



**Epsom
Coaches**

DOOR TO DOOR HOLIDAYS

UK & European Coach and Air Tours

2007



Welcome

Here are just some of the exciting plans Epsom Coaches have in store for 2007.

For a start, you won't have to worry about how you are going to join our coach as all of our 2007 holiday departures will feature home pick-ups. We transport you and your luggage direct to our departure point. This service is available to anyone living within a 15 mile radius of Epsom.

For 2007 you will be able to use our new departure lounge in Epsom. The new facility is on ground level and will make the transition from taxi to coach as convenient as possible. Tea, coffee and toilet facilities will be available.

We are also adding two new Setra luxury coaches to our touring fleet for 2007. For those that haven't already travelled in one of these superb vehicles they feature comfortable leather seating with plenty of legroom, tinted side windows to reduce glare, on board screens with a map showing your coach's progress, and a superb three axle design that ensures passengers have a safe and smooth ride. All of our vehicles for the coming season will have climate-controlled air conditioning and heating to ensure your comfort, whatever the weather.

We are also introducing a new booking system for 2007. The new system will offer on-line bookings for the first time but you will still be able to book with us direct, or through one of our agents.

Our 2007 programme features all your favourite destinations as well as a number of new ones. For example, we will be featuring the Amalfi Coast, Moscow and St Petersburg, Norway's North Cape and Lofoten Islands for the first time. We will also be offering a new selection of high quality hotels on many of our departures as we want to provide you with the very best in coach holiday travel.

Whatever your choice we look forward to welcoming you on board for 2007.

Andrew Richmond, Managing Director



Cover image: Gold Hill Shaftesbury

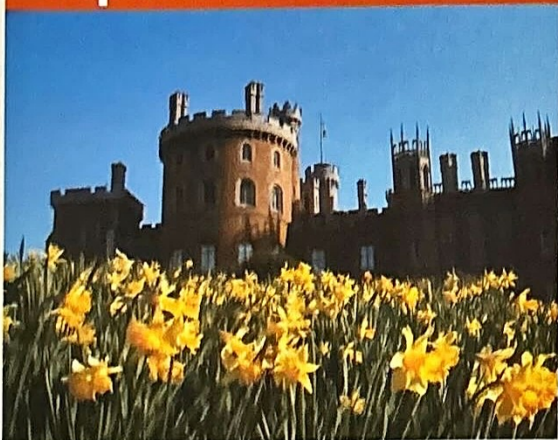
Door to door



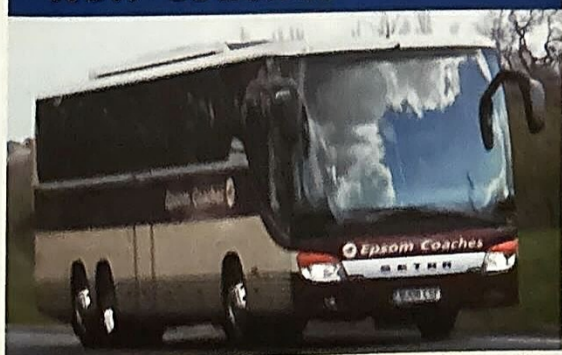
Our best hotels



Superb destinations



New coaches



New for 2007

Door to door service on all holidays

In 2006 we successfully introduced a door to door service on some of our holidays. This has proved so popular that we have decided to extend this feature to all our holidays for 2007. We have widened the pick up area to a 15 mile radius of Epsom. Anyone living within our area can enjoy a pick up from home service (and drop off, of course). There's no extra to pay, this service is included in the cost of your holiday.

We have opened a brand new departure lounge at our headquarters in Epsom. This unique new facility will have comfortable seating and complimentary tea and coffee, so you can sit in comfort waiting for the coach to depart. No more standing at pick up points in the rain and definitely no feeder services!

Our best ever selection of hotels

We are delighted with our choice of hotels for 2007. We already have a close association with Best Western and Marriott, both excellent brands. We have now introduced a selection of holidays staying at De Vere properties. These outstanding country hotels are of a very high standard indeed and we are sure they will appeal to our discerning clients.

Our selection of hotels is among the finest in the coach holiday industry and we are sure that once you have tried the Epsom difference, you won't want to travel with anyone else.

Superb destinations

For 2007, we will have a superb choice of destinations in the UK and Europe. We cover the whole of the UK and most of Europe. Our holidays are an unforgettable experience for you to treasure. You are escorted every step of the way on an Epsom holiday, by a friendly tour manager, which leaves our renowned drivers to get on with what they do best, navigating their way through the beautiful countryside of the UK and Europe.

New coaches

Once again we are investing in new vehicles for our 2007 programme. Our Setra coaches have proven very popular and we will be taking delivery of two new tri-axle high-specification vehicles in January 2007. These superb coaches represent a significant investment for the company and we are sure that our customers will appreciate the extra comfort.



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Where we go



Scotland and Wales

Scotland

Edinburgh Military Tattoo & Loch Lomond	7
Edinburgh Military Tattoo Luxury	7
Oban, Argyll and the 'Jacobite'	8
Grand Tour of Scotland	9
Grand Tour of Scotland by Air	9
Scottish Isles Explorer	10
Glencoe and Seal Island Cruise	11

Wales

Tenby and Splendid Pembrokeshire	12
Snowdonia and North Wales Highlights	13
Great Little Trains of Wales	13

Booking & Travel info

Travel information

On-line booking	4
Coach seating plan	5
Door to door service details	5
Key to hotel symbols	5

Booking

Trading charter	23
Booking form	25
Insurance details	26
Diary	47

England

Enchanting Cornwall	15
The Eden Project and Historic Plymouth	15
Sidmouth in Summer	16
Sidmouth and Devon Delights	16
Barnstaple, Ilfracombe and the North Devon Coast	17
Summer in Somerset	17
Magical Dorset	18
Bournemouth Luxury	18
Eastbourne Holiday	19
Eastbourne Break	19
Isle of Wight	20
Suffolk Coast and Countryside	20
Colourful Norfolk	21
North Norfolk Coast and Countryside	21
Severn Valley and the Black and White Villages	22
Revolution and Renaissance	22
Ten Counties Tour	27
Transport of Delight	27
Cheshire and Welsh Borders	28
Manchester Luxury and the Ship Canal Cruise	28
Lincolnshire Luxury and Belvoir Castle	29
Yorkshire Break	29
Yorkshire Luxury Holiday	30
Kingdom of Northumbria	31
Lakes and Borders	31
The Alnwick Garden and Northumbria	32

Europe

Emerald Isle Explorer	34
Dublin, Killarney and the Ring of Kerry by air	34
Jersey Explorer	35
Château Break and romantic Paris	35
Dutch Bulbfields and Volendam	36
Dutch Bulbfields Cruise	36
Holland in Summertime	37
Rhine Valley and Boppard	37
Harz Mountains and Berlin	38
Austrian Tyrol	39
'End of Grazing Season Festival' in Austria	39
Villars and the Swiss Chocolate Train	40
The Istrian Riviera	41
The Amalfi Coast and Italian Highlights	42
Lisbon, Oporto and the Atlantic Coast by air	43
Moscow and St Petersburg by air	44
Norway's North Cape and Lofoten Islands	45
The Wonders of Iceland	46
Discover Sicily	46

Book On-line

You can now book your Epsom Holiday via the internet. We have just installed a new booking system that will allow our customers to book on-line at www.epsomholidays.com, so wherever you are in the world and whatever the time of day you can book with us. Booking is straightforward and secure. However, if you prefer more traditional means, you can call us or visit a travel agent.

Book with confidence

Epsom Holidays is financially bonded with the Bonded Coach Holidays section of the Confederation of Passenger Transport. We have a No Surcharge Guarantee, which means the price you see is the price you pay. The air holidays in the brochure are ATOL Protected by the Civil Aviation Authority. Our ATOL number is 4035.



Coach plan

Seating plans vary and this is a general guide only. All coaches are fitted with seat belts. All coaches are non smoking. W/C and servery is usually situated in the middle of the coach.

Driver	4	8	12	16	20	24	28	32	36	40	44	48	Y
	3	7	11	15	19	23	27	31	35	39	43	47	X
	2	6	10	14	18	22	26	30	34	38	42	46	W
Door	1	5	9	13	17	21	25	29	33	37	41	45	V

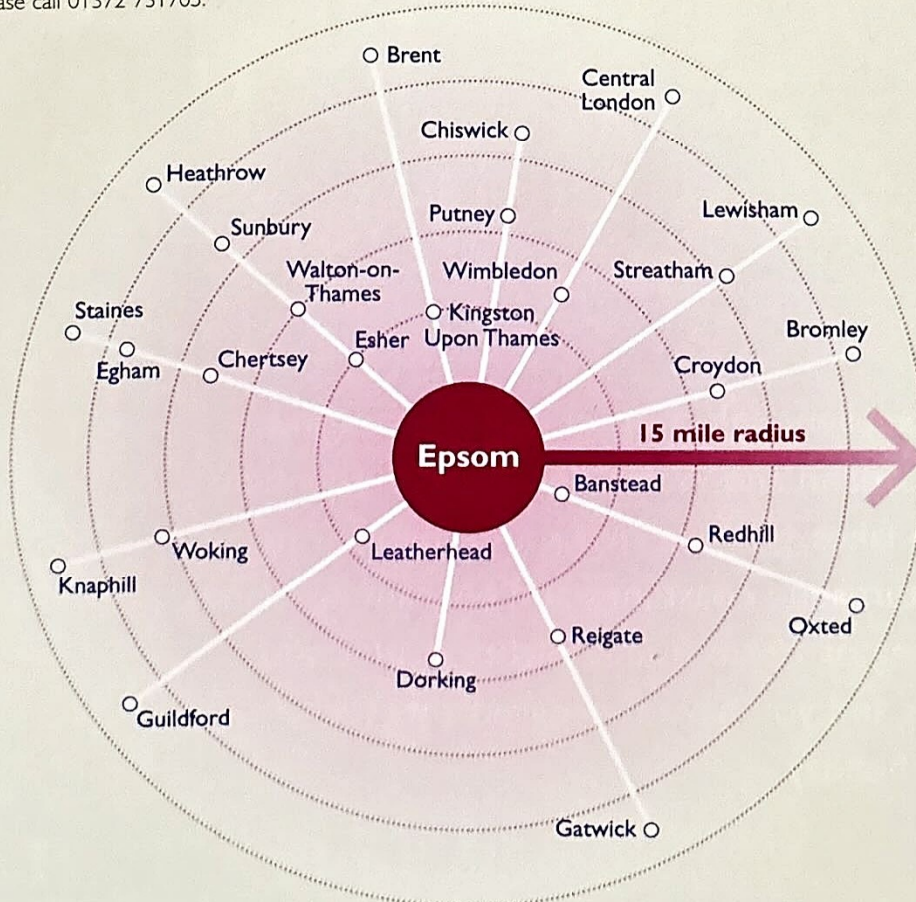
Key to hotel symbols

- Star rating from the AA, Scottish Tourist Board (STB), Irish Tourist Board (ITB) and European
- Air conditioned rooms
- Mini bar
- Outdoor swimming pool
- Indoor swimming pool
- Leisure facilities
- Lift
- No lift
- Rosette awards for food.

