



moments to treasure
UK & European
Coach and Air Tours 2004

moments to treasure

Welcome

Welcome to our 2004 holiday brochure. Once again, we are pleased to offer you a great variety of superb coach touring holidays, both in the UK and on the Continent.

There are fifteen brand new tours for 2004, including a holiday in Iceland, with its spectacular volcanic landscape. We are also pleased to offer you updated itineraries on some of your favourite tours, as well as a selection of excellent new hotels for this year.

"I thoroughly enjoyed the entire holiday experience"

Mr D.G. of Banstead

Probably the most significant and exciting development for 2004 is the introduction of professional couriers on all our tours. Following the resounding success of our use of couriers on our 2003 continental holiday programme, we have taken the decision to provide them throughout our touring programme for this year.

"Our courier was excellent, friendly and efficient throughout"

Mr and Mrs S of Great Bookham



Our couriers have all been specially selected to help you get the most out of your holiday, and we are confident you will be well looked after from the time you step aboard.

As part of our ongoing replacement programme, we have invested in three additional top of the range Setra touring coaches for this year, which means you will be able to travel in style and comfort.

"A super trip made so by excellent driver and courier"

Mrs D.P. of Worcester Park



We are sure you will find something of interest in our new brochure. Whatever your

choice, everyone at Epsom Holidays looks forward to the pleasure of your company again in 2004.

Andrew Richmond, Managing Director

Epsom Holidays
Blenheim Road, Epsom, Surrey KT19 9AF
Tel: 01372 731705
www.epsomholidays.com
info@epsomholidays.com

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moments to treasure

Comfort and Confidence

quality We carefully select our hotels and choose those which boast high standards of comfort and service, whilst offering good value for money. Most of the hotels in this brochure are rated 3 or 4 stars by the AA in the UK or by the local tourist board in the country visited. Each has its own distinct character, from traditional coaching inns and country houses to modern city centre properties. Many hotels have additional features, such as swimming pools.

On a UK holiday, the day begins with a full cooked breakfast and ends with an evening meal with a tempting choice of menu. On the continent, enjoy a buffet breakfast and there is usually a set menu of a local dish in the evening (see our Trading Charter on page 46).

In 2003, we introduced our horseshoe rating system of hotels. This is based on feedback from customers' holiday questionnaires, so you can be assured of getting an impartial opinion! We carefully collate the customers' scores for the reception, bedrooms, public areas, location, dining room staff and food quality and choice. Consequently, we are able to give each hotel an overall rating, which is as follows:



90% or above	UUUUUU
80-90%	UUUUU
70-80%	UUUU
60-70%	UUU
50-60%	UU

The ratings in this brochure are based on 2002 tours.

excitement We carefully prepare our itineraries, so you can get the most out of your holiday. We plan our routes, so you can best appreciate the scenery of the area visited



and stop in market towns and cathedral cities, where there is plenty to see and do. Your courier will also help you to get a flavour of the local culture. There are visits to stately homes, castles, museums and all manner of places of interest. Enjoy boat trips and steam train rides.

Of course, we allow enough free time to explore your holiday base. The excursions in this brochure are included in the cost of the holiday.

service New for 2004 is the introduction of couriers on all our holidays. We introduced couriers on our continental holidays in 2003 and this has been such a resounding success, we have decided to extend their introduction to the whole programme for 2004. Each courier will be on hand throughout your tour to make sure you get the best out each area you visit. They will also ensure that your holiday runs as smoothly as possible from the moment you step on board, to the moment you bid farewell.



luxury Epsom Coaches operate one of the finest coach fleets in the UK and are winners of countless awards. Travel in comfort and style in a modern air-conditioned vehicle. For your comfort, all coaches are non-smoking and most have a servery with hot and cold beverages and a WC.

Safety is our prime concern and each vehicle is fitted with seat belts and a host of features to give you total peace of mind.

Epsom Coaches drivers enjoy a reputation for being smart, courteous and above all for their excellence when behind the wheel.

We offer a wide range of local picking up points (see page 45) and there are no feeder coaches, so your holiday begins from the moment you step on board.

Please note some of these features will not be included on tours involving transfers and coaches hired from other operators.

guarantee You can have total confidence when booking one of our holidays. Epsom Holidays is financially bonded with the Bonded Coach Holidays section of the Confederation of Passenger Transport.



The air holidays in this brochure are ATOL protected by the Civil Aviation Authority. Our ATOL number is ATOL 4035.



We have a no surcharge guarantee, so the price you see is the price you pay.

booking It's easy to book! Just call **01372 731705** and a member of our helpful staff will reserve your holiday for you. You can then pay immediately by credit/debit card, send us a cheque or visit one of our nominated travel agents.

Special Offers Subject to availability

Book a 2004 holiday from this brochure and you can book one of the following holidays to Torquay or Bournemouth at a bargain price!

Torquay Special

Enjoy a 3 day break at the superb Livermead Cliff Hotel (see page 8)

Departure

3 day break	Pick up	Price	Single
Sun 8 Feb	J	£65	£65
Sun 22 Feb	M	£65	£65

for just £65!

Average home time 5-6.30pm

The break includes two nights dinner, bed and breakfast. There will be a day excursion to the historic seaport of Plymouth on the middle day.

Bournemouth Special

Enjoy a 3 day break at the excellent Cumberland Hotel (see page 11)

Departure

3 day break	Pick up	Price	Single
Sun 15 Feb	K	£79	£79
Sun 29 Feb	G	£79	£79

for just £79!

Average home time 3.30-5pm

The break includes two nights dinner, bed and breakfast. There will be a day excursion to the resort of Weymouth on the middle day.

Multi Booking Discounts – Travel Club Members only

Book more than one holiday from this brochure and get the following discounts:

- 2nd holiday** – £10 discount per person
- 3rd holiday** – £20 discount per person
- 4th holiday** – £30 discount per person
- 5th holiday** – £50 discount per person

These discounts will apply to the final holiday booked (by departure date). You can use this offer at any time of the year, but you must tell us at the time of booking that you wish to qualify for the appropriate discount. Please note that these offers apply to members of our Travel Club only. If you want to join, see page 46 of this brochure.

Please note:

The aggregate of discounts cannot exceed £50.00 per person irrespective of when the qualifying number of holidays are booked. This offer cannot be used in conjunction with the Torquay and Bournemouth Special Offers listed above or any other Travel Club offer.

Cornish Riviera 5 and 6 days

A visit to this rugged corner of England with beautiful seascapes and a mild climate. New for 2004 are visits to Penzance and Godolphin house.

Your Holiday Itinerary

Day 1 We journey down to Cornwall, making convenient stops and arriving early evening in Falmouth.



The Harbour, East Looe

Day 2 Free to explore Falmouth.

Day 3 Optional visit to the Eden Project (admission extra). For those not wishing to visit this attraction, we visit the fishing villages of Looe and Polperro.

Day 4 Morning visit to the bustling resort of Penzance. The mild climate ensures that palms and sub tropical plants grow happily. Plenty of time to explore the historic streets or enjoy a stroll on the sandy beach.

**NEW
Itinerary**

Day 5 (6 day tour only)

Morning visit to the National Seal Sanctuary at Gweek. See rescued examples of these enchanting creatures, nursed back to health before being released again into the sea. Lunch in Helston, famous for its Furry Dance. Later travel to Godolphin, a Tudor and Stuart mansion with fine furniture and architecture.

Day 5/6 Homeward journey.

Your Holiday Hotel

Falmouth Beach Resort Hotel
AA 3 star UUUU

Modern hotel in a wonderful position, overlooking Gyllyngvase Beach, but within walking distance of the town centre.



Falmouth Beach Resort Hotel

Outdoor and indoor pools (closed until May). Live entertainment in the high season. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Most rooms are non-smoking. Lift to most rooms.

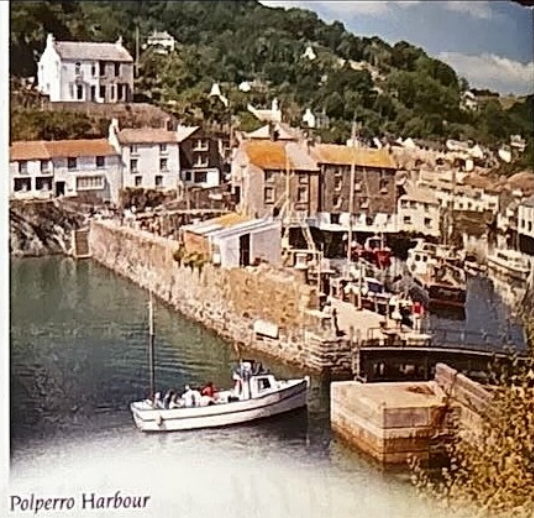
Your Holiday Base

Falmouth

Picturesque resort and yachting haven situated on the third largest natural harbour in the world. The headland is dominated by Pendennis Castle, built by Henry VIII. Well worth a visit is the exceptional new Maritime Museum on the redeveloped waterfront.



Falmouth



Polperro Harbour

What's Included

- Carvery dinner, bed and breakfast (4/5 nights) • Coach travel • Services of a courier throughout • Admission to the National Seal Sanctuary (6 day tour only) • Admission to Godolphin (6 day tour only)

Departure

5 day holiday	Pick up	Price	Single
Mon 22 March	E	£285	£329
Tue 4 May	J	£355	£399
6 day holiday			
Wed 9 June	M	£449	£505
Mon 12 July	J	£459	£515
Thu 16 Sept	E	£499	£559

Sea View Room Supplement (on request)
£10 per person per night

Balcony Room Supplement (on request)
£13.50 per person per night

Average home time 6-7.30pm

A Taste of Eden 3 days

One of the best visitor attractions in the country.

Your Holiday Itinerary

Day 1 Stop for lunch in the stone-built town of Sherborne and arrive late afternoon in Plymouth.

Day 2 A whole day to enjoy The Eden Project. A trip to Eden should not be missed! This exciting project has established itself as one of the top attractions in the country. In the humid tropical 'biodome' there are a vast array of exotic, colourful and rare plants. Continue your journey through the warm temperate 'biodome', which houses a selection of plants from the Mediterranean, America and Africa. The 'biodomes' are spectacularly set in a hillside surrounded by huge landscaped gardens. Many people are now revisiting Eden, as the gardens become more established.

Day 3 Homeward journey.

Your Holiday Hotel

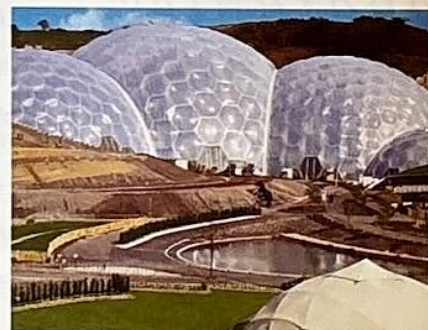
Duke of Cornwall Hotel
AA 3 star

**NEW
Hotel**



Duke of Cornwall Hotel

Historic hotel in the centre of the maritime city of Plymouth with a reputation for fine food and high standards of service. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.



Eden Project

What's Included

- Dinner, bed and breakfast (2 nights) • Coach travel • Services of a courier throughout • Admission to The Eden Project

Departure

3 day holiday	Pick up	Price	Single
Fri 19 Mar	J	£179	£199
Fri 23 Apr	E	£185	£205
Fri 29 Oct	M	£179	£199

Average home time 5-6.30pm

Book today on 01372 731705

Eden Garden Trail 5 days

The cream of Cornwall's great gardens and the impressive Eden Project.

Your Holiday Itinerary

Day 1

A relaxing journey, arriving late afternoon in Newquay.

Day 2

Visit Trewithen Gardens, near Truro. See the magnificent collection of camellias, rhododendrons, magnolias and many rare specimens.

Day 3 Visit Trelassick (National Trust, admission extra), a 25 acre plantsman's delight of tranquil beauty, with azaleas and camellias, set amid rolling parkland with panoramic views.

Day 4 Visit the Eden Project.

Day 5 Homeward journey.



Trelassick



Eden Project

Your Holiday Hotel

Kilbirnie Hotel
AA 3 star **UUUUU**

Family-owned and run hotel in one of the best positions in Newquay. Indoor and outdoor heated pools, solarium and sauna. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.

Your Holiday Base

Newquay

One of Cornwall's leading resorts, popular with all ages. Miles of sandy beaches and lovely cliff top walks.



Newquay Harbour

What's Included

- Dinner, bed and breakfast (4 nights)
- Coach travel • Services of a courier throughout • Admission to The Eden Project • Admission to Trewithen Gardens

Departure

5 day holiday	Pick up	Price	Single
Mon 29 Mar	M	£305	£325
Sun 25 Apr	E	£325	£345

Average home time 5-6.30pm

Please note this tour is not suitable for those with walking difficulties

Newquay 5 days

Staying in one of our most popular hotels and enjoying a varied itinerary.

Your Holiday Itinerary

Day 1 A pleasant journey, arriving early evening in Newquay.

Day 2 Morning free to explore Newquay. Afternoon visit to Lanhydrock House and Gardens (National Trust, admission extra). This magnificent Victorian house is surrounded by 400 acres of parkland. Enjoy the impressive long gallery and extensive servants quarters.



Newquay Harbour

Day 3 Optional visit to the amazing Eden Project (admission extra). For those not wishing to visit this attraction, we visit the fishing villages of Looe and Polperro.

Day 4 Travel to the picturesque fishing port of Padstow. The 15th century church looks down over crooked streets, with houses dating from the Middle Ages. Later travel to mystical Tintagel, closely associated with the legends of King Arthur. For the more energetic, a walk up to Tintagel Castle (English Heritage, admission extra), gives fine views over the rugged Cornish coast.

Day 5 Homeward journey.

Your Holiday Hotel

Kilbirnie Hotel
See description above.

Your Holiday Base

Newquay
See description above.



Kilbirnie Hotel



Tintagel Castle

What's Included

- Dinner, bed and breakfast (4 nights)
- Coach travel • Services of a courier throughout

Departure

5 day holiday	Pick up	Price	Single
Tue 1 June	J	£345	£365
Mon 20 Sept	E	£335	£355

Average home time 5-6.30pm

Cornish Fishing Villages 6 days

Visit these picture postcard fishing villages on the south Cornish coast. New for 2004 are visits to Morwellham Quay and the Bodmin and Wenford Railway.

Your Holiday Itinerary

Day 1 Stop for lunch in Sherborne and arrive early evening in Looe.



Polperro Harbour

Day 2 Travel to Mevagissey, an ancient fishing port with narrow streets and a bustling harbour. Later visit the Lost Gardens of Heligan. This amazing restoration project began in 1991 and is now home to many rare and beautiful shrubs, including the strange sounding headache tree. There are over 300 varieties of fruit and vegetables, as well as the country's only manure-heated pineapple pits!

NEW Itinerary

Day 3 Visit Morwellham Quay, set beside the River Tamar. Once a copper mine and historic port, Morwellham has been lovingly restored and costumed characters to bring the past to life. Enjoy cottages, museums and even a riverside tramway ride into the mine.

Day 4 Journey to the historic seafaring town of Fowey. Later enjoy a ride on the Bodmin and Wenford Railway, which winds its way through delightful Cornish scenery.

Day 5 Morning visit to picture postcard Polperro, where whitewashed cottages cling to the steep valley down to the fish quay. Afternoon free to explore Looe.

Day 6 Homeward journey.

Your Holiday Hotel

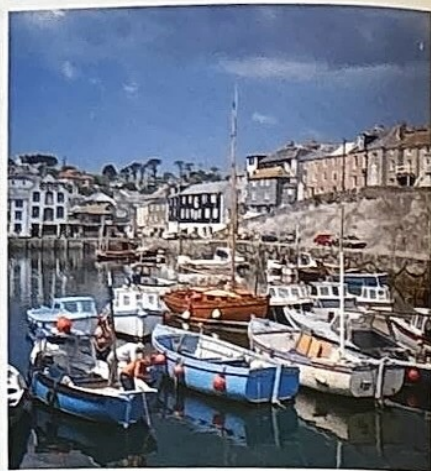
Hannafore Point Hotel
AA 3 star

Well-appointed hotel in West Looe, with fine coastal views. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift to some floors.

Your Holiday Base

Looe

This charming resort in medieval times was two towns, but was later connected by a Victorian bridge. East Looe is home to the main harbour and shopping area, while West Looe is smaller and quieter.



Mevagissey Harbour

What's Included

- Dinner, bed and breakfast (5 nights)
- Entertainment on 3 nights • Coach travel • Services of a courier throughout
- Admission to the Lost Gardens of Heligan • Admission to Morwellham Quay • Steam train ride

Departure

6 day holiday	Pick up	Price	Single
Sun 13 June	M	£435	£455
Sun 19 Sept	J	£475	£495

Sea View Supplement (twin/doubles only)
£6 per person per night

Average home time 5.30-7pm

Not suitable for those with walking difficulties.

English Riviera 6 days

Staying in an excellent seafront hotel and enjoying the best this area has to offer.

Your Holiday Itinerary

Day 1 Stop for lunch in Shaftesbury and arrive early evening in Torquay.



Buckfast Abbey

Day 2 Morning visit to the Cardew Teapottery in Bovey Tracey. Lunch in Moretonhampstead and later visit Powderham Castle. Built in the 15th century, this is the ancestral home of the Earls of Devon, overlooking an ancient deer park. In the Rose Garden look out for Timothy Tortoise, at 150+, the worlds oldest family pet!

Day 3 Free to explore Torquay.

Day 4 Ride on the Paignton & Dartmouth Steam Railway along seven miles of the beautiful Torbay coast. Later visit the historic town of Totnes.

Day 5 Morning visit to Buckfast Abbey, rebuilt on medieval foundations earlier this century. Excellent gift shop selling home-produced honey and Buckfast Tonic Wine.

Day 6 Homeward journey.

Your Holiday Hotel

Livermead Cliff Hotel
AA 3 star UUUU

One of our most popular hotels, with high standards of food and service. Set on the waters edge and within walking distance of the town centre. Sheltered sun terraces and secluded gardens, with access to Livermead Beach. Heated outdoor swimming pool (summer only). Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.

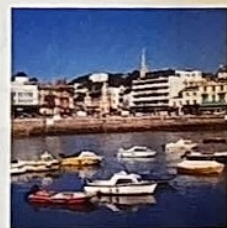


Livermead Cliff Hotel

Your Holiday Base

Torquay

Combining all the facilities of a modern resort with the elegance of a time gone by. Dating from Victorian times, there are clean white villas, beautiful gardens and fine buildings. The palm-lined promenade gives Torquay a 'Riviera' feel and the harbour area is bustling by day and night.



Torquay Harbour

What's Included

- Dinner, bed and breakfast (5 nights)
- Coach travel • Services of a courier throughout • Admission to Powderham Castle • Train ride

Departure

6 day holiday	Pick up	Price	Single
Thurs 8 April	E	£375	£395
Sun 23 May	M	£409	£429
Mon 5 July	J	£425	£445
Sun 5 Sept	E	£445	£465

Average home time 5-6.30pm

Book today on 01372 731705

North Devon 5 days

A new holiday for 2004, exploring this beautiful part of Devon.

**NEW
for
2004**

Your Holiday Itinerary

Day 1 Stop for lunch in Bath and arrive late afternoon in Barnstaple.

Day 2 A leisurely day exploring Devon's Golden Coast. Firstly via Braunton and picture postcard Croyde, breaking for coffee in Woolacombe. Continue with a short trip to Ilfracombe for lunch. Set amid spectacular cliffs and coves, the ancient harbour is very picturesque. Afternoon visit to Arlington Court (National Trust, admission extra). This fine Victorian house stands in a 3000 acre estate on the River Yeo.



Arlington Court

Day 3 Travel through glorious Exmoor, via Challacombe, Simonsbath and Exford to the resort of Minehead for lunch. Return via the spectacular North Devon coast, stopping for tea in Lynmouth.

Day 4 Break for coffee in the old port of Bideford, which has an impressive bridge across the River Torridge. Continue to the resort of Bude for lunch. In the afternoon travel to Rosemoor (RHS, admission extra). This beautiful garden has something for everyone, whatever the season.

Day 5 Homeward journey.

Your Holiday Hotel

Barnstaple Hotel
AA 3 star

Modern purpose built hotel on the outskirts of town with high standards of accommodation and service. Indoor heated pool. Every bedroom with private facilities, colour TV and tea/coffee making facilities. No lift.



Lynmouth Harbour

Your Holiday Base

Barnstaple

Bustling town on the River Taw, with a traditional glass-roofed Victorian Pannier Market. The Heritage Centre houses the Museum of North Devon.

What's Included

- Dinner, bed and breakfast (4 nights)
- Coach travel • Services of a courier throughout

Departure

5 day holiday	Pick up	Price	Single
Tue 1 June	M	£355	£439
Mon 23 Aug	E	£342	£425

Average home time 4-5.30pm

Sidmouth 6 days

Staying in this delightful old-fashioned resort at one of our most popular hotels. New for 2004 are visits to Bicton Park and Sand House.

Your Holiday Itinerary

Day 1 Stop for lunch in Salisbury and arrive late afternoon in Sidmouth.

Day 2 Morning free. Afternoon excursion to Sand, one of Devon's hidden gems. Enjoy a guided tour of this lived-in home, which has been in the same ownership since 1561.



Seaton Tramway

Day 3 Enjoy a memorable ride on the Seaton Tramway. Board an historic narrow gauge electric tram at Seaton and make the three mile journey to Colyton Station. Enjoy a delicious cream tea on arrival and later return to Seaton Station.

Day 4 Morning visit to Bicton Park Botanical Gardens. Three centuries of horticultural history are represented in this beautiful park located in the Otter Valley. See one of the world's

most attractive garden buildings, the high-domed palm house.

Day 5 Free to explore Sidmouth.

Day 6 Homeward journey.

Your Holiday Hotel

Fortfield Hotel
AA 3 star UUUUUU

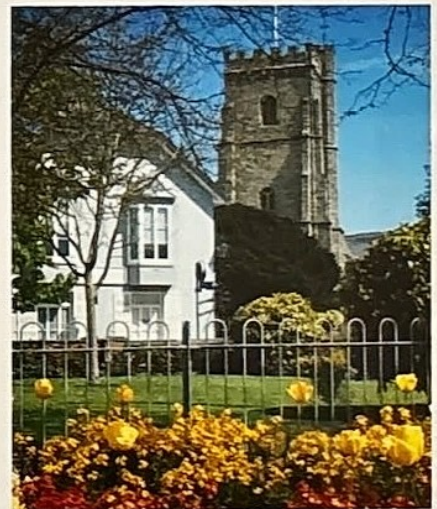
One of our most popular hotels, an imposing Edwardian building, set in its own gardens, within walking distance of the shops and sea front. Indoor heated pool. Every bedroom with private facilities, colour TV and tea/coffee making facilities. No smoking in all areas, except the bar. Lift to first and second floors only.

Your Holiday Base

Sidmouth

Old-fashioned resort set between two huge sandstone cliffs on the south Devon coast. Wide esplanade with many fine Victorian and Edwardian buildings.

**NEW
Itinerary**



Sidmouth

What's Included

- Dinner, bed and breakfast (5 nights)
- Coach travel • Services of a courier throughout • Admission to Sand
- Admission to Bicton Park Botanical Gardens • Tram ride and cream tea

Departure

6 day holiday	Pick up	Price	Single
Tue 11 May	E	£469	£469
Sun 11 July	J	£469	£469
Mon 30 Aug	M	£449	£449

Average home time 4-5.30pm

Bath 4 days

Visit the elegant spa town of Bath, with delightful Georgian buildings and Roman Baths.

