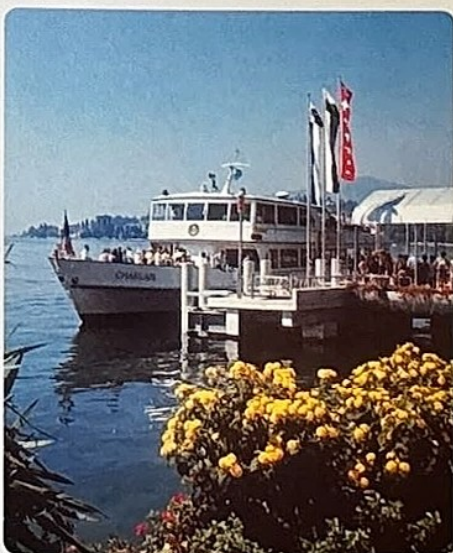
Day 2 Travel through the Vosges Mountains and cross the Swiss border, arriving early evening in Villars.

Day 3 Travel to Gruyeres, where we visit a cheese dairy. Plenty of time to explore this charming town, set among striking mountains.

Day 4 Visit Montreux, beautifully situated on Lake Geneva. Reminiscent of the French Riviera, there are large Edwardian hotels and sumptuous palaces along the lake shore. Plenty of time for a boat cruise on Lake Geneva or a rack railway trip up to the Rochers de Naye, where there are fine views.

Day 5 A full day excursion through three countries, exploring the Alps. Firstly, travel over the St Bernard Pass to Italy. Later follow the Aosta Valley to Mont Blanc, stopping for lunch in the fashionable French ski resort of Chamonix. Return via the scenic Col de la Forclaz.

Day 6 Free to relax in Villars.



Montreux



Chamonix

Day 7 After an early start, follow the southern shore of Lake Geneva, travelling through the heart of France and arrive early evening in Reims.

Day 8 Homeward journey.

Your Holiday Hotel

– Hotel Le Bristol

3 star standard

New for 2003 is this charming wooden chalet with fine views of the mountains and over the Rhone Valley. Indoor pool and sauna. Every bedroom with private facilities, colour TV and minibar. Lift.

Your Holiday Base

– Villars-sur-Ollon

Popular ski resort in lower Valais, surrounded by spectacular mountains, with an esplanade of parkland, perfect for a relaxing break.



Gruyeres

What's Included

- Dinner (set), bed and buffet breakfast (7 nights)
- Coach travel
- Shuttle fare
- Services of a courier throughout
- Admission to cheese dairy

Departure	Pick up	Price	Single
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8 day holiday			
Sat 14 Jun	A	£535	£615
Average home time 8-9.30pm			

Lake Garda, Venice and Dolomites *9 Days*

Exploring the highlights of northern Italy, with the scenic splendours of Lake Garda and the Dolomites, coupled with the magnificent cities of Verona and Venice.

Your Holiday Itinerary

Day 1 We go through the Eurotunnel (35 minutes) and arrive early evening in Strasbourg.

Day 2 An early start for our journey across Switzerland, arriving early evening in Brenzone on Lake Garda.

Day 3 Visit Verona, home of Romeo and Juliet, with an impressive Roman amphitheatre, which hosts the summer opera season.

Day 4 A circular trip around Lake Garda visiting the resorts of Gardone Riviera and Sirmione, situated on the tip of a narrow peninsula. Garda is considered by many to be the most beautiful of all the Italian lakes, with its ever-changing scenery from gentle hills with lemon groves in the south to mountains in the north.

Day 5 A full day excursion to Venice. This beautiful and romantic city is built on 117 islands and has 150 canals and 400 bridges. The architecture is stunning and there is so much to see, including the Doge's Palace, St Mark's Square, the Grand Canal, the Bridge of Sighs and Rialto Bridge.

Day 6 Transfer to our hotel in the foothills of the Dolomites.

Day 7 A full day excursion to the Dolomites. These rugged limestone mountains were carved in the last ice age. The result is stunning and picturesque, with soaring peaks and deep valleys.

Day 8 An early start for our return journey to Strasbourg.

Day 9 Homeward journey.



Lake Garda



Lake Garda

Your Holiday Hotels

– Hotel Drago

3 star local rating

Lakeside hotel with attractive gardens in the small village of Brenzone. Every bedroom with private facilities and colour TV. Lift.

– Hotel Paganella

3 star local rating

Comfortable hotel set in the small village of Andalo. Every bedroom with private facilities and colour TV. Lift.

What's Included

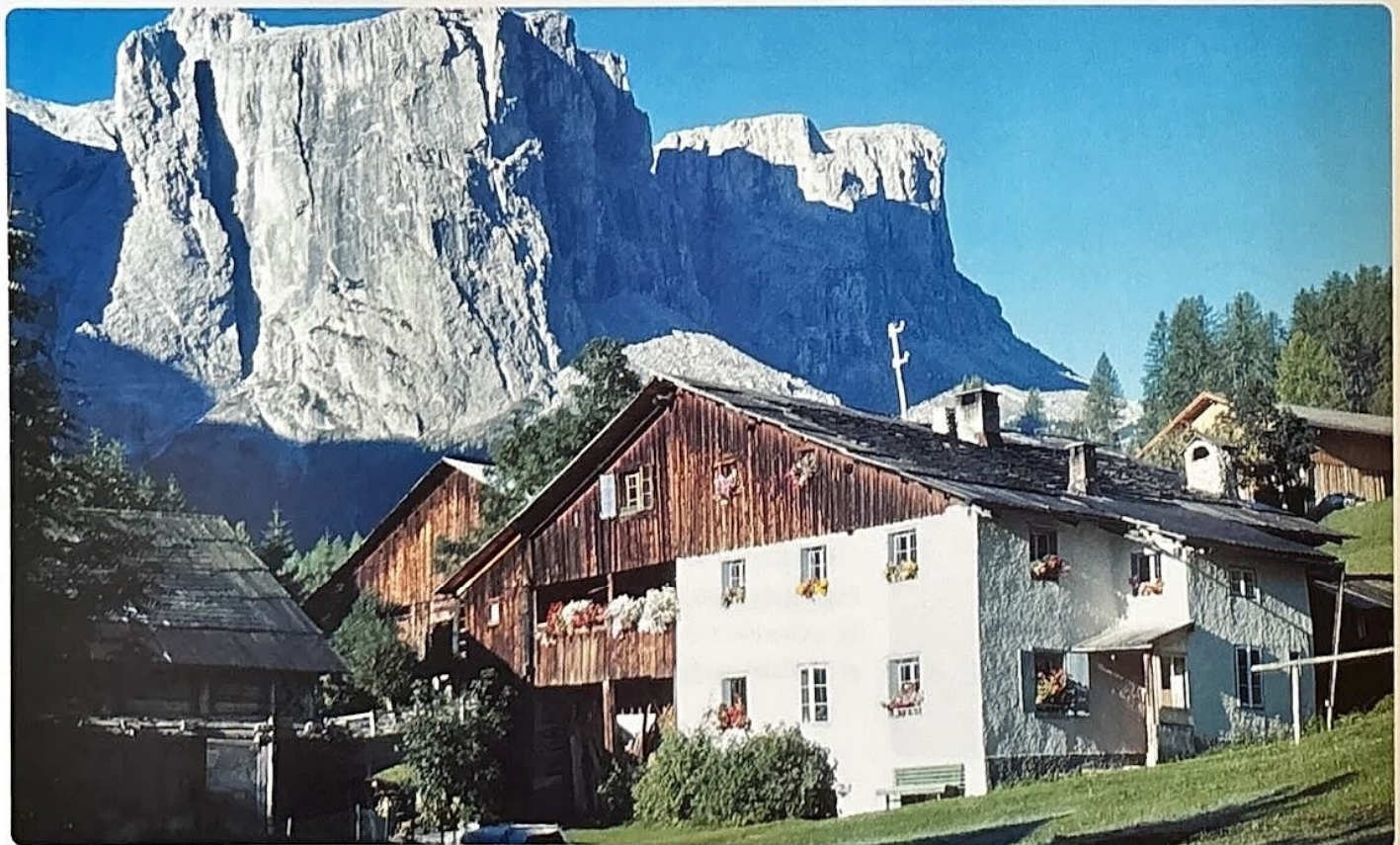
- Dinner (set), bed and buffet breakfast (8 nights) • Coach travel • Shuttle fare
- Services of a courier throughout