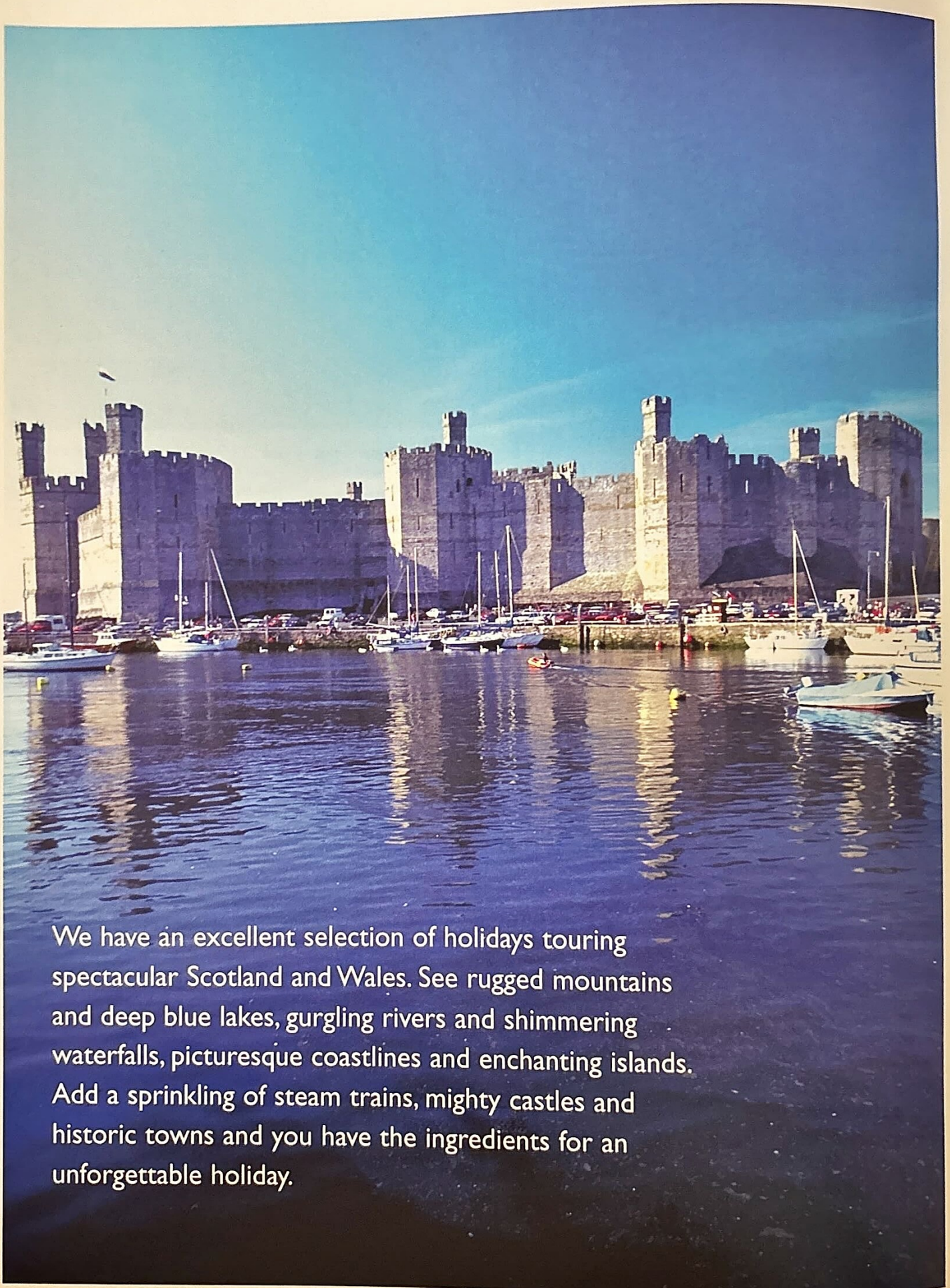
Please note: the hotel symbols on each description page relate to the featured main hotel(s) only and may not be available at other hotels on the holiday.

Door to door service

Door to door service is included in the price of all our holidays. We pick you up from your door by car, MPV or minibus (see our Trading Charter) and bring you to our new departure lounge in Epsom. When everyone is present and correct, we board the tour vehicle and your holiday begins. We pick up within a 15 mile radius of Epsom (please see the above map). If you are unsure whether you fall within our catchment area, please call 01372 731705.



Scotland and Wales



We have an excellent selection of holidays touring spectacular Scotland and Wales. See rugged mountains and deep blue lakes, gurgling rivers and shimmering waterfalls, picturesque coastlines and enchanting islands. Add a sprinkling of steam trains, mighty castles and historic towns and you have the ingredients for an unforgettable holiday.

Edinburgh Military Tattoo & Loch Lomond



Loch Lomond

This annual spectacle takes place in an unrivalled setting with the backdrop of mighty Edinburgh Castle. The unique display of massed military bands, pipes and drums and colourful Scottish dancers is unforgettable and we enjoy magnificent views of this enthralling event from excellent reserved seats. We also include a wonderful scenic drive to Loch Lomond.



Glynhill Hotel and Leisure Club, Renfrew

Highly rated purpose built hotel, with excellent leisure facilities.



Your Holiday Itinerary

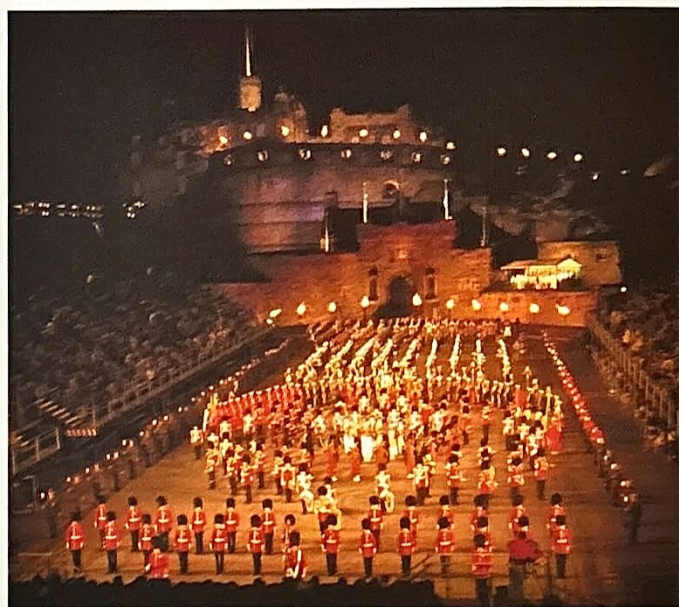
- Day 1 Leave Epsom at 8am and arrive early evening in Renfrew.
- Day 2 Travel to Edinburgh and enjoy free time before the Tattoo.
- Day 3 After a leisurely start, travel north to Loch Lomond. Return via Loch Long.
- Day 4 Homeward journey. Return to Epsom at approximately 8pm.

Sun 5 Aug Sun 19 Aug 4 Days

Price per person	£389
Single supplement	£55
Insurance	£15.50

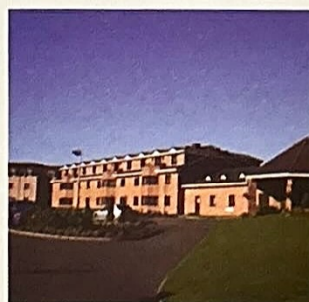
What's included: 3 nights bed and breakfast Dinner on two nights Lunch on day 2. All coach travel. Tattoo Ticket. Services of a Tour Manager throughout. Door to door service – see page 5

Edinburgh Military Tattoo Luxury



Edinburgh Military Tattoo

A superb break combining the wonderful scenery of Central Scotland with the excitement of the Tattoo. We journey to the Trossachs and 'Rob Roy Country', enjoying a memorable boat trip on Lake Katrine. Also, a visit to the Highland resort of Pitlochry and Blair Castle, one of the great houses of Scotland, beautifully set in the Perthshire Highlands. Enjoy the spectacle of the Edinburgh Military Tattoo from top priced reserved seats. We stay at a very highly rated hotel which has excellent leisure facilities.



Westerwood Hotel and Country Club, Cumbernauld

Stylish contemporary hotel in an elevated position at the foot of the Campsie Hills with extensive facilities, including an 18 hole golf course.



Your Holiday Itinerary

- Day 1 Leave Epsom at 7.30am and arrive early evening in Dullatur.
- Day 2 Travel to the Trossachs and 'Rob Roy Country'.
- Day 3 After an early lunch travel to Edinburgh and enjoy free time before the Tattoo.
- Day 4 Visit Pitlochry and Blair Castle.
- Day 5 Homeward journey. Return to Epsom at approximately 8pm.

Sun 12 Aug 5 Days

Price per person	£535
Single supplement	£80
Insurance	£18

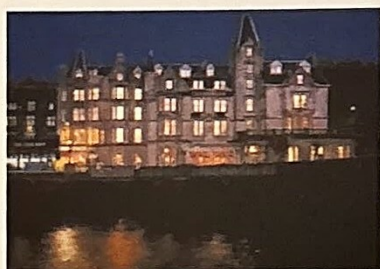
What's included: 4 nights bed and breakfast. Dinner on 3 nights. Lunch on day 3. All coach travel. Boat trip on Lake Katrine. Admission to Blair Castle. Top priced ticket for the Tattoo. Services of a Tour Manager throughout. Door to door service – see page 5

Oban, Argyll and the 'Jacobite'



Tobermory

A superb holiday exploring this spectacular corner of Scotland, based in the popular resort of Oban. We enjoy an unforgettable ride on the 'Jacobite' steam railway which travels through beautiful scenery along the 'Road to the Isles' from Fort William to Mallaig, considered one of the finest train journeys in the world. We explore Argyll, which has a beautiful coastline and take a boat trip on Loch Etive, where mountains plunge into the deep blue waters. We travel over to the Isle of Mull, where there is a chance to visit Torosay Castle, a Scottish Baronial mansion with vibrant gardens and colourful Tobermory.



Caledonian Hotel

Superb landmark hotel, on the waters edge in the centre of the promenade in Oban.

Also includes overnight stays at the following hotels:- Lakes Court Hotel, Carlisle AA 3 star; Menzies Avant Hotel, Manchester 3 star.



Your Holiday Itinerary

- Day 1 Leave Epsom at 8.30am and arrive early evening in Carlisle.
- Day 2 Break for lunch at Loch Lomond and arrive early evening in Oban.
- Day 3 Free.
- Day 4 Tour Argyll, following the coast road to Inveraray for lunch. Later take a boat trip on Loch Etive.
- Day 5 Travel to Fort William and ride on the 'Jacobite'.
- Day 6 Ferry to Craignure on the Isle of Mull. Visit Torosay Castle and Tobermory.
- Day 7 Arrive early evening in Manchester.
- Day 8 Homeward journey. Return to Epsom at approximately 4pm.



Sun 2 Sept 8 Days

Price per person	£799
Single supplement	£100
Insurance	£21.50

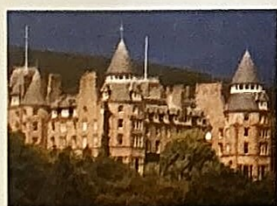
What's included: 7 nights dinner, bed and breakfast. All coach travel. 'Jacobite' railway ride. Admission to Torosay Castle. Boat trip on Loch Etive. Ferry fare. Services of a Tour Manager throughout. Door to door service – see page 5

Grand Tour of Scotland



Glamis Castle

An unforgettable holiday with an outstanding varied itinerary, enjoying the best of Scotland from the comfort of an Epsom Coach. We travel through wonderful scenery of mountains and glens, pine forests and glistening streams. Enjoy a ride on the Cairngorm Mountain Railway, the highest in the UK and a Victorian steamer on beautiful Loch Katrine, where Sir Walter Scott set his 'Lady of the Lake'. We visit Glamis, childhood home of the late Queen Mother. No trip to Scotland would be complete without a 'wee dram' of whisky and we visit Dewars in Aberfeldy.



Atholl Palace Hotel, Pitlochry

Splendid Scottish baronial building in its own grounds, about 10 minutes walk from the centre of Pitlochry. This unique hotel blends traditional charm with modern comforts and is highly recommended.

Also includes overnight stays at the following hotel:- Preston Marriott, AA 4 star.



Your Holiday Itinerary

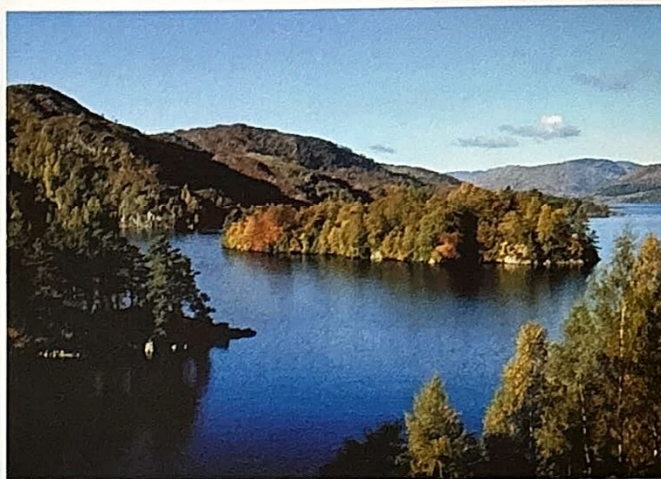
- Day 1 Leave Epsom at 8.30am and arrive late afternoon in Preston.
- Day 2 Arrive early evening in Pitlochry.
- Day 3 Afternoon visit to Glamis Castle.
- Day 4 Via Crieff to pretty Loch Earn. Continue via Killin and past Loch Tay to Aberfeldy, where we visit Dewars World of Whisky.
- Day 5 Free to explore Pitlochry.
- Day 6 Enjoy an unforgettable journey on the Cairngorm Mountain Railway.
- Day 7 Travel through The Trossachs to Loch Katrine, for a Victorian steamer cruise.
- Day 8 Enjoy a morning visit to the Falkirk Wheel and arrive early evening in Preston.
- Day 9 Homeward journey. Return to Epsom at approximately 4pm.