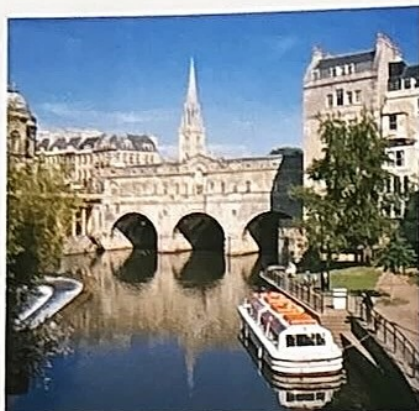
Your Holiday Itinerary

Day 1 A pleasant journey, stopping for lunch in Marlborough and arriving mid-afternoon in Bath.

Day 2 Enjoy a full day to explore the city of Bath.

Day 3 Stop for coffee in the cathedral city of Wells and lunch at Clark's Village in Street. In the afternoon, visit Montacute House (National Trust, admission extra). This glittering Elizabethan house is adorned with elegant chimneys and carved parapets and has magnificent state rooms with fine furniture and paintings.

Day 4 Homeward journey.



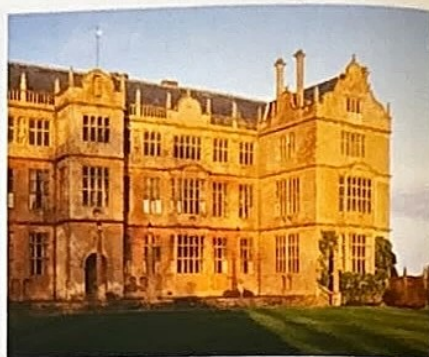
River Avon and Poulney Bridge

Your Holiday Hotel

Limpley Stoke Hotel
RAC 3 star

Traditional Georgian country hotel set in its own grounds on the outskirts of Bath in a village setting. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.

**NEW
Hotel**



Montacute House

What's Included

- Dinner, bed and breakfast (3 nights)
- Coach travel • Services of a courier throughout

Departure

4 day holiday	Pick up	Price	Single
Tue 27 Apr	K	£245	£285
Tue 6 Jul	G	£255	£295
Mon 27 Sep	N	£269	£309

Average home time 4-5.30pm

Hidden Wiltshire 4 days

A new tour for 2004 sampling the delights of Wiltshire and Somerset, staying at an excellent small and intimate hotel.

Your Holiday Itinerary

Day 1 Stop for lunch in Marlborough and arrive mid afternoon in Bradford-on-Avon.

Day 2 Break for coffee in the pretty village of Castle Combe. Later travel to Dyrham Park (National Trust, admission extra). This magnificent stately home dates from the late 17th century and has many fine treasures. Of note are the restored Victorian domestic rooms.

Day 3 Travel to the nearby Georgian city of Bath. Enjoy plenty of time to see the Roman Baths or admire the architecture of the Royal Crescent. In the afternoon, visit Claverton Manor, home of the American Museum in Britain. Inside, enjoy 18 period rooms. The extensive grounds



Dyrham Park

contain a replica of part of the garden at Mount Vernon, George Washington's house in Virginia.

Day 4 Homeward journey, stopping for lunch in Salisbury.

Your Holiday Hotel

Leigh Park Hotel AA 3 star

Small Georgian Hotel, which combines charm and character, set in 5 acres of grounds, including its own vineyard! Every bedroom with private facilities, colour TV and tea/coffee making facilities. Please note there is no lift.

Your Holiday Base

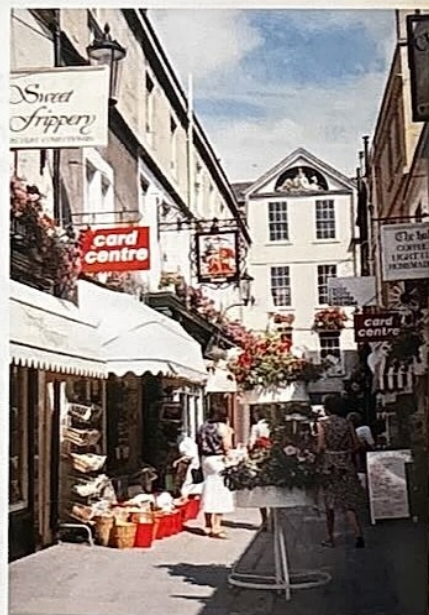
Bradford-on-Avon

Lovely Cotswold-stone town with steep flagged lanes and flamboyant houses built by wealthy wool merchants in the 17th and 18th centuries.



Castle Combe

**NEW
for
2004**



Northumberland Passage, Bath

What's Included

- Dinner, bed and breakfast (3 nights)
- Coach travel • Admission to American Museum • Services of a courier throughout

Departure

4 day holiday	Pick up	Price	Single
Mon 17 May	G	£275	£295
Mon 27 Sep	K	£295	£315

Average home time 4-5.30pm

Book today on 01372 731705

Bournemouth 5 days

Based in this popular resort, this relaxing holiday includes visits to the New Forest and Swanage.

Your Holiday Itinerary

Day 1 A leisurely journey, stopping for lunch in Winchester, arriving mid-afternoon in Bournemouth.

Day 2 Free to explore Bournemouth.

Day 3 A trip to the New Forest. Visit Bucklers Hard Village on the banks of the Beaulieu River, a collection of historic houses that was originally a port for importing sugar cane. Enjoy a cruise on the river, through tranquil waters, between the Exbury and Beaulieu Estates. Break for lunch in Lyndhurst.



Swanage Bay

Day 4 Via the Sandbanks Ferry to Swanage, a traditional seaside resort set in a wide bay, with sandy beaches. Return via attractive Corfe Castle, where we stop for tea.

Day 5 Homeward journey.

Your Holiday Hotel

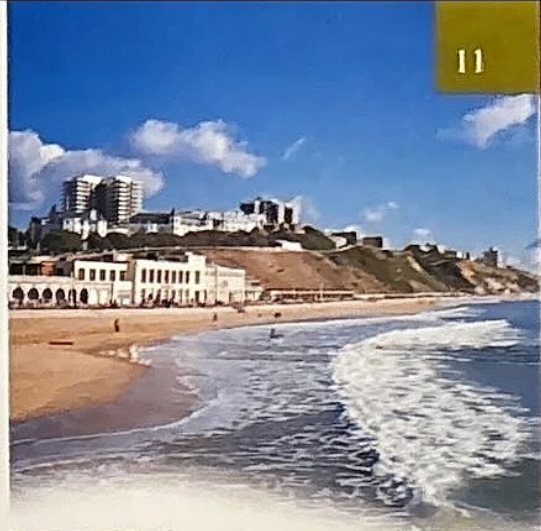
Cumberland Hotel
AA 3 star

Comfortable hotel located on the East Cliff, but within walking distance of the shops and beaches. Outdoor pool. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.

Your Holiday Base

Bournemouth

One of the UK's leading resorts with six miles of sandy beaches, 2000 acres of parkland and two piers. There is entertainment to suit all ages with theatres, cafes and excellent shopping.



Bournemouth Beach

What's Included

- Dinner, bed and breakfast (4 nights)
- Coach travel • Services of a courier throughout • Admission to Bucklers Hard Village • River cruise

Departure

5 day holiday	Pick up	Price	Single
Thurs 8 April	K	£309	£329
Sun 6 Jun	G	£322	£342
Sun 25 Jul	N	£332	£352
Sun 26 Sep	K	£345	£365
Average home time 3.30-5pm			

New Forest 3 days

A new short break for 2004 exploring this beautiful area, which is at it's best in spring and autumn.

**NEW
for
2004**

Your Holiday Itinerary

Day 1 Break for lunch in the cathedral city of Salisbury. In the afternoon visit Breamore, an Elizabethan manor with a fine collection of pictures and furniture. Arrive late afternoon in Lyndhurst.

Day 2 Visit magnificent Exbury Gardens. See the famous collection of rhododendrons

and camellias in spring and glorious colours in autumn. In the afternoon travel to Bucklers Hard Village on the banks of the Beaulieu River, a collection of historic houses that was originally a port for importing sugar cane. Enjoy a cruise on the river, through tranquil waters, between the Exbury and Beaulieu Estates.

Day 3 Return journey.



Exbury Gardens

Your Holiday Hotel

Lyndhurst Park Hotel
AA 3 star

Comfortable hotel set in 5 acres of mature grounds, yet only a short walk from the High Street in Lyndhurst, 'capital' of the New Forest. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.



Thatched Cottages at Swan Green, Lyndhurst

What's Included

- Dinner, bed and breakfast (2 nights)
- Coach travel • Services of a courier throughout • Admission to Breamore
- Admission to Bucklers Hard Village
- Admission to Exbury Gardens
- River Cruise

Departure

3 day holiday	Pick up	Price	Single
Tue 4 May	K	£219	£235
Tue 5 Oct	G	£209	£225
Average home time 3.30-5pm			

Isle of Wight 4 and 6 days

Discover all that this delightful island has to offer, from the dramatic coastline to the elegance of Osborne House.

Your Holiday Itinerary

Day 1 We cruise across the Solent with Red Funnel from Southampton to Cowes (55 minutes), arriving mid afternoon in Ventnor.

Day 2 Round the island tour, discovering the ever-changing scenery of the small island. In the south and west, view the dramatic coastline. In the north and east, the seascapes are gentler. Stop for lunch in the beautiful yachting haven of Yarmouth.

Day 3 Visit to Osborne House (English Heritage, admission extra). Designed in the 1840's by Prince Albert, the house remains as it was in 1901, when Queen Victoria died.



Osborne House

Day 4 (6 day tour only)

Morning ride on the Isle of Wight Steam Railway. Stop for lunch in the pretty village of Godshill and enjoy some free time in Ventnor.



Godshill Village

Day 5 (6 day tour only) Morning visit to the delightful resort of Shanklin, which has a wide sweep of golden sands and a fine esplanade.

Day 4/6 Homeward journey.

Your Holiday Hotel

Ventnor Towers Hotel
AA 3 star

Comfortable mid-Victorian hotel in a hilly location high above Ventnor. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Please note there is no lift.



Yarmouth Harbour

Your Holiday Base

Ventnor

Fine resort in the south of the island, set on a hillside, with terraces and villas, which give Ventnor a 'Riviera' feel. The mild climate ensures that many species flourish, which are more at home in the Mediterranean!

What's Included

- Dinner, bed and breakfast (3/5 nights)
- Entertainment on 2 nights (6 day holiday) • Coach travel • Services of a courier throughout • Ferry fare • Steam train ride (6 day tour)

Departure

4 day holiday	Pick up	Price	Single
Fri 23 Apr	J	£195	£195
Fri 8 Oct	J	£189	£189
6 day holiday			
Sun 13 June	E	£362	£362
Sun 18 July	M	£382	£382
Mon 30 Aug	E	£345	£345

Average home time 5.30-7pm

Not suitable for those with walking difficulties.

Worthing 8 days

New for 2004 is a week's stay at this popular hotel.

Your Holiday Itinerary

Day 1 Stop for lunch in Brighton and arrive early afternoon in Worthing.

Day 2 Free to explore Worthing.

Day 3 Day excursion to the delightful seaside resort of Eastbourne.

Days 4 to 7 Free to enjoy Worthing.

Day 8 Leave after lunch for your homeward journey.



Worthing Beach

Your Holiday Hotel

Chatsworth Hotel
AA 3 star UUUUU

Attractive Georgian hotel overlooking Steyne Gardens and close to the town centre. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.

Your Holiday Base

Worthing

Attractive Sussex town nestling between the sea and the South Downs, with a host of traditional attractions. The town has an award winning museum, an elegant promenade and a pier.

**NEW
for
2004**



Eastbourne Pier

What's Included

- Dinner, bed and breakfast (7 nights)
- Entertainment on 3 nights • Coach travel • Services of a courier throughout

Departure

8 day holiday	Pick up	Price	Single
Sat 26 Jun	C	£435	£475
Sat 7 Aug	D	£425	£465

Average home time 3.30-5pm

"Most enjoyable and well organised."

Mr and Mrs W - New Malden
Irish Adventure

Book today on 01372 731705



Eastbourne 4 and 8 days

Our most popular destination, staying in a well-positioned hotel and including a trip to Tunbridge Wells.

Your Holiday Itinerary

Day 1 Arrive early afternoon in Eastbourne.

Day 2 Free to explore Eastbourne.

Day 3 Day excursion to the delightful spa of Royal Tunbridge Wells. See the historic colonnaded 'Pantiles'.

Days 4 to 7 (8 day tour only) Free to enjoy Eastbourne.

Day 4/8 Leave after lunch for your homeward journey.

Your Holiday Hotel

Chatsworth Hotel
AA 3 star **UUU**

Elegant Edwardian hotel in a perfect position, between the bandstand and pier, within a few minutes walk of the shops. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.

Your Holiday Base

Eastbourne

Britain's sunshine coast and our favourite destination. The carpet gardens on Grand Parade are a riot of colour in the summer, where you can stroll to the pier or the bandstand. Fine shopping.



Eastbourne by night



The Pantiles, Royal Tunbridge Wells

What's Included

- Dinner, bed and breakfast (3/7 nights)
- Coach travel • Services of a courier throughout

Departure

	Pick up	Price	Single
4 day holiday			
Mon 19 Apr	G	£232	£242
Tue 1 June	C	£265	£275
Tue 20 July	D	£265	£275
Tue 31 Aug	G	£259	£269
Mon 4 Oct	D	£232	£242
8 day holiday			
Sun 4 July	G	£515	£535
Sun 15 Aug	C	£499	£519
Average home time 3.30-5pm			

Cotswolds Explorer 5 days

Quintessential England with rolling hills and delightful market towns.

Your Holiday Itinerary

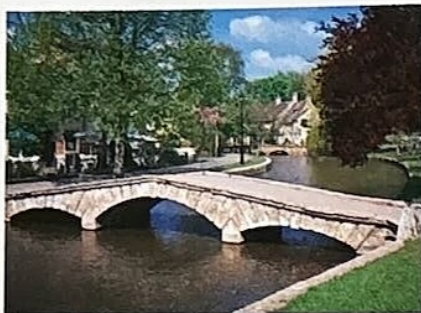
Day 1 Stop for lunch in Oxford, university city famous for its 'dreaming spires'. Arrive mid-afternoon at the hotel.

Day 2 Visit Slimbridge Wildfowl and Wetlands Trust. Founded in 1946 by Sir Peter Scott, Slimbridge now supports the world's most comprehensive collection of wildfowl, including six types of flamingo.

Day 3 Tour of the northern Cotswolds. Via Cleeve Hill and Winchcombe, we stop for coffee in Broadway. Later travel via Moreton-in-Marsh for lunch (market day is Tuesday). Travel via Stow-on-the-Wold to Bourton-on-the-Water for tea.

Day 4 Morning free in Cirencester. Afternoon visit to Chavenage, a wonderful Elizabethan house of mellow Cotswold stone. The house has featured regularly in films and TV and is particularly noted for its tapestries.

Day 5 Homeward journey, stopping for lunch in Marlborough.



River Windrush, Bourton-on-the-Water

Your Holiday Hotel

Stratton House Hotel
AA 3 star

**NEW
Hotel**

Beautiful 17th century house standing in its own grounds about half a mile from the town centre. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Please note there is no lift.

Your Holiday Base

Cirencester

'Capital' of the Cotswolds with one of the largest parish churches in England.



Broadway, Cotswolds

In Roman times, the town was an important centre of mosaic production and examples are on display in the Corinium Museum.

What's Included

- Dinner, bed and breakfast (4 nights)
- Coach travel • Services of a courier throughout • Admission to Slimbridge
- Admission to Chavenage

Departure

5 day holiday	Pick up	Price	Single
Sun 23 May	N	£369	£415
Sun 8 Aug	G	£359	£405

Average home time 3.30-5pm

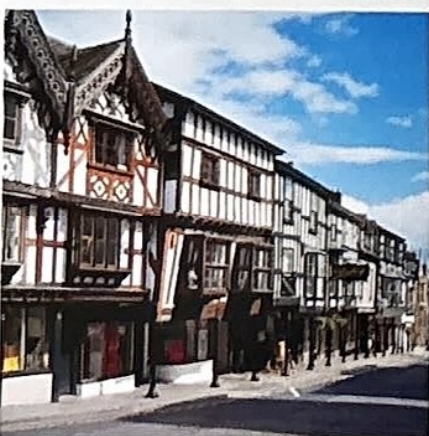
Heart of England 5 days

A new itinerary and staying in a highly rated hotel.

Your Holiday Itinerary

Day 1 A leisurely journey via the Cotswolds, stopping for lunch in Burford and arriving late afternoon in Stourport-on-Severn.

Day 2 Short ride to Bewdley to board the Severn Valley Railway for a memorable ride to Bridgnorth. Continue to Shrewsbury for lunch. Later follow the Welsh Borders to Ludlow for tea.



Ludlow



Severn Valley Railway

Day 3 Break for lunch in Great Malvern. Later visit Eastnor Castle, surrounded by the Malvern Hills, the castle is as dramatic inside as it is outside. Hidden away in the attics and cellars since 1939, many of the treasures are now displayed for the first time.

**NEW
Itinerary**

Day 4 Enjoy a guided tour of the Royal Worcester porcelain works. Founded in 1751, Royal Worcester has become synonymous with fine craftsmanship. Enjoy plenty of time to appreciate the museum, which houses a fine collection and the factory shop.

Day 5 Homeward journey.



Royal Worcester Museum

Your Holiday Hotel

Menzies Stourport
Manor Hotel
AA 4 star

**NEW
Hotel**

Once the home of former Prime Minister Stanley Baldwin, set in extensive grounds on the outskirts of Stourport-on-Severn. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Please note there is no lift.

What's Included

- Dinner, bed and breakfast (4 nights)
- Coach travel • Services of a courier throughout • Admission to Eastnor Castle
- Tour of Royal Worcester Porcelain
- Train ride

Departure

5 day holiday	Pick up	Price	Single
Mon 31 May	E	£375	£425
Mon 23 Aug	M	£365	£405

Average home time 5-6.30pm

Book today on 01372 731705

Shropshire 4 days

An unexpectedly delightful part of England, with a visit to the wonderful Ironbridge Museum.

Your Holiday Itinerary

Day 1 Stop for lunch in the cathedral city of Lichfield and arrive late afternoon at the hotel.

Day 2 Stop for coffee in the market town of Bridgnorth. Later travel to Ludlow for lunch, beautifully situated on the Welsh Borders, which has a 900 year old castle. In the afternoon, visit Stokesay Castle (English Heritage, admission extra). This perfectly preserved example of a 13th century fortified manor house is set in glorious rolling countryside.

Day 3 Visit the award-winning Ironbridge Museum. Ironbridge is really 10 separate museums, which tell the story of the industrial revolution and how people lived then. See the Coalport China Museum and Blists Hill, where the past comes to life. Of course, you can walk across the bridge that gives the museum its name.

Day 4 Homeward journey.

Your Holiday Hotel

Bucktree Hall Hotel
AA 4 star **UUUU**

Formerly a hunting lodge in an extensive wooded estate on the slopes of the Wrekin. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Most rooms are non-smoking. Lift.



Ludlow Town Centre



Blists Hill Museum, Ironbridge

What's Included

- Dinner, bed and breakfast (3 nights)
- Coach travel • Services of a courier throughout • Admission to Ironbridge Museum

Departure

4 day holiday	Pick up	Price	Single
Fri 28 May	M	£289	£309
Sat 4 Sep	E	£299	£319

Average home time 5-6.30pm

Cheshire Highlights 5 days

A wonderfully diverse county with plenty to see and do.

Your Holiday Itinerary

Day 1 Break for lunch in Lichfield, arriving late afternoon in Daresbury.

Day 2 Visit the medieval walled city of Chester, set beautifully by the River Dee. Stroll through the streets with half-timbered buildings and galleried shops, known as 'Rows'. Later travel to the attractive Ness Gardens on The Wirral.

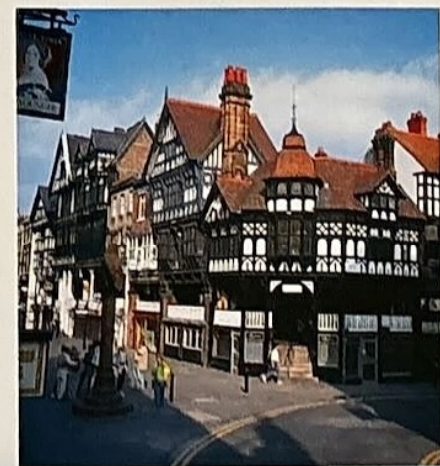
Day 3 Morning visit to Stapeley, the largest water garden centre in the world, with display pools, fountains and water features. For non-gardeners the Palms Tropical Oasis (admission extra) has birds, fish and reptiles living amongst the lush tropical plants. Later cross the border into Wales for a memorable afternoon horse drawn canal boat cruise along the Llangollen Canal to the horseshoe falls, one of the most beautiful stretches of canal in the country.

Day 4 Visit Port Sunlight on The Wirral. This 130 acre garden village was created in 1888 by William Hesketh Lever for his workers at the soap factory. See the outstanding Lady Lever Art Gallery, which has a fine collection of 18th century paintings and furniture. Later travel through the Mersey Tunnel and Liverpool to the elegant seaside resort of Southport.

Day 5 Homeward journey.



Stapeley Water Gardens



The Rows, Chester

Your Holiday Hotel

De Vere Daresbury Park Hotel
AA 4 star

Modern hotel located in Daresbury, about 5 miles from Warrington in an excellent location for exploring the county. Leisure club with indoor pool and sauna. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.

What's Included

- Dinner, bed and breakfast (4 nights)
- Coach travel • Services of a courier throughout • Admission to Port Sunlight • Admission to Ness Gardens • Llangollen canal trip

Departure

5 day holiday	Pick up	Price	Single
Thurs 8 April	J	£299	£355
Thurs 19 Aug	M	£299	£355

Average home time 5-6.30pm

Norwich and Norfolk Broads

4 days

Based at an excellent hotel in the heart of Norwich, with a fascinating visit to Thursford and a cruise on the Broads.

Your Holiday Itinerary

Day 1 Stop for lunch in the university city of Cambridge and arrive late afternoon in Norwich.



Elm Hill, Norwich

Day 2 Morning free to explore Norwich. Afternoon visit to Thursford, an Aladdin's Cave of mechanical organs and road engines. Don't miss the marvellous Wurlitzer show!

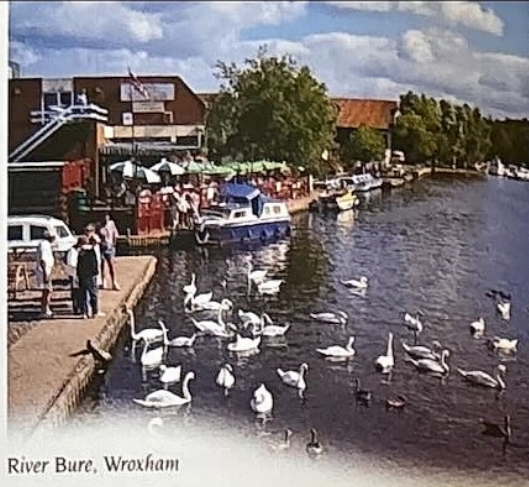
Day 3 Travel to Wroxham for a leisurely return river trip to Salhouse Broad. Plenty of time to visit Wroxham Barns, which has several craft workshops.

Day 4 Homeward journey, stopping for lunch in the pretty town of Lavenham.

Your Holiday Hotel

Swallow Nelson Hotel
AA 3 star **UUUUU**

Modern hotel situated in the heart of Norwich, by the River Wensum and a firm favourite with our customers. Indoor pool. Riverside Garden. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.



River Bure, Wroxham

Your Holiday Base

Norwich

Well preserved medieval city with a majestic 900 year old cathedral and mighty 12th century castle. Excellent shopping including a huge market.