Departure Pick up Price Single

9 day holiday

Sat 20 Sep A £579 £679

Average home time 8-9.30pm



Dolomites

Treasures of Tuscany by air

8 Days

Tuscany is beautiful, with gentle landscapes of vineyards, rivers and sleepy medieval towns. New for 2003 is a visit to the Villa Garzoni, with its lovely gardens and a visit to Viareggio.

Your Holiday Itinerary

Day 1 Travel on an Epsom Coach to Gatwick for the scheduled flight with British Airways in standard class to Pisa (2 hours 10 minutes). Transfer to Montecatini Terme.

Day 2 Free to explore Montecatini Terme. We recommend a visit to Montecatini Alto by funicular, where there are stunning views.

Day 3 Full day excursion to Florence. This beautiful city has been a cradle of art and genius throughout the centuries. There is a wealth of beautiful buildings, including the mighty Duomo, the Pitti Palace and the Boboli Gardens. See Michelangelo's David at the Galleria Dell'Accademia. No visit to Florence is complete without a stroll across the Ponte Vecchio.

Day 4 We travel south to the medieval city of Siena. The web of streets lead to the Piazza del Campo, where the famous 'Palio' horse race is held twice a year. The square is dominated by the Palazzo Pubblico, with a 286 foot belltower. Also, see the stunning marble cathedral. On our return, we visit San Gimignano, a small medieval town of red brick, dominated by 14 grey stone towers.

Day 5 We visit Pisa for a photo stop at the leaning tower. Later we travel to Lucca, one of the most beautiful cities in Italy. Surrounded by ramparts, the city is a maze of narrow winding streets with pink brick buildings.



The Leaning Tower of Pisa

Day 6 Day excursion to Viareggio, one of the most popular seaside resorts in Italy. The resort has a fine sandy beach and a busy fishing harbour.

Day 7 Morning visit to the Villa Garzoni in Collodi. The magnificent gardens are a masterpiece with lily ponds, waterfalls, terraced flowerbeds and grottoes. Pinocchio was written by the chef's nephew in the Villa kitchen.



Montecatini Alto

Day 8 Homeward journey.

Your Holiday Hotel

– Hotel Manzoni

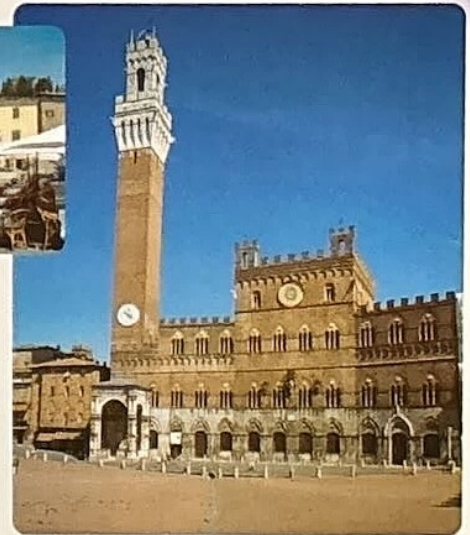
3 star local rating

Elegantly decorated with comfortable public areas and a terrace with an outdoor pool. Every bedroom with private facilities and colour TV. Lift.

Your Holiday Base

– Montecatini Terme

Elegant spa town, with wide promenades, expensive shops and many fine buildings. Enjoy a stroll in one of the numerous parks.



Siena

What's Included

- Dinner (set), bed and buffet breakfast (7 nights) • Coach travel • Air fare • Services of a courier throughout • Admission to Villa Garzoni

Departure	Pick up	Price	Single
8 day holiday			
Tue 3 Jun	E	£645	£697
Average home time 3.30-5pm			



Florence

Sorrento by air

40

8 Days

A beautiful part of Italy, with a spectacular coastline, the Bay of Naples is dominated by mighty Vesuvius, whose eruption buried the towns of Pompeii and Herculaneum.

Your Holiday Itinerary

Day 1 Travel with Epsom Coaches to Heathrow for the scheduled flight with Alitalia in standard class to Rome (2 hours 25 minutes). Transfer to Sorrento.

Day 2 A full day excursion along the famous 'Amalfi Drive'. This spectacular rugged coastline is dotted with small resorts that cling to the cliffs and tumble down to the sea.

Day 3 Free to explore Sorrento.

Day 4 Half day excursion to Pompeii. After a catastrophic eruption of Vesuvius in AD79, the town was completely destroyed and buried in ash. The ruins were well preserved and now give a fascinating insight into Roman life.

Day 5 A full day excursion to the beautiful island of Capri. After a short ferry crossing, we make our way to Anacapri, where we have plenty of time to stroll through the pretty streets, lined with shops and restaurants. Later we travel to Villa San Michele, which has wonderful gardens and magnificent views.