Sat 23 Jun 9 Days

Price per person	£899
Single supplement	£140
Insurance	£23.50

What's included: 8 nights dinner, bed and breakfast. All coach travel. Admission to Glamis. Admission to Dewars. Cairngorm Mountain Railway ride. Loch Katrine Cruise. Services of a Tour Manager throughout. Door to door service – see page 5

Grand Tour of Scotland by Air



Loch Katrine

Our most popular Scottish itinerary, this year we combine the convenience of travelling by air. As with our tour by coach, we journey through the wonderful scenery, enjoying the best that Scotland has to offer.

Atholl Palace Hotel, Pitlochry – see left

Your Holiday Itinerary

- Day 1 Leave Epsom at 10.30am to Heathrow for the BA flight in standard class to Glasgow (80 minutes). Transfer to Pitlochry.
- Day 2 Morning visit to Glamis Castle.
- Day 3 Via Crieff to pretty Loch Earn. Continue via Killin and past Loch Tay to Aberfeldy, where we visit Dewars World of Whisky.
- Day 4 Free to explore Pitlochry.
- Day 5 Enjoy an unforgettable journey on the Cairngorm Mountain Railway.
- Day 6 Travel through The Trossachs to Loch Katrine, for a Victorian steamer cruise.
- Day 7 Travel to Glasgow Airport for our return journey. Return to Epsom at approximately 6pm.



Cairngorm Mountain Railway

Sun 23 Sept 7 Days

Price per person	£789
Single supplement	£100
Insurance	£21.50

What's included: 6 nights dinner, bed and breakfast. All coach travel. Air fare. Admission to Glamis. Admission to Dewars. Cairngorm Mountain Railway ride. Loch Katrine Cruise. Services of a Tour Manager throughout. Door to door service – see page 5

Scottish Isles Explorer



Isle of Lewis

Visiting the beautiful and unspoilt islands of western Scotland. We take the 'Road to the Isles' to Skye, an island of stunning contrasts, with magnificent mountains and lochs. The Hebrides are hugely diverse, with evocative wetlands on the Dark Isle to spectacular 'moonscape' scenery in Harris, where brooding ancient mountains contrast with crystal clear seas and deserted white sandy beaches. We stay in the bustling port of Stornoway on Lewis, at a highly regarded hotel and our tour of the island includes evocative ancient sites, such as the imposing Callanish standing stones.



Cabarfeidh Hotel, Stornoway

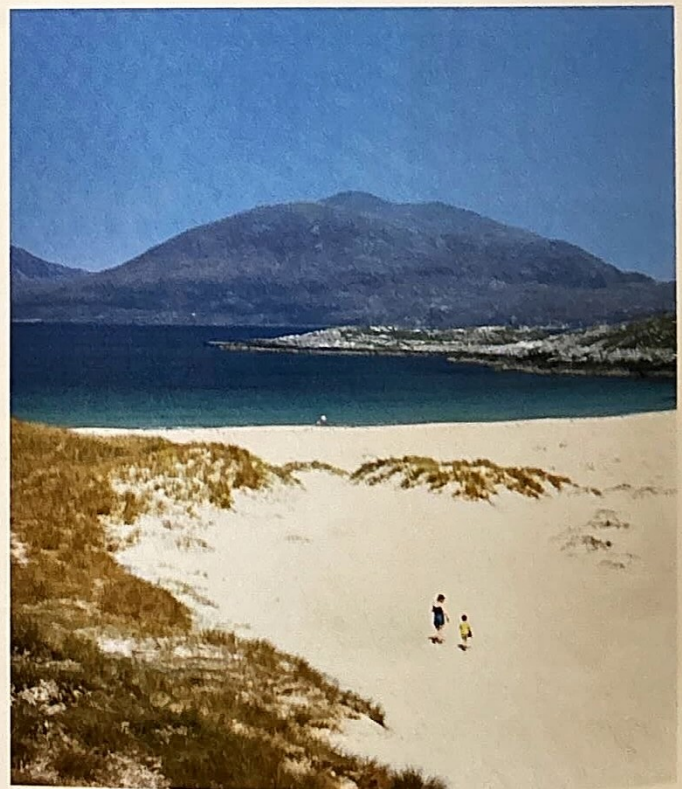
Excellent modern hotel on the outskirts of Stornoway.

Also includes overnight stays at the following hotels:- Lakes Court Hotel, Carlisle AA 3 star. Highland Hotel, Fort William. Dark Island Hotel, Benbecula STB 3 star. Priory Hotel, Beaulieu AA 3 star. Best Western Shap Wells Hotel, Shap AA 3 star.



Your Holiday Itinerary

- Day 1 Leave Epsom at 8.30am and arrive early evening in Carlisle.
- Day 2 Break for lunch at Loch Lomond. Arrive late afternoon in Fort William.
- Day 3 Follow the 'Road to the Isles' to Mallaig, crossing to Armadale. Drive through the Isle of Skye and take the ferry from Uig to Tarbet, arriving early evening in Benbecula.
- Day 4 Take the ferry from Otternish to Leverburgh, through Harris to Lewis, arriving late afternoon in Stornoway.
- Day 5 Free.
- Day 6 Explore the Isle of Lewis.
- Day 7 Cross The Minch to Ullapool and arrive late afternoon in Beaulieu.
- Day 8 Arrive early evening in Shap.
- Day 9 Homeward journey. Return to Epsom at approximately 7pm.



Tue 24 Jul 9 Days

Price per person	£959
Single supplement	£150
Insurance	£23.50

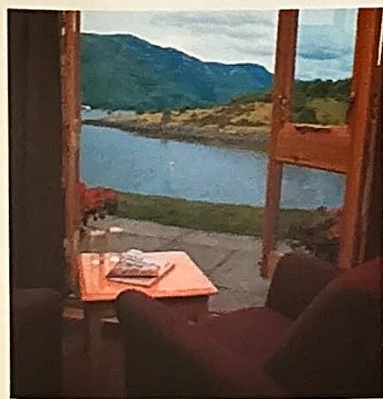
What's included: 8 nights dinner, bed and breakfast. All coach travel. Ferry fares. Services of a Tour Manager throughout. Door to door service – see page 5

Glencoe and Seal Island Cruise



Glencoe

A wonderful holiday staying in a superb hotel, surrounded by the spectacular scenery of Glencoe. Glencoe is highly evocative, for it was here in 1692, that the Campbells massacred the Macdonalds in the February snow. We enjoy visits to the pleasant west coast resorts of Oban and Fort William, enjoying a cruise along Loch Linnhe to Seal Island, where a colony of these charming creatures play and bask. We travel to the attractive town of Inveraray, where you can visit the castle or the jail. We also visit fascinating Cruachan, an extraordinary hydro electric project inside a hollowed mountain.



Isles of Glencoe Hotel

Striking modern hotel in an unsurpassed lochside setting surrounded by the mountains of Glencoe.

Also includes overnight stays at the following hotel:- Lakes Court Hotel, Carlisle AA 3 star.



Your Holiday Itinerary

- Day 1 Leave Epsom at 8.30am and arrive early evening in Carlisle.
- Day 2 Break for lunch at Loch Lomond and arrive early evening in Glencoe.
- Day 3 Free.
- Day 4 Visit Oban.
- Day 5 Visit Fort William. Enjoy an afternoon cruise along Loch Linnhe to Seal Island.
- Day 6 We travel to Inveraray, returning via Cruachan Power Station.
- Day 7 Arrive late afternoon in Carlisle.
- Day 8 Homeward journey. Return to Epsom at approximately 6pm.

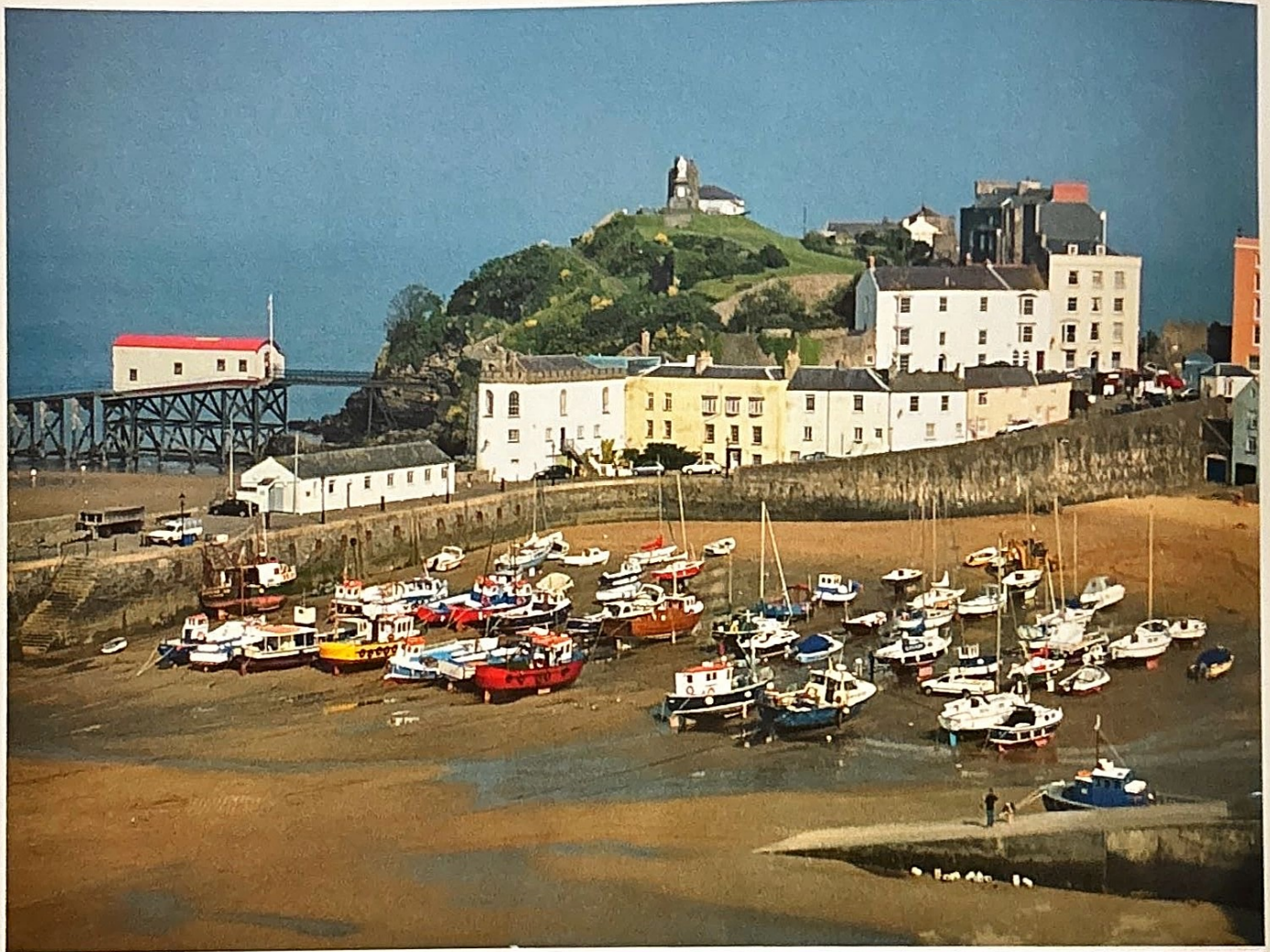


Sat 30 Jun 8 Days

Price per person	£775
Single supplement	£130
Insurance	£21.50

What's included: 7 nights dinner, bed and breakfast. All coach travel. Seal Island Cruise. Guided tour of Cruachan. Services of a Tour Manager throughout. Door to door service – see page 5

Tenby and Splendid Pembrokeshire



Tenby Harbour

Staying in a friendly, traditional hotel in a prime location in this picturesque resort. We travel to St David's, which has a splendid 12th Century cathedral and Cenarth, set beside the tumbling waters of the River Teifi, where you can visit the National Coracle Museum. We visit Picton Castle, a grand country house with 18th Century interiors and extensive attractive woodland gardens.