What's Included

- Dinner, bed and breakfast (3 nights)
- Coach travel • Services of a courier throughout • Admission to Thursford
- Broads cruise

Departure

4 day holiday	Pick up	Price	Single
Fri 7 May	C	£289	£305
Fri 10 Sep	D	£295	£312
Average home time 4.30-6pm			

Suffolk

4 days

A lovely tour visiting Constable Country and the Suffolk coast.

Your Holiday Itinerary

Day 1 Stop for lunch in Saffron Walden and arrive mid afternoon at the hotel.

Day 2 Morning tour of the Suffolk villages, breaking for coffee in Bury St Edmunds. Later travel via Clare, Cavendish and Long Melford to pretty Lavenham for lunch. In the afternoon, explore Constable Country, stopping in Dedham.

Day 3 Stop for coffee in the quiet seaside resort of Aldeburgh, famous for its arts festival. Continue to the resort of Lowestoft, whose beaches are considered to be amongst the finest in Europe. Later visit Somerleyton Hall and Gardens. This splendid early-Victorian mansion has a fine art collection and 12 acre gardens with a maze.

Day 4 Homeward journey.

NEW
Itinerary



Cavendish Village

Your Holiday Hotel

Swallow Belstead Brook Hotel
AA 3 star

16th century country house hotel set amidst 8 acres of grounds on the outskirts of Ipswich. Indoor pool. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.



Timbered Cottages, Lavenham

What's Included

- Dinner, bed and breakfast (3 nights)
- Coach travel • Services of a courier throughout • Admission to Somerleyton Hall

Departure

4 day holiday	Pick up	Price	Single
Fri 9 Apr	C	£285	£295
Fri 27 Aug	D	£285	£295
Average home time 3.30-5pm			

Book today on **01372 731705**

East Anglian Stately Homes 3 days

Visiting three of East Anglia's magnificent stately homes.

Your Holiday Itinerary

Day 1 Stop for lunch in Cambridge. Later visit Anglesey Abbey (National Trust, admission extra). Dating from 1600, the house that was built on the site of an Augustinian priory, houses a fine collection of paintings and furniture. Arrive late afternoon at the hotel.

Day 2 Stop for an early lunch in King's Lynn. Later follow the north Norfolk coast to Holkham Hall. This 18th century Palladian mansion has been home to the Coke family for almost 250 years. There is a unique collection of fine art and furniture. The 19th century stables house a bygone collection with some 4000 items. The house is set in a 3000 acre deer park with a large lake.

Day 3 Stop for coffee in Bury St Edmunds. Later travel to Audley End House and Gardens (English Heritage, admission extra). This huge property was once bought by Charles II for £50,000!

Your Holiday Hotel

Jarvis Norwich Hotel
3 star standard

Modern hotel located near the Ring Road. Indoor pool and sauna. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Please note there is no lift.



Holkham Hall

What's Included

- Dinner, bed and breakfast (2 nights)
- Coach travel • Services of a courier throughout • Admission to Holkham Hall

Departure

3 day holiday	Pick up	Price	Single
Fri 11 Jun	D	£179	£215
Fri 22 Oct	C	£169	£205
Average home time 5.30-7pm			

"As usual most enjoyable."

Mrs E.D. - London
Norwich and Norfolk Broads

ENGLAND'S GREAT NORTH

Derbyshire 5 days

View the spectacular scenery of the Derbyshire Peaks and enjoy visits to Haddon Hall and Sudbury Hall.

Your Holiday Itinerary

Day 1 Stop for lunch in the cathedral city of Lichfield and arrive late afternoon at the hotel.

Day 2 Stop for coffee in Buxton, famous for its Opera House. Later travel to Haddon Hall, beautifully situated on a rocky outcrop of the River Wye. The house dates from the late 14th century, but was left deserted for two centuries from 1703 and therefore retains much of its former glory.

Day 3 Explore the Peak District, travelling via Glossop, over Featherbed Top and past Ladybower Reservoir to Castleton for lunch. Return via the Eyam Valley.

Day 4 Travel to Ashborne for lunch. In the afternoon, visit Sudbury Hall (National Trust, admission extra). This unique 17th century house features rich woodcarvings and a magnificent great staircase. Of particular note is the National Trust Museum of Childhood, which has a wealth of items from the 18th century onwards.

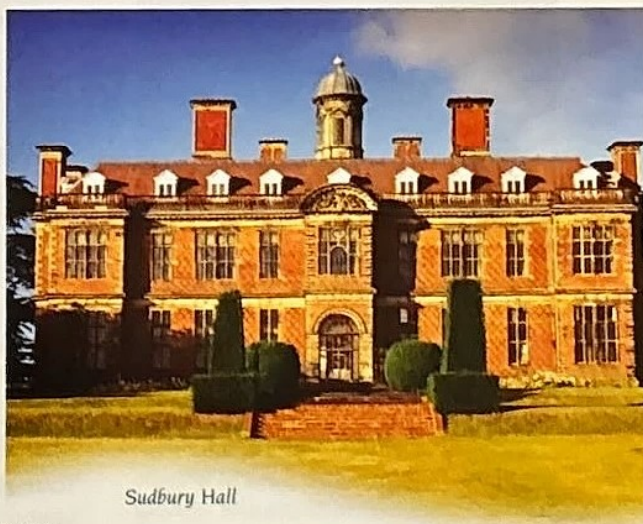
Day 5 Homeward journey.

Your Holiday Hotel

Hollin Hall Hotel
AA 3 star

Beautiful Victorian house set in the peaceful Cheshire countryside three miles from Macclesfield.

**NEW
Hotel**



Sudbury Hall

Every bedroom with private facilities, colour TV and tea/coffee making facilities. Please note there is no lift.

What's Included

- Dinner, bed and breakfast (4 nights)
- Coach travel • Services of a courier throughout • Admission to Haddon Hall

Departure

5 day holiday	Pick up	Price	Single
Sun 16 May	J	£335	£379
Sun 22 Aug	M	£355	£399
Average home time 5-6.30pm			



Haddon Hall

Treasure Houses of England

3 days

**NEW
for
2004**

A new tour for 2004 visiting three of England's finest stately homes in one weekend!

Your Holiday Itinerary

Day 1 Visit Chatsworth, considered by many to be the finest stately home in the country. Built by Bess of Hardwick in 1552, the house has been lived in by the Dukes of Devonshire ever since. The state rooms are dazzling and filled with old masters and fine furniture. The gardens are extensive and of note is the Emperor Fountain, the tallest of its kind in the world.

Day 2 Travel to Castle Howard, one of the finest private residences in the country. Designed by Vanbrugh in 1699, the dramatic 80ft painted and gilded dome set against the Yorkshire sky is a memorable sight. The rooms are filled

with treasures including a portrait of Henry VIII by Holbein.

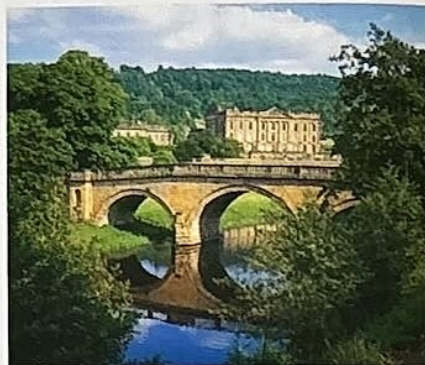
Day 3 Visit Woburn Abbey, home of the Dukes of Bedford for 400 years. The Abbey contains one of the most important private art collections in the world, including 21 works by Canaletto. Also, see a Sevres dinner service presented to the 4th Duke by Louis XV.

Your Holiday Hotel

Ardley House Hotel

AA 3 star

Highly rated hotel located quietly about 3 miles from Barnsley. Indoor pool. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Please note there is no lift.



Chatsworth House and the River Derwent

What's Included

- Dinner, bed and breakfast (2 nights)
- Coach travel • Services of a courier throughout • Admission to Chatsworth
- Admission to Castle Howard
- Admission to Woburn Abbey

Departure

3 day holiday	Pick up	Price	Single
Fri 14 May	M	£205	£225
Fri 1 Oct	J	£195	£215
Average home time 6.30-8pm			

"The driver was excellent."

Mrs M.M. - Leigh-on-Sea
Cheshire Highlights

Yorkshire Bargain Break

5 days

A taste of Yorkshire, based in the resort of Scarborough, with visits to York, Whitby and the fascinating Eden Camp.

Your Holiday Itinerary

Day 1 Stop for lunch in Stamford and arrive late afternoon in Scarborough.

Day 2 Visit the maritime town of Whitby, home of Captain Cook during his apprenticeship years and there is a museum telling the story of his voyages. The town is particularly picturesque and is dominated by the ruins of Whitby Abbey. Later travel to Goathland, 'Aidensfield' in 'Heartbeat'.

Day 3 Visit the magnificent medieval walled city of York. Time to explore the Minster, the Jorvik or Railway Museums or just take a walk through The 'Shambles'.

Day 4 Morning visit to Eden Camp near Malton. This fascinating transformed former prisoner of war camp is now an award-winning museum paying tribute to the British people in the Second World War. Each of the 'huts' has a different theme from the broadcast of the outbreak of war to the coming peace.

Day 5 Homeward journey.

Your Holiday Hotel

Esplanade Hotel

AA 3 star

Comfortable hotel with fine views over South Bay. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.

Your Holiday Base

Scarborough

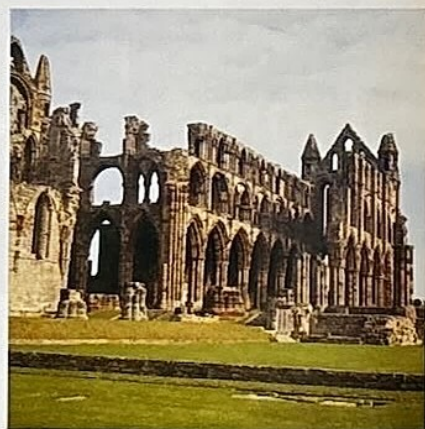
Once a popular spa town and one of the oldest seaside resorts in the country. There are wide promenades and a pretty fishing port.



Esplanade Hotel



Scarborough



Whitby Abbey

What's Included

- Dinner, bed and breakfast (4 nights)
- Coach travel • Services of a courier throughout • Admission to Eden Camp

Departure

5 day holiday	Pick up	Price	Single
Mon 8 Mar	J	£229	£229
Mon 1 Nov	E	£239	£239
Average home time 5-6.30pm			

Book today on **01372 731705**

York 4 days

Staying in the heart of one of England's most beautiful cities, with a fascinating visit to a large Elizabethan mansion.

Your Holiday Itinerary

Day 1 Stop for lunch in Stamford and arrive early evening in York.

Day 2 Whole day free to explore this wonderful city.

Day 3 Break for lunch in Beverley, famous for its magnificent Minster. Later travel to Burton Constable Hall, a fascinating Elizabethan mansion set in a 300 acre estate. The Hall contains fine art and furniture and 'curiosities' from a bygone age.

Day 4 Homeward journey.

Your Holiday Hotel

Queen's Hotel
3 star standard

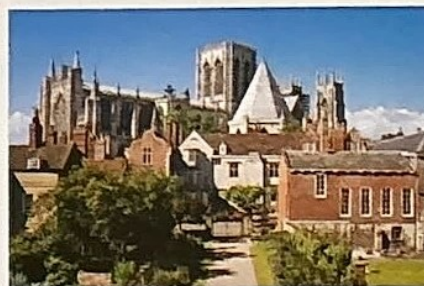
**NEW
Hotel**

Well-appointed hotel in the heart of the city on the banks of the River Ouse. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.

Your Holiday Base

York

One of England's finest cities with a wealth of old buildings, including the mighty Minster. Enjoy a stroll through the 'Shambles' or visit one of the excellent museums.



York Minster

What's Included

- Dinner, bed and breakfast (3 nights)
- Coach travel • Services of a courier throughout • Admission to Burton Constable Hall

Departure

4 day holiday	Pick up	Price	Single
Mon 19 Apr	J	£252	£312
Mon 11 Oct	M	£262	£322
Average home time 5-6.30pm			

Glorious Yorkshire 7 days

A county of contrasts from the Moors and Dales, to cathedral cities and seaside resorts.

Your Holiday Itinerary

Day 1 Break for lunch in Stamford and arrive late afternoon in Harrogate.

Day 2 Free to explore Harrogate.

Day 3 Cross the Yorkshire Moors to the maritime town of Whitby, home to Captain Cook during his apprenticeship years and there is a museum telling the story of his voyages. The town is particularly picturesque, dominated by the ruins of Whitby Abbey. Return via Scarborough, one of the oldest seaside resorts in the country.

Day 4 Morning visit to Harlow Carr (RHS, admission extra), just outside the town centre. See 58 acres of formal and natural gardens in unique and enchanting settings. Later travel to nearby

Knaresborough, one of England's oldest towns, perched above the River Nidd. Wander round the historic streets or visit Mother Shipton's Cave, where she lived 500 years ago.

Day 5 Visit the cathedral city of Ripon, which has many fine Victorian and Georgian buildings. Later travel to Fountains Abbey and Studley Royal (National Trust, admission extra). Arguably, the best-preserved Cistercian Abbey in Europe set in an elaborate water garden with lakes, temples and a deer park.

Day 6 A tour of the beautiful Yorkshire Dales National Park. Firstly, via Pateley Bridge and Grassington to Skipton. Later travel through Ribblesdale to Hawes for lunch and return via Aysgarth.

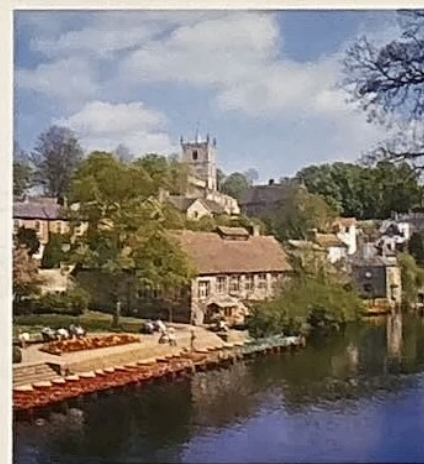
Day 7 Homeward journey.

Your Holiday Hotel

Imperial Hotel
AA 3 star

**NEW
Hotel**

Grand hotel overlooking lawns and gardens close to the town centre. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.



River Nidd, Knaresborough

Your Holiday Base

Harrogate

Attractive spa town with graceful architecture and immaculate, colourful gardens with pavilions. Visit the Royal Pump Room, which dates from 1842, built to house the Old Sulphur Well. Also, the Mercer Gallery, which dates from 1804.

What's Included

- Dinner, bed and breakfast (6 nights)
- Coach travel • Services of a courier throughout

Departure

7 day holiday	Pick up	Price	Single
Sun 27 June	M	£545	£609
Sun 19 Sept	J	£575	£639
Average home time 5-6.30pm			



Montpellier Gardens, Harrogate

Lake District 5 days

This outstandingly beautiful area never ceases to delight.

Your Holiday Itinerary

Day 1 Arrive early evening in Kendal.

Day 2 Travel to beautiful Ullswater, dramatically surrounded by mountains and one of the most spectacular of the Cumbrian lakes. Follow the Kirkstone Pass to Bowness-on-Windermere for lunch. In the afternoon, travel to Conistone for a cruise on the stately steam yacht, Gondola.

Day 3 Morning visit to Dove Cottage in Grasmere, home to Wordsworth from 1799 to 1808. Stop for lunch in Keswick, beautifully



Dove Cottage

situated on Derwentwater. Afternoon visit to Rheged. This new award-winning attraction is Europe's largest grass covered building, where we view a spectacular movie of Lakeland scenes and the National Mountaineering Exhibition.

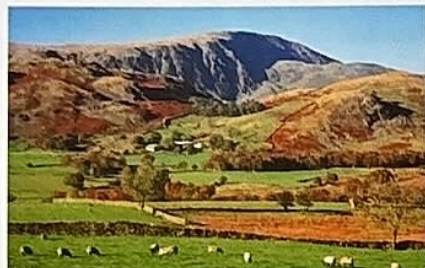
Day 4 Morning visit to Holker Hall near Grange-over-Sands. This grand Victorian

house is the home of Lord and Lady Cavendish and has many fine pieces. Rest of the day free to explore Kendal.



Holker Hall

Day 5 Homeward journey.



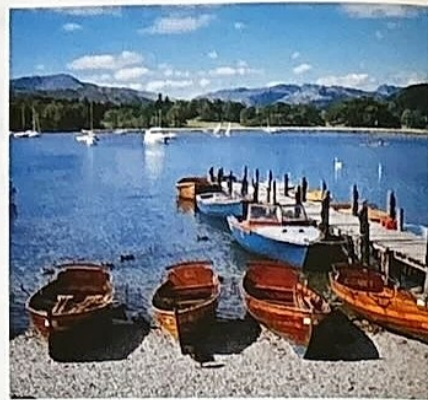
Lakeland

Your Holiday Hotel

Riverside Hotel
AA 3 star

17th century tannery in a central, but peaceful riverside location. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.

**NEW
Hotel**



Ambleside, Lake Windermere

Your Holiday Base

Kendal

Busy market town on the outskirts of the National Park, with museums depicting Lakeland life and a fine art gallery.

What's Included

- Dinner, bed and breakfast (4 nights)
- Coach travel • Services of a courier throughout • Boat trip on Lake Conistone
- Admission to Rheged • Admission to Dove Cottage • Admission to Holker Hall

Departure

5 day holiday	Pick up	Price	Single
Sun 13 Jun	J	£382	£445
Sun 18 July	M	£382	£445
Sun 26 Sept	J	£405	£469
Average home time 5-6.30pm			

England's Border Country 6 days

Off the beaten tourist track, but with many fascinating ancient sights, including Holy Island and Hadrian's Wall.

Your Holiday Itinerary

Day 1 Arrive early evening in Hexham.

Day 2 Travel to beautiful Kielder Water, Europe's largest man-made lake for a boat trip on the cruiser 'Osprey'. Now one of the nations best nature resorts, there are rare birds, red squirrels and the giant Kielder Rabbit! Also visit Otterburn Mill.

Day 3 Travel to Holy Island, famous as a 'cradle of Christianity' and origin of the Lindisfarne Gospels. The monastery was founded by St Aidan in 634 and is only accessible at low tide. Also, visit Bamburgh, which has an impressive castle and a museum dedicated to the heroine, Grace Darling.

Day 4 Stop for lunch in Morpeth, a typical Northumbrian market town and birthplace of 'Capability' Brown. In the afternoon, visit Craggside (National Trust, admission extra).



Craggside

This remarkable house in the 1880's had hot and cold running water, telephones, central heating and incredibly was lit by hydro-electricity.

**NEW
Itinerary**

Day 5 Free to explore Hexham. Optional afternoon tour to Hadrian's Wall Country. Visit Housesteads Roman Fort (National Trust, admission extra). Set high on a ridge overlooking open moorland, this is the best-known and most picturesque part of the wall (unfortunately, due to its location, it is unsuitable for those with walking difficulties).

Day 6 Homeward journey.

Your Holiday Hotel

Beaumont Hotel
AA 3 star

Attractive hotel overlooking a park in Hexham town centre. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.



Bamburgh Castle

Your Holiday Base

Hexham

Market town with a wealth of antique and curio shops.

Hexham Abbey was built in AD 674, although the main building dates from 1113. The Moot Hall houses the Border History Museum and there is a 14th century Gaol open to the public!



Hadrian's Wall

What's Included

- Dinner, bed and breakfast (5 nights)
- Coach travel • Services of a courier throughout • Boat trip on Kielder Water

Departure

6 day holiday	Pick up	Price	Single
Fri 18 Jun	J	£445	£495
Sun 12 Sep	M	£429	£479
Average home time 7-8.30pm			

Book today on 01372 731705

Beautiful Pembrokeshire 5 days

One of the most beautiful and unspoilt parts of the British Isles.
New for 2004 is a visit to Picton Castle.

Your Holiday Itinerary

Day 1 A pleasant journey, arriving early evening in Saundersfoot.



Pembroke Castle

Day 2 Travel to the nearby resort of Tenby. See the beautiful harbour, which is overlooked by Georgian and Regency buildings.

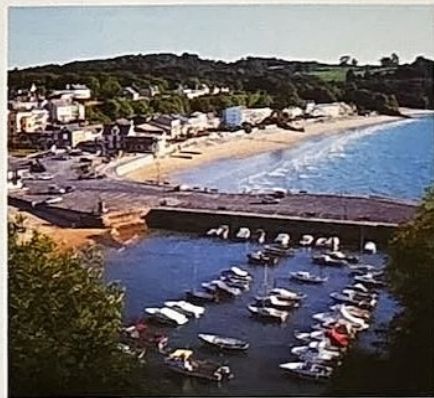
Day 3 Visit St David's, shrine of the patron saint of Wales. Set on a rugged peninsula, the town is like a sleepy village, dominated by the 12th century cathedral.

Day 4 Visit Picton Castle, built in the 13th century by Sir John Wogan and still the family home of his descendents. The Castle has 40 acres of woodland and walled gardens, including a unique collection of rhododendrons and azaleas. There are fine Georgian interiors. Later visit Pembroke, which has a mighty 13th century castle.

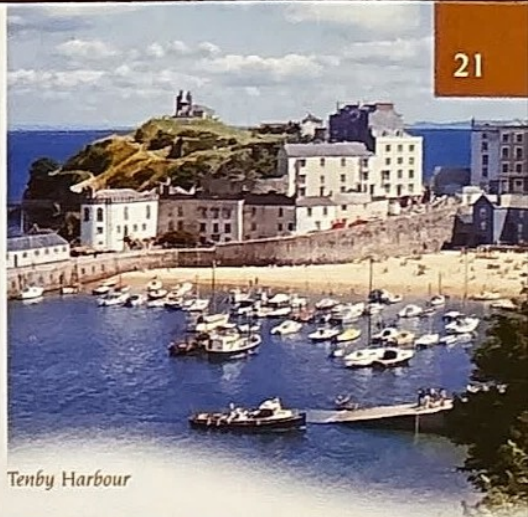
Day 5 Homeward journey.
Your Holiday Hotel

St Brides Hotel
AA 3 star UUUU

Traditional hotel standing high above Saundersfoot, with superb views of the coastline and harbour. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Please note there is no lift.



Saundersfoot



Tenby Harbour

Your Holiday Base
Saundersfoot

Pretty town with a fine yachting centre built on broad quays where coal was once exported. Stroll down through white washed cottages to the three wide sandy beaches.

What's Included

- Dinner, bed and breakfast (4 nights)
- Coach travel • Services of a courier throughout • Admission to Picton Castle

Departure

5 day holiday	Pick up	Price	Single
Thu 8 April	J	£355	£422
Tue 3 Aug	E	£355	£422
Average home time 5-6.30pm			

Swansea and Gower Peninsula 5 days

A full itinerary exploring this attractive area, which has wild mountains, beautiful seascapes and a fascinating history.

Your Holiday Itinerary

Day 1 Cross the River Severn to Wales and break for lunch at the Museum of Welsh Life. Plenty of time to see this marvellous collection of period buildings including a Victorian school, a chapel and a toll-house. Arrive early evening on the outskirts of Swansea.

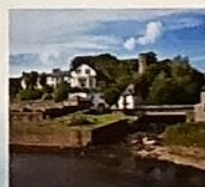
Day 2 Morning visit to the maritime city of Swansea. In the afternoon, we tour the Gower Peninsula, a secluded world of its own, with limestone cliffs and golden sands. We stop for a cream tea and a tour of the Gower Heritage Centre, which is housed in a 12th century mill.

Day 3 Visit the National Botanic Garden of Wales. This Millennium Project is set within a 568 acre estate on the edge of the beautiful Towy Valley. The centrepiece of the garden is the Great Glasshouse, which houses a Mediterranean landscape with a six metre deep ravine. You can wander through a Spanish olive grove and a collection of fuchsias from Chile!