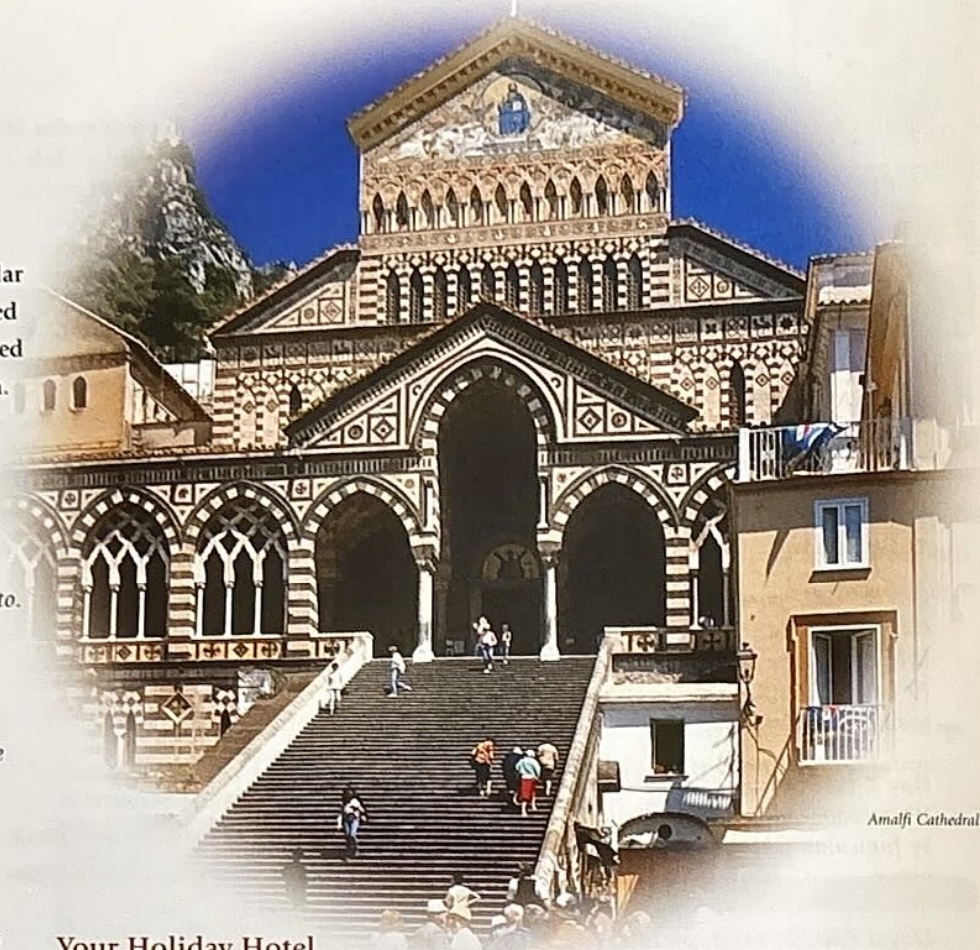
Day 6 Half day visit to Herculaneum. Like Pompeii, this town was destroyed in the AD79 eruption of Vesuvius, but was covered by a sea of mud. This ensured the remains were preserved completely, including the wooden structures. The town was the home of craftsmen and rich patricians, drawn by the beautiful setting.

Day 7 Free to explore Sorrento.

Day 8 Homeward journey.



Herculaneum



Amalfi Cathedral

Your Holiday Hotel

– Hotel Minerva

3 star local rating

This charming hotel was built in 1875 and has superb views of the Bay of Naples. Every bedroom with private facilities, colour TV and air conditioning. Lift.

Your Holiday Base

– Sorrento

Popular resort in a beautiful setting overlooking the Bay of Naples. Stroll through the pretty streets and squares, where you can enjoy a cappuccino or the local liqueur, Limoncello. A mild climate ensures that there are three orange and lemon harvests each year.

What's Included

- Dinner (set), bed and buffet breakfast (7 nights) • Coach travel • Air fare
- Services of a courier throughout
- Admission to Pompeii • Admission to Herculaneum • Admission to Villa San Michele • Ferry fare

Departure Pick up Price Single

8 day holiday			
Tue 22 Apr	H	£699	£875
Average home time 8-9.30pm			



Sorrento

Italian Highlights

12 Days

The best of Italy, with visits to Florence, Rome and Venice. See this diverse country unfold, with rolling countryside, small medieval towns and beautiful seascapes.

Your Holiday Itinerary

Day 1 Journey through the Eurotunnel (35 minutes) and arrive late afternoon in Reims.

Day 2 Travel through the heart of France and arrive early evening in Aix Les Bains.

Day 3 An early start, as we cross the border into Italy. Past the city of Turin and seaport of Genoa, arriving early evening in Montecatini Terme.



Ponte Vecchio, Florence

Day 4 Full day excursion to Florence. This beautiful city has been a cradle of art and genius throughout the

centuries. There is a wealth of beautiful buildings, including the mighty Duomo, the Pitti Palace and the Boboli Gardens. See Michelangelo's David at the Galleria Dell'Accademia. No visit to Florence is complete without a stroll across the Ponte Vecchio.

Day 5 Morning visit to Pisa, where we view the famous leaning tower in the Campo dei Miracoli. Afternoon free to explore Montecatini Terme.

Day 6 Stop for lunch in the beautiful city of Siena, where the famous 'Palio' horse race is held in the Piazza del Campo. Arrive early evening in Rome.

Day 7 At leisure to explore Italy's capital city. There is so much to see including the Coliseum, the Pantheon, the Trevi Fountain, the Capitol and many other historic sites. Cross the River Tevere to Vatican City, where you can visit St Peter's.

Day 8 An early start, as we travel through the heart of Italy, passing Bologna and Padua and arriving early evening in the attractive pottery town of Bassano del Grappa.



Coliseum, Rome

Day 9 Visit Verona, home of Romeo and Juliet, with an impressive Roman amphitheatre, which hosts the summer opera season.

Day 10 A full day excursion to Venice. This beautiful and romantic city is built on 117 islands and has 150 canals and 400 bridges. The architecture is stunning and there is so much to see including the Doge's Palace, St Mark's Square, the Grand Canal, the Bridge of Sighs and Rialto Bridge.

Day 11 An early start for the beginning of the homeward journey, arriving early evening in Strasbourg.

Day 12 Homeward journey.



Venice



Trevi Fountain, Rome

Your Holiday Hotels

– Hotel Manzoni, Montecatini Terme (see Treasures of Tuscany, page 39)

– Hotel San Remo, Rome
3 star local rating

Comfortable hotel within walking distance of many of the major attractions. Every bedroom with private facilities, colour TV and air conditioning. Lift. Please note dinner is served in a nearby restaurant.

– Hotel Palladio, Bassano del Grappa
4 star local rating

Modern hotel within walking distance of the town centre. Every bedroom with private facilities, colour TV, minibar and air conditioning. Lift.

Also includes overnight stays at the following hotels:

– Quality Hotel, Reims
3 star local rating

– Hotel Mercure, Aix les Bains
4 star local rating

– Hotel Mercure, Strasbourg Sud
3 star local rating

What's Included

- Dinner (set), bed and buffet breakfast (11 nights)
- Coach travel
- Shuttle fare
- Services of a courier throughout

Departure Pick up Price Single

12 day holiday			
Tue 7 Oct	A	£829	£969
Average home time 8-9.30pm			

Portugal by air

42

7 Days

A new tour for 2003, exploring the region around Portugal's capital. Visits to Sintra and the pilgrimage town of Fatima, with plenty of free time to relax in Estoril.

Your Holiday Itinerary

Day 1 Epsom Coach to Gatwick for the scheduled flight with British Airways in standard class to Lisbon (two hours 45 minutes). Transfer to Estoril.

Day 2 Free to explore Estoril.

Day 3 Morning visit to Sintra. The craggy mountains which surround the town were called the Mountains of the Moon by the early Iberians. The town is dominated by the Sintra National Palace, Moorish in origin, but added to over the years, making it a beguiling mixture of architectural styles.

Day 4 Full day excursion to Fatima, one of the most important places of pilgrimage in the Catholic world. On 13 May 1917, three shepherd children claimed to see an apparition of the Virgin Mary, who requested they return on the 13th of the next six months.

As word got around, many gathered and were miraculously cured of disabilities and illnesses. In the town, you can see the Chapel of the Apparitions.

Day 5 A full day tour to Lisbon. Enjoy a guided tour of the city, which has many fine buildings, including the picturesque Belem Tower, set against the backdrop of the River Tagus. Nearby is the Discoveries Monument, a tribute to Portugal's seafaring history. Away from the waterfront, funiculars take you up the steep narrow streets, full of old buildings.

Day 6 Free to relax in Estoril.

Day 7 Homeward journey.