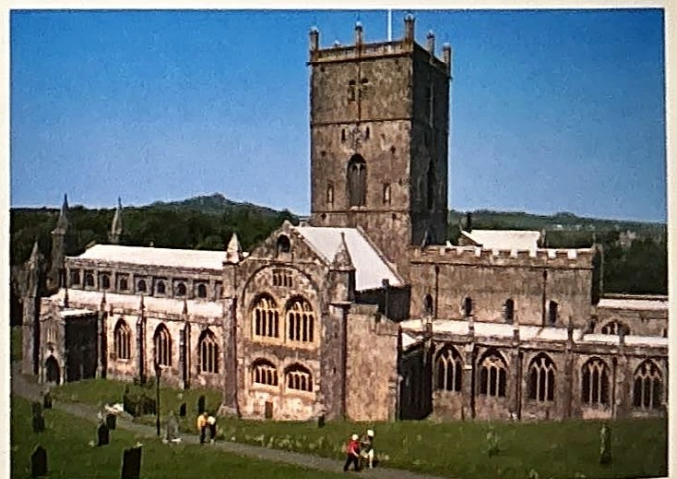
Fourcroft Hotel

Excellent traditional hotel on the cliffs above Tenby's sheltered North Beach and overlooking the fishing harbour.



Your Holiday Itinerary

- Day 1 Leave Epsom at 8.30am and arrive early evening in Tenby.
- Day 2 Free.
- Day 3 Visit Picton Castle.
- Day 4 Travel to Cenarth and St David's.
- Day 5 Homeward journey. Return to Epsom at approximately 6pm.



Mon 21 May Mon 3 Sep 5 Days

Price per person	£495
Single supplement	£40
Insurance	£18

What's included: 4 nights dinner, bed and breakfast. All coach travel. Admission to Picton Castle. Services of a Tour Manager throughout. Door to door service – see page 5

Snowdonia and North Wales Highlights



Nant Ffrancon

Enjoy the magnificent scenery of Snowdonia with steep-sided valleys, fast-flowing streams, waterfalls and crystal-clear lakes. We visit the old fashioned resort of Llandudno and the fascinating historic towns of Caernarfon, Conwy and Beaumaris. We stay at a welcoming hotel in the attractive village of Beddgelert, surrounded by mountains at the head of the Pass of Aberglaslyn.



Royal Goat Hotel, Beddgelert

Recently refurbished traditional hotel located in the picturesque village of Beddgelert, with stunning mountain views.



Your Holiday Itinerary

- Day 1** Leave Epsom at 8.30am and arrive early evening in Beddgelert.
- Day 2** Travel via Nant Ffrancon to historic Conwy and on to the nearby resort of Llandudno for a lunch break. In the afternoon, travel to the attractive town of Betws-y-Coed.
- Day 3** Morning visit to Llanberis.
- Day 4** Cross the Menai Straits to Anglesey, breaking for lunch in Beaumaris.
- Day 5** Homeward journey. Return to Epsom at approximately 6pm.

Mon 14 May Fri 7 Sept 5 Days

Price per person (May)	£409
Price per person (September)	£409
Single supplement	£40
Insurance	£18

What's included:
 4 nights dinner, bed and breakfast.
 All coach travel.
 Services of a Tour Manager throughout.
 Door to door service – see page 5

Great Little Trains of Wales



Bala Lake Railway

A real treat for railway enthusiasts and a wonderful way to view the beautiful scenery of north Wales. We travel on the Ffestiniog Railway, which winds its way through from the slate mines of Blaenau Ffestiniog to the coast at Porthmadog. We ride on the Bala Lake Railway, the Llangollen Railway and West Highland Railway. Also included is a trip on the scheduled rail service along the spectacular coast from Porthmadog to Machynlleth.

Royal Goat Hotel, Beddgelert – see left

Your Holiday Itinerary

- Day 1** Leave Epsom at 8am. Afternoon ride on the Bala Lake Railway. Arrive early evening in Beddgelert.
- Day 2** Join the scheduled Arriva Trains service from Porthmadog to Machynlleth.
- Day 3** Morning ride on the Ffestiniog Railway. In the afternoon, travel on the West Highland Railway (diesel).
- Day 4** Homeward journey with a morning ride on the Llangollen Railway. Return to Epsom at approximately 7pm.

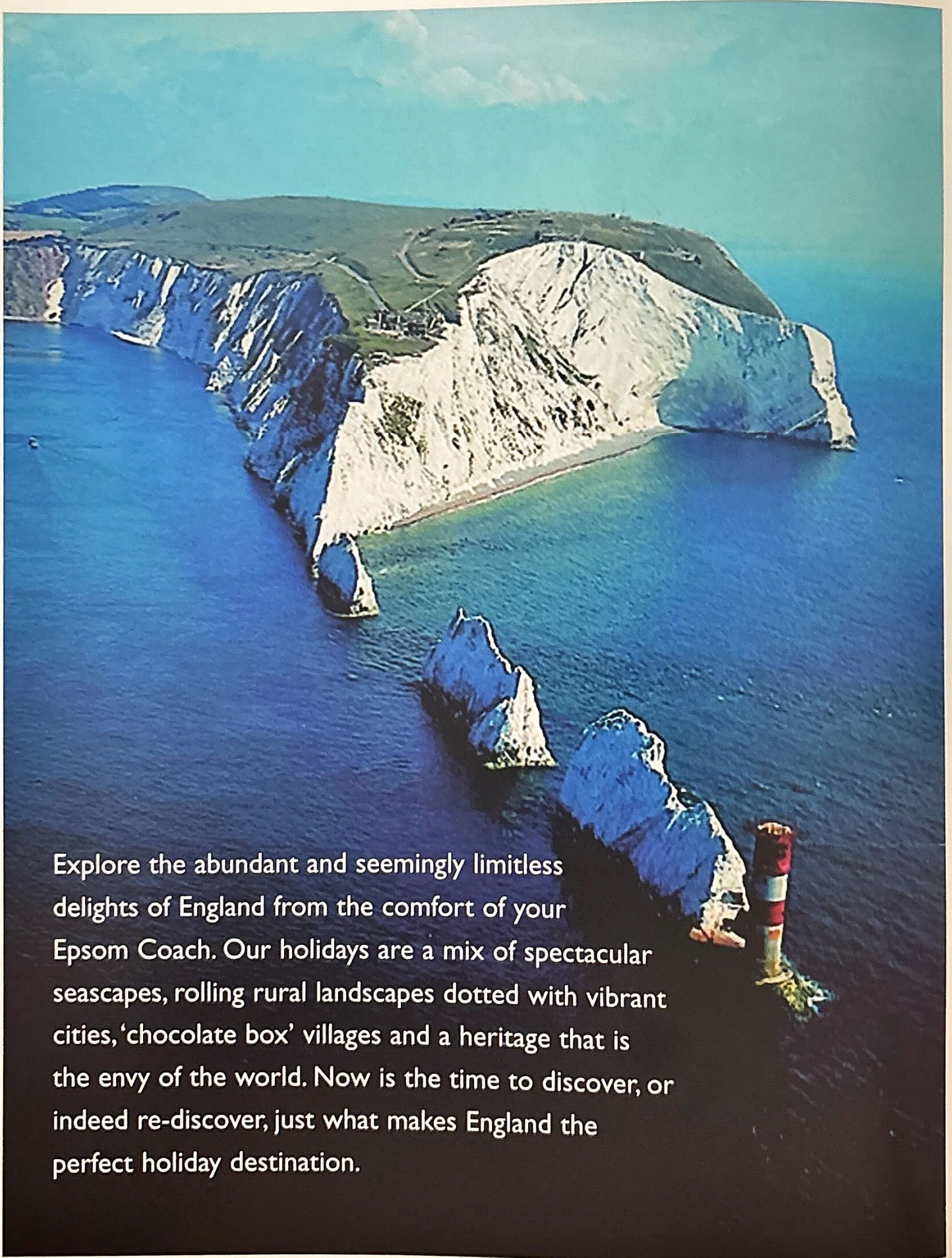


Fri 13 Jul 4 Days

Price per person	£369
Single supplement	£30
Insurance	£15.50

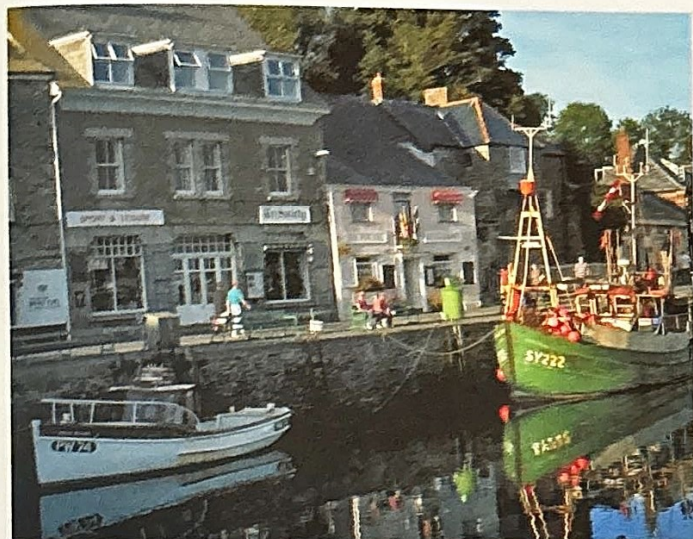
What's included:
 3 nights dinner, bed and breakfast.
 All coach travel.
 Train rides.
 Services of a Tour Manager throughout.
 Door to door service – see page 5

England



Explore the abundant and seemingly limitless delights of England from the comfort of your Epsom Coach. Our holidays are a mix of spectacular seascapes, rolling rural landscapes dotted with vibrant cities, 'chocolate box' villages and a heritage that is the envy of the world. Now is the time to discover, or indeed re-discover, just what makes England the perfect holiday destination.

Enchanting Cornwall



Padstow

Staying at an Edwardian hotel in the charming resort of St Ives, famous for its artistic connections. We explore the south-west corner of England with fascinating visits to the National Seal Sanctuary and wonderful Godolphin house. We also travel to beautiful Trevarno, which has a series of different gardens and is home to the National Museum of Gardening. Enjoy a splendid scenic cruise along the River Fal from the cathedral city of Truro to the historic maritime town of Falmouth.



Chy-an-Albany Hotel, St Ives

Privately owned Edwardian hotel with lovely views of the bay and gardens.



Your Holiday Itinerary

- Day 1 Leave Epsom at 8.30am and arrive early evening in St Ives.
- Day 2 Free.
- Day 3 Visit Truro to board a boat for a morning river cruise to Falmouth.
- Day 4 Visit the National Seal Sanctuary in Gweek and Trevarno Gardens.
- Day 5 Visit Godolphin House.
- Day 6 Homeward journey. Return to Epsom at approximately 6pm.

Fri 29 Jun Sun 23 Sep 6 Days

Price per person (June)	£595
Price per person (September)	£589
Single supplement	nil
Insurance	£18

What's included:

- 5 nights dinner, bed and breakfast.
- All coach travel.
- Cruise on River Fal.
- Admission to Trevarno Gardens, Seal sanctuary, Godolphin.
- Services of a Tour Manager throughout.
- Door to door service – see page 5

The Eden Project and Historic Plymouth



Eden Project

A trip to Eden should not be missed! This exciting project has established itself as one of the top attractions in the country. In the humid tropical 'biome' there is a vast array of exotic, colourful and rare plants. Continue your journey through the warm temperate 'biome', which houses a selection of plants from the Mediterranean, America and Africa. The 'biomes' are spectacularly set in a hillside surrounded by huge landscaped gardens. Stay in the historic seaport of Plymouth in a hotel that overlooks the Hoe.