Day 4 We travel to the Brecon Beacons and a ride on the Brecon Mountain Railway, which has spectacular views towards Pen-y-Fan. Break for lunch in the old market town Brecon, which has many interesting antique and craft shops. Return via the imposing Black Mountain.



Swansea Marina



Brecon Brecon Mountain Railway

Day 5 Homeward journey.

Your Holiday Hotel
Ramada Jarvis Hotel
3 star standard

Modern hotel located 3 miles from the centre of Swansea, conveniently situated for exploring the area. Leisure club with indoor pool. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Please note there is no lift (hotel has two floors).

What's Included

- Carvery dinner, bed and breakfast (4 nights) • Coach travel • Services of a courier throughout • Admission to Museum of Welsh Life • Admission to National Botanic Garden • Steam train ride on Brecon Mountain Railway • Cream tea

Departure

5 day holiday	Pick up	Price	Single
Thu 27 May	E	£309	£375
Sat 28 Aug	J	£289	£355
Average home time 5-6.30pm			



North Wales 6 days

Explore this land of spectacular mountains and castles by coach and steam train.

Your Holiday Itinerary

Day 1 A leisurely journey, arriving early evening in Caernarfon.

Day 2 Tour of Snowdonia. This beautiful area was formed during the last ice age, when huge glaciers created dramatic peaks, valleys and lakes. We break for coffee in Beddgelert follow the Pass of Llanberis to the village of Llanberis, at the foot of Snowdon, where we break for lunch. In the afternoon enjoy a ride on the Llanberis Lake Railway.

Day 3 Break for coffee in Conwy, famous for its mighty castle. Travel to the resort of Llandudno on the North Wales coast for lunch. Later visit the beautiful Bodnant Garden (National Trust, admission extra). In one of the finest settings in the world, overlooking the River Conwy and with views towards Snowdonia, this garden is wonderful at all times of the year.

Day 4 Travel to the lovely coastal town of Porthmadog where we board a steam train for a ride on the world-famous Ffestiniog Railway. Past lakes and waterfalls,



Ffestiniog Railway



Betws-y-coed

round horseshoe bends, the line winds its way to Blaenau Ffestiniog. Break for lunch in lovely Betws-y-coed.

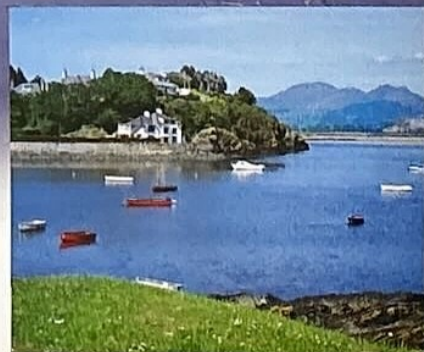
Day 5 Morning tour across the Menai Strait to the Isle of Anglesey and LlanfairPG, the place with the longest name in the country – ask the driver to pronounce it! Afternoon free to explore Caernarfon.

Day 6 Homeward journey.

Your Holiday Hotel

Celtic Royal Hotel
AA 3 star UUUU

Traditional privately-owned hotel in the town centre. Leisure centre with indoor pool. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.



Snowdonia National Park

Your Holiday Base

Caernarfon

One of the most famous castles in the world looms over this picturesque town. Created after Edward I's defeat of the Welsh, the castle was the setting for the investiture of Prince Charles in 1969.

What's Included

- Dinner, bed and breakfast (5 nights)
- Coach travel • Services of a courier throughout • Steam train ride on Ffestiniog Railway • Steam train ride on Llanberis Lake Railway

Departure

6 day holiday	Pick up	Price	Single
Sun 6 June	J	£395	£452
Tue 14 Sep	M	£385	£442
Average home time 5-6.30pm			

Book today on 01372 731705

Edinburgh Military Tattoo 4 days

An enthralling event set against a spectacular backdrop.

Your Holiday Itinerary

Day 1 Arrive early evening in Dumfries.

Day 2 Morning free to explore Dumfries. After lunch at the hotel, we travel into Edinburgh, where we have some free time before enjoying the Tattoo.

Day 3 After a leisurely start, travel to Drumlanrig Castle, one of the first and grandest stately homes in Scotland. The Castle houses a renowned art collection including works from Holbein and Rembrandt and relics from Bonnie Prince Charlie.

Day 4 Homeward journey.

Your Holiday Hotel

Cairndale Hotel
AA 3 star

Traditional hotel located in the heart of Dumfries. Leisure centre with indoor pool.

Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.

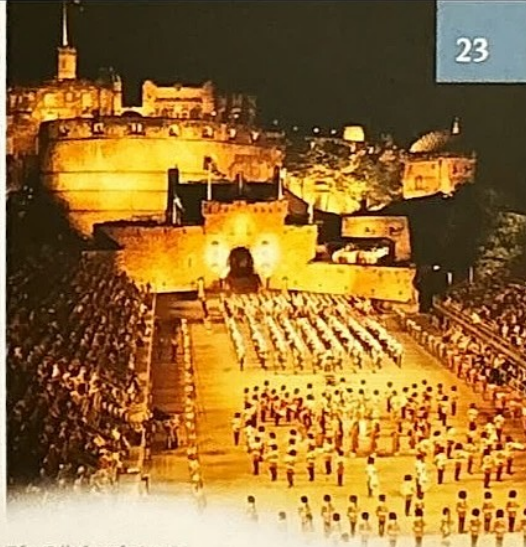
Your Holiday Base

Dumfries

Former seaport, which straddles the River Nith and where Robert the Bruce started the Scottish uprising against Edward I in 1306. Robert Burns spent the last three years of his life here and a heritage trail includes his house and his mausoleum.



Drumlanrig Castle



The Edinburgh Tattoo

What's Included

- Dinner (lunch on day 2), bed and breakfast (3 nights) • Coach travel
- Services of a courier throughout
- Top price ticket for the Tattoo
- Admission to Drumlanrig Castle

Departure

4 day holiday	Pick up	Price	Single
Sun 8 Aug	H	£285	£312
Sun 15 Aug	L	£285	£312
Average home time 8-9.30pm			

Dunoon, Arran and Bute 7 days

New tour for 2004, visiting this delightful corner of Scotland.

Your Holiday Itinerary

Day 1 Arrive early evening in Dumfries.

Day 2 Stop for lunch at Balloch with time for a boat trip or a visit to the new Loch Lomond Shores attraction, which has a 26m tower with panoramic views. Arrive early evening in Dunoon.

Day 3 Free to explore Dunoon.

Day 4 A full day visiting Kintyre and Arran. Follow Loch Fyne via Inveraray and Lochgilhead. Later catch the ferry to Lochranza and enjoy a picnic lunch on the beautiful Isle of Arran. Return to the mainland via Ardrossan and to Dunoon from Gourock. 9pm dinner at the hotel.

Day 5 Tour of the Cowal Peninsula. Stop for lunch in the attractive town of Inveraray. Later cross to the Isle of Bute, stopping for tea in the island's capital, Rothesay.



Isle of Bute

Day 6 Stop for lunch in Jedburgh, which has a 12th century abbey. Later cross the Cheviot Hills and arrive early evening in Washington.

Day 7 Homeward journey.



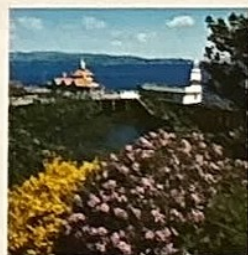
Loch Lomond

Your Holiday Hotels

Royal Marine Hotel
AA 2 star

Welcoming family-run hotel with views across the Firth of Clyde, formerly the Royal Clyde Yacht Club. Every bedroom with private facilities, colour TV and

**NEW
for
2004**



Dunoon

tea/coffee making facilities. Please note there is no lift.

Also includes overnight stays at the following hotels: Cairndale Hotel, Dumfries AA 3 star Holiday Inn, Washington 3 star standard

Your Holiday Base

Dunoon

Popular resort beautifully situated on the Cowal Peninsula by the banks of the Firth of Clyde. The town has a fine pier and promenade.

What's Included

- Dinner, bed and breakfast (6 nights)
- Coach travel • Services of a courier throughout • Ferry fares • Picnic lunch on day 4

Departure

7 day holiday	Pick up	Price	Single
Thu 29 Jul	H	£495	£595
Average home time 8-9.30pm			

Inveraray and Argyll 8 days

New tour for 2004, staying in this historic town and visiting the Kintyre Peninsula.

Your Holiday Itinerary

Day 1 Arrive early evening in Dumfries.

Day 2 Stop for lunch at Balloch with time for a boat trip or a visit to the new Loch Lomond Shores attraction, which has a 26m tower with panoramic views. Arrive early evening in Inveraray.

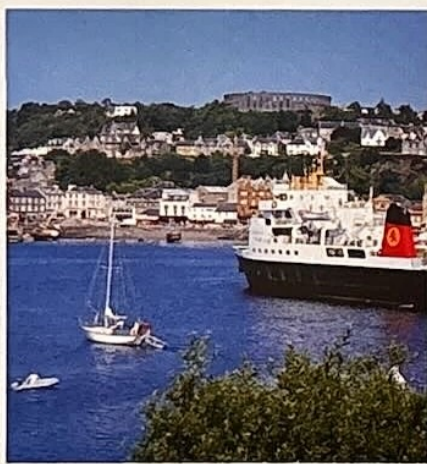


Jedburgh Abbey

Day 3 Free to explore Inveraray.

Day 4 A full day tour along the Kintyre Peninsula. This long and narrow stretch of land has fine views towards Gigha, Islay and Jura. Enjoy a picnic lunch.

Day 5 Morning visit to the delightful resort of Dunoon. After lunch, travel to the Benmore Botanic Garden, which has formal gardens and woodlands with fine views over Holy Loch.



Oban Harbour

Day 6 Enjoy a visit to Oban, one of Scotland's leading resorts. Known as the 'Gateway to the Isles', this bustling resort on the Firth of Lorne has fine views of the Argyll Coast. See the pink granite cathedral, 'McCaig's Tower' and Dunollie Castle or just stroll to the pier, where fresh fish is sold.

Day 7 Stop for lunch in Jedburgh, which has a 12th century abbey. Later cross the Cheviot Hills and arrive early evening in Washington.

Day 8 Homeward journey.

**NEW
for
2004**

Your Holiday Hotels

Argyll Hotel
AA 3 star

Built in 1750 for guests visiting the castle, the hotel has been recently refurbished to a high standard and there are lovely views of Loch Fyne and the mountains. Every bedroom with private facilities and colour TV. Please note there is no lift.

Also includes overnight stays at the following hotels:
Cairndale Hotel, Dumfries AA 3 star
Holiday Inn, Washington 3 star standard

Your Holiday Base

Inveraray

Attractive town in a beautiful location on Loch Fyne. Inveraray Castle is a multi-turreted mock Gothic palace and home to the Clan Campbell. The interiors are superb with many fine treasures.

What's Included

- Dinner, bed and breakfast (7 nights)
- Coach travel • Services of a courier throughout • Admission to Benmore Botanic Garden • Picnic lunch on day 4

Departure

8 day holiday	Pick up	Price	Single
Sat 5 Jun	L	£585	£695
Average home time 8-9.30pm			

Book today on **01372 731705**

Grand Tour of Scotland

by train 8 days

A true taste of Scotland, with lakes, mountains, castles and a drop of whisky!

Your Holiday Itinerary

Day 1 Epsom Coach to Kings Cross for the train journey to Perth (6hrs 30mins). Arrive early evening at the hotel.

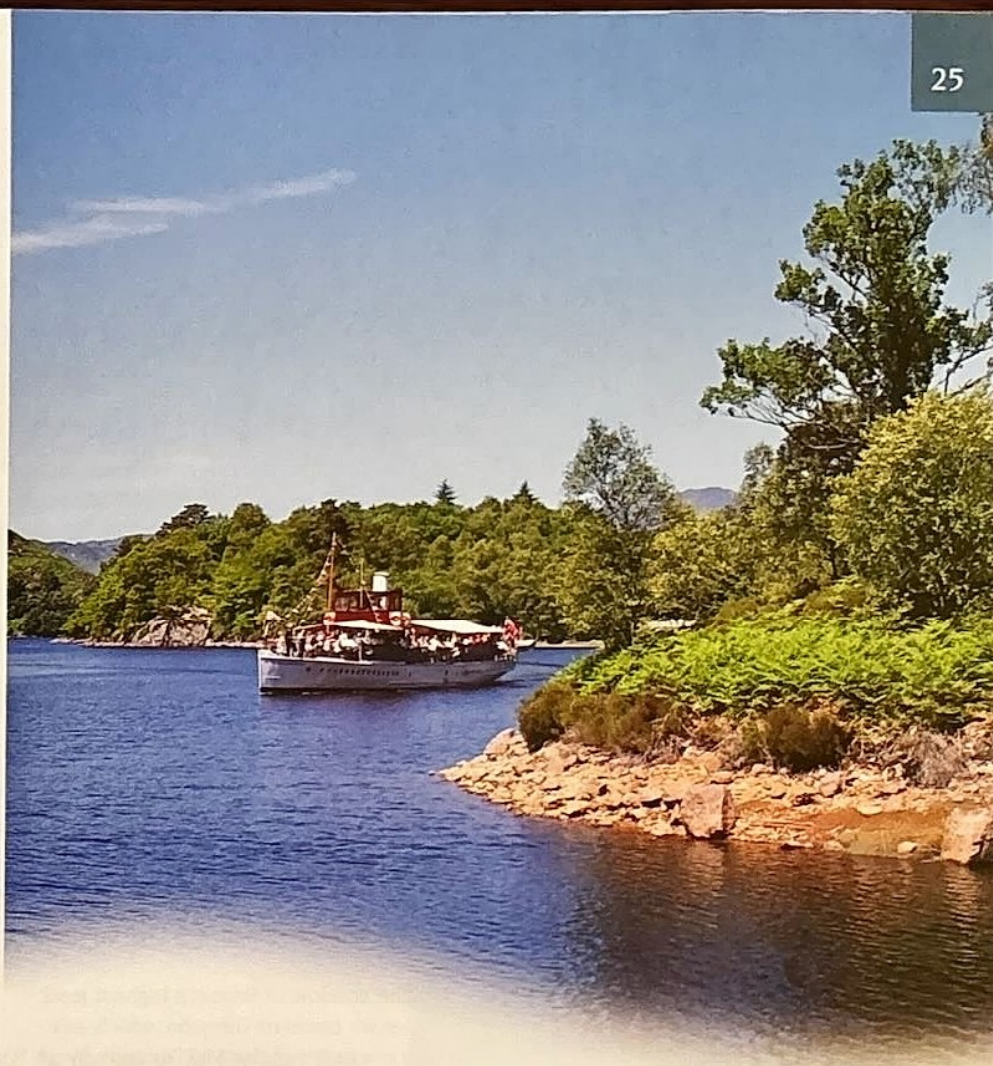
Day 2 Afternoon visit to Glamis Castle, childhood home of the late Queen Mother. The house was originally a hunting lodge, but was reconstructed on a grand scale in the 17th century. It is reputed to be the most haunted stately home in Britain!

Day 3 Via Crieff to the pretty Loch Earn. Continue via Killin, which was the former seat of the Campbells and past Loch Tay, famous for it's salmon fishing to Aberfeldy, where we visit Dewars World of Whisky.

Day 4 Free to explore Pitlochry.

Day 5 Enjoy an unforgettable journey on the Cairngorm Mountain Railway. This funicular railway, the highest in the UK, takes you through one Scotland's most extreme mountain wildernesses.

Day 6 Travel through The Trossachs to lovely Loch Katrine, setting for Sir Walter Scott's 'Lady of the Lake', for a Victorian steamer cruise. Return journey with a stop at the Bannockburn Heritage Centre, which tells the story of Robert the Bruce's memorable victory over the English in 1314.



"... a very good trip enjoyable in every way."

Mrs J.C. - Raynes Park
Cheshire Highlights

Day 7 Visit the Kingdom of Fife. Travel to St Andrews, the home of golf, with an ancient university. Later follow the coast via Kirkcaldy and Aberdour to Dunfermline, where the Abbey Church contains the tombs of 22 Scottish kings, including Robert the Bruce.

Day 8 Board the train at Perth for our return journey.

Your Holiday Hotel
Scotland's Hotel
AA 3 star

Welcome return to this traditional hotel in the town centre. Leisure centre with indoor pool. Every room with private facilities, colour TV and tea/coffee making facilities. Lift.

Your Holiday Base
Pitlochry

**NEW
Hotel**

In a delightful location surrounded by pine-forested hills, Pitlochry was described by no less than Queen Victoria as one of the finest resorts in Europe!

What's Included

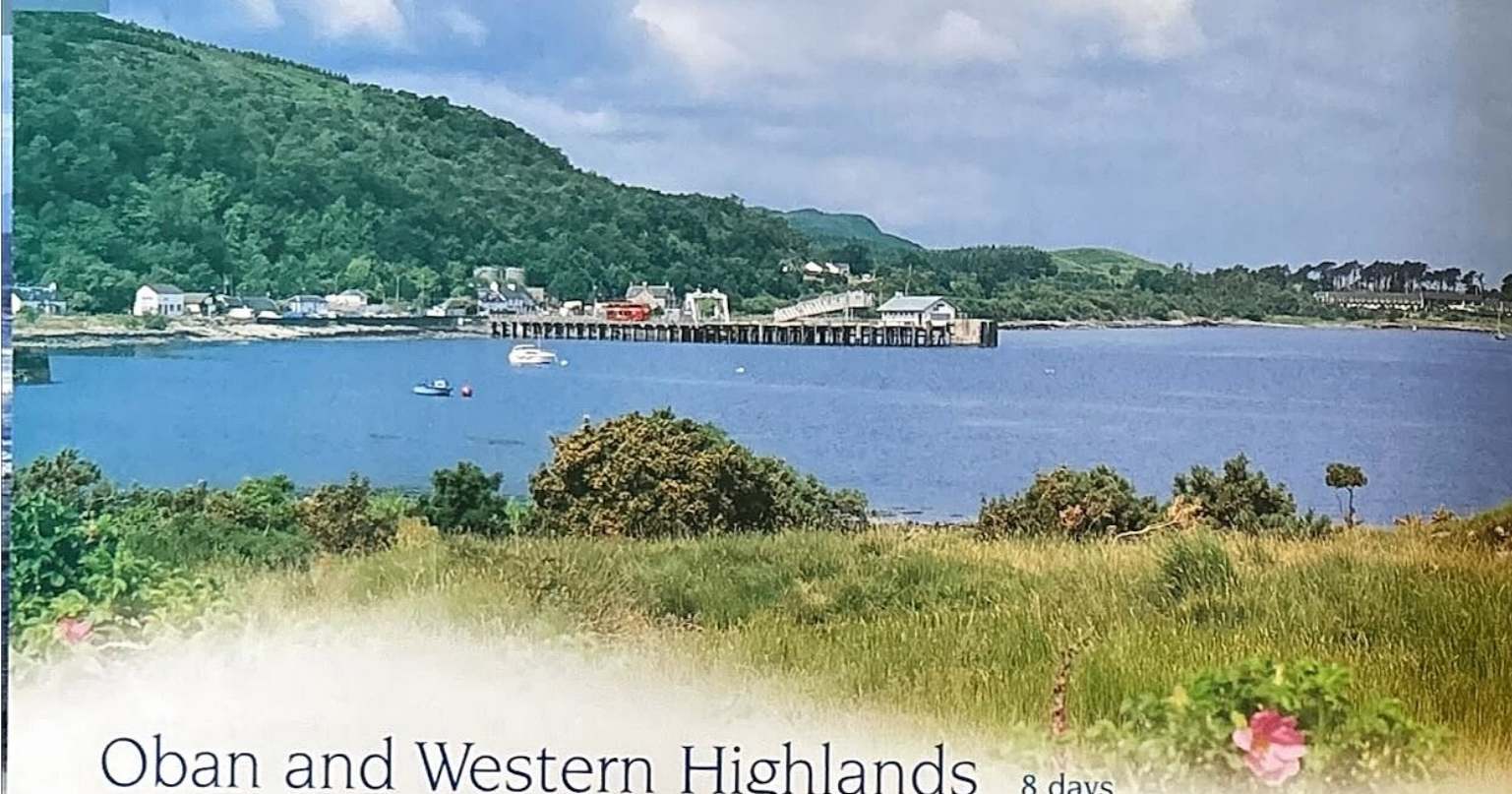
- Dinner, bed and breakfast (7 nights)
- Coach travel • Services of a courier throughout • Admission to Glamis • Admission to Dewars World of Whisky • Admission to Bannockburn Heritage Centre • Steamer trip on Loch Katrine • Trip on Cairngorm Mountain Railway

Departure

8 day holiday	Pick up	Price	Single
Wed 23 June	J	£625	£695
Wed 8 Sept	M	£635	£705
Average home time 6-7.30pm			



Glamis Castle



Oban and Western Highlands 8 days

Staying in one of Scotland's most popular resorts, with a memorable visit to Iona.

Your Holiday Itinerary

Day 1 Arrive early evening in Dumfries.

Day 2 Stop for lunch at Balloch with time for a boat trip or a visit to the new Loch Lomond Shores attraction, which has a 26m tower with panoramic views. Arrive early evening in Oban.

Day 3 Free to relax in Oban.

Day 4 Full day tour to the Isle of Mull, a jewel of moorlands, forests and cliffs, rich with wild flowers. Starting from the 'capital', Craignure, travel westward to the small port of Fionnphort, where we take the foot ferry to Iona. Known as the 'cradle of Scottish Christianity', the Abbey is the burial place of 48 Scottish Kings.

Day 5 Follow Loch Linnhe, with splendid views towards Ben Nevis to Fort William,



Glencoe

in the shadow of Britain's highest peak. Later we travel to Glencoe, which saw the massacre of the MacDonalDs by their guests, the Campbells. The glen has awesome scenery and an evocative atmosphere.

Day 6 Travel south, following the Firth of Lorne to Loch Fyne and the pretty town of Inveraray, where we stop for lunch. In the afternoon, enjoy a cruise on beautiful Loch Awe.

Day 7 Stop for lunch in Edinburgh and arrive early evening in Washington.

Day 8 Homeward journey.

Your Holiday Hotels

Caledonian Hotel
AA 3 star

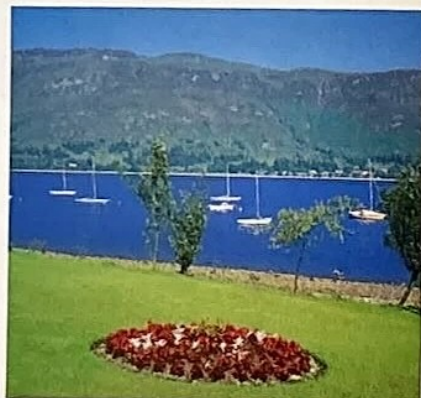
Recently refurbished to a high standard, this landmark hotel rises from the waters edge with breathtaking views of the bay and harbour. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.

Also includes overnight stays at the following hotels:

Cairndale Hotel, Dumfries AA 3 star
Holiday Inn, Washington 3 star standard



Balloch, Loch Lomond



Loch Linnhe

Your Holiday Base

Oban

**NEW
Hotel**

Known as the 'Gateway to the Isles', this bustling resort on the Firth of Lorne has fine views of the Argyll Coast. Built on a hill, the town is dominated by a Coliseum-like structure, 'McCaig's Tower'. See the pink granite cathedral and Dunollie Castle or just stroll to the pier, where fresh fish is sold.