Lisbon

Your Holiday Hotel

– Hotel Londres

3 star local rating

Recently refurbished hotel within easy walking distance of the town centre, casino and beach. Outdoor pool. Every bedroom with private facilities, colour TV and air conditioning. Lift.

Your Holiday Base

– Estoril

Long favoured haunt of the rich and famous, with Europe's largest casino. The resort has a mild climate and genteel ambience. Many golf courses nearby.

What's Included

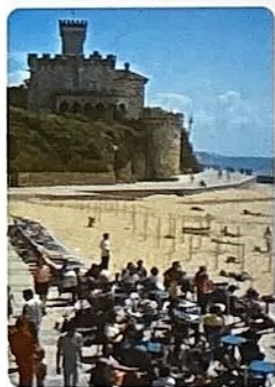
- Dinner (set), bed and buffet breakfast (6 nights) • Coach travel • Air fare
- Services of a courier throughout • Admission to Sintra National Palace

Departure Pick up Price Single

7 day holiday

Wed 10 Sep A £695 £829

Average home time 6-7.30pm



Estoril



Sintra

Madeira by air

8 Days

A new tour for 2003 visiting this beautiful island, which has beautiful scenery, a mild climate and colourful flora.

Your Holiday Itinerary

Day 1 Epsom Coach to Gatwick for the scheduled flight with British Airways in standard class to Funchal (three hours 30 minutes). Transfer to hotel.

Day 2 Free to relax at the hotel.

Day 3 Western island tour. A full day excursion visiting some of the spectacular scenery for which the island is renowned. See Camara de Lobo, a thriving fishing village and the second highest sea cliff in the world. Stop for lunch in Porto Moniz, renowned for its rock pools and return via Encumeada.

Day 4 Morning tour of Funchal. Beginning at a local market, we proceed to the Botanical Gardens, where you can familiarise yourself with Madeira's exotic flora. Later we travel to one of the Madeira Wine Lodges for a tasting.

Day 5 Half day excursion visiting Pico do Serrado, which has fine views and Monte. Later take an exciting wicker toboggan ride back to Funchal.



Madeira

Day 6 Eastern island tour. A full day excursion, visiting Camacha, centre of the wicker industry and Pico de Arieiro, where there are spectacular views. Lunch stop in Santana and return via Portela, which has fine coastal views.

Day 7 Free to relax at the hotel.

Day 8 Homeward journey.



Toboggan

Your Holiday Hotel

– Baia Azul Hotel

4 star local rating

Modern hotel, beautifully located on a cliffside, two miles from the centre of Funchal. Two heated pools, health club and squash court. Every bedroom with private facilities, colour TV, minibar and air conditioning. Lift. Courtesy bus service into the town centre.

Your Holiday Base

– Funchal

The island's capital has narrow streets, grand mansions and beautiful parks and gardens. Stroll around the old town with bustling markets and street cafes.

What's Included

- Dinner (set), bed and buffet breakfast (7 nights) • Coach travel • Air fare
- Services of a courier throughout
- Wine tasting • Toboggan ride

Departure Pick up Price Single

8 day holiday

Tue 1 Apr C £725 £845

Average home time midnight-1.30am



Madeira

Call our Priority Booking Hotline on 01372 731705

Time for you

Epsom Holidays Bonded Coach Holidays Trading Charter

44

H R Richmond Ltd subscribes to the Code of Conduct of the Bonded Coach Holiday Group (BCHG) of the Confederation of Passenger Transport UK (CPT).

The BCHG requires a bond to be taken out to provide protection in the unlikely event that a member cannot carry out his obligations to his passengers for financial reasons.

Our Trading Charter and holiday information sets out clearly and simply the responsibilities which we at H R Richmond Ltd t/a Epsom Holidays, have to you and which you in turn have to us when a contract is made between us.

The contract is made when you make a booking and we accept it by written confirmation on the terms set out in this brochure. When signing the Booking Form for your holiday you will sign on behalf of yourself, and the others named in your party, that you have read, understood and have accepted this Trading Charter and the Holiday Information provided in this brochure. Your obligation is to pay the price of the holiday and recognise your liabilities if you wish to alter the holiday or have to make a cancellation. On our part we have the obligation to provide you with the holiday you have booked. Our specification of that holiday and our terms are clearly stated in this brochure. Your contract is entered into with H R Richmond Ltd t/a Epsom Holidays. Any other subsidiary companies of the H R Richmond Ltd involved in the booking or management of your holiday shall be deemed to act as our agents. This Trading Charter applies to all holidays sold from this brochure.

The air holidays in this brochure are ATOL Protected, since we hold an Air Travel Organisers License granted by the Civil Aviation Authority. Our ATOL number is ATOL 4035. In the unlikely event of insolvency, the CAA will ensure that you are not stranded abroad and will arrange to refund any money you have paid to us for an advance booking. For further information, visit the ATOL website at www.atol.org.uk

YOUR CONTRACT WITH H R RICHMOND LTD T/A EPSOM HOLIDAYS

1. YOU PAY A DEPOSIT

When you make your booking you must complete a booking form, accepting on behalf of all your party the terms of this Trading Charter, and pay a deposit of £50 per person (£100 on air holidays). All monies you pay to the travel agent are held by him/her on our behalf at all times.

2. YOU PAY THE BALANCE

The balance of the fare must be paid via the office, which you made your booking at least 6 weeks before the holiday departure date. If you book within the applicable balance due period, you must pay the full holiday cost at the time of booking. If the balance is not paid in time we reserve the right to cancel your holiday, retain your deposit, and apply cancellation charges set out in Paragraph 4 'If You Cancel your Holiday'.

If you book within 6 weeks of the departure date you must pay the full amount at the time of booking.

Any travel agent requesting that you pay balances earlier than these dates will hold that money as your agent (not as the agent of H R Richmond Ltd t/a Epsom Holidays) until such time as we deem payment due, as per these conditions.

3. IF YOU CHANGE YOUR BOOKING

If after our confirmation has been issued, you wish to change to another of our holidays or change departure date we will do our utmost to make the changes, provided that written notification is received at our offices from the person who signed the Booking Form, or their Travel Agent, not later than the date on which the balance of the original holiday cost was due for payment. This must be accompanied by a payment of £20 to cover administration costs. Any alteration by you made later than the original balance date will be treated as a cancellation of the original booking and will be subject to the cancellation charges set out below. Other alterations such as the addition of requests or change of pick-up point that require a reconfirmation to be issued must be notified and accompanied by a payment of £20 to cover administrative costs. Insurance premiums are non-transferable.

4. IF YOU CANCEL YOUR HOLIDAY

You, or any members of your party, may cancel your holiday at any time provided that the cancellation is made by the person signing the booking form and is communicated to us in writing via the office at which you made your booking. As this incurs administrative costs we will retain your deposit and, in addition, apply cancellation charges up to the maximum shown below:

Period before departure within which written cancellation is received	Amount of cancellation charge shown as % of holiday price
More than 42 days	Deposit
29 to 42 days	30%
15 to 28 days	45%
8 to 14 days	60%
1 to 7 days	90%
Departure day or after	100%

Alternatively, you have the right to transfer the booking to another person provided that they satisfy all the conditions applicable to the package as long as you give the Company at least seven days written notice of your intention to do so.

Both you and the person to whom you transfer the booking will be responsible for payment of any outstanding monies and in addition there will be an administration fee of £10 per passenger to cover costs incurred. Insurance premiums are non-transferable.