Holiday Inn, Plymouth

Large modern hotel overlooking Plymouth Hoe and a short walk from the historic Barbican.



Your Holiday Itinerary

- Day 1 Leave Epsom at 8.30am and arrive early evening in Plymouth.
- Day 2 Free. Optional morning excursion to Polperro
- Day 3 Visit The Eden Project.
- Day 4 Homeward journey. Return to Epsom at approximately 6pm.

Tue 27 Mar Fri 19 Oct 4 Days

Price per person (March)	£355
Price per person (October)	£355
Single supplement	£75
Insurance	£15.50

What's included:

- 3 nights dinner, bed and breakfast.
- All coach travel.
- Admission to the Eden Project.
- Services of a Tour Manager throughout.
- Door to door service – see page 5

Sidmouth in Summer



Sidmouth

Sidmouth is a pleasant old fashioned seaside resort nestling below giant sandstone cliffs. Enjoy a visit to the nearby Donkey Sanctuary, which has cared for over 9,000 neglected animals and travel to Tiverton, enjoying a wonderful horse drawn trip on the Grand Western Canal with a cream tea. Also, Powderham Castle, historic family home of the Earl of Devon, beautifully set on the River Exe.



Royal York and Faulkner Hotel, Sidmouth

Splendid highly rated family run hotel, with Regency charm and grandeur in a wonderful position at the centre of Sidmouth's elegant Esplanade.



Your Holiday Itinerary

- Day 1 Leave Epsom at 8.30am and arrive late afternoon in Sidmouth.
- Day 2 Optional morning visit to the nearby Donkey Sanctuary.
- Day 3 Break for lunch in Teignmouth. Afternoon visit to Powderham Castle.
- Day 4 Visit Tiverton and enjoy a horse drawn canal trip.
- Day 5 Free.
- Day 6 Homeward journey. Return to Epsom at approximately 4pm.

Tue 5 Jun 6 Days

Price per person	£589
Single supplement	nil
Insurance	£18

What's included:

5 nights dinner, bed and breakfast.
All coach travel.
Admission to Powderham Castle.
Horse drawn canal cruise with cream tea.
Services of a Tour Manager throughout.
Door to door service – see page 5

Sidmouth and Devon Delights



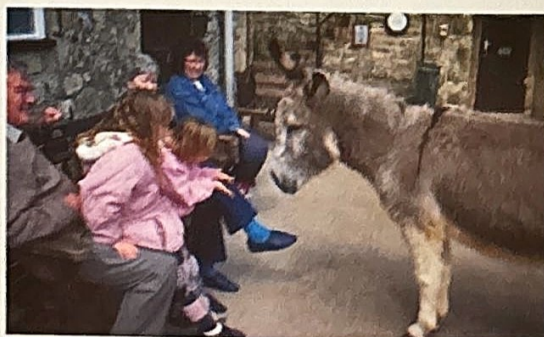
Great Western Canal

Enjoying plenty of time in this wonderful genteel resort. Travel to Tiverton and enjoy a memorable horse drawn trip on the Grand Western Canal with a cream tea. Also enjoy an optional trip to the Donkey Sanctuary.

Royal York and Faulkner Hotel, Sidmouth – see left

Your Holiday Itinerary

- Day 1 Leave Epsom at 8.30am and arrive late afternoon in Sidmouth.
- Day 2 Optional morning visit to the nearby Donkey Sanctuary.
- Day 3 Visit Tiverton and enjoy a horse drawn canal trip.
- Day 4 Free.
- Day 5 Homeward journey. Return to Epsom at approximately 4pm.



Donkey Sanctuary

Mon 30 Apr Thu 27 Sept 5 Days

Price per person (April)	£452
Price per person (September)	£479
Single supplement	nil
Insurance	£18

What's included:

4 nights dinner, bed and breakfast.
All coach travel.
Horse drawn canal cruise with cream tea.
Services of a Tour Manager throughout.
Door to door service – see page 5

Barnstaple, Ilfracombe and the North Devon Coast



Lynmouth

The north Devon coast is stunning with huge steep cliffs plunging down to the Bristol Channel, dotted with picturesque resorts, such as Ilfracombe, Bude and Lynmouth. We stay in the attractive town of Barnstaple, famous for its 'pannier' market. We also explore wild Exmoor and travel to the beautiful RHS gardens at Rosemoor.



Barnstaple Hotel

Highly rated modern low rise hotel with excellent facilities on the outskirts of the town.



Your Holiday Itinerary

- Day 1 Leave Epsom at 8.30am and arrive early evening in Barnstaple.
- Day 2 Visit Ilfracombe.
- Day 3 Travel to Lynmouth for a lunch break. Later travel along the north Devon coast to Minehead, returning via Exmoor.
- Day 4 Morning visit to Rosemoor (RHS, admission extra). Later travel to the resort of Bude.
- Day 5 Homeward journey. Return to Epsom at approximately 4pm.

Mon 17 Sept 5 Days

Price per person	£479
Single supplement	£60
Insurance	£18

What's included:
4 nights dinner, bed and breakfast.
All coach travel.
Services of a Tour Manager throughout.
Door to door service – see page 5

Summer in Somerset



Dunster

Explore this lovely county, staying in the elegant seaside town of Clevedon. We visit Tyntesfield, a magnificent stately home with superb gardens, recently saved for the nation and now undergoing restoration. We enjoy a ride on the West Somerset Railway, which runs beside the Quantock Hills and take a tour through the lanes of Somerset, via the Mendips to Wells, Glastonbury and Cheddar.



Best Western Walton Park Hotel, Clevedon

Traditional hotel in its own cliffside grounds, about half a mile from the pier with wonderful views across the Bristol Channel.



Your Holiday Itinerary

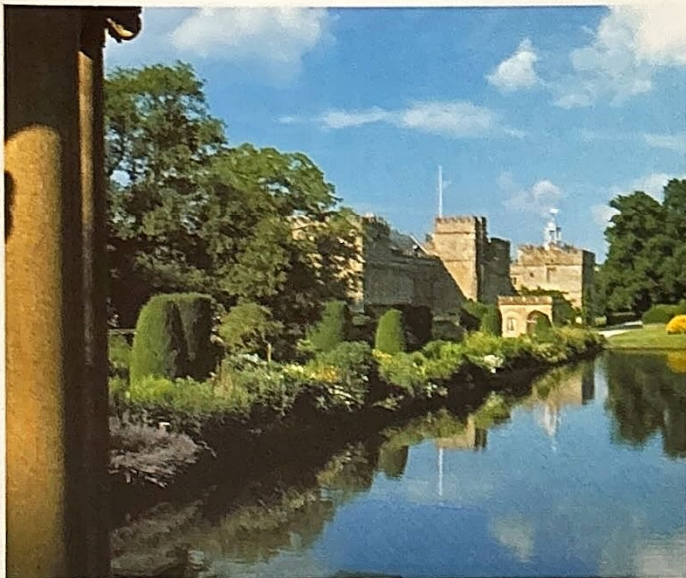
- Day 1 Leave Epsom at 8.30am and arrive late afternoon in Clevedon.
- Day 2 Travel to Bishops Lydeard for a ride on the West Somerset Railway to Dunster, where we break for lunch.
- Day 3 Visit Tyntesfield (National Trust, admission extra).
- Day 4 A tour of the Somerset lanes.
- Day 5 Homeward journey. Return to Epsom at approximately 4pm.

Sun 29 Jul 5 Days

Price per person	£415
Single supplement	nil
Insurance	£18

What's included:
4 nights dinner, bed and breakfast.
All coach travel.
Steam train ride.
Services of a Tour Manager throughout.
Door to door service – see page 5

Magical Dorset



Forde Abbey

Staying at a friendly hotel in the picturesque town of Shaftesbury, home of cobbled 'Gold Hill' which became famous in a Hovis advert. We explore this magical county, enjoying the best of the countryside and coast. We travel to the attractive market towns of Dorchester and Blandford Forum and visit stunning Forde Abbey and Gardens, considered one of rural England's best kept secrets. Enjoy a ride on the scenic Swanage Railway with a delicious cream tea on arrival.



Best Western Royal Chase Hotel, Shaftesbury

Friendly highly-rated Georgian hotel in a quiet location about half a mile from Gold Hill.



Your Holiday Itinerary

- Day 1 Leave Epsom at 10am and arrive mid afternoon in Shaftesbury.
- Day 2 Break for lunch in Bridport. Later visit Forde Abbey.
- Day 3 Visit Dorchester and later travel to Lulworth Cove.
- Day 4 Visit the attractive Georgian town of Blandford Forum on market day. Later travel on the Swanage Railway followed by a delicious cream tea.
- Day 5 Homeward journey. Return to Epsom at approximately 3pm.

Mon 11 Jun Mon 3 Sept 5 Days

Price per person (June)	£519
Price per person (September)	£515
Single supplement	£50
Insurance	£18

What's included:

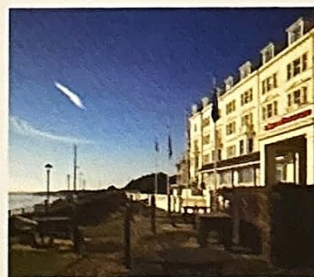
4 nights dinner, bed and breakfast.
All coach travel.
Train ride and cream tea.
Admission to Forde Abbey.
Services of a Tour Manager throughout.
Door to door service – see page 5

Bournemouth Luxury



Bournemouth

Staying at the AA's highest rated hotel in Bournemouth. There is a whole day free to explore this pleasant resort, which has six miles of sandy beaches, two piers and excellent shopping. We also include a day excursion to the beautiful New Forest.



Bournemouth Highcliff Marriott

Originally a row of coastguard cottages this splendid hotel is the epitome of elegance and charm, situated in a prime position on West Cliff.



Your Holiday Itinerary

- Day 1 Leave Epsom at 10am and arrive mid afternoon in Bournemouth.
- Day 2 Free.
- Day 3 Tour of the New Forest.
- Day 4 Homeward journey. Return to Epsom at approximately 3pm.

Mon 8 Oct 4 Days

Price per person	£425
Single supplement	£60
Insurance	£15.50

What's included:

3 nights dinner, bed and breakfast.
All coach travel.
Services of a Tour Manager throughout.
Door to door service – see page 5

Eastbourne Holiday



Eastbourne

A relaxing eight day holiday at this popular resort. We are using a new hotel in 2007, the Best Western York House, which is right on the seafront. We are sure that this friendly hotel will prove popular with our customers. Enjoy a day out to the pleasant towns of Tenterden and Rye. We also pay a visit to delightful Merriments Gardens.



Best Western York House Hotel, Eastbourne

Victorian hotel located on the seafront, about 400 yards from the pier.



Your Holiday Itinerary

- Day 1 Leave Epsom at 10am and arrive early afternoon in Eastbourne.
- Day 2, 4, 6 & 7 Free to explore Eastbourne.
- Day 3 Day excursion to Tenterden and Rye.
- Day 5 Morning visit to Merriments Gardens. Break for lunch in Bexhill.
- Day 8 Homeward journey. Return to Epsom at approximately 11am.

Sat 28 Jul 8 Days

Price per person (July)	£635
Single supplement	£90
Sea view supplement (on request)	£6 per person per night
Insurance	£21.50

What's included:

- 7 nights dinner, bed and breakfast.
- All coach travel.
- Admission to Merriments Gardens.
- Services of a Tour Manager throughout.
- Door to door service – see page 5

Eastbourne Break



Eastbourn Pier

A pleasant four day break in this popular resort. We visit the lovely Wealden town of Tenterden and the picturesque Cinque Port of Rye.

Best Western York House Hotel, Eastbourne – see left

Your Holiday Itinerary

- Day 1 Leave Epsom at 10am and arrive early afternoon in Eastbourne.
- Day 2 Free.
- Day 3 Day excursion to Tenterden and Rye.
- Day 4 Homeward journey. Return to Epsom at approximately 3pm.



Rye

Mon 4 Jun Mon 24 Sept 4 Days

Price per person (June)	£339
Price per person (September)	£345
Single supplement	£40
Sea view supplement (on request)	£6 per person per night
Insurance	£15.50

What's included:

- 3 nights dinner, bed and breakfast.
- All coach travel.
- Services of a Tour Manager throughout.
- Door to door service – see page 5

Isle of Wight



Shanklin

A relaxing break to this delightful island of contrasts, staying at a friendly hotel in the resort of Shanklin. Enjoy a circular tour of the Isle of Wight including the spectacular scenery on the west of the island, where the sheer cliffs plunge down to the English Channel. We stop at the attractive yachting haven of Yarmouth and the 'chocolate-box' village of Godshell.