What's Included

- Dinner, bed and breakfast (7 nights)
- Coach travel • Services of a courier throughout • Ferry fares • Cruise on Loch Awe

Departure

8 day holiday	Pick up	Price	Single
Sat 4 Sep	H	£645	£745
Average home time 6-7,30pm			

Book today on **01372 731705**

Isles of Scilly by air 7 days

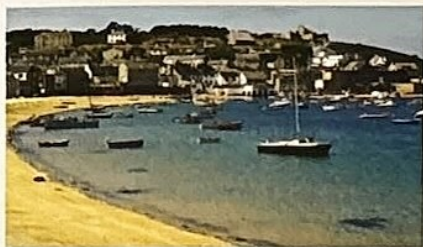
Peace and relaxation in these unspoilt islands. Enjoy boat trips to the other islands on seas where dolphins and seals abound.

Your Holiday Itinerary

Day 1 Catch the late afternoon flight from Penzance to St Marys with British International Helicopters (two 20 minute flights, one hour apart). Transfer to hotel.

Days 2 to 6 Free to explore these beautiful islands.

Day 7 Homeward journey.



St Mary's (Hugh Town)

Your Holiday Hotel

Tregarthens Hotel
AA 2 star

Well-appointed hotel, highly rated by our group in March 2003, founded in 1848 and overlooking St Mary's Harbour. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Please note there is no lift.

Your Holiday Base

Hugh Town

Barely bigger than a village, Hugh Town is 'capital' of the largest of the islands, St Mary's. Busy harbour with boat trips to Bryher, Tresco and St Martins.



Tregarthens Hotel



Tresco Abbey Gardens

What's Included

- Dinner, bed and breakfast (6 nights)
- Coach travel • Services of a driver/courier throughout • Helicopter fares

Departure

7 day holiday	Pick up	Price	Single
Sat 27 March	L	£685	£725

Average home time 7-8.30pm

Please note timings on holidays by air are subject to change (see page 45)

Jersey by air 8 days

Explore this beautiful island, staying at a hotel by the sea in St Brelades Bay.

Your Holiday Itinerary

Day 1 Epsom Coach to Gatwick for the scheduled British European Airways flight in standard class to Jersey (1 hour). Transfer to hotel.

Day 2 Free to relax.

Day 3 Morning visit to Elizabeth Castle (some walking involved). This stronghold, built on an islet close to St Helier, defended the island from the 1590 and has fascinating military exhibitions.



Elizabeth Castle

Enjoy lunch in St Helier. Later visit Samares Manor, which dates from Norman times and is set in beautifully landscaped grounds. See the fascinating craft centre and renowned herb garden.

Day 4 Free to relax.

Day 5 Travel to Gorey, which is dominated by the 13th century Mont Orgueil Castle, one of the best-preserved in the country. Later visit Jersey Zoo, one of the finest in the world, and brainchild of Gerald Durrell, who died in 1995.

The zoo is particularly noted for its gorillas and the importance of conservation and saving wild animals from extinction.

Day 6 Free to relax.

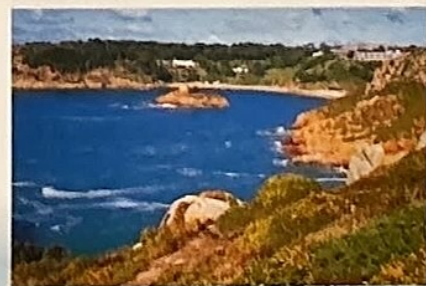
Day 7 Morning excursion to the German Underground Hospital. The Jersey War Tunnels, which were built by forced labour, house a museum telling the story of the German occupation of the islands from 1940 to 1945.

Day 8 Homeward journey.

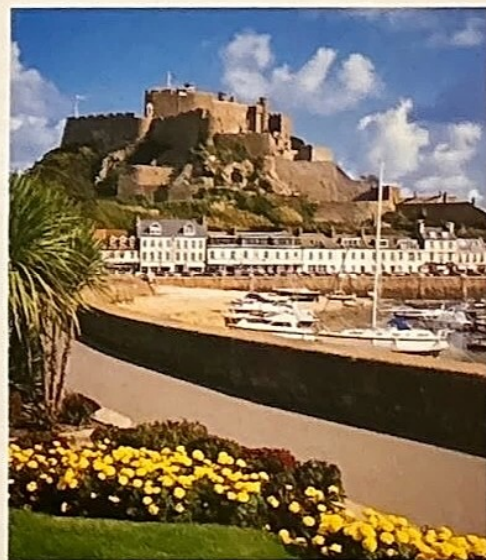
Your Holiday Hotel

Golden Sands Hotel
AA 3 star UUUU

Excellent modern hotel with a prime location on beautiful St Brelades Bay. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.



Portelet Bay



Gorey Harbour and Mont Orgueil Castle

What's Included

- Dinner, bed and breakfast (7 nights)
- Air Fares • Coach travel • Services of a courier throughout • Admission to German Underground Hospital • Admission to Jersey Zoo • Admission to Elizabeth Castle • Admission to Samares Manor

Departure

8 day holiday	Pick up	Price	Single
Sat 25 Sep	C	£585	£675

Sea view supplement £10 per person per night

Average home time 3.30-5pm

Please note timings on holidays by air are subject to change (see page 45)

Irish Adventure by air 9 days

The best of Ireland, with the convenience of travelling by air. Visit Dublin, the lively capital and enjoy the charm of rural Ireland, with breathtaking seascapes.

Your Holiday Itinerary

Day 1 Epsom coach to Gatwick for the British Airways scheduled flight in standard class to Dublin. Transfer to Hotel.

Day 2 Morning guided tour of Dublin. Afternoon free to enjoy this beautiful city. Why not visit Dublin Castle, St Patrick's Cathedral or Trinity College (where you can see the Book of Kells)?

Day 3 Visit the Tullamore Dew Heritage Centre. Enjoy the history of the distilling process and the history of Tullamore itself, followed by a tasting of whiskey or Irish Mist liqueur. Arrive early evening in Westport.

Day 4 A full day visit to Connemara. This wild and beautiful area has rugged mountains, tumbling streams and glistening lakes. We visit picturesque Kylemore Abbey, home to the Irish Benedictine Nuns.

Day 5 Morning visit to the impressive Cliffs of Moher which rise 600 feet sheer from the Atlantic Ocean. Later travel to Bunratty Castle and Folk Park. The castle is the most complete and authentic medieval castle in Ireland. In the Folk Park, rural life in a 19th century village is recreated. Arrive early evening in Killarney.

Day 6 Tour the Ring of Kerry, Ireland's most spectacular seascape, with towering mountains on one side and the wild Atlantic Ocean on the other. This winding road runs through attractive villages and past prehistoric remains.



O'Connell Street, Dublin

Day 7 Morning visit to Blarney Castle, where you can kiss the Blarney Stone. Later travel to the Queenstown Story in Cobh. This was the last port of call for the ill-fated Titanic and the Irish emigrants to the USA. Later follow the coast road, via Youghal and Dungarvan and arrive late afternoon in Waterford.

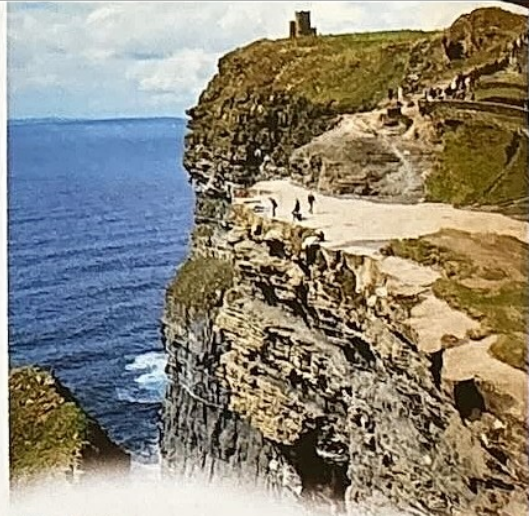
Day 8 Morning guided tour of Waterford Crystal. See craftsmen at work turning molten glass into exquisite masterpieces. Later visit the visitor centre and shop, but you won't find any 'seconds', as any pieces with flaws are melted down again! Afternoon free to explore Waterford.

Day 9 Travel to Dublin Airport for the return flight.

Your Holiday Hotels

Trinity Capital Hotel
ITB 3 star **UU**

Well-appointed hotel located near Trinity College and ideally located for



Cliffs of Moher

exploring the city. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.

Westport Woods Hotel
ITB 3 star

Comfortable hotel set in its own grounds in the charming heritage town of Westport. Leisure centre with indoor heated pool. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Please note there is no lift.

Killarney Avenue Hotel
ITB 3 star **UUUUU**

Excellent hotel situated in the heart of Killarney. Guests may use the leisure facilities at the nearby sister hotel. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.



Killarney Avenue Hotel

Tower Hotel
AA 3 star **UUU**

Modern hotel in the heart of the city with extensive leisure facilities including an indoor pool. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.

What's Included

- Dinner, bed and breakfast (8 nights)
- Coach travel • Services of a courier throughout • Air Fares • Admission to Tullamore Dew Heritage Centre • Admission to Kylemore Abbey • Admission to Bunratty Castle and Folk Park • Admission to Blarney Castle • Admission to Queenstown Story • Admission to Waterford Crystal

Departure

9 day holiday	Pick up	Price	Single
Wed 23 June	B	£825	£965
Wed 1 Sep	E	£815	£955

Average home time 4-5.30pm

Timings on holidays by air are subject to change (see page 45)



Kylemore Abbey

Book today on **01372 731705**

Hidden Ireland by air 8 days

A new tour for 2004 visiting the unspoilt north west of Ireland, with a visit to the Giant's Causeway.

NEW
for
2004

Your Holiday Itinerary

Day 1 Epsom coach to Gatwick for the British Airways scheduled flight in standard class to Dublin. Transfer to Cavan.

Day 2 Through the Irish Lake District, visiting Castle Coole, one of the finest neo-Classical houses in Ireland, set in parkland with fine Regency interiors. Arrive late afternoon in Ballybofey.

Day 3 Tour of County Donegal. Break for coffee in Letterkenny. Continue to the Glenveagh National Park, where rugged peaks circle



Letterkenny

glistening lakes. Later follow the dramatic coastline with jagged cliffs, backed by spectacular mountains.

Day 4 Cross the border to Northern Ireland. Firstly visit the awe-inspiring Giant's Causeway, 40,000 basalt columns, which were formed 60 million years ago by volcanic activity, are the inspiration for several myths and legends. Later travel to Bushmills Distillery for a tour and a tasting of this unique whiskey.

Day 5 Stop for lunch in Donegal town. Later visit Belleek. Enjoy a tour of the pottery, which has an international reputation for its distinctive decorated ware.

Day 6 Break for lunch in Bundoran, one of Ireland's major seaside resorts. In the afternoon, travel to the heart of W B Yeats country, where we view Lough Gill and the Isle of Innisfree. Continue to Sligo.

Day 7 Day excursion to the elegant Georgian town of Westport in the heart of county Mayo. Return via Ballina.

Day 8 Travel to Dublin Airport for the return flight.

Your Holiday Hotels

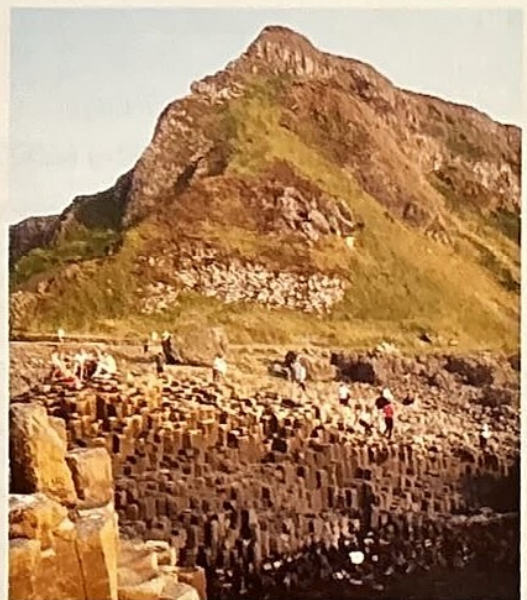
Jackson's Hotel and Leisure Club
ITB 3 star

Comfortable hotel overlooking the River Finn in Ballybofey. Leisure club with indoor swimming pool. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.

Sligo Southern Hotel
ITB 3 star

Comfortable newly-refurbished hotel in the heart of Sligo. Leisure club with indoor pool. Every bedroom with private facilities, colour TV and tea/coffee making facilities. Lift.

Also includes an overnight stay at the following hotel:
Hotel Kilmore, Cavan AA 3 star



The Giant's Causeway

What's Included

- Dinner, bed and breakfast (7 nights)
- Coach travel • Services of a courier throughout • Air Fares • Admission to Castle Coole • Tour of Bushmills Distillery • Tour of Belleek Pottery

Departure

8 day holiday	Pick up	Price	Single
Sun 8 Aug	B	£795	£895

Average home time 4-5.30pm

Timings on holidays by air are subject to change (see page 45)

Monet's Garden 3 days

Memorable visit to the inspirational Claude Monet's Garden.

Your Holiday Itinerary

Day 1 Travel through the Eurotunnel (35 minutes). Stop for lunch in Boulogne and arrive late afternoon in Evreux.

Day 2 Morning visit to Claude Monet's Garden. This tranquil and beautiful place inspired the famous impressionist artist to paint some of his most memorable works. The Japanese inspired water garden with its bridge and water lilies is fed by the nearby River Epte. See his unusual green and pink house.

Day 3 Return journey.

Your Holiday Hotel

Hotel Mercure
3 star standard

Comfortable hotel located within walking distance of the town centre. Every bedroom with private facilities, colour TV and air conditioning. Lift.

Your Holiday Base

Evreux

Historic town with many fine buildings including a 13th century cathedral and a clock tower built by Henry V, two years after his victory at Agincourt.



Monet's Garden



Monet's House

What's Included

- Dinner (set), bed and buffet breakfast (2 nights) • Coach travel • Services of a courier throughout • Shuttle fares
- Admission to Claude Monet's Garden

Departure

3 day holiday	Pick up	Price	Single
Sat 24 Apr	B	£195	£239
Fri 30 Apr	E	£195	£239
Average home time 8-9.30pm			

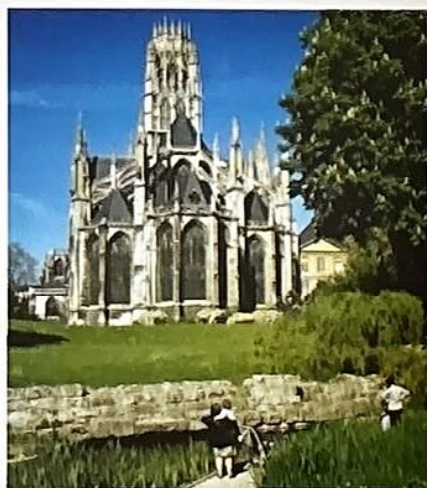
Normandy 5 days

A varied tour, visiting the D-Day landing beaches, Rouen and Honfleur.

Your Holiday Itinerary

Day 1 Travel through the Eurotunnel (35 minutes). Stop for lunch in Boulogne and arrive late afternoon in Lisieux.

Day 2 Travel to Rouen, capital of Upper Normandy. Rouen has many fine medieval buildings in the old town and is dominated by a Gothic cathedral. Plenty of time to walk along the Rue du Gros-Horloge, one of the city's main pedestrian routes or visit the fine art gallery.



Rouen Abbey of St Ouen

Day 3 Tour along the Normandy landing beaches.

At dawn on 6th June 1944, Operation

Overlord commenced and in 2004 there will be special events to mark the 60th anniversary.

Travel to Arromanches, the site of Mulberry Harbour and visit the Landings Museum. Later travel via Gold, Juno and Sword Beaches, past the final resting place of many Allied and German soldiers.

Day 4 Morning visit to Honfleur, a highly attractive town on the Seine Estuary. See the picturesque harbour, surrounded by old buildings and full of colourful fishing boats.

Day 5 Return journey, stopping for lunch in the beautiful town of Montreuil-sur-Mer.

Your Holiday Hotel

Grand Hotel de l'Esperance
3 star standard

Attractive traditional style hotel in the heart of Lisieux. Every bedroom with private facilities and colour TV. Lift.

NEW
Itinerary



Honfleur

Your Holiday Base

Lisieux

Fine old town on the River Touques with an impressive cathedral.

Of particular note is the Basilica of Saint Therese, one of the greatest churches of the 20th century, dedicated to an inspirational young Carmelite nun, who died in 1897.



Lisieux

What's Included

- Dinner (set), bed and buffet breakfast (4 nights) • Coach travel • Services of a courier throughout • Shuttle fares
- Admission to Landings Museum

Departure

5 day holiday	Pick up	Price	Single
Mon 3 May	A	£385	£475
Average home time 8-9.30pm			

Book today on **01372 731705**

Loire and Dordogne 9 days

A real taste of France, visiting two of the country's most picturesque areas.

**NEW
for
2004**

Your Holiday Itinerary

Day 1 Through the Eurotunnel (35 minutes) and arrive early evening in Evreux.

Day 2 Stop for lunch in the beautiful cathedral city of Chartres and arrive early evening in Chinon (3 nights).

Day 3 Morning visit to Chenonceau, considered by many to be the prettiest of the Loire chateaux. Built in the

16th century, Chenonceau has a timeless gracefulness, as it spans the River Cher. Later travel to Villandry, which has some of the finest formal gardens in France.

Day 4 Visit a vineyard in the Saumur region, which produces fine white wines. Enjoy a tasting and tour. Rest of the day free to explore Chinon. Beautifully situated on the River Vienne, Chinon is dominated by its chateau and has a particularly attractive old town.

Day 5 Break for lunch in Limoges, famous for its porcelain and arrive late afternoon in Sarlat (3 nights).

Day 6 Tour of the Perigord region. In the morning enjoy a boat trip on the Dordogne River in a traditional boat. Travel through the unspoilt scenery, full of caves and castles, breaking for lunch in Perigeux.

Day 7 A full day to explore Sarlat. The town has been beautifully restored and is now a conservation area. Enjoy a stroll through the winding streets, with fine old buildings.

Day 8 We begin our return journey, arriving early evening on the outskirts of Paris.

Day 9 Homeward journey.



Sarlat

Your Holiday Hotels

Le Chinon Hotel
3 star local rating

Modern hotel in a peaceful setting, about 10 minutes walk from the medieval quarter in Chinon. Outdoor pool. Every bedroom with private facilities, minibar and colour TV. Lift.

Hotel de la Madeleine
3 star local rating

Recently refurbished traditional hotel in a pleasant location, close to the historical centre in Sarlat. Every bedroom with private facilities, minibar, air-conditioning and colour TV. Lift.

Also includes overnight stays at the following hotels:

Mercure Hotel, Evreux 3 star local rating
Holiday Inn – La Villette 4 star local rating

What's Included

- Dinner (set), bed and buffet breakfast (8 nights) • Coach travel • Services of a courier throughout • Shuttle fare
- Admission to Chenonceau • Admission to Villandry • Vineyard tour • Boat trip

Departure

9 day holiday	Pick up	Price	Single
Sat 10 July	B	£749	£895
Average home time 8-9.30pm			

Holland in Springtime 4 days

An unforgettable visit to the 'Greatest flower show on Earth'

Your Holiday Itinerary

Day 1 Through the Eurotunnel (35 minutes) and arrive early evening in Rotterdam.

Day 2 Morning visit to the Keukenhof Gardens, the 'Greatest Flower Show on Earth'. Every year six million tulips, narcissi, hyacinths and other bulbs bloom to form a riot of colour and

smell. Afternoon visit to The Hague, one of Europe's finest cities, with many old buildings and museums.

Day 3 Morning visit to the lively city of Amsterdam, where there is plenty of time for a canal trip. In the afternoon, travel to Volendam, a pretty fishing village on Markermeer, where local costume is still worn.

Day 4 Homeward journey.

Your Holiday Hotel

Rotterdam Hilton
5 star local rating UUUU

Modern luxury hotel in the city centre within walking distance of many bars and restaurants. Every bedroom with private facilities, air conditioning, colour TV and minibar. Lift.

Your Holiday Base

Rotterdam
Modern vibrant city with a pedestrianised centre, which has plenty of shops, bars and restaurants.

What's Included

- Bed and buffet breakfast (3 nights)
- Coach travel • Services of a courier throughout • Shuttle fare • Admission to Keukenhof Gardens

Departure

4 day holiday	Pick up	Price	Single
Fri 16 Apr	B	£275	£322
Fri 23 Apr	E	£275	£322
Fri 30 Apr	B	£275	£322
Average home time 6.30-8pm			



Keukenhof Gardens

Highlights of Holland 5 days

A new tour for 2004 seeing Holland at it's best, with visits to Keukenhof and Palace Het Loo.

**NEW
for
2004**

Your Holiday Itinerary

Day 1 Through the Eurotunnel (35 minutes) and arrive early evening in Scheveningen.

Day 2 Morning visit to the lively city of Amsterdam, where there is plenty of time for a canal trip. In the afternoon, we take a ride on the unique Stoomtram (steam train) from Medemblik to Hoorn in the north of Holland.

Day 3 Visit Palace Het Loo near Apeldoorn, summer residence of the Dutch Royal Family from 1686 to 1975. See the beautiful interiors and fine collections of paintings, porcelain and court costumes. The formal gardens are particularly impressive.



Amsterdam

Day 4 Morning visit to the Keukenhof Gardens, the 'Greatest Flower Show on Earth'. Every year six million tulips, narcissi, hyacinths and other bulbs bloom to form a riot of colour and smell. In the afternoon, enjoy a leisurely boat trip along nearby picturesque waterways and lakes.

Day 5 Homeward journey.

Your Holiday Hotel

Bilderberg Europa Hotel Scheveningen
4 star local rating

Excellent hotel located close to the sea, pier and casino. Indoor pool and sauna. Every bedroom with private facilities, colour TV and minibar. Lift.

Your Holiday Base

Scheveningen
Fine seaside resort next to The Hague. Enjoy a stroll along the wide promenade, visit the pier or try your luck at the casino!

What's Included

- Dinner (set), bed and buffet breakfast (4 nights) • Coach travel • Services of a courier throughout • Shuttle fare
- Admission to Keukenhof Gardens
- Admission to Palace Het Loo
- Ride on Stoomtram • Boat trip

Departure

5 day holiday	Pick up	Price	Single
Mon 19 Apr	B	£485	£579
Average home time 6.30-8pm			

Book today on 01372 731705

Bruges 4 days

A beautiful medieval city at any time of the year, with canals and narrow streets.

Your Holiday Itinerary

Day 1 Through the Eurotunnel (35 minutes) and arrive mid-afternoon in Bruges.

Day 2 Free to explore this beautiful medieval city.

Day 3 Optional excursion to the city of Ypres, famous for its connections with the First World War. See the magnificent Cloth Hall and Menin Gate, where the 'Last Post' is still sounded.

Day 4 Homeward journey.

Your Holiday Hotel

Park Hotel
3 star standard UUU

Comfortable hotel in a central location on T'Zand Square, surrounded by bars and cafes. Every bedroom with private facilities and colour TV. Lift.



Park Hotel



Bruges

Your Holiday Base

Bruges

One of the finest medieval cities in Europe, Bruges is uniquely picturesque with its network of sleepy canals and winding cobbled streets with many fine old buildings, including the Belfry. Why not take a carriage ride or a canal trip?



Ypres

What's Included

- Bed and buffet breakfast (3 nights)
- Coach travel • Services of a courier throughout • Shuttle fare

Departure

4 day holiday	Pick up	Price	Single
Sun 28 Mar	B	£219	£309
Sun 20 Jun	E	£249	£339
Tue 12 Oct	B	£219	£309
Average home time 6.30-8pm			

Rhine and Moselle Valleys 6 days

Staying at an excellent hotel and enjoying the best of the Rhine and Moselle Valleys.

Your Holiday Itinerary

Day 1 Through the Eurotunnel (35 minutes) and arrive early evening in Boppard.