NOTE: If the reason for cancellation is covered under the terms of an insurance policy, you may be able to reclaim these charges.

5. IF YOU HAVE A COMPLAINT

If you have a complaint during your holiday, please inform, in the first instance the supplier (eg hotel) of the service and then inform our driver/courier, or representative who will do his/her utmost to resolve the problem immediately. If the matter cannot be put right on the spot, you must notify us in writing within 28 days of the completion of your holiday and this must be sent to the Customer Services Manager, Epsom Holidays, Blenheim Road, Epsom, Surrey KT19 9AF and you must quote your booking reference number, holiday name and departure date. Failure to establish your complaint immediately in accordance with the above procedure may affect the outcome of it.

6. STATUTORY AUTHORITIES

This brochure is issued subject to applicable Acts of Parliament and Government Regulations and the company reserves the right to modify itineraries to conform to requests from the competent authorities in the United Kingdom and any other sovereign state through which the tours run.

7. CONDITIONS OF CARRIAGE

When you travel on an aircraft, train or ship, the conditions of carriage of that carrier apply and are subject to National and International conditions which may limit or exclude liability.

Your contract made under the terms of this Trading Charter is subject to English law and jurisdiction. Some coach journeys are operated by vehicles other than those owned by H R Richmond Ltd t/a Epsom Holidays and the specification may be different to that detailed in this brochure. The Public Service Vehicle (Conduct of Drivers, Conductors and Passengers) Regulations as amended 1990, apply to all coaches throughout any holiday in the UK.

8. OTHER TERMS

On a holiday you may not:

- Bring a pet or any other animal (other than Guide Dogs in the UK and Fire only and by arrangement).
- Play a radio or a cassette player on a coach. Also, use a mobile phone excessively.
- Smoke on board the coach.

H R Richmond Ltd t/a Epsom Holidays reserves the unconditional right to refuse a booking or terminate a holiday in the event of unreasonable conduct which in H R Richmond Ltd t/a Epsom Holidays opinion is likely to cause damage, distress, danger or annoyance to other clients, employees, property or to any third party. If you are prevented from travelling or continuing your holiday by such a termination H R Richmond Ltd t/a Epsom Holidays responsibility for your holiday thereupon ceases. Full cancellation charges will apply and H R Richmond Ltd t/a Epsom Holidays will be under no obligation for any refund, compensation or loss, which you may incur.

You are responsible for ensuring that you are at the correct departure point at the correct time, and we cannot be liable for any loss or expense suffered by passengers because of their late arrival at any departure point.

Excursions are included in the price of most holidays and refunds cannot be made for passengers not wishing to go on these excursions.

Admission fees to buildings, grounds etc. are not included in the price of the holiday unless otherwise stated in the brochure.

9. HOLIDAY INSURANCE

We strongly recommend all our customers to take out travel insurance. You do not need to take out our travel insurance but you must have insurance, which is at least as good or better than the insurance we offer.

10. PASSPORT

If travelling outside the United Kingdom you must have a UK passport valid for a minimum of three months after your scheduled date of return. Non-UK citizens must seek passport and visa advice from the booking desk prior to making a booking for one of our holidays.

11. HEALTH

Under normal circumstances most western European countries do not require visitors to be vaccinated. However, we will indicate any known vaccination or other health requirements where possible for each country to be visited. You are advised to check with your own doctor before travelling.

OUR PROMISE TO YOU

1. WE RESERVE YOUR HOLIDAY

When you have ascertained or your travel agent has provisionally confirmed that we have available space on the holiday of your choice. A confirmation/invoice will be forwarded to you normally within 2 weeks of receipt of your signed booking form and the contract is made between us when you receive this confirmation.

2. YOUR HOLIDAY PRICE

Holiday prices include all coach travel, hotel accommodation and meals as specified in the holiday description and VAT at the current rate where applicable. THE PRICE OF YOUR HOLIDAY IS FULLY GUARANTEED AND WILL NOT BE SUBJECT TO ANY SURCHARGES.

In addition to Sterling we use the following currencies in calculating our rates and fares for 2003. Below are the equivalent exchange rates to £1 Sterling as per the Daily Telegraph dated 6 September 2002.

Country	Exchange Rate
Euro	1.51650
Switzerland	Sfr 2.21650

3. IF WE CHANGE YOUR HOLIDAY

The arrangements for holidays in this brochure are made many months in advance and changes are sometimes unavoidable. Most of these changes are likely to be minor and we, or our representatives will endeavour to keep you informed.

However, where before departure we have to alter significantly an essential term of this contract, such as location of resort, quality of main hotel (not including single overnight hotels on touring holidays) or tour itinerary changes involving a destination being eliminated, we will notify you of the change as soon as possible. In such circumstances you will be given the following options:

- Accept changes to the contract.
- Take a substitute holiday of equivalent or superior quality if we are able to offer you one; or
- Take a substitute holiday of a lower quality if we are able to offer you one and to recover from us the difference between the price of the original holiday and that of the substitute holiday; or
- Have repaid to you as soon as possible all the monies paid by you under this contract.

If you choose a) b) or c) we will pay you compensation on the scale below. If you choose d) we will refund all monies paid by you, plus compensation on the scale below.

Period before departure within which a cancellation has taken place	Compensation per person
More than 42 days	Nil
29 - 42 days	£10
15 - 28 days	£15
8 - 14 days	£20
0 - 7 days	£25

4. IF WE CANCEL YOUR HOLIDAY

It is necessary for there to be a minimum number of passengers in order to operate a tour. If this minimum number is not achieved before the balance due date the tour could be cancelled.

In certain circumstances, therefore, we may have to cancel your holiday, and if this should occur we will return to you all the money you have paid to us, or offer you a suitable alternative. However, we will not cancel your holiday:

- Immediately prior to the departure date unless you have not paid for your holiday in full.
- After the balance due date, except as a result of war, riot, industrial dispute, terrorist activity, natural or nuclear disaster, adverse weather conditions or other circumstances amounting to force majeure.

If we have to cancel your holiday at any time H R Richmond Ltd t/a Epsom Holidays is liable only for any monies you may have paid to H R Richmond Ltd t/a Epsom Holidays at the time of cancellation and for the compensation payments as detailed in paragraph 3 above.

5. WHAT HAPPENS TO COMPLAINTS?

All complaints that are received are thoroughly investigated and customers are kept informed at each stage of the investigation. Sometimes the investigations can take time when awaiting a response from hoteliers or suppliers. We can normally agree an amicable settlement of the few serious complaints we receive, if the complaint is found to be genuine.

Arbitration Conditions: Disputes arising out of, or in connection with, this contract, which cannot be amicably settled, may (if the customer so wishes) be referred to arbitration under a special Scheme which, though devised by arrangements with the Confederation of Passenger Transport UK, is administered quite independently by the Travel Industry Arbitration Service. The Scheme (details of which will be supplied on request) provides for a simple and inexpensive method of arbitration on documents alone with restricted liability on the customer in respect of costs. The Scheme does not apply to claims for an amount greater than £1,500 per person. There is also a limit of £7,500 per booking form. Neither does it apply to claims, which are solely, or mainly in respect of physical injury or illness or the consequences of such injury or illness. (There is a time limit of 9 months from the date of return).

Please note that correspondence received between June and September may take us longer to respond to.