Shanklin Hotel, Shanklin

Friendly traditional hotel located on the cliff top in Shanklin with panoramic views over Sandown Bay from the public areas. Entertainment.



Your Holiday Itinerary

- Day 1 Leave Epsom at 8.30am. Travel to Portsmouth for the Wightlink crossing to Fishbourne (35 mins). Arrive mid afternoon in Shanklin.
- Day 2 Free to relax.
- Day 3 Circular tour of the island, stopping for lunch in Yarmouth and tea in Ryde.
- Day 4 Morning excursion to Godshell.
- Day 5 Homeward journey. Return to Epsom at approximately 4pm.

Mon 11 Jun Mon 24 Sep 5 Days

Price per person (June)	£419
Price per person (September)	£415
Single supplement	nil
Side Sea view supplement (on request)	£3 per person per night
Insurance	£18

What's included:

4 nights dinner, bed and breakfast.
All coach travel.
Ferry fare.
Services of a Tour Manager throughout.
Door to door service – see page 5

Suffolk Coast and Countryside



Aldeburgh

A beautiful county immortalised by Constable in his paintings. We stay in Aldeburgh, where the fishermen still draw their boats up the shingle beach to sell their catch. We travel through the delightful villages of Clare and Cavendish and the picture postcard town of Lavenham. We also visit Somerleyton Hall, a magnificent Victorian country house with superb gardens to enjoy.



Best Western White Lion Hotel, Aldeburgh

Picturesque traditional seaside hotel overlooking the sea opposite the shingle beach in the centre of Aldeburgh.



Your Holiday Itinerary

- Day 1 Leave Epsom at 9am. Travel via Constable Country, breaking for lunch in Dedham and arriving late afternoon in Aldeburgh.
- Day 2 A tour along the Suffolk coast, breaking for lunch in Southwold. In the afternoon visit Somerleyton Hall.
- Day 3 Break for coffee in Long Melford. Later travel via Clare and Cavendish to Bury St Edmunds for a lunch break. Stop for tea in Lavenham.
- Day 4 Homeward journey. Return to Epsom at approximately 4pm.

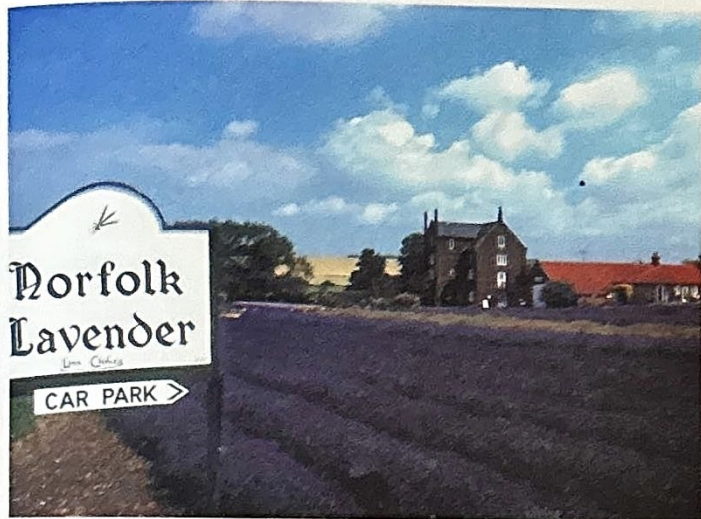
Mon 18 Jun 4 Days

Price per person	£419
Single supplement	£60
Insurance	£15.50

What's included:

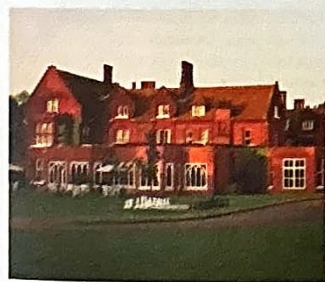
3 nights dinner, bed and breakfast.
All coach travel.
Admission to Somerleyton Hall.
Services of a Tour Manager throughout.
Door to door service – see page 5

Colourful Norfolk



Norfolk Lavender

Staying at a very highly rated hotel, near Norwich. We enjoy visits to colourful gardens at Bressingham, a marvellous flower display at the African Violet Centre and a tour of the magnificent Norfolk Lavender fields, with a cream tea afterwards. We take a memorable ride on the North Norfolk Railway, known as the 'Poppy Line' and cruise on the Norfolk Broads.



Marriott Sprowston Manor, near Norwich

Highly rated manor house hotel, set in 170 acres of parkland located three and a half miles from the centre of Norwich. 18 hole golf course. Lift does not serve all rooms.



Your Holiday Itinerary

- Day 1** Leave Epsom at 9am. Break for lunch at Bressingham and arrive late afternoon near Norwich.
- Day 2** Morning visit to the African Violet Centre. Lunch break in Kings Lynn. In the afternoon, travel to Norfolk Lavender.
- Day 3** Morning cruise on the Norfolk Broads from Wroxham. Afternoon free to explore Norwich (coach will set down in the centre).
- Day 4** Travel via Wells-next-the-Sea to Sheringham for a ride on the 'Poppy Line'. Later visit Cromer.
- Day 5** Homeward journey. Return to Epsom at approximately 4pm.

Sun 1 Jul 5 Days

Price per person	£585
Single supplement	£120
Insurance	£18

What's included:
 4 nights dinner, bed and breakfast.
 All coach travel.
 Admission to Bressingham.
 Norfolk Lavender field tour and cream tea.
 Broads cruise.
 'Poppy Line' ride.
 Services of a Tour Manager throughout.
 Door to door service – see page 5

North Norfolk Coast and Countryside



Norfolk Broads

Exploring this picturesque area. We travel along the scenic North Norfolk Coast, stopping in the attractive town of Sheringham. We visit magnificent Jacobean Blickling Hall, which along with fine art and furniture, boasts the headless ghost of Anne Boleyn! We ride on the wonderful Bure Valley Railway through pleasant scenery and visit the cathedral city of Norwich. We also visit Bircham Mill, one of the finest in the country.



Best Western Knights Hill Hotel, near King's Lynn

Formerly a working farm this superb 'Hotel Village' blends old buildings with new facilities on a 16th Century site on the outskirts of King's Lynn.



Your Holiday Itinerary

- Day 1** Leave Epsom at 9am, breaking for lunch in Cambridge and tea in Ely, and arriving late afternoon on the outskirts of King's Lynn.
- Day 2** Enjoy a ride on the Bure Valley Railway from Aylsham to Wroxham. Later visit Norwich.
- Day 3** Morning tour along the North Norfolk coast, breaking for coffee at Bircham Mill and lunch in Sheringham. In the afternoon travel to Blickling Hall (National Trust, admission extra).
- Day 4** Homeward journey. Return to Epsom at approximately 4pm.

Tue 11 Sept 4 Days

Price per person	£395
Single supplement	£30
Insurance	£15.50

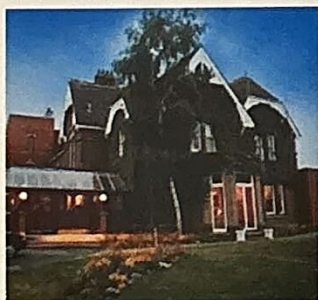
What's included:
 3 nights dinner, bed and breakfast.
 All coach travel.
 Admission to Bircham Mill.
 Bure Valley train ride.
 Services of a Tour Manager throughout.
 Door to door service – see page 5

Severn Valley and the Black and White Villages



Great Malvern

Exploring this picturesque area, we take the Black and White Village Trail from Leominster, travelling through some of the most attractive villages in England. Enjoy a ride on the Severn Valley Railway and explore the Welsh Borders, visiting Shrewsbury and Ludlow. We also travel to the cathedral city of Worcester, followed by a trip to Spetchley Park and Gardens, a Victorian paradise with surprises at every corner.



Menzies Stourport Manor Hotel, Stourport-on-Severn

Once the home of Prime Minister Stanley Baldwin, this extended country house is set in attractive grounds about one and a half miles from the town centre.



Your Holiday Itinerary

- Day 1** Leave Epsom at 8.30am. Break for lunch in the Cotswolds and arrive late afternoon on the outskirts of Stourport-on-Severn.
- Day 2** Visit Worcester. Afternoon visit to Spetchley Park and Gardens.
- Day 3** Break for lunch in Leominster. Later follow the Black and White Village Trail through Weobley, Pembridge and Eardisland, where we stop for a cream tea.
- Day 4** Board the Severn Valley Railway from Bewdley to Bridgnorth. Continue to Shrewsbury, where we break for lunch. Follow the Welsh Borders to Ludlow.
- Day 5** Homeward journey. Return to Epsom at approximately 5pm.

Thu 24 May Thu 20 Sept 5 Days

Price per person (May)	£459
Price per person (September)	£459
Single supplement	£60
Insurance	£18

What's included: 4 nights dinner, bed and breakfast. All coach travel. Admission to Spetchley Park. Severn Valley Railway ride. Cream tea. Services of a Tour Manager throughout. Door to door service – see page 5

Revolution and Renaissance



Ironbridge

We visit the birthplace of the industrial revolution in Ironbridge, where the Darby family perfected the steelmaking process that was to ensure England would become the 'Workshop of the World' in Victorian times. See Blists Hill Victorian town and the superb collection of Coalport china. We also enjoy a fascinating guided tour showing the Renaissance of Birmingham. After years of decline the city has been transformed with an attractive redeveloped heart.



Renaissance Hotel, Solihull

Large elegant hotel with excellent facilities near the centre of Solihull.



Your Holiday Itinerary

- Day 1** Leave Epsom at 9am. Break for lunch in Stratford-upon-Avon, arriving late afternoon in Solihull.
- Day 2** Visit the Ironbridge Gorge Museum.
- Day 3** Enjoy a guided tour showing the Renaissance of Birmingham.
- Day 4** Homeward journey. Return to Epsom at approximately 3pm.

Sat 26 May Fri 24 Aug 4 Days

Price per person (May)	£349
Price per person (August)	£345
Single supplement	£45
Insurance	£15.50

What's included: 3 nights dinner, bed and breakfast. All coach travel. Admission to Ironbridge Gorge Museum. 'Renaissance City' guided tour. Services of a Tour Manager throughout. Door to door service – see page 5

Our trading charter with you

Bonded Coach Holidays Group Trading Charter

H R Richmond Ltd t/a Epsom Coaches of Blenheim Road, Epsom, Surrey KT19 9AF.

Why should I read this page?

Because it is very important. Our Trading Charter forms a key part of our agreement with you and forms the basis of a legally binding contract between you as the lead name making the booking, anyone else in your party and us. When you make this booking as the lead name you undertake that you have the authority to accept and do accept, on behalf of your party the terms of these booking conditions. This contract is made subject to the terms of these booking conditions, which are governed by English Law and the non-exclusive jurisdiction of the English Courts.

If your holiday involves any travel by air your contract will be with H R Richmond Ltd t/a Epsom Coaches, except the holidays to Sicily and Iceland, which are operated by Collette Worldwide Holidays. These contract terms and financial guarantees will not apply to any holiday involving any type of flight. Instead, you will be supplied with the full booking conditions of the ATOL holder arranging your holiday. Your booking agent will have a copy or alternatively you can request one prior to booking your holiday from us.

How and when do I make this contract with you?

We welcome you making contact with us in a number of ways. You can write to us, phone us, use a nominated travel agent, email, visit our website. Whichever way you contact us the contract is made when your booking is entered on to our reservation system and we issue a confirmation of booking. We will send you, or your agent the confirmation of your booking within 7 days. Please check this confirmation very carefully to ensure all the information is correct and tell us, or your agent, immediately of any errors.

How is my holiday money protected?

We subscribe to the Code of Conduct of the Bonded Coach Holidays Group ("BCHG") of the Confederation of Passenger Transport UK. BCHG requires a bond to be taken out to provide protection for your holiday money in the unlikely event that a Member cannot, for financial reasons, carry out their obligations to their passengers.