Day 2 Free to relax in Boppard.

Day 3 Board a cruise boat at Boppard. Travel south, following the most picturesque stretch of the Rhine. Past the legendary Loreley, a towering rock and the picturesque village of St Goar, the boat winds its way through vineyards to Rudesheim, where we stop for lunch. Rejoin the coach and return to the hotel.

Day 4 A tour along the picturesque Moselle Valley, passing Koblenz and breaking for lunch in the lovely town of Cochem. Continue through vineyards to Zell and return via Kappel.

Day 5 Today we travel north to the historic city of Cologne, which has a magnificent Gothic cathedral and an extensive old town.

Day 6 Homeward journey.

Your Holiday Hotel

Bellevue Hotel
4 star local rating

Elegant traditional hotel located on the waterfront at Boppard, which was very highly rated by our group in 2003. Every bedroom with private facilities and colour TV. Lift.

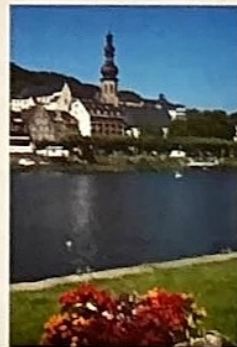
Your Holiday Base

Boppard

Pretty town at the start of the Rhine Gorge, with lovely riverside walks and boat trips.



Boppard



Moselle Valley



Rudesheim

What's Included

- Buffet dinner, bed and buffet breakfast (5 nights) • Coach travel • Services of a courier throughout • Shuttle fare
- Rhine cruise

Departure

6 day holiday	Pick up	Price	Single
Sun 4 July	A	£475	£525
Average home time 8-9.30pm			



Swiss Lakes and Mountains 8 days

Discover the majestic Swiss Alps, with towering mountains and blue crystal lakes.

Your Holiday Itinerary

Day 1 Through the Eurotunnel (35 minutes) and arrive early evening in Metz.

Day 2 Travel through the Vosges Mountains and cross the Swiss border, arriving early evening in Villars.

Day 3 Travel to Gruyeres visiting a cheese dairy, with plenty of time to explore this charming town, set among beautiful mountains.



Gruyeres

Day 4 Visit Montreux, beautifully situated on Lake Geneva. Reminiscent of the French Riviera, there are large Edwardian hotels and sumptuous palaces along the lake shore. Plenty of time for a boat cruise on Lake Geneva or a rack railway trip up to Rochers de Naye, where there are fine views.

Day 5 A full day excursion through three countries, exploring the Alps. Firstly, travel over the St Bernard Pass to Italy. Later follow the Aosta Valley to Mont Blanc, stopping for lunch in the fashionable French ski resort of Chamonix. Return via the scenic Col de la Forclaz.

Day 6 Free to relax in Villars.

Day 7 Arrive early evening in Reims.

Day 8 Homeward journey.

Your Holiday Hotel

Hotel Le Bristol 3 star standard

Charming wooden chalet with fine views of the mountains and over the Rhone Valley. Indoor pool and sauna.

Every bedroom with private facilities, colour TV and minibar. Lift.

Also includes overnight stays at the following hotels:
Hotel Mercure, Metz 3 star local rating
Hotel Mercure, Reims 3 star local rating

Your Holiday Base

Villars-sur-Ollon

Popular ski resort in lower Valais, surrounded by beautiful mountains, with an esplanade of parkland and perfect for a relaxing break.

What's Included

- Dinner (set), bed and buffet breakfast (7 nights) • Coach travel • Services of a courier throughout • Shuttle fare
- Admission to cheese dairy

Departure

8 day holiday	Pick up	Price	Single
Sat 26 June	A	£575	£655

Average home time 8-9.30pm

Book today on 01372 731705

San Sebastian

11 days

A new tour for 2004
visiting this picturesque
corner of Spain, travelling
by cruise ferry.

**NEW
for
2004**

Your Holiday Itinerary

Day 1 Depart after lunch and arrive early evening in Portsmouth for the evening P&O sailing to Bilbao (35 hours). All cabins have private facilities.

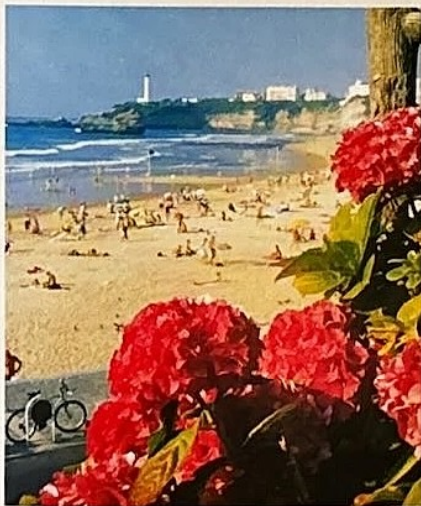
Day 2 At sea, so no long drive through France! Plenty of time to relax and enjoy the ship's facilities, which include restaurants, shops, bar, cinema, sauna and splash pool.

Day 3 Early morning arrival in Bilbao. After breakfast, we visit the superb Guggenheim Museum. This important new museum has a fine collection of modern art and is housed in a uniquely designed building. Continue to San Sebastian.

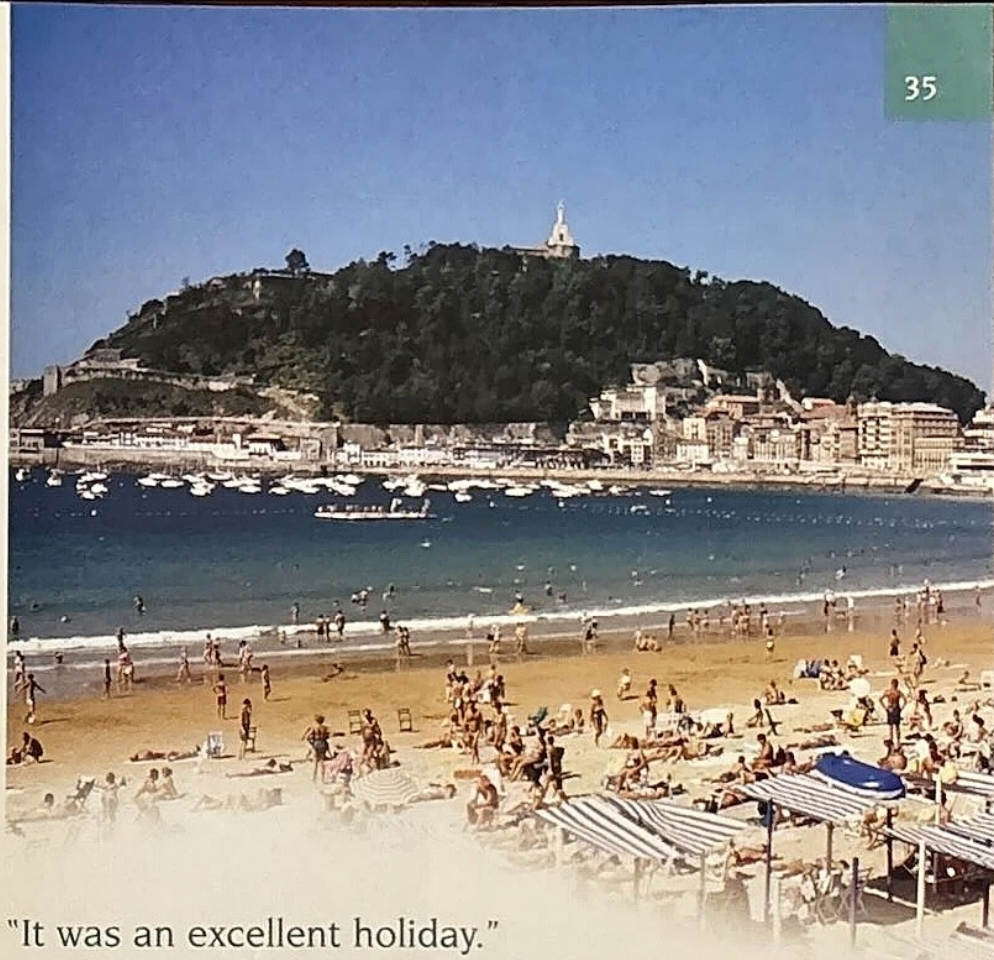
Day 4 Free to explore San Sebastian.

Day 5 A full day excursion to Lourdes. This market town, in the foothills of the Pyrenees, has become one of the most visited places of pilgrimage in the world, following the visions of Mary by Bernadette Soubirous in 1858. There is plenty of time to visit the important sites.

Day 6 Travel to the fashionable resort of Biarritz. With its splendid sandy beaches, promenades and gardens, this resort on France's Atlantic coast



Biarritz



"It was an excellent holiday."

Mrs C.C. - Raynes Park
Rhine and Moselle Valleys

has been a popular resort since Victorian times (Queen Victoria stayed here in 1889).

Day 7 Travel inland to Pamplona, famous for its 'bull running' during the San Fermin Festival in July. Later travel to La Rioja, famous for its wine production. Visit a vineyard and enjoy a tour and tasting.

Day 8 Free to relax in San Sebastian.

Day 9 Morning tour along the Basque Coast (Costa Vasca), which has delightful fishing villages and dramatic scenery.

Day 10 Travel to Bilbao for the return sailing (29 hours).

Day 11 Homeward journey.

Your Holiday Hotel

Mercure Hotel
3 star standard

Modern hotel located on Monte Igueldo (about 2 miles from the town centre) and having wonderful views over San Sebastian. Outdoor pool. Every bedroom with private facilities and colour TV. Lift.

Your Holiday Base

San Sebastian

Donostia, to give it its Basque name, is a beautiful seaside resort on Spain's north coast, close to the border with France. The scallop shaped bay with fine sandy beaches is protected by two great headlands, Monte Urgull and Monte Igueldo. The old town is attractive and what could be better than enjoying the tapas (reputed to be the best in Spain) and watching the world go by?

What's Included

- Dinner (set), bed and buffet breakfast (7 nights) • Coach travel • Services of a courier throughout • Cruise ferry fare
- Admission to Guggenheim Museum
- Vineyard tour and tasting

Departure

11 day holiday	Pick up	Price	Single
Sat 2 Oct	R	£765	£965

Average home time 5-6.30pm

Please note that dinner is not included on the cruise ferry

Classical Spain by air 10 days

A new tour for 2004, visiting the best of the classical sites of Spain, staying in the heart of Madrid and Cordoba.

**NEW
for
2004**

Your Holiday Itinerary

Day 1 Epsom Coach to Gatwick for the scheduled flight in standard class with British Airways to Madrid (2 hours 30 minutes). Transfer to hotel.

Day 2 Morning guided tour of Madrid. Afternoon free.

Day 3 Morning visit to the Royal Palace at Aranjuez. This Classical style palace was restored in the 18th century and is very impressive, with rooms full of treasures and graceful gardens. Continue to Toledo for a guided tour. This golden city stands out dramatically against the blue Castilian sky and has many attractions, including the magnificent cathedral.

Day 4 Morning visit to the El Escorial Monastery. This huge building was built by Philip II following his victory at the Battle of St Quentin in 1557. The Royal Apartments of the Bourbons are sumptuous and the Royal Pantheon contains the tombs of most of the Spanish Monarchs. Travel to Avila, a medieval town, surrounded by impressive ramparts.

Day 5 Travel to Cordoba.

Day 6 Travel to Seville and enjoy a morning guided tour. There is so much to see and do in this vibrant city. View the Giralda, the Alcazar and the biggest Gothic church in the world.

Day 7 Full day tour to Granada. Enjoy a guided tour of the Alhambra, surely one of the most remarkable fortresses ever built. See the intricately decorated courtyards with statues and fountains. Also, visit the magnificent Generalife Gardens.



Plaza de Espana, Seville

Day 8 Morning guided tour of Cordoba. Afternoon free.

Day 9 Travel back to Madrid.

Day 10 Homeward journey.

Your Holiday Hotels

Hotel Gaudi
4 star local rating

Traditional hotel in the heart of Madrid on the Grand Via, within walking distance of the museums. Every bedroom with private facilities, air conditioning, minibar and colour TV. Lift.

Hotel Macia Alfaros
4 star local rating

Modern Moorish-style hotel located about 10 minutes walk from the Mezquita. Outdoor pool. Every bedroom with private facilities, air conditioning, minibar and colour TV. Lift.



Plaza Mayor, Madrid

Your Holiday Bases

Madrid

Spain's capital is a bustling city with so much to see and do. The museums, particularly The Prado, are not to be missed. Try a walk around Old Madrid and see the Royal Palace, which is still used by the King for state receptions.

Cordoba

Historic city on the Guadalquivir River, with many fine buildings. The Mezquita (Mosque-Cathedral) is uniquely beautiful, with marble pillars and gold mosaics.

What's Included

- Dinner (set), bed and buffet breakfast (9 nights) • Coach travel • Air fare
- Services of a courier throughout
- Guided tours • Admission to Aranjuez Palace • Admission to El Escorial Monastery • Admission to Alhambra and Generalife Gardens

Departure

10 day holiday	Pick up	Price	Single
Wed 5 May	P	£965	£1195

Average home time 4-5.30pm

Please note timings on holidays by air are subject to change (see page 45)

Book today on **01372 731705**



Portugal by air 7 days

Staying in the fashionable resort of Estoril, with fascinating visits to Lisbon, Sintra and Fatima.

Your Holiday Itinerary

Day 1 Epsom Coach to Gatwick for the scheduled flight with British Airways in standard class to Lisbon (2 hours 45 minutes). Transfer to Estoril.

Day 2 Free to explore Estoril.

Day 3 Morning visit to Sintra. The craggy mountains, which surround the town, were called the Mountains of the Moon by the early Iberians. The town is dominated by the Sintra National Palace, Moorish in origin, but added to over the years, making it a beguiling mixture of architectural styles.

Day 4 Full day excursion to Fatima, one of the most important places of pilgrimage in the Catholic world. On 13 May 1917, three shepherd children claimed to have seen an apparition of the Virgin Mary, who requested they return on the 13th of each month for the next six months. As word got around, many gathered and were miraculously cured of disabilities and illnesses. In the town, you can see the Chapel of the Apparitions.

Day 5 A full day tour to Lisbon. Enjoy a guided tour of the city, which has many fine buildings, including the picturesque Belem Tower, set against the backdrop of the River Tagus. Nearby is the Discoveries Monument, a tribute to Portugal's seafaring history. Away from the waterfront, funiculars take you up the steep narrow streets, full of old buildings.

Day 6 Free to relax in Estoril.

Day 7 Homeward journey.



Tower of Belem

Your Holiday Hotel
Hotel Londres
3 star local rating

Recently refurbished hotel within easy walking distance of the town centre, casino and beach. Outdoor pool. Every bedroom with private facilities, colour TV and air conditioning. Lift.



Fatima

Your Holiday Base Estoril

Long favoured haunt of the rich and famous, with Europe's largest casino. The resort has a mild climate and genteel ambience. Many golf courses nearby.

What's Included

- Dinner (set), bed and buffet breakfast (6 nights) • Coach travel • Air fare
- Services of a courier throughout
- Admission to Sintra National Palace

Departure

7 day holiday	Pick up	Price	Single
Wed 13 Oct	A	£789	£919

Average home time 6-7.30pm

Please note timings on holidays by air are subject to change (see page 45)

Lake Garda, Venice and Dolomites 9 days

Enjoying the splendid scenic delights of northern Italy, with a fine blend of mountains, lakes and historic cities.

Your Holiday Itinerary

Day 1 Through the Eurotunnel (35 minutes) and arrive early evening in Strasbourg.

Day 2 An early start for our journey across Switzerland, arriving early evening in Bassano Del Grappa.

Day 3 A full day excursion to Venice. This beautiful and romantic city is built on 117 islands and has 150 canals and 400 bridges. The architecture is stunning and there is so much to see including the Doge's Palace, St Mark's Square, the Grand Canal, the Bridge of Sighs and Rialto Bridge.

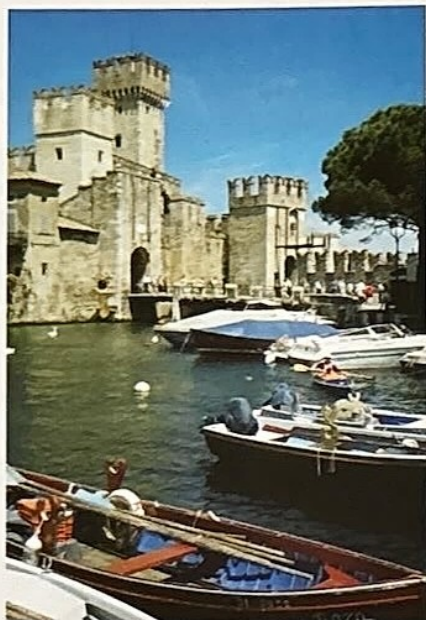


Rialto Bridge, Venice

Day 4 A circular trip around Lake Garda, visiting the resorts of Gardone Riviera and Sirmione, situated on the tip of a narrow peninsula. Garda is considered by many to be the most beautiful of all the Italian lakes, with its ever-changing scenery from gentle hills with lemon groves in the south to mountains in the north.



Lake Garda



Sirmione, Lake Garda

Day 5 Free to relax in Bassano Del Grappa.

Day 6 Full day excursion to the Dolomites. These rugged limestone mountains were carved in the last ice age. The result is stunning and picturesque, with soaring peaks and deep valleys.

Day 7 Visit Verona, home of Romeo and Juliet, with an impressive Roman amphitheatre, which hosts the summer opera season.

Day 8 An early start for our return journey to Strasbourg.

Day 9 Homeward journey.



St Mark's Square, Venice

Your Holiday Hotels

Hotel Palladio, Bassano del Grappa
4 star local rating

Modern hotel within walking distance of the town centre. Dinner at a nearby restaurant. Every bedroom with private facilities, colour TV, minibar and air conditioning. Lift.

Also includes overnight stays (both ways) at the following hotel:

Hotel Mercure, Strasbourg Sud
3 star local rating

Your Holiday Base

Bassano Del Grappa

Attractive old town on the banks of the Brenta River with narrow streets lined by painted houses. Famed for its pottery and brandy, the town has an elegant 13th century church.

What's Included

- Dinner (set), bed and buffet breakfast (8 nights) • Coach travel • Shuttle fare
- Services of a courier throughout

Departure

9 day holiday	Pick up	Price	Single
Sat 2 Oct	A	£695	£805
Average home time 8-9.30pm			

Book today on 01372 731705



Umbria by air 7 days

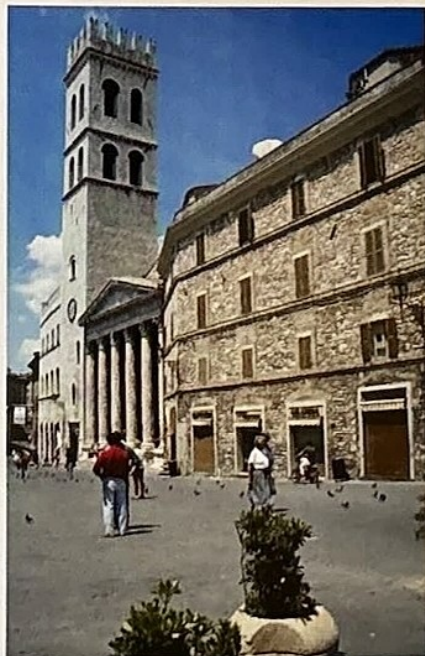
**NEW
for
2004**

Enjoy the tranquil and unspoilt Umbrian countryside, dotted with ancient towns, staying in a hotel on beautiful Lake Trasimeno.

Your Holiday Itinerary

Day 1 Epsom Coach to Gatwick for the scheduled flight with British Airways in standard class to Rome (2 hours 40 minutes). Transfer to the hotel.

Day 2 Visit Perugia, chief town of Umbria. The Piazza 4 Novembre is one of the grandest squares in Italy, flanked by the Prior's Palace and the Gothic cathedral.



Assisi

The town has many fine churches and attractive winding streets.

Day 3 Cross into southern Tuscany for a visit to the splendid medieval city of Siena. See the Piazza del Campo, where the 'Palio' horse race is held and the cathedral, which has a richly decorated façade. Continue to San Gimignano, a small medieval town of red brick, dominated by 14 grey stone towers.

Day 4 Free to relax at the hotel.

Day 5 Visit Assisi. This walled city, pleasantly spread across the slopes of Monte Subasio, is closely associated with St Francis. See the huge basilica, built after his death, from plans drawn up by his brother, with 13th century frescoes by Giotto.

Day 6 Through the tranquil Umbrian countryside to the impressive town of Orvieto, perched on a mound of volcanic rock. The cathedral has an intricate façade, which is one of the finest in Italy. In the afternoon, visit a vineyard producing the fragrant white Orvieto wine.

Day 7 Homeward journey.

Your Holiday Hotel

Hotel Lido
3 star local rating

Modern hotel in the heart of Passignano and on the shores of Lake Trasimeno. Outdoor pool. Every bedroom with private facilities, colour TV and minibar. Lift.

Your Holiday Base

Passignano

Small resort on the shores of Lake Trasimeno, in the heart of Umbria. The old town is still surrounded by medieval walls and has narrow streets of 15th century houses.

What's Included

- Dinner (set), bed and buffet breakfast (6 nights) • Coach travel • Air fare
- Services of a courier throughout
- Vineyard tour

Departure

7 day holiday	Pick up	Price	Single
Wed 19 May	C	£629	£719

Average home time 5-6.30pm

Please note timings on holidays by air are subject to change (see page 45)

Please note this holiday is not suitable for those with walking difficulties

Lake view supplement £6 per person per night

Sorrento by air 8 days

A beautiful part of Italy, with a spectacular coastline. The Bay of Naples is dominated by mighty Vesuvius, whose eruption buried the towns of Pompeii and Herculaneum.

Your Holiday Itinerary

Day 1 Epsom Coach to Gatwick for the scheduled flight with British Airways in standard class to Naples (2 hours 25 minutes). Transfer to Sorrento.

Day 2 A full day excursion along the famous 'Amalfi Drive'. This spectacular rugged coastline is dotted with small resorts that cling to the cliffs and tumble down to the sea.

Day 3 Free to explore Sorrento.

Day 4 Half day excursion to Pompeii. After a catastrophic eruption of Vesuvius in AD79, the town was completely destroyed and buried in ash. The ruins were well preserved and now give a fascinating insight into Roman life.

Day 5 A full day excursion to the beautiful island of Capri. After a short ferry crossing, we make our way to Anacapri, where we have plenty of time to stroll through the pretty streets, lined with shops and restaurants. Later we travel to Villa San Michele, which has wonderful gardens and magnificent views.

Day 6 Half day visit to Herculaneum. Like Pompeii, this town was destroyed in the AD79 eruption of Vesuvius, but was covered by a sea of mud. This ensured the remains were preserved completely, including the wooden structures. The town was the home of craftsmen and rich patricians, drawn by the beautiful setting.

Day 7 Free to explore Sorrento.

Day 8 Homeward journey.

Your Holiday Hotel

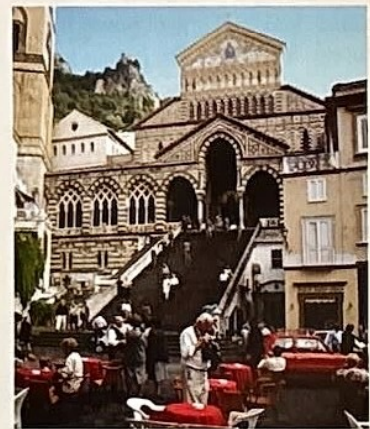
Hotel Minerva
3 star local rating

This charming hotel was built in 1875 and has superb views of the Bay of Naples. Every bedroom with private facilities, colour TV and air conditioning. Lift.