6. OUR RESPONSIBILITY TO YOU

We accept responsibility for ensuring that all component parts of your holiday as described in this brochure are supplied to you to a reasonable standard and this includes optional excursions purchased through our employees or agents.

If any such part is not provided in the advertised manner, we will pay you reasonable compensation unless the non-provision was due to circumstances which we could not predict and which were beyond our control such as adverse weather, road or traffic conditions or the matters referred to in paragraph 4 (b) above.

- Please remember that some amenities (eg. hotel lifts, swimming pools etc) require servicing and cleaning and may not therefore be available at all times. Some services may be affected by weather conditions and their availability is entirely at the discretion of the provider of the service. Entertainment (particularly live entertainment) provided by hotels is frequently subject to demand and its nature and/or frequency may be varied if there is lack of demand or insufficient numbers staying in the hotel.
- Some excursion itineraries include the use of ferries and other forms of transport, which can be affected by inclement weather, and may have to be cancelled or arrangements changed. Whenever possible a suitable alternative excursion will be offered.
- The published running times of services are estimates only and we will not be liable for any loss (howsoever caused) arising from delay or failure to operate services in accordance with published timings.

7. PERSONAL INJURY

(Whilst participating in arrangements made by us)

H R Richmond Ltd t/a Epsom Holidays has taken all reasonable and proper steps to ensure that proper arrangements have been made for all the holidays which are advertised in this brochure, including Optional Excursions offered by our employees or agents, and that the suppliers of all the services are efficient, safe and reputable and that they comply with the local and national laws and regulations of the country in which they provide those services. Whilst we have no direct control over the provision of services to you by suppliers, we will pay to our clients the equivalent of such damages as they would be entitled to receive under English Law in an English Court for any personal injury to the client, including illness or death, caused by the failure to perform or the improper performance of such services by the servants or agents of ourselves or any of our suppliers contracted or sub-contracted by us to provide any part of the arrangements for your holiday as described in this brochure where such failure of improper performance is due to the fault of such person and not an event which such person could not foresee or forestall even if they had taken all due care.

NOTE: We will make payments as stated above provided: (a) that claims for personal injury are notified to us within 3 months of the return from holiday (b) the injured client(s) assign to H R Richmond Ltd t/a Epsom Holidays any rights against a supplier or other person or party they may have relating to the claim (c) they agree to co-operate fully with us should we or our insurers wish to enforce those rights which have been assigned to us or to which we are subrogated and (d) such payment is limited in the case of transport by water or air to a maximum of such sums as would be obtained under the provisions of the appropriate International Conventions.

This assignment is necessary to enable us to try and recover from suppliers any compensation we have paid to clients, and associated costs, arising from personal injury to clients caused by the fault of those suppliers. If we recover more than such compensation and costs, any excess will be paid to the injured clients.

8. PERSONAL INJURY

(Unconnected with arrangements made by us)

Where appropriate and subject to our reasonable discretion, we will afford general assistance to clients who through misadventure suffer illness, personal injury or death whilst travelling on a H R Richmond Ltd t/a Epsom Holidays holiday arising out of an activity which does not form part of the advertised itinerary nor part of an excursion offered through the company, and which is the responsibility of a third party.

9. PUBLICATION DATE

This brochure was printed in Great Britain by H R Richmond Limited t/a Epsom Holidays, Blenheim Road, Epsom, Surrey KT19 9AF on 6 September 2002.

Holiday Information

1. Children's Reduction

On all centred holidays reductions are available for children aged over 3 and under 16, providing the child shares a room with two full fare paying passengers. Please enquire at time of booking.

2. Luggage

We ask you to keep luggage down to one medium sized suitcase per person, but a small holdall can also be taken on board the coach. The cost of portage is included in the cost of our holidays.

3. Seat Allocation and Specification

Requests for particular seats can be made on most holidays when booking, but since allocations are made on a first come first served basis, early booking is advisable. When bookings are made with us you will be offered the best seats that are available on the coach at that time. Therefore, if you do have anyone who wishes to join you at a later date, telephone us or enquire at your Travel Agency who will check with our Reservations Department for any vacancies. There is a seating plan of the coach for each holiday, but it is possible that, on occasions, for operational reasons, a coach of different configuration may be used and we must, therefore, reserve the right to alter a seating plan and allocate seats other than those you have booked, although this will be avoided as far as possible. We shall have no liability in relation to any such change of specification. Specific seats will not be allocated on coaches, which operate on feeder services between joining points and main holiday departure points or on coaches

that carry out transfers to and from air and seaports. Seating plans may also vary on coaches hired to us.

4. Travel Documents

When you pay your deposit, we will issue your confirmation. You will be issued with a travel ticket and luggage labels on paying your balance. Certain documents, for example air or boat tickets, may have to be retained and your driver or courier will then issue them to you at the relevant airport or port.

5. Special Care for the Disabled

The holidays in this brochure have been carefully planned to include as much of interest as possible. Inevitably some of the holidays include lengthy periods of travel and some walking on sightseeing excursions. Additionally, many of the hotels will have steps to contend with and may not possess lifts, and although we will try our best to look after disabled passengers, it is important that you enter the word **DISABLED** in block capitals in the special requirements section of the booking form, together with a brief description of your disability. We will make every endeavour to minimise the discomfort and inconvenience, but for obvious reasons are unable to make any guarantees.

6. Special Diets

If you require a special diet you must inform us at the time of booking with a copy of the diet. This will be notified to the hotel or hotels on your holiday but on certain holidays the hotels used are tourist class and whilst offering value

for money within the price range, they may not have the full facilities to cope with special diets. Any extra costs incurred must be paid to the hotel by yourself before departure from the hotel.

7. Ground Floor Accommodation

There is usually a limited number of ground or low floors rooms available and requests for this accommodation must be made in the "Special Requirements" section of the booking form, but this type of accommodation cannot be guaranteed. If lifts are available at a hotel the facility will be shown on the holiday page.

8. Single Rooms

On any holiday there are only a limited number of single rooms. When a single room is available it may be subject to a supplementary charge and this will be shown on the brochure page.

9. Hotels

The hotel ratings are for 2002. Further details about the hotels are available on request. Horseshoe ratings are calculated from 2001 customer ratings of the reception, bedrooms, public areas, location, dining room staff, food quality and choice and other facilities, as follows:

Rating	Customer satisfaction index
UUUUU	90% or above
UUUU	80-90%
UUU	70-80%
UU	60-70%
U	50-60%

Picking Up Points and Times

	A	B	C	D	E	G	H	J	K	L	M	N
Ashted					0755	1015				0605	0645	0905
Banstead	0720	0800	1020	1010			0600	0640	0900			
Carshalton	0705	0745	1005				0615	0655	0915			
Epsom	0630	0710	0930	0950	0745	1005	0650	0730	0950	0615	0655	0915
Ewell	0635	0715	0935	0945	0740	1000	0645	0725	0945	0620	0700	0920
Hook	0615	0655	0915				0705	0745	1005			
Kingston	0600	0640	0900	0900	0640	0900	0720	0800	1020	0720	0800	1020
Leatherhead					0800	1020				0600	0640	0900
Morden				0925	0705	0925				0655	0735	0955
New Malden				0910	0650	0910				0710	0750	1010
North Cheam	0645	0725	0945	0935	0730	0950	0635	0715	0935	0630	0710	0930
Raynes Park				0915	0655	0915				0705	0745	1005
Stonecot Hill				0930	0710	0930				0650	0730	0950
Surbiton	0605	0645	0905				0715	0755	1015			
Sutton	0655	0735	0955		0720	0940	0625	0705	0925	0640	0720	0940
Wallington	0710	0750	1010				0610	0650	0910			

Coach Seating Plan

Seating plans vary and this is a general guide only. All coaches are fitted with seat belts.