BCHG Consumer Guarantee

The Bonded Coach Holiday Group guarantees to bona fide customers that in the event of failure of a bona fide Member, it will:

- (1) wherever possible, arrange for a holiday or tour to be completed;
- (2) where failure occurs after a holiday has begun, arrange for customers to be returned by an appropriate means of transport to their UK area of departure;
- (3) where failure occurs after a holiday has begun, arrange for customers to be returned by an appropriate means of transport to their UK area of departure;

The air holidays in this brochure are ATOL Protected, since we hold an Air Travel Organiser's Licence granted by the Civil Aviation Authority. Our ATOL number is 4035. In the unlikely event of insolvency, the CAA will ensure that you are not stranded abroad and will arrange to refund any money you have paid to us for an advance booking. For further information, visit the ATOL website at www.atol.org.uk

When do I need to pay for my holiday and how much?

At the time of booking you will need to pay a deposit for each person named on the booking. The balance must be paid before the dates listed below. Where you use an agent they may require you to pay them earlier than this date and will advise you separately of their balance due date. If you book within our balance due period you will need to pay the total holiday cost at the time of your booking. If you do not pay the outstanding balance for your holiday on or before the date when it is due we may cancel your booking and you will be required to pay the cancellation charges detailed below. The date of cancellation will normally be the date you confirm in writing that you intend to cancel or 15 days after the balance due date, whichever comes first.

Deposit £50 per person (£100 on air holidays) Your balance is due 6 weeks prior to departure (8 weeks for Iceland and Sicily) Where optional items are purchased as part of the tour package these are payable on the balance due date except where items, such as theatre tickets, have been specifically purchased for you. In this case the cost will be payable at a separate date notified to you and will not normally be refundable unless we obtain a refund from the supplier via us.

If I use an agent who does my money belong to?

Your agent will hold your deposit on your behalf until we issue a confirmation of your booking. The agent then holds this money on our behalf. The agent holds the balance you pay on our behalf until the date the balance is due. The agent will then forward to us.

Can you change the price of my holiday after you have issued the booking confirmation?

The price of your holiday is fully guaranteed and will not be subject to any surcharges (except Iceland and Sicily).

Can I change my holiday arrangements?

After we have issued our booking confirmation we will do our best to accommodate any changes you may want to make but we cannot guarantee to do so. Any changes must be notified to us in writing and signed by the person who signed the booking form. If we are able to make the changes an amendment fee of £25 will be payable plus any additional charges for the facilities requested. Any significant alteration after the balance due date will be treated as a cancellation of the original booking and will be subject to the cancellation charges detailed below. A significant alteration would include a change of departure date, holiday or hotel, or number of people travelling.

Can I transfer my booking to someone else?

You can transfer your booking to someone else provided you give us reasonable notice. This person must be able to satisfy all the conditions for the holiday and a change cannot normally be made later than seven days prior to departure. We will make an administration charge of £25 per person for every transfer we make plus any reasonable additional costs caused by the transfer. You will remain responsible for ensuring that the holiday is paid for by the balance due date. Insurance is non-transferable.

How can I cancel my holiday?

You, or any member of your party, may cancel at any time provided that the cancellation is made by the person who signed the booking form and is communicated to us in writing via the office at which you made your original booking. You will have to pay cancellation charges set out in the scale below to cover our estimated loss resulting from the cancellation. If you are insured against cancellation you may be able to recover the charges from your insurers. Your cancellation will take effect from the date when either the travel agent or we receive your written confirmation of your cancellation. You must also return any tickets or vouchers that you have received. A reduction in room occupancy may increase the charges for the remaining passengers by the application of supplements for low occupancy of rooms.

Scale of Cancellation Charges

Period before departure within which cancellation of holiday price is received	Amount of cancellation charge as a percentage
More than 42 days	Deposit
25-42 days	30% - or deposit, if greater
15-24 days	50%
8-14 days	70%
1-7 days	90%

Departure day or later including voluntary termination whilst on holiday

What happens if you change my holiday?

The arrangements for your holiday will usually have been made many months in advance. Sometimes changes are unavoidable and we reserve the right to make them. Most of these changes are likely to be minor and we will do our best to keep you informed.

If, after booking and before departure, we make a significant change to your holiday you will have the option of withdrawing from the holiday without penalty or alternatively you may transfer to another holiday without paying an administration fee. In either case we will pay you compensation according to the scale set out below. A significant change includes a change in departure time or return time of more than 12 hours, a change of departure point, location of resort or quality of hotel, (excluding single overnight hotels on touring holidays where the quality of the hotel is comparable), a change of mode when crossing the Channel or the specification of the coach. If you withdraw from the holiday because we have made a significant change or if we have to cancel your holiday for any reason other than non-payment by you we will offer you the choice of:

- a comparable replacement holiday if available; or
- a replacement holiday of lower quality together with a refund of the price difference; or
- a full refund of the money you have paid.

When we have notified you of the changes and options available, you must tell us your decision as soon as possible and within any timescale we may need to set bearing in mind the need to safeguard the holiday arrangements of other customers.

Scale of compensation

We will pay you compensation for significant changes on the following scale:

Period before departure in which significant change is notified to you or your agent	Amount per person
More than 42 days	Nil
25 to 42 days	£10
15 to 24 days	£15
8 to 14 days	£20
0 to 7 days	£25

Payment of compensation according to the scale set out above will not affect your statutory right to claim further compensation if, in all the circumstances, you remain dissatisfied.

If, prior to departure, we make a significant change to your holiday arrangements or cancel your holiday we will pay you compensation on the following scale unless:

the holiday is cancelled because the number of persons who agreed to take it is less than the minimum number required, and you were informed of the cancellation in writing within the period indicated in the description of the holiday; or

the holiday is changed or cancelled by reason of unusual and unforeseeable circumstances beyond our control, the consequences of which could not have been avoided even if all due care had been exercised. These circumstances include war or threat of war, riot, civil strife, terrorist activity, industrial disputes, fire, quarantine, epidemic or health risks, natural or nuclear disasters, port and terminal closures and adverse weather conditions.

Payment of compensation according to the scale set out above will not affect your statutory right to claim further compensation if, in all the circumstances, you remain dissatisfied. If, after departure, we need to make a change to a significant proportion of your holiday we will do our best to make suitable alternative arrangements at no extra cost to you. If it proves impossible to make suitable alternative arrangements, or if you have reasonable grounds for refusing the alternative offered, we will arrange transport back to your point of departure, or to an alternative location that we agree to. Unless the change is as a result of unusual and unforeseeable circumstances beyond our control (as described above), you will also be entitled to compensation.

What is the extent of your liability?

We accept responsibility if you or any member of your party is killed or injured as a result of an activity forming part of your holiday arrangements which you booked with us before your departure; or if any part of your holiday arrangements, booked with us in the UK, is not as described in the brochure or not of a reasonable standard; if the failure in your holiday arrangements or any death or personal injury is due to any fault on our part or that of our agents or suppliers whilst acting in the course of their employment. We do not accept responsibility if the failure, death or personal injury is not caused by any fault of ours or of our agents or suppliers or is caused by you or someone not connected with your holiday arrangements; or if the failure, death or personal injury is due to unusual or unforeseen circumstances which, even with all due care, we, or our agents or suppliers, could not have anticipated or avoided. For claims which do not involve personal injury, illness or death, the most we will have to pay if we are liable to you is twice the price the person affected paid for their holiday (not including insurance premiums and amendment charges). We will only have to pay this maximum amount if everything has gone wrong and you have received no benefit from your holiday. If you or any member of your party is killed, injured or becomes ill as a result of transport by ship, train or coach, any liability which we may have to pay compensation is limited in line with the Athens Convention (applies to transport by ship), the Berne Convention (applies to transport by rail), the Warsaw Convention (applies to travel by air) and the Geneva Convention (applies to transport by road). You can get copies of the relevant conventions from us if you ask. You should also note that these conventions may limit or remove the carrier's liability to you and the amount which the carrier has to pay you. If we make any payment to you or any member of your party for death, personal injury or illness, you will be asked to assign to us or our insurers the rights you may have to take action against the person or organisation responsible for causing the death, personal injury or illness. Our suppliers (such as accommodation or transport providers) have their own booking conditions or conditions of carriage, and these conditions are binding between you and the supplier. Some of these conditions may limit or remove the relevant transport provider's or other supplier's liability to you. You can get copies of such conditions from our offices, or the offices of the relevant supplier.

Our trading charter with you

Bonded Coach Holidays Group Trading Charter

H R Richmond Ltd t/a Epsom Coaches of Blenheim Road, Epsom, Surrey KT19 9AF.

Why should I read this page?

Because it is very important. Our Trading Charter forms a key part of our agreement with you and forms the basis of a legally binding contract between you as the lead name making the booking, anyone else in your party and us. When you make this booking as the lead name you undertake that you have the authority to accept and do accept, on behalf of your party the terms of these booking conditions. This contract is made subject to the terms of these booking conditions, which are governed by English Law and the non-exclusive jurisdiction of the English Courts.

If your holiday involves any travel by air your contract will be with H R Richmond Ltd t/a Epsom Coaches, except the holidays to Sicily and Iceland, which are operated by Collette Worldwide Holidays. These contract terms and financial guarantees will not apply to any holiday involving any type of flight. Instead, you will be supplied with the full booking conditions of the ATOL holder arranging your holiday. Your booking agent will have a copy or alternatively you can request one prior to booking your holiday from us.

How and when do I make this contract with you?

We welcome you making contact with us in a number of ways. You can write to us, phone us, use a nominated travel agent, email, visit our website. Whichever way you contact us the contract is made when your booking is entered on to our reservation system and we issue a confirmation of booking. We will send you, or your agent the confirmation of your booking within 7 days. Please check this confirmation very carefully to ensure all the information is correct and tell us, or your agent, immediately of any errors.

How is my holiday money protected?

We subscribe to the Code of Conduct of the Bonded Coach Holidays Group ("BCHG") of the Confederation of Passenger Transport UK. BCHG requires a bond to be taken out to provide protection for your holiday money in the unlikely event that a Member cannot, for financial reasons, carry out their obligations to their passengers.

BCHG Consumer Guarantee

The Bonded Coach Holiday Group guarantees to bona fide customers that in the event of failure of a bona fide Member, it will:

- (1) wherever possible, arrange for a holiday or tour to be completed;
- (2) where failure occurs after a holiday has begun, arrange for customers to be returned by an appropriate means of transport to their UK area of departure;
- (3) where failure occurs after a holiday has begun, arrange for customers to be returned by an appropriate means of transport to their UK area of departure;

The air holidays in this brochure are ATOL Protected, since we hold an Air Travel Organiser's Licence granted by the Civil Aviation Authority. Our ATOL number is 4035. In the unlikely event of insolvency, the CAA will ensure that you are not stranded abroad and will arrange to refund any money you have paid to us for an advance booking. For further information, visit the ATOL website at www.atol.org.uk

When do I need to pay for my holiday and how much?

At the time of booking you will need to pay a deposit for each person named on the booking. The balance must be paid before the dates listed below. Where you use an agent they may require you to pay them earlier than this date and will advise you separately of their balance due date. If you book within our balance due period you will need to pay the total holiday cost at the time of your booking. If you do not pay the outstanding balance for your holiday on or before the date when it is due we may cancel your booking and you will be required to pay the cancellation charges detailed below. The date of cancellation will normally be the date you confirm in writing that you intend to cancel or 15 days after the balance due date, whichever comes first.

Deposit £50 per person (£100 on air holidays) Your balance is due 6 weeks prior to departure (8 weeks for Iceland and Sicily) Where optional items are purchased as part of the tour package these are payable on the balance due date except where items, such as theatre tickets, have been specifically purchased for you. In this case the cost will be payable at a separate date notified to you and will not normally be refundable unless we obtain a refund from the supplier via use.

If I use an agent who does my money belong to?

Your agent will hold your deposit on your behalf until we issue a confirmation of your booking. The agent then holds this money on our behalf. The agent holds the balance you pay on our behalf until the date the balance is due. The agent will then forward to us.

Can you change the price of my holiday after you have issued the booking confirmation?

The price of your holiday is fully guaranteed and will not be subject to any surcharges (except Iceland and Sicily).

Can I change my holiday arrangements?