Your Holiday Base

Sorrento

Popular resort in a beautiful setting overlooking the Bay of Naples. Stroll through the pretty streets and squares, where you can enjoy a cappuccino or the local liqueur, Limoncello. A mild climate ensures that there are three orange and lemon harvests each year.



Amalfi Cathedral

What's Included

- Dinner (set), bed and buffet breakfast (7 nights) • Coach travel • Air fare
- Services of a courier throughout
- Admission to Pompeii • Admission to Herculaneum • Admission to Villa San Michele • Ferry fare

Departure

8 day holiday	Pick up	Price	Single
Tue 20 Apr	Q	£755	£945

Average home time 4-5.30pm

Please note timings on holidays by air are subject to change (see page 45)

Book today on **01372 731705**

Sardinia

**NEW
for
2004**

by air 8 days

A new tour for 2004 visiting this beautiful island in the Mediterranean, with great excursions and plenty of free time.

Your Holiday Itinerary

Day 1 Epsom Coach to Gatwick for the scheduled flight with Meridina in standard class to Olbia (2 hours 25 minutes). Transfer to hotel.

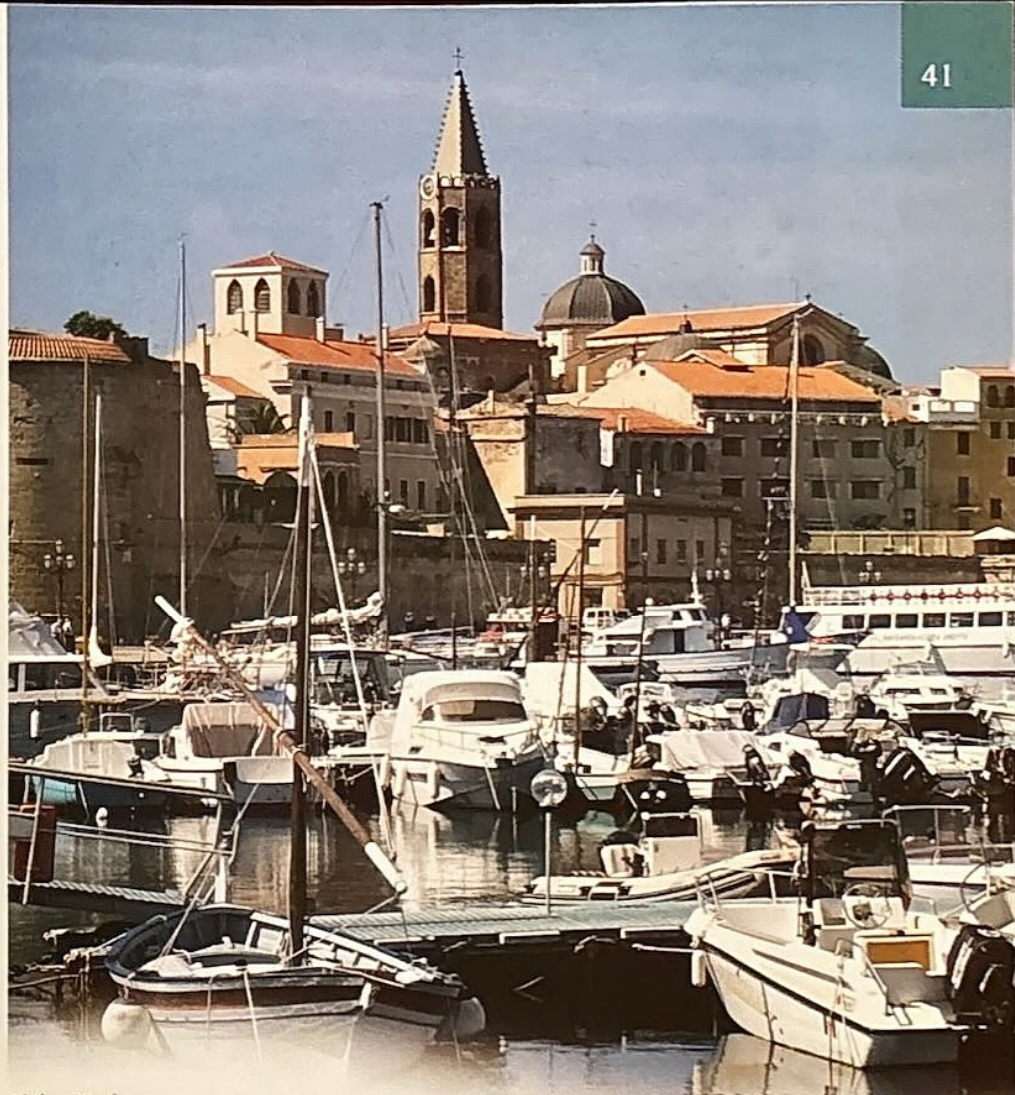
Day 2 Full day excursion along the famous Costa Smeralda (Emerald Coast), renowned as a destination of the rich and famous. Visit Porto Cervo, with its luxury hotels and fashionable boutiques. Continue to Baia Sardinia, to view the archipelago of La Maddalena.

Day 3 Full day tour to Alghero. See the delightful old town, which has a network of narrow streets. Weather permitting, the trip continues by boat to Neptune's Cave.

Day 4 Free to relax.

Day 5 Travel to Arzachena for a train ride through Gallura, the northern part of the island. Admire the scenery, whilst being entertained by folk musicians. Stop at beautiful Lago del Liscia, where a light morning buffet is served. Next visit Calangianus, where you can see local handicrafts. Continue to Tempio Pausania, at the foot of Mount Limbara, where there are fine views.

Day 6 Visit the east coast of the island. Break in Dorgali, famous for its hand made carpets. Proceed through a picturesque mountainous area and enjoy stunning views of the Golfo di



Alghero Harbour

"We thoroughly enjoyed the holiday."

Mrs K.L. - *Ashtead*
Madeira

Orosei. Weather permitting, the trip continues by boat to the Blue Marine Grottoes.

Day 7 Free to relax.

Day 8 Homeward journey.

Your Holiday Hotel

Hotel Gabbiano Azzuro
4 star local rating

Modern hotel in a beautiful setting on a beach of white sand, in the Golfo degli Aranci. Outdoor pools. Every bedroom with private facilities, colour TV and air conditioning. Lift.



Pelosa Beach, Stintino

What's Included

- Dinner (set), bed and buffet breakfast (7 nights) • Coach travel • Air fare • Services of a courier throughout • Train ride • Boat trips (weather permitting)

Departure

8 day holiday	Pick up	Price	Single
Tues 27 April	Q	£699	£785

Average home time 4.30-6pm

Please note timings on holidays by air are subject to change (see page 45)

Iceland by air 6 Days

**NEW
for
2004**

A new tour for 2004 visiting this incredible Atlantic island. The unique geology has produced awe-inspiring natural phenomena.

Your Holiday Itinerary

Day 1 Epsom Coach to Heathrow for the scheduled flight with Icelandair in standard class to Reykjavik (3 hours). Transfer to hotel.

Day 2 Morning guided tour of Reykjavik. Afternoon free to explore.

Day 3 Visit the Snaefellsnes Peninsula. This wild and beautiful strip of land has inspired myths and legends through the centuries. The setting for the start of Jules Verne 'Journey to the Centre of the Earth'.

Day 4 Enjoy the wonderful 'Golden Circle' tour. Visit Gullfloss, Iceland's most magnificent waterfall. Travel to Geysir geothermal field, where the hot spring Strokkur spouts steam and boiling water at 5 minute intervals. Later visit Thingvellir National Park, home of Iceland's first Parliament and where Europe meets America at the Continental Divide.

Day 5 Morning visit to the Blue Lagoon. Enjoy a bathe in this mineral-rich naturally heated (36-39°C), therapeutic spa.

Day 6 Homeward journey.

Your Holiday Hotel

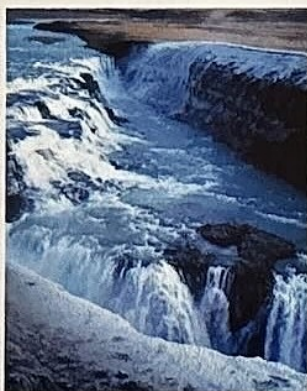
Radisson SAS
Saga Hotel
4 star local rating

Modern hotel with a wide range of facilities, about 15 minutes walk from the city centre. Outdoor geothermally heated pool. Health Club with sauna and fitness room. Two restaurants (this tour is bed and breakfast only). Every bedroom with private facilities, colour TV and coffeemaker. Lift.

Your Holiday Base

Reykjavik

Iceland's capital has become one of the 'must see' destinations in recent years. See the unusual Hallgrims Church, Reykjavik's highest point. Also see the Parliament building and the harbour.



Gullfloss



Strokkur Geysir

What's Included

- Bed and buffet breakfast (5 nights)
- Coach travel • Air fare • Services of a courier throughout • Admission to Blue Lagoon

Departure

6 day holiday	Pick up	Price	Single
Sun 4 Jul	K	£1025	£1265

Average home time 8-9,30pm

Please note timings on holidays by air are subject to change (see page 45)

Book today on **01372 731705**

Madeira and Flower Festival

by air 8 days

This beautiful island has a mild climate and colourful flora. New for 2004 is a visit to the wonderful Great Flower Parade.

Your Holiday Itinerary

Day 1 Epsom Coach to Gatwick for the scheduled flight with British Airways in standard class to Funchal (3 hours 30 minutes). Transfer to hotel.

Day 2 Western island tour. A full day excursion visiting some of the spectacular scenery for which the island is renowned. See Camara de Lobo, a thriving fishing village and the second highest sea cliff in the world. Stop for lunch in Porto Moniz, renowned for its rock pools and return via Encumeada.

Day 3 Free to relax at the hotel.

Day 4 Eastern island tour. A full day excursion, visiting Camacha, centre of the wicker industry and Pico de Arieiro, where there are spectacular views. Lunch stop in Santana and return via Portela, which has fine coastal views.

Day 5 Half day excursion visiting Pico do Serrado, which has fine views. Later take an exciting wicker toboggan ride back to Funchal.

Day 6 Morning tour of Funchal. Beginning at a local market, we proceed to the Botanical Gardens, where you can familiarise yourself with Madeira's exotic flora. Later we travel to one of the Madeira Wine Lodges for a tasting.

Day 7 Afternoon visit to the Great Flower Parade. Enjoy reserved seats at this festival of colour and music, with entertainment.

Day 8 Homeward journey.



Madeira



Madeira

"Our courier was excellent, friendly and efficient throughout."

Mr and Mrs S - Great Bookham
Madeira

Your Holiday Hotel

Baia Azul Hotel
4 star local rating

Modern hotel, beautifully located on a cliffside, two miles from the centre of Funchal. Two heated pools, health club and squash court. Every bedroom with private facilities, colour TV, minibar and air conditioning. Lift. Courtesy bus service into the town centre.

Your Holiday Base

Funchal

The island's capital has narrow streets, grand mansions and beautiful parks and gardens. Stroll around the old town with bustling markets and street cafes.



Toboggan

What's Included

- Dinner (set), bed and buffet breakfast (7 nights) • Coach travel • Air fare
- Services of a courier throughout
- Wine tasting • Toboggan ride

Departure

8 day holiday	Pick up	Price	Single
Mon 19 Apr	P	£845	£955

Average home time midnight-1.30am

Please note timings on holidays by air are subject to change (see page 45)

Our Trading Charter With You

Bonded Coach Holidays Group

H R Richmond Ltd t/a Epsom Holidays of Blenheim Road, Epsom, Surrey KT19 9AF.

Trading Charter

1. WHY SHOULD I READ THIS PAGE?

Because it is very important. Our Trading Charter forms a key part of our agreement with you and forms the basis of a legally binding contract between you as the lead name making the booking, anyone else in your party and us. When you make this booking as the lead name you undertake that you have the authority to accept, and do accept, on behalf of your party the terms of these booking conditions. This contract is made subject to the terms of these booking conditions, which are governed by English Law, and the non-exclusive jurisdiction of the English Courts.

If you did not see this trading charter before you made your booking and you are not happy to proceed with the booking now that you have seen it, please return all documentation to us or the travel agent through whom you booked within 7 days of receiving this charter. Your booking will be cancelled and your monies will be returned in full, provided you have not commenced your travel.

2. HOW AND WHEN DO I MAKE THIS CONTRACT WITH YOU?

We welcome you making contact with us in a number of ways. You can write to us, phone us, use a nominated travel agent, email or visit our website. Whichever way you contact us the contract is made when your booking is entered on to our reservation system and we issue a confirmation of booking. We will send you, or your agent the confirmation of your booking within 7 days. Please check this confirmation very carefully to ensure all the information is correct and tell us, or your agent immediately of any errors.

3. HOW IS MY HOLIDAY MONEY PROTECTED?

We subscribe to the Code of Conduct of the Bonded Coach Holidays Group ("BCHG") of the Confederation of Passenger Transport UK. BCHG requires a bond to be taken out to provide protection for your holiday money in the unlikely event that a Member cannot, for financial reasons, carry out their obligations to their passengers.

The air holidays in this brochure are ATOL Protected, since we hold an Air Travel Organiser's Licence granted by the Civil Aviation Authority. Our ATOL number is 4035. In the unlikely event of insolvency, the CAA will ensure that you are not stranded abroad and will arrange to refund any money you have paid to us for an advance booking. For further information, visit the ATOL website at www.atol.org.uk

BCHG Consumer Guarantee

The Bonded Coach Holiday Group guarantees to bona fide customers that in the event of failure of a bona fide Member, it will:

- wherever possible, arrange for a holiday or tour to be completed;
- where failure occurs after a holiday has begun, arrange for customers to be returned by an appropriate means of transport to their UK area of departure;
- reimburse payments made by the customer to the BCHG Member, other than payments made by credit card, if the holiday or tour cannot be completed as planned.

5. WHEN DO I NEED TO PAY FOR MY HOLIDAY AND HOW MUCH?

At the time of booking you will need to pay a deposit for the person named on the booking. The balance must be paid before the dates listed in section 6. Where you use an agent they may require you to pay them earlier than this date and will advise you of the balance due date. If you book within our balance due period, you will need to pay the total holiday cost at the time of your booking. If you do not pay the outstanding balance for your holiday on or before the date when it is due, we may cancel your booking and you will be required to pay the cancellation charges detailed below. The date of cancellation will normally be the date you confirm in writing that you intend to cancel or 15 days after the balance due date, whichever comes first.

6. DEPOSIT £50 PER PERSON (£100 ON AIR HOLIDAYS)

Your balance is due six weeks prior to departure. Where optional items are purchased as part of the tour package these are payable on the balance due date except where items, such as theatre tickets, have been specifically purchased for you. In this case the cost will be payable at a separate date notified to you and will not normally be refundable unless we obtain a refund from the supplier we use.

7. IF I USE AN AGENT WHO DOES MY MONEY BELONG TO?

Your agent will hold your deposit on your behalf until we issue a confirmation of your booking. The agent then holds this money on our behalf. The agent holds any balance you pay on your behalf until the date the balance is due. The agent will then hold this balance payment on our behalf.

8. CAN YOU CHANGE THE PRICE OF MY HOLIDAY AFTER YOU HAVE ISSUED THE BOOKING CONFIRMATION?

The price of your holiday is fully guaranteed and will not be subject to any surcharges.

9. CAN I CHANGE MY HOLIDAY ARRANGEMENTS?

After we have issued our booking confirmation we will do our best to accommodate any changes you may want to make but we cannot guarantee to do so. Any changes must be notified to us in writing and signed by the person who signed the booking. If we are able to make the changes an amendment fee of £25 per booking will be payable plus any additional charge for the facilities requested. Any significant alteration after the balance due date will be treated as a cancellation of the original booking and will be subject to the cancellation charges detailed in section 12. A significant alteration would include a change of departure date, holiday or hotel, or number of people travelling.

10. CAN I TRANSFER MY BOOKING TO SOMEONE ELSE?

You can transfer your booking to someone else provided you give us reasonable notice. This person must be able to satisfy all the conditions for the holiday and a change cannot normally be made later than seven days prior to departure. We will make an administration charge of £25 per person for every transfer we make plus any reasonable additional costs caused by the transfer. You will remain responsible for ensuring that the holiday is paid for by the balance due date. Insurance is non transferable. On air holidays, the airline may make an additional charge for a change of name, once tickets have been issued to Epsom Holidays.

11. HOW CAN I CANCEL MY HOLIDAY?

You, or any member of your party, may cancel at any time provided that the cancellation is made by the person who signed the booking form and is communicated to us in writing via the office at which you made your original booking. You will have to pay cancellation charges set out in the scale in section 12 to cover our estimated loss resulting from the cancellation. If you are insured against cancellation you may be able to recover the charges from your Insurers. Your cancellation will take effect from the date when either the travel agent or we receive your written confirmation of your cancellation. You must also return any tickets or vouchers that you have received. A reduction in room occupancy may increase the charges for the remaining passengers by the application of supplements for low occupancy of rooms.

12. SCALE OF CANCELLATION CHARGES

Period before departure within which written cancellation of charge as a percentage	Amount of cancellation holiday price is received
More than 42 days	Deposit
29-42 days	30% - or deposit, if greater
15-28 days	45%
8-14 days	60%
1-7 days	90%
Departure day or later including voluntary termination whilst on holiday	Total holiday cost

13. WHAT HAPPENS IF YOU CHANGE MY HOLIDAY?

The arrangements for your holiday will usually have been made many months in advance. Sometimes changes are unavoidable and we reserve the right to make them. Most of these changes are likely to be minor and we will do our best to keep you informed. If, after booking and before departure, we make a significant change to your holiday you will have the option of withdrawing from the holiday without penalty or alternatively you may transfer to another holiday without paying an administration fee. In either case we will pay you compensation according to the scale set out in section 14. A significant change would involve a change in departure date or departure point, location of resort or quality of hotel, (excluding single overnight hotels on touring holidays), a change of mode when crossing the Channel. If you withdraw from the holiday because we have made a significant change or if we have to cancel your holiday for any reason other than non-payment by you we will offer you the choice of:

- a comparable replacement holiday if available; or
- a replacement holiday of lower quality together with a refund of the price difference; or
- a full refund of the money you have paid.

When we have notified you of the changes and options available, you must tell us your decision as soon as possible and within any timescale we may need to set bearing in mind the need to safeguard the holiday arrangements of other customers.

14. SCALE OF COMPENSATION

We will pay you compensation for significant changes on the following scale:

Period before departure in which significant change is notified to you or your agent	Amount per person
More than 42 days	Nil
29-42 days	£10
15-28 days	£15
8-14 days	£20
0-7 days	£25

Payment of compensation according to the scale set out above will not affect your statutory right to claim further compensation if, in all the circumstances, you remain dissatisfied. Compensation will not be paid where the change is made as a result of events beyond our control including war or threat of war, riot, civil strife, terrorist activity, industrial disputes, fire, quarantine, epidemic or health risks, natural or nuclear disasters, port and terminal closures and/or adverse weather conditions. If, after departure, we need to make a change to a significant proportion of your holiday we will do our best to make suitable alternative arrangements at no extra cost to you. If it proves impossible to make suitable alternative arrangements or if you have reasonable grounds for refusing the alternative offered, we will arrange transport back to your point of departure or to an alternative location that we agree to.

15. WHAT IS THE EXTENT OF YOUR LIABILITY?

We accept responsibility if you or any member of your party is killed or injured as a result of an activity forming part of your holiday arrangements which you booked with us before your departure, or if any part of your holiday arrangements, booked with us in the UK, is not as described in the brochure or not of a reasonable standard, if the failure in your holiday arrangements or any death or personal injury is due to any fault on our part or that of our agents or suppliers whilst acting in the course of their employment. We do not accept responsibility if the failure, death or personal injury is not caused by any fault of ours or of our agents or suppliers or is caused by you or someone not connected with your holiday arrangements; or if the failure, death or personal injury is due to unusual or unforeseen circumstances which, even with all due care, we, or our agents or suppliers, could not have anticipated or avoided. For claims that do not involve personal injury, illness or

death, the most we will have to pay if we are liable to you is (twice) the price the person affected paid for their holiday (not including insurance premiums and amendment charges). We will only have to pay this maximum amount if everything has gone wrong and you have received no benefit from your holiday. If you or any member of your party is killed, injured or becomes ill as a result of transport by ship, train or coach, any liability which we may have to pay compensation is limited in line with the Warsaw Convention (applies to travel by air), the Athens Convention (applies to transport by ship), the Beme Convention (applies to transport by rail) and the Geneva Convention (applies to transport by road). You can get copies of the relevant conventions from us if you ask. You should also note that these conventions may limit or remove the carrier's liability to you and the amount which the carrier has to pay you. If we make any payment to you or any member of your party for death, personal injury or illness, you will be asked to assign to us or our insurers the rights you may have to take action against the person or organisation responsible for causing the death, personal injury or illness. Our suppliers (such as accommodation or transport providers) have their own booking conditions or conditions of carriage, and these conditions are binding between you and the supplier. Some of these conditions may limit or remove the relevant transport provider's or other supplier's liability to you. You can get copies of such conditions from our offices, or the offices of the relevant supplier.

16. WHAT DO I NEED TO DO IF I HAVE TO COMPLAIN?

If you have a complaint during your holiday you should tell the our representative (courier or driver) or supplier at the earliest opportunity so that they can do their utmost to resolve the problem immediately. If they are unable to resolve the problem to your satisfaction you should complete a Holiday Report Form which is available from the driver/representative. You will be given a copy of this report which you should keep. If, on your return from holiday, you remain dissatisfied you should write within 28 days to the Customer Services Manager, Epsom Holidays, Blenheim Road, Epsom, Surrey KT19 9AF. In your letter you will need to quote your booking reference number, holiday name and departure date. If you do not tell us at the earliest opportunity about a problem giving rise to your complaint we cannot take steps to investigate and rectify it. In deciding how to respond to your complaint we will take into account the date you first drew the problem to the attention of our driver/representative or supplier.

17. IF I DO NOT AGREE WITH YOUR DECISION CAN I REQUEST ARBITRATION?

Yes you can. If we cannot resolve your complaint amicably you may request that the dispute is referred to an independent arbitration scheme established by the Confederation of Passenger Transport UK (CPT). Full details of this scheme will be provided on request or you can obtain a copy from CPT. This arbitration scheme provides a simple and inexpensive method of arbitration on documents alone with restricted liability on the customer in respect of costs. This scheme does not apply to claims for an amount greater than £1500 per person. There is also a limit of £7500 per booking. Normally there is a time limit of 9 months from the date of return from your holiday within which to request arbitration but in exceptional circumstances the scheme can be used beyond this date. This scheme does not apply to claims that arise mainly in respect of physical injury or illness or the consequences of any illness or injury.

18. COACH SEATING

There is a seating plan of the coach for each holiday, but it is possible that on occasions operational reasons will require a coach with a different configuration to be used. We therefore reserve the right to alter a coach-seating plan and allocate seats other than those you have booked. Requests for particular seats can be made on most holidays when booking but because allocations are made on a first come, first served basis you are recommended to book early. When your booking is confirmed you will be offered the best seats that are available at that time. If you know someone who may want to book later but sit near you please discuss this with the booking clerk at the time you make your booking. Specific seats will not be allocated on coaches which operate on feeder services between joining points and main holiday departure points or on coaches which carry out transfers to and from airports.