Door		Driver	
1	2	3	4
5	6	7	8
9	10	11	12
13	14	15	16
17	18	19	20
21	22	23	24
25	26	27	28
29	30	31	32
33	34	35	36
37	38	39	40
41	42	43	44
45	46	47	48
V	W	X	Y

Epsom Coaches Travel Club

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Join our Travel Club today! There are so many benefits, enjoyed by nearly 2000 members. There are discounts on all our published day trips and special trips for members only. We'll keep you updated with all the news, with regular newsletters and priority mailings of brochures.

It's easy to join. Just telephone 01372 731705 with your credit card number or ask us to send you an application form. Annual membership is excellent value at just £10 per person.

Just look at some of the benefits our members have enjoyed in the past year:

- Exclusive Members Weekends • Singles Weekends • Christmas lunch trips
- Special price reductions on all day trips • Late availability deals • Members only day trips • Theatre trips • Free insurance offers • Club merchandise • Regular newsletters • Priority mailing of all brochures

Group Discounts

Why not travel with your group of friends, family or colleagues; for every 10 paying passengers, the 11th receives a discount of 50% on the basic holiday cost. We can also arrange special group departures.

Call our Priority Booking Hotline on
01372 731705
for further details.

Your Holiday Insurance

We have arranged an inclusive Holiday Insurance scheme through travel insurance specialists P J Hayman & Company Ltd (a wholly owned subsidiary of the Travel Protection Group PLC) which is underwritten by Travel & Personal Underwriters Ltd on behalf of a consortium of insurance companies including Royal and Sun Alliance, Gouda and Ace Insurance Co SANV. We feel it is important that clients travelling with us are covered by adequate insurance. We will therefore assume that our specially arranged policy is required unless you indicate otherwise. Please add the premium shown to your booking deposit.

Premiums

	Area 1	Area 2	Area 3
Period up to:	UK	Eire & Isle of Man	Europe
4 days	£10.00	–	£16.00
6 days	£12.50	£17.50	£21.50
8 days	£17.00	£20.00	£24.50
10 days	£20.00	£21.00	£26.00
17 days	–	–	£28.00

Annual multi trip insurance available – please ask for details.

Insurance Premium Tax – is included at the current rate. We reserve the right to change the quoted premium if this tax is altered. The following is a summary of the cover, full details will be sent to you with your booking confirmation.

Policy Excess – you will be responsible for the first part of each claim as follows: £40 – cancellation, baggage, money, medical claims. £10 – loss of initial deposit claims and 'short breaks' (under £100 holiday cost).

Limits per Insured Person up to:	UK Holidays	European Holidays
Medical/*Emergency Expenses	£10,000*	£2,000,000
Personal Accident	£15,000	£15,000
Cancellation	£1,500	£1,500
Curtailment	£1,500	£1,500
Baggage & Personal Money	£1,250 (Maximum)	£1,250 (Maximum)
Valuables/Single Items Limit	£200	£200
Money	£200	£200
Personal Liability	£1,000,000	£1,000,000
Departure Delay	Not applicable	£60
Travel Disruption	£500	£500
Legal Expenses	£10,000	£10,000

CLAIMS OR QUERIES: please contact P J Hayman and Company Ltd (Coach Plus Department), Stansted House, Rowlands Castle, Hampshire, PO9 6DX. Telephone 01483 255666 for Underwriting Queries or 023 9241 9020 for Claims Department, quoting "Epsom Holidays".

Important Notice

Your travel insurers have to bring to your attention some of the important features of your travel insurance certificate:

Insurance Certificate: this contains full details of the cover provided plus the conditions and exclusions that apply to it. You must read the insurance certificate carefully.

Conditions, Exclusions and Warranties: there are conditions and exclusions that apply to individual sections and general conditions, exclusions and warranties which apply to the whole certificate.

Fraudulent Claims: the making of a fraudulent claim is a criminal offence.

Date Recognition Failure: your certificate contains exclusions for losses arising from the failure of equipment to correctly recognise the calendar date.

Medical Expenses: please note this section does not provide private health care unless specifically approved by the emergency service.

Health: the certificate contains conditions relating to the health of the people travelling and others upon whose well being the trip may depend. It may be that you are required to disclose the condition of such people prior to cover being issued and you must be aware that failure to disclose such matters will prejudice your position.

Property Claims: these are settled on an indemnity basis – not on a "new for old" or replacement cost basis, unless otherwise stated in the certificate.

Certificate Limits: most sections of the certificate have limits on the amount the Insurer will pay under that section. Some sections also include inner limits e.g. for one item, or for valuables in total.

Certificate Excesses: claims under most sections of the certificate will be subject to an excess. Where there is an excess, you will be responsible for paying the first part of a claim.

Reasonable Care: you are required to take all reasonable care to protect yourself and your property and to act as though you are not insured.

Complaints: the insurance certificate includes a Complaints Procedure, which tells you what steps you can take if you wish to make a complaint.

"Cooling Off" Period: your certificate contains a "cooling off" period which allows you to return the certificate and obtain a full refund if you have justifiable reason to be dissatisfied with the cover provided.

Hazardous Holiday Activities: the certificate may not cover you when you take part in certain hazardous activities e.g. scuba diving. If you want cover for such activities you may need to arrange a specialist policy.

UK Law allows the parties to choose the law applicable to the contract.

The contract will be subject to English Law unless otherwise agreed.