19. HEALTH AND SAFETY ON HOLIDAY

In some foreign countries, standards of infrastructure, safety and hygiene may be lower than those to which we are accustomed in the UK. You should therefore exercise greater care for your own protection. Further information can be obtained from your GP or from your travel agent who can provide you with the leaflet "Health Advice for Travellers" published by the Department of Health. Some people may be at risk from discomfort or deep vein thrombosis (DVT) if they remain immobile on a journey for a long period of time. If you are planning to undertake a bus or coach journey of more than 3 hours you should consult your doctor if you have ever had DVT or pulmonary embolism, a family history of clotting conditions, cancer or treatment for cancer, a stroke, heart or lung disease or if you have had major surgery in the past 3 months. We reserve the right to refuse any booking in the absence of a doctor's certificate confirming that you are fit to travel. During the journey we will provide comfort stops as frequently as possible. During these stops you are encouraged to get off the coach and walk around. Exercise reduces any discomfort which may be caused by periods of immobility. During any journey you should drink alcohol only in moderation as it leads to dehydration.

20. PASSENGER BEHAVIOUR

We want all our customers to have a happy and carefree holiday. But you must remember that you are responsible for your behaviour and the effect it may have on others. If you or any member of your party is abusive or disruptive or behaves in a way which, in our reasonable opinion, could cause damage or injury to others or affect their enjoyment of their holiday, or which could damage property, we have the right, after reasonable consideration, to terminate your contract with us. If this happens we will have no further obligations or liability to you. The coach driver/representative, ship's captain, or authorised official of other means of transport is entitled to refuse you boarding if in their reasonable opinion you are unacceptably under the influence of drink or drugs or you are being violent or disruptive. If you are refused boarding on the outward journey we will regard it as a cancellation by you and we will apply cancellation charges according to the scale in section 12. If the refusal is on the return journey we have the right to terminate the contract and will have no further obligations or liability to you.

Book today on **01372 731705**

21. NO SMOKING POLICY

We operate a strict no smoking policy on all our coaches. We make frequent comfort stops. The no smoking policy of other carriers and suppliers will vary and will be supplied on request. If you contact the Customer Services Manager.

22. PETS

We do not allow pets to be taken on our holidays. Registered Assistance Dogs will normally be accommodated on UK holidays but not on overseas holidays.

23. PICK UP POINT, ITINERARIES, TRAVEL DOCUMENTS AND PASSPORT

You are responsible for ensuring that you are at the correct departure point, at the correct time, with the correct documents and we cannot be held liable for any loss or expense suffered by you or your party because of an incorrect passport or late arrival at the departure point. If you are a British citizen travelling outside the United Kingdom you must have a full UK passport valid for a minimum of three months after your scheduled date of return. Non-UK citizens must seek passport and visa advice from the consulates of the countries you plan to visit prior to making a booking for one of our holidays. The name on the passport must match the name on the ticket. If someone in your party changes name after the booking is made you must tell us immediately so that we can issue the ticket in the new name. When you have paid the balance we will send you or your booking agent all the necessary labels so that you receive them in good time for your holiday. Certain travel documents may have to be retained by you and your driver/courier will then issue them to you at the relevant time. If you lose a travel document after it has been issued to you we will require you to meet the direct cost charged by the carrier/supplier for the issue of a duplicate or replacement. H R Richmond Ltd t/a Epsom Holidays reserve the right to modify itineraries to conform with requests from the competent authorities in the United Kingdom and any other sovereign state through which the tour will operate. Included excursions are detailed on the relevant brochure page and refunds will not be made for any excursion not taken. Optional excursions may be booked and paid for in resort but these will not form part of the package booked with us. Admission fees to buildings, grounds etc. are not included in the price of the holiday unless otherwise stated on the relevant brochure page.

24. WHAT HAPPENS IF I AM DELAYED?

Your travel insurance may cover you for some delays. In addition where you are delayed for more than six hours in any one day we will seek to minimise any discomfort and where possible, arrange for refreshments and meals.

25. DO I NEED TO TAKE OUT TRAVEL INSURANCE?

We strongly advise all our customers to take out travel insurance to cover medical and repatriation costs, personal injury, loss of baggage and cancellation charges. You do not need to take out our travel insurance but you should have insurance, which is at least as good or better than the insurance we offer. If you do not have adequate insurance and require our assistance whilst on holiday we reserve the right to reclaim from you any medical repatriation or other expenses, which we may incur on your behalf, which would otherwise have been met by insurers. We may ask you to sign an indemnity form should you choose not to take our insurance.

26. WHAT ASSISTANCE WILL YOU GIVE ME IF THINGS GO WRONG WHEN IT IS NOT YOUR FAULT?

If you, or any member of your party, suffer death, illness or injury whilst overseas arising out of an activity which does not form part of your package travel arrangements or an excursion arranged through us in the UK, we shall at our discretion, offer advice, guidance and assistance. Where legal action is contemplated and you want our assistance, you must obtain our written consent prior to commencement of proceedings. Our consent will be given subject to you undertaking to assign any costs, benefits received under any relevant insurance policy to ourselves. We limit the cost of our assistance to you and any member of your party to £5000 per party.

27. SPECIAL NEEDS

Unfortunately, many hotels overseas do not provide adequate facilities for guests with mobility problems or who suffer from other disabilities. But whether you are planning a holiday overseas or in the UK, please notify us before you book if you or any member of your party has special needs or suffers from any disability. We are keen to plan arrangements for your holiday so that special needs and requests can be accommodated as far as possible. If you will need assistance or special facilities in the hotel, or may have difficulties in taking part in excursions or boarding and travelling on the coach or other means of transport you must let us know in advance. Not all the holidays in this brochure may be suitable for you. We want you to enjoy your holiday and will try to help you elect an appropriate trip. If you need advice or further information either you or your booking agent should contact the Customer Services Manager.

28. SPECIAL REQUESTS

If you will require a special diet please tell us before booking, or as soon as you are medically advised, and send us a copy of the diet. We will notify the hotel or hotels on your holiday but please note that some hotels may not have facilities to cope with special diets and we cannot be held liable for their failure to do so. Where we think this is likely to happen we will tell you prior to your booking confirmation being issued so that you can exercise your right to cancel your holiday booking without charge. Any extra costs incurred must be paid to the hotel by you prior to departure from the hotel. You should also detail any other requests, for example, low floor rooms, particular rooms or locations on the special requests section of the booking form. We will pass your request to the relevant supplier but this does not necessarily mean that your request will be fulfilled. If a request can be fulfilled you may incur an extra charge payable either to us or direct to the hotel. Please note that requests cannot be guaranteed unless we confirm on your booking confirmation that this is a guaranteed requirement.

29. SINGLE OCCUPANCY

Single occupancy of rooms when available may be subject to a supplementary charge and this will be shown on the brochure page.

30. ENTERTAINMENT

Some of our hotels arrange additional entertainment. Where this is part of the holiday details are given on the respective brochure page. Where it is not specified it may still be available, but is at the discretion of the hotel and is not guaranteed. It may be withdrawn if there is a lack of demand or for operational reasons.

31. MEALS IN CONTINENTAL HOTELS

Whilst all the hotels we book for our continental holidays are of a high standard, would you kindly note that dinner arrangements often include a set meal with no menu choice and are generally of a traditional style for that country. Breakfasts are of a continental style, but of a buffet nature.

32. TIMINGS ON AIR HOLIDAYS

Please note that timings on air holidays may be subject to change. This is because we make our arrangements many months in advance and airlines may subsequently change their schedules. Please be assured that we will do our utmost to ensure there is the minimum of inconvenience, should such a change occur. Please note that if the alteration does not incur a major change to your holiday itinerary, should you decide to cancel, it will be subject to the cancellation charges detailed in section 12.

33. HORSESHOE RATINGS

This grading scheme of hotels uses data from our 2002 programme and is based purely on questionnaires returned to us. It is only intended as a guide and as the grading uses actual data from customers, we cannot be held liable if you disagree with it!

34. DATA PROTECTION ACT

In order to process your booking and to ensure that your travel arrangements run smoothly and meet your requirements we, and your travel agent, need to use the information you provide such as name, address, any special needs/dietary requirements etc. We take full responsibility for ensuring that proper measures are in place to protect your information. We must pass the information on to the relevant suppliers of your travel arrangements such as hotels, transport companies etc. The information may also be supplied to security or credit checking companies, public authorities such as customs/immigration if required by them, or as required by law. Additionally, where your holiday is outside the European Economic Area (EEA), controls on data protection in your destination may not be as strong as the legal requirements in this country. We will not, however, pass information on to any person not responsible for part of your travel arrangements. This applies to any sensitive information that you give to us such as details of any disabilities or dietary/religious requirements. If we cannot pass this information to the relevant suppliers, whether in the EEA or not, we cannot provide your booking. In making this booking, you consent to this information being passed on to the relevant persons. Please note that where information is held by your travel agent, this is subject to your agent's own data protection policy. Your data controller is the Customer Services Manager. You are entitled to a copy of your information held by us. If you would like to see this, please contact us. We retain your full contact details and other information in secure files and electronic storage facilities. We may use this information to contact you by mail, telephone or electronic means. We will provide you with details of other goods and services including those of selected third parties. If you do not wish to receive the further information about products and services (from either ourselves or third parties) please write to the data controller.

35. PUBLICATION DATE AND DETAILS

This brochure was printed in the United Kingdom by H R Richmond Limited t/a Epsom Holidays on Friday 12 September 2003.

Picking Up Points and Times

	A	B	C	D	E	G	H	I	K	L	M	N	P	Q	R
Ashted					0755	1015				0605	0645	0905			
Banstead	0720	0800	1020	1010			0600	0640	0900				1130	1230	1440
Carshalton	0705	0745	1005				0615	0655	0915				1115	1215	1455
Epsom	0630	0710	0930	0950	0745	1005	0650	0730	0950	0615	0655	0915	1040	1140	1530
Ewell	0635	0715	0935	0945	0740	1000	0645	0725	0945	0620	0700	0920	1045	1145	1525
Hook	0615	0655	0915				0705	0745	1005				1025	1125	1545
Kingston	0600	0640	0900	0900	0640	0900	0720	0800	1020	0720	0800	1020	1010	1110	1600
Leatherhead					0800	1020				0600	0640	0900			
Morden				0925	0705	0925				0655	0735	0955			
New Malden			0910	0650	0910					0710	0750	1010			
North Cheam	0645	0725	0945	0935	0730	0950	0635	0715	0935	0630	0710	0930	1055	1155	1515
Raynes Park			0915	0655	0915					0705	0745	1005			
Stonecot Hill			0930	0710	0930					0650	0730	0950			
Surbiton	0605	0645	0905				0715	0755	1015				1015	1115	1555
Sutton	0655	0735	0955		0720	0940	0625	0705	0925	0640	0720	0940	1105	1205	1505
Wallington	0710	0750	1010				0610	0650	0910				1120	1220	1450

Coach Seating Plan

Seating plans vary and this is a general guide only. All coaches are fitted with seat belts.

Door		Driver	
1	2	3	4
5	6	7	8
9	10	11	12
13	14	15	16
17	18	19	20
21	22	23	24
25	26	27	28
29	30	31	32
33	34	35	36
37	38	39	40
41	42	43	44
45	46	47	48
V	W	X	Y

all tours courier escorted

Epsom Holidays Travel Club

Join 'The Club' today!

Two thousand customers are already members, receiving the many benefits on offer.

Firstly, there are discounts on every day trip. Generally, if you are likely to go on three day trips a year, you'll save money.

There are special trips for 'club' members only. These are to unusual and exciting places not featured in the main brochure and are very popular, many selling out on the day they are put on sale. On page 5, look for the multi booking discounts for 'club' members only.

There are late availability discounts on selected holidays and special offers. There is a regular newsletter keeping you up to date with all that's new at Epsom Holidays.

**JOIN
Today**

If you are a member, you get priority mailing of all brochures, so have the first choice of coach seats and scarce single rooms.

It's easy to join,

just call **01372 731705**

with your credit/debit card number or for an application form. Join today and start saving money!!

Your Holiday Insurance

We have arranged an inclusive Holiday Insurance scheme through travel insurance specialists P J Hayman & Company Ltd, which is underwritten by Travel & Personal Underwriters Ltd on behalf of a consortium of insurance companies including Gouda and Ace Insurance Co SANV. We feel it is important that clients travelling with us are covered by adequate insurance. We will therefore assume that our specially arranged policy is required unless you indicate otherwise. Please add the premium shown to your booking deposit.

**NO
Age
Loading**

Premiums

	Area 1	Area 2	Area 3
Period up to:	UK	Jersey & Eire	Europe
4 days	£13.50	—	£19.50
6 days	£16.00	—	£22.50
8 days	£19.00	£21.00	£26.00
10 days	£20.00	£23.50	£27.50
17 days	—	—	£30.50

Insurance Premium Tax is included at the current rate. We reserve the right to change the quoted premium if this tax is altered. The following is a summary of the cover, full details will be sent to you with your booking confirmation.

Limits per Insured Person up to:	UK Holidays	European Holidays
Medical/*Emergency Expenses	£10,000*	£2,000,000
Personal Accident	£15,000	£15,000
Cancellation	£1,500	£1,500
Curtailment	£1,500	£1,500
Baggage & Personal Money	£1,250 (Maximum)	£1,250 (Maximum)
'Valuables'/Single Items Limit	£200	£200
Money	£200	£200
Personal Liability	£1,000,000	£1,000,000
Departure Delay	Not applicable	£60
Travel Disruption	£500	£500
Legal Expenses	£10,000	£10,000

Policy Excess You will be responsible for the first part of each claim as follows: £40 – cancellation; baggage, money, medical claims: £10 – loss of initial deposit claims and 'short breaks' (under £100 holiday cost).

Medical Conditions Please note that claims are excluded if, at the time of taking out this insurance, the insured person is aware of any set of circumstances which could reasonably have been expected to give rise to a claim, or has suffered from a chronic or recurring illness during the previous 12 months unless permission is obtained from the treating GP of fitness to travel at the time of booking.

In addition, the person whose condition gives rise to a claim is receiving or is on a waiting list for in-patient treatment in a hospital or nursing home, or is suffering from any previously diagnosed psychiatric condition, anxiety or depression, or is expected to give birth before, or within 14 weeks of the date of arrival home, or is travelling against the advice of a medical practitioner or for the purpose of obtaining medical treatment abroad, or has been given a terminal prognosis.

Claims or Queries Please contact P J Hayman and Company Ltd (Coach Plus Department), Stansted House, Rowlands Castle, Hampshire, PO9 6DX. Telephone 023 9241 9050 for Underwriting Queries or 023 9241 9020 for Claims Department, quoting (Epsom Holidays).

Important Notice

Your travel insurers have to bring to your attention some of the important features of your travel insurance certificate:

- **Insurance Certificate:** this contains full details of the cover provided plus the conditions and exclusions that apply to it. You must read the insurance certificate carefully.
- **Conditions, Exclusions and Warranties:** there are conditions and exclusions that apply to individual sections and general conditions, exclusions and warranties which apply to the whole certificate.
- **Fraudulent Claims:** the making of a fraudulent claim is a criminal offence.
- **Medical Expenses:** please note this section does not provide private health care unless specifically approved by the emergency service.
- **Health:** the certificate contains conditions relating to the health of the people travelling and others upon whose well being the trip may depend. It may be that you are required to disclose the condition of such people prior to cover being issued and you must be aware that failure to disclose such matters will prejudice your position.
- **Property Claims:** these are settled on an indemnity basis – not on a "new for old" or replacement cost basis, unless otherwise stated in the certificate.
- **Certificate Limits:** most sections of the certificate have limits on the amount the Insurer will pay under that section. Some sections also include inner limits e.g. for one item, or for valuables in total.
- **Certificate Excesses:** claims under most sections of the certificate will be subject to an excess. Where there is an excess, you will be responsible for paying the first part of a claim.
- **Reasonable Care:** you are required to take all reasonable care to protect yourself and your property and to act as though you are not insured.
- **Complaints:** the insurance certificate includes a Complaints Procedure, which tells you what steps you can take if you wish to make a complaint.
- **"Cooling Off" Period:** your certificate contains a "cooling off" period which allows you to return the certificate and obtain a full refund if you have justifiable reason to be dissatisfied with the cover provided.
- **Hazardous Holiday Activities:** the certificate may not cover you when you take part in certain hazardous activities e.g. scuba diving. If you want cover for such activities you may need to arrange a specialist policy.
- **UK Law** allows the parties to choose the law applicable to the contract. The contract will be subject to English Law unless otherwise agreed.

PLEASE ENSURE YOU READ YOUR INSURANCE CERTIFICATE CAREFULLY

Book today on **01372 731705**

Diary 2004

Date	Holiday	page no	Date	Holiday	page no	Date	Holiday	page no
March			June			August <i>continued</i>		
Mon 8	Yorkshire Bargain Break (5)	18	Tue 1	Eastbourne (4)	13	Sat 28	Swansea and Gower Peninsula (5)	21
Fri 19	A Taste of Eden (3)	6	Tue 1	Newquay (5)	7	Mon 30	Isle of Wight (6)	12
Mon 22	Cornish Riviera (5)	6	Tue 1	North Devon (5)	9	Mon 30	Sidmouth (6)	9
Sat 27	Isles of Scilly by air (7)	27	Sat 5	Inveraray and Argyll (8)	24	Tue 31	Eastbourne (4)	13
Sun 28	Bruges (4)	33	Sun 6	Bournemouth (5)	11	September		
Mon 29	Eden Garden Trail (5)	7	Sun 6	North Wales (6)	22	Wed 1	Irish Adventure by air (9)	28
April			Wed 9	Cornish Riviera (6)	6	Sat 4	Oban and Western Highlands (8)	26
Easter Holidays			Fri 11	East Anglian Stately Homes (3)	17	Sat 4	Shropshire (4)	15
Thu 8	Beautiful Pembrokeshire (5)	21	Sun 13	Cornish Fishing Villages (6)	8	Sun 5	English Riviera (6)	8
Thu 8	Bournemouth (5)	11	Sun 13	Isle of Wight (6)	12	Wed 8	Grand Tour of Scotland by train (8)	25
Thu 8	Cheshire Highlights (5)	15	Sun 13	Lake District (5)	20	Fri 10	Norwich and Norfolk Broads (4)	16
Thu 8	English Riviera (6)	8	Fri 18	England's Border Country (6)	20	Sun 12	England's Border Country (6)	20
Fri 9	Suffolk (4)	16	Sun 20	Bruges (4)	33	Tue 14	North Wales (6)	22
Fri 16	Holland in Springtime (4)	32	Wed 23	Grand Tour of Scotland by train (8)	25	Thu 16	Cornish Riviera (6)	6
Mon 19	Eastbourne (4)	13	Wed 23	Irish Adventure by air (9)	28	Sun 19	Cornish Fishing Villages (6)	8
Mon 19	Highlights of Holland (5)	32	Sat 26	Swiss Lakes and Mountains (8)	34	Sun 19	Glorious Yorkshire (7)	19
Mon 19	Madeira & Flower Festival by air (8)	43	Sat 26	Worthing (8)	12	Mon 20	Newquay (5)	7
Mon 19	York (4)	19	Sun 27	Glorious Yorkshire (7)	19	Sat 25	Jersey by air (8)	27
Tue 20	Sorrento by air (8)	40	July			Sun 26	Bournemouth (5)	11
Fri 23	A Taste of Eden (3)	6	Sun 4	Eastbourne (8)	13	Sun 26	Lake District (5)	20
Fri 23	Holland in Springtime (4)	32	Sun 4	Iceland by air (6)	42	Mon 27	Bath (4)	10
Fri 23	Isle of Wight (4)	12	Sun 4	Rhine and Moselle Valleys (6)	33	Mon 27	Hidden Wiltshire (4)	10
Sat 24	Monet's Garden (3)	30	Mon 5	English Riviera (6)	8	October		
Sun 25	Eden Garden Trail (5)	7	Tue 6	Bath (4)	10	Fri 1	Treasure Houses of England (3)	18
Tue 27	Bath (4)	10	Sat 10	Loire and Dordogne (9)	31	Sat 2	Lake Garda, Venice and Dolomites (9)	38
Tue 27	Sardinia by air (8)	41	Sun 11	Sidmouth (6)	9	Sat 2	San Sebastian (11)	35
Fri 30	Holland in Springtime (4)	32	Mon 12	Cornish Riviera (6)	6	Mon 4	Eastbourne (4)	13
Fri 30	Monet's Garden (3)	30	Sun 18	Isle of Wight (6)	12	Tue 5	New Forest (3)	11
May			Sun 18	Lake District (5)	20	Fri 8	Isle of Wight (4)	12
Mon 3	Normandy (5)	30	Tue 20	Eastbourne (4)	13	Mon 11	York (4)	19
Tue 4	Cornish Riviera (5)	6	Sun 25	Bournemouth (5)	11	Tue 12	Bruges (4)	33
Tue 4	New Forest (3)	11	Thu 29	Dunoon, Arran and Bute (7)	23	Wed 13	Portugal by air (7)	37
Wed 5	Classical Spain by air (10)	36	August			Fri 22	East Anglian Stately Homes (3)	17
Fri 7	Norwich and Norfolk Broads (4)	16	Tue 3	Beautiful Pembrokeshire (5)	21	Fri 29	A Taste of Eden (3)	6
Tue 11	Sidmouth (6)	9	Sat 7	Worthing (8)	12	November		
Fri 14	Treasure Houses of England (3)	18	Sun 8	Cotswolds Explorer (5)	14	Mon 1	Yorkshire Bargain Break (5)	18
Sun 16	Derbyshire (5)	17	Sun 8	Edinburgh Military Tattoo (4)	23			
Mon 17	Hidden Wiltshire (4)	10	Sun 8	Hidden Ireland by air (8)	29			
Wed 19	Umbria by air (7)	39	Sun 15	Eastbourne (8)	13			
Sun 23	Cotswolds Explorer (5)	14	Sun 15	Edinburgh Military Tattoo (4)	23			
Sun 23	English Riviera (6)	8	Thu 19	Cheshire Highlights (5)	15			
Thu 27	Swansea and Gower Peninsula (5)	21	Sun 22	Derbyshire (5)	17			
Fri 28	Shropshire (4)	15	Mon 23	Heart of England (5)	14			
Mon 31	Heart of England (5)	14	Mon 23	North Devon (5)	9			
			Fri 27	Suffolk (4)	16			

The number shown in brackets indicates the duration of the holiday.

Booking Form

How to Book

Telephone **01372 731705** to take out an option and either book with us direct or through your local agent.

Direct Bookings Only: You may pay by Visa, Mastercard, Switch or cheque made payable to Epsom Coaches. You must complete this booking form and pay:

1. A deposit of £50 per person (£100 per person on holidays by air). Full payment is due six weeks before departure.
2. The insurance premium(s) if you decide to take out our holiday insurance (see next column).

Holiday Insurance. It is a condition of your contract with us that you take out holiday insurance. If you are not taking out our holiday insurance (see page 46), you must take out alternative cover and complete the details below.

Name of insurer

Policy number

Insurance company
telephone number

Holiday Details

Holiday name

Departure date

Mr/Mrs/Miss

Initials

Surname

Coach seat no.

Room type

Picking up point

Holiday insurance

Mr/Mrs/Miss	Initials	Surname	Coach seat no.	Room type	Picking up point	Holiday insurance
						Yes/No
						Yes/No
						Yes/No
						Yes/No

Special Requests (Please note that requests cannot be guaranteed – see Trading Charter on page 44-45)

Payment

Deposit or full payment
(see 'How to Book' on this form)

£

Insurance premium(s)
(see page 46)

£

Total amount herewith

£

I wish to pay by (please tick)



Cheque

Direct Bookings Only:

You may pay by Visa, Mastercard, Switch or cheque made payable to Epsom Coaches.

Card number

Expiry date

Issue no. (Switch only)

Signature

Date

Address for all correspondence

Postcode

Telephone

IMPORTANT

I accept on behalf of all my party the terms of the Trading Charter on pages 44-45 of this brochure.

Signature

Date

Please ensure the Booking Form is completed, signed and returned to:

Epsom Holidays

Blenheim Road, Epsom, Surrey KT19 9AF

Telephone 01372 731705, Fax 01372 731742

Agent