Please ensure you read your insurance certificate carefully

Diary 2003

	page no		page no		page no
March		June		September	
Mon 24 Cornish Riviera and Eden Project (5)	4	Sun 1 North Wales and Snowdonia (6)	21	Wed 20 Irish Adventure by air (9)	28
Mon 24 Yorkshire Bargain Break (5)	16	Mon 2 English Riviera (6)	7	Thu 21 Cheshire Highlights (5)	15
Sat 29 Isles of Scilly (7)	27	Mon 2 Beautiful Dorset (5)	9	Sat 23 Undiscovered Lincolnshire (4)	16
Mon 31 Eden Garden Trail (5)	5	Mon 2 Lake District (5)	15	Sun 24 England's Border Country (6)	19
April		Tue 3 Treasures of Tuscany by air (8)	39	Tue 26 Swansea and Gower Peninsula (5)	20
Tue 1 Madeira by air (8)	43	Sun 8 England's Border Country (6)	19	Fri 29 Norwich and Norfolk Broads (4)	12
Fri 4 Isle of Wight (4)	9	Mon 9 Newquay and Eden Project (5)	5	Sun 31 Bournemouth (6)	10
Mon 7 Sidmouth (5)	8	Tue 10 Eastbourne (4)	11	Sun 31 North Wales and Snowdonia (6)	21
Fri 11 Rhine Valley Bargain Break (4)	34	Wed 11 Irish Adventure by air (9)	28	September	
Sun 13 Bruges (4)	33	Sat 14 Swiss Lakes and Mountains (8)	37	Mon 1 Isle of Wight (6)	9
Thu 17 Easter in Torquay (6)	7	Mon 16 Cornish Riviera and Eden Project (6)	4	Mon 1 Cotswolds Explorer (5)	13
Thu 17 Easter in the Cotswolds (5)	13	Mon 16 Isle of Wight (6)	9	Tue 2 Killarney and Rugged Ireland (8)	30
Thu 17 Easter in Bournemouth (5)	10	Sat 21 Glorious Yorkshire (7)	17	Tue 2 Kingdom of Northumbria (5)	18
Thu 17 Easter in Cheshire (5)	15	Mon 23 Cotswolds Explorer (5)	13	Wed 3 Grand Tour of Scotland by train (7)	23
Thu 17 Easter in Pembrokeshire (5)	20	Mon 23 Irish Adventure by coach (9)	29	Sat 6 Oban and Western Highlands (8)	24
Fri 18 Easter in Holland (4)	33	Tue 24 Grand Tour of Scotland by train (7)	23	Sun 7 Eastbourne (8)	11
Fri 18 Easter in Lincolnshire (4)	16	Sun 29 Bournemouth (6)	10	Sun 7 Lake District (5)	15
Tue 22 Sorrento by air (8)	40	Sun 29 Inverness and Highlands (8)	25	Sun 7 Beautiful Dorset (5)	9
Tue 22 Eastbourne (4)	11	July		Wed 10 Portugal by air (7)	42
Fri 25 A Taste of Eden (3)	4	Tue 1 Eastbourne (4)	11	Fri 12 Taste of Eden (3)	4
Fri 25 Holland in Springtime (4)	33	Fri 4 Norwich and Norfolk Broads (4)	12	Fri 12 Cambridgeshire (4)	12
Mon 28 Eden Garden Trail (5)	5	Sat 5 Scottish Islands (9)	26	Sun 14 Edinburgh and Lothians (5)	22
May		Mon 7 English Riviera (6)	7	Sun 14 Sidmouth (6)	8
Fri 2 Cambridgeshire (4)	12	Mon 7 Rhine and Moselle Valleys (6)	34	Mon 15 Cornish Riviera and Eden Project (6)	4
Fri 2 Holland in Springtime (4)	33	Fri 11 Derbyshire (5)	14	Thu 18 Glorious Yorkshire (7)	17
Fri 2 Monet's Garden (3)	31	Sat 12 Bavarian Alps (8)	35	Fri 19 Derbyshire (5)	14
Mon 5 Cornish Riviera and Eden Project (5)	4	Mon 14 Cornish Riviera and Eden Project (6)	4	Fri 19 Berlin, Krakow and Dresden (10)	36
Tue 6 French Riviera by Eurostar (8)	32	Mon 14 Lake District (5)	15	Sat 20 Lake Garda, Venice and Dolomites (9)	38
Fri 9 Norwich and Norfolk Broads (4)	12	Mon 14 Isle of Wight (6)	9	Mon 22 English Riviera (6)	7
Fri 9 Holland in Springtime (4)	33	Sun 20 Eastbourne (8)	11	Wed 24 Cornish Fishing Villages (6)	6
Mon 12 Houses and Gardens of Normandy (5)	31	Mon 21 Irish Adventure by coach (9)	29	Wed 24 French Riviera by air (8)	32
Mon 12 Heart of England (5)	13	Mon 21 Isle of Man by air (6)	27	Fri 26 English Shires (4)	14
Fri 16 English Shires (4)	14	Sun 27 Bournemouth (6)	10	Fri 26 Isles of Scilly (6)	27
Sun 18 Kingdom of Northumbria (5)	18	Sun 27 Road to the Isles (8)	24	Mon 29 Georgian Bath and Somerset (4)	6
Fri 23 Monet's Garden (3)	31	August		Tue 30 Bruges (4)	33
Fri 23 Cornish Fishing Villages (6)	6	Fri 1 Rhine Valley Bargain Break (4)	34	October	
Sat 24 Sidmouth (6)	8	Sun 3 Edinburgh Military Tattoo (4)	22	Fri 3 Rhine Valley Bargain Break (4)	34
Sun 25 Bournemouth (5)	10	Tue 5 Eastbourne (4)	11	Fri 3 Isle of Wight (4)	9
Tue 27 Georgian Bath and Somerset (4)	6	Tue 5 Bruges (4)	33	Mon 6 Bournemouth (5)	10
Wed 28 Edinburgh and Lothians (5)	22	Sun 10 Edinburgh Military Tattoo (4)	22	Tue 7 Eastbourne (4)	11
Thu 29 Swansea and Gower Peninsula (5)	20	Sun 10 Beautiful Pembrokeshire (5)	20	Tue 7 Italian Highlights (12)	41
		Mon 11 Georgian Bath and Somerset (4)	6	Sun 12 Yorkshire Bargain Break (5)	16
		Sun 17 Edinburgh Military Tattoo (4)	22	Fri 17 Taste of Eden (3)	4
		Mon 18 Newquay and Eden Project (5)	5	Fri 17 Sidmouth (5)	8
		Mon 18 Heart of England (5)	13	<i>The number shown in brackets indicates the duration of the holiday.</i>	

Booking Form



How to Book

Telephone **01372 731705** to take out an option and either book with us direct or through your local agent.

Direct bookings only: You may pay by Visa, Mastercard, Switch or cheque made payable to **Epsom Coaches**. You must complete this booking form and pay:

1. A deposit of £50 per person (£100 per person on holidays by air). Full payment is due six weeks before departure.
2. The insurance premium(s) if you decide to take out our holiday insurance (see next column).

Holiday Insurance. It is a condition of your contract with us that you take out holiday insurance. If you are not taking out our holiday insurance (see page 46), you must take out alternative cover and complete the details below.

Name of insurer	<input type="text"/>
Policy number	<input type="text"/>
Insurance company telephone number	<input type="text"/>

Holiday details

Holiday name <input type="text"/>			Departure date <input type="text"/>			
Mr/Mrs/Miss	Initials	Surname	Coach seat no.	Room type	Picking up point	Holiday insurance
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	Yes/No
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	Yes/No
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	Yes/No
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	Yes/No

Special requests *(Please note that requests cannot be guaranteed – see Holiday Information on page 45)*

<input type="text"/>
<input type="text"/>
<input type="text"/>
<input type="text"/>

Payment

Deposit or full payment £
(see 'How to Book' on this form)

Insurance premium(s) £
(see page 46)

Total amount herewith £

I wish to pay by *(please tick)*

<input type="radio"/>		<input type="radio"/>		<input type="radio"/>		<input type="radio"/>	Cheque
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Direct bookings only:

You may pay by Visa, Mastercard, Switch or cheque made payable to **Epsom Coaches**.

Card number

Expiry date Issue no. *(Switch only)*

Signature Date

Address for all correspondence

<input type="text"/>
<input type="text"/>
<input type="text"/>
<input type="text"/>
Postcode <input type="text"/>
Telephone <input type="text"/>

Important

I accept on behalf of all my party the terms of the Trading Charter and Holiday Information on pages 44-45 of this brochure.

Signature Date

Please ensure the Booking Form is completed, signed and returned to:

Epsom Holidays, Blenheim Road, Epsom, Surrey KT19 9AF
Telephone 01372 731705, Fax 01372 731742

Agent