After we have issued our booking confirmation we will do our best to accommodate any changes you may want to make but we cannot guarantee to do so. Any changes must be notified to us in writing and signed by the person who signed the booking form. If we are able to make the changes an amendment fee of £25 will be payable plus any additional charges for the facilities requested. Any significant alteration after the balance due date will be treated as a cancellation of the original booking and will be subject to the cancellation charges detailed below. A significant alteration would include a change of departure date, holiday or hotel, or number of people travelling.

Can I transfer my booking to someone else?

You can transfer your booking to someone else provided you give us reasonable notice. This person must be able to satisfy all the conditions for the holiday and a change cannot normally be made later than seven days prior to departure. We will make an administration charge of £25 per person for every transfer we make plus any reasonable additional costs caused by the transfer. You will remain responsible for ensuring that the holiday is paid for by the balance due date. Insurance is non-transferable.

How can I cancel my holiday?

You, or any member of your party, may cancel at any time provided that the cancellation is made by the person who signed the booking form and is communicated to us in writing via the office at which you made your original booking. You will have to pay cancellation charges set out in the scale below to cover our estimated loss resulting from the cancellation. If you are insured against cancellation you may be able to recover the charges from your insurers. Your cancellation will take effect from the date when either the travel agent or we receive your written confirmation of your cancellation. You must also return any tickets or vouchers that you have received. A reduction in room occupancy may increase the charges for the remaining passengers by the application of supplements for low occupancy of rooms.

Scale of Cancellation Charges

Period before departure within which cancellation of holiday price is received	Amount of cancellation charge as a percentage
More than 42 days	Deposit
25-42 days	30% - or deposit, if greater
15-24 days	50%
8-14 days	70%
1-7 days	90%

Departure day or later including voluntary termination whilst on holiday

What happens if you change my holiday?

The arrangements for your holiday will usually have been made many months in advance. Sometimes changes are unavoidable and we reserve the right to make them. Most of these changes are likely to be minor and we will do our best to keep you informed.

If, after booking and before departure, we make a significant change to your holiday you will have the option of withdrawing from the holiday without penalty or alternatively you may transfer to another holiday without paying an administration fee. In either case we will pay you compensation according to the scale set out below. A significant change includes a change in departure time or return time of more than 12 hours, a change of departure point, location of resort or quality of hotel, (excluding single overnight hotels on touring holidays where the quality of the hotel is comparable), a change of mode when crossing the Channel or the specification of the coach. If you withdraw from the holiday because we have made a significant change or if we have to cancel your holiday for any reason other than non-payment by you we will offer you the choice of:

- a comparable replacement holiday if available; or
- a replacement holiday of lower quality together with a refund of the price difference; or
- a full refund of the money you have paid.

When we have notified you of the changes and options available, you must tell us your decision as soon as possible and within any timescale we may need to set bearing in mind the need to safeguard the holiday arrangements of other customers.

Scale of compensation

We will pay you compensation for significant changes on the following scale:

Period before departure in which significant change is notified to you or your agent	Amount per person
More than 42 days	Nil
25 to 42 days	£10
15 to 24 days	£15
8 to 14 days	£20
0 to 7 days	£25

Payment of compensation according to the scale set out above will not affect your statutory right to claim further compensation if, in all the circumstances, you remain dissatisfied.

If, prior to departure, we make a significant change to your holiday arrangements or cancel your holiday we will pay you compensation on the following scale unless:

the holiday is cancelled because the number of persons who agreed to take it is less than the minimum number required, and you were informed of the cancellation in writing within the period indicated in the description of the holiday; or

the holiday is changed or cancelled by reason of unusual and unforeseeable circumstances beyond our control, the consequences of which could not have been avoided even if all due care had been exercised. These circumstances include war or threat of war, riot, civil strife, terrorist activity, industrial disputes, fire, quarantine, epidemic or health risks, natural or nuclear disasters, port and terminal closures and adverse weather conditions.

Payment of compensation according to the scale set out above will not affect your statutory right to claim further compensation if, in all the circumstances, you remain dissatisfied. If, after departure, we need to make a change to a significant proportion of your holiday we will do our best to make suitable alternative arrangements at no extra cost to you. If it proves impossible to make suitable alternative arrangements, or if you have reasonable grounds for refusing the alternative offered, we will arrange transport back to your point of departure, or to an alternative location that we agree to. Unless the change is as a result of unusual and unforeseeable circumstances beyond our control (as described above), you will also be entitled to compensation.

What is the extent of your liability?

We accept responsibility if you or any member of your party is killed or injured as a result of an activity forming part of your holiday arrangements which you booked with us before your departure; or if any part of your holiday arrangements, booked with us in the UK, is not as described in the brochure or not of a reasonable standard; if the failure in your holiday arrangements or any death or personal injury is due to any fault on our part or that of our agents or suppliers whilst acting in the course of their employment. We do not accept responsibility if the failure, death or personal injury is not caused by any fault of ours or of our agents or suppliers or is caused by you or someone not connected with your holiday arrangements; or if the failure, death or personal injury is due to unusual or unforeseen circumstances which, even with all due care, we, or our agents or suppliers, could not have anticipated or avoided. For claims which do not involve personal injury, illness or death, the most we will have to pay if we are liable to you is twice the price the person affected paid for their holiday (not including insurance premiums and amendment charges). We will only have to pay this maximum amount if everything has gone wrong and you have received no benefit from your holiday. If you or any member of your party is killed, injured or becomes ill as a result of transport by ship, train or coach, any liability which we may have to pay compensation is limited in line with the Athens Convention (applies to transport by ship), the Berne Convention (applies to transport by rail), the Warsaw Convention (applies to travel by air) and the Geneva Convention (applies to transport by road). You can get copies of the relevant conventions from us if you ask. You should also note that these conventions may limit or remove the carrier's liability to you and the amount which the carrier has to pay you. If we make any payment to you or any member of your party for death, personal injury or illness, you will be asked to assign to us or our insurers the rights you may have to take action against the person or organisation responsible for causing the death, personal injury or illness. Our suppliers (such as accommodation or transport providers) have their own booking conditions or conditions of carriage, and these conditions are binding between you and the supplier. Some of these conditions may limit or remove the relevant transport provider's or other supplier's liability to you. You can get copies of such conditions from our offices, or the offices of the relevant supplier.

Our trading charter with you continued

What do I need to do if I have to complain?

If you have a complaint during your holiday you should tell the tour manager or supplier at the earliest opportunity so that they can do their utmost to resolve the problem immediately. If they are unable to resolve the problem to your satisfaction you should complete a Holiday Report Form which is available from the tour manager. You will be given a copy of this report which you should keep. If, on your return from holiday, you remain dissatisfied you should write within 28 days to the Marketing Manager. In your letter you will need to quote your booking reference number, holiday number, departure date and the number of the Holiday Report Form which you completed at the time. If you do not tell us at the earliest opportunity about a problem giving rise to your complaint we cannot take steps to investigate and rectify it. In deciding how to respond to your complaint we will take into account the date you first drew the problem to the attention of our tour manager or supplier.

If I do not agree with your decision can I request arbitration?

Yes you can. If we cannot resolve your complaint amicably you may request that the dispute is referred to an independent arbitration scheme established by the Confederation of Passenger Transport UK (CPT). Full details of this scheme will be provided on request or you can obtain a copy from CPT. This arbitration scheme provides a simple and inexpensive method of arbitration on documents alone with restricted liability on the customer in respect of costs. This scheme does not apply to claims for an amount greater than £1500 per person. There is also a limit of £7500 per booking. Normally there is a time limit of 9 months from the date of return from your holiday within which to request arbitration but in exceptional circumstances the scheme can be used beyond this date. This scheme does not apply to claims that arise mainly in respect of physical injury or illness or the consequences of any illness or injury.

Coach seating

There is a seating plan of the coach for each holiday, but it is possible that on occasions operational reasons will require a coach with a different configuration to be used. We therefore reserve the right to alter a coach-seating plan and allocate seats other than those you have booked. Requests for particular seats can be made on most holidays when booking, but because allocations are made on a first come, first served basis you are recommended to book early. When your booking is confirmed you will be offered the best seats that are available at that time. If you know someone who may want to book later but sit near you please discuss this with the booking clerk at the time you make your booking.

Health & Safety on holiday

In some foreign countries, standards of infrastructure, safety and hygiene may be lower than those to which we are accustomed in the UK. You should therefore exercise greater care for your own protection. Further information can be obtained from your GP or from your travel agent who can provide you with the leaflet "Health Advice for Travellers" published by the Department of Health. Some people may be at risk from discomfort or deep vein thrombosis (DVT) if they remain immobile on a journey for a long period of time. If you are planning to undertake a bus or coach journey of more than 3 hours you should consult your doctor if you have ever had DVT or pulmonary embolism, a family history of clotting conditions, cancer or treatment for cancer, a stroke, heart or lung disease or if you have had major surgery in the past 3 months. We reserve the right to refuse any booking in the absence of a doctor's certificate confirming that you are fit to travel. During the journey we will provide comfort stops as frequently as possible. During these stops you are encouraged to get off the coach and walk around. Exercise reduces any discomfort which may be caused by periods of immobility. During any journey you should drink alcohol only in moderation as it leads to dehydration.

Passenger behaviour

We want all our customers to have a happy and carefree holiday. But you must remember that you are responsible for your behaviour and the effect it may have on others. If you or any member of your party is abusive or disruptive or behaves in a way which, in our reasonable opinion, could cause damage or injury to others or affect their enjoyment of their holiday, or which could damage property, we have the right, after reasonable consideration, to terminate your contract with us. If this happens we will have no further obligations or liability to you. The coach driver/tour manager, ship's captain, or authorised official of other means of transport is entitled to refuse you boarding if in their reasonable opinion you are unacceptably under the influence of drink or drugs or you are being violent or disruptive. If you are refused boarding on the outward journey we will regard it as a cancellation by you and we will apply cancellation charges according to the scale above. If the refusal is on the return journey we have the right to terminate the contract and will have no further obligations or liability to you.

No smoking policy

We operate a strict no smoking policy on all our coaches. We make frequent comfort stops. The no smoking policy of other carriers and suppliers will vary and will be supplied on request if you contact the Marketing Manager.

Pets

We do not allow pets to be taken on our holidays. Registered Assistance Dogs will normally be accommodated on UK holidays, but not on overseas holidays.

Itineraries, travel documents and passport

You are responsible for ensuring that you have the correct documents and we cannot be held liable for any loss or expense suffered by you or your party because of an incorrect passport. If you are a British citizen travelling outside the United Kingdom you must have a full UK passport valid for a minimum of three months after your scheduled date of return. Non-UK citizens must seek passport and visa advice from the consulates of the countries you plan to visit prior to making a booking for one of our holidays. The name on the passport must match the name on the ticket. If someone in your party changes name after the booking is made you must tell us immediately so that we can issue the ticket in the new name. When you have paid the balance we will send you or your booking agent all the necessary labels so that you receive them in good time for your holiday. Certain travel documents may have to be retained by us and your driver/courier will then issue them to you at the relevant time. If you lose a travel document after it has been issued to you we will require you to meet the direct cost charged by the carrier/supplier for the issue of a duplicate or replacement. Epsom Coaches reserve the right to modify itineraries to conform with requests from the competent authorities in the United Kingdom and any other sovereign state through which the tour will operate. Included excursions are detailed on the relevant brochure page and refunds will not be made for any excursion not taken. Optional excursions may be booked and paid for in resort but these will not form part of the package booked with us. Admission fees to buildings, grounds etc. are not included in the price of the holiday unless otherwise stated on the relevant brochure page.

Picking up and setting down procedure

We will pick up each member of the party from their home address. You may be picked up by car, MPV or minibus from the address(es) given to us. The times given in the brochure are the times we expect to leave our headquarters and the time due back there, although they may be subject to change. We will write to you approximately 10 days prior to departure with your exact time of pick up from your home. Please note that if you wish to make your own way to our headquarters you are free to do so and we will reduce your holiday price by £20 per person; however if you choose this option we cannot be held liable for any expense incurred (please note there is no car parking available on site at our headquarters).

What happens if I am delayed?

Your travel insurance may cover you for some delays. In addition where you are delayed for more than six hours in any one day we will seek to minimise any discomfort and where possible, arrange for refreshments and meals.

Do I need to take out travel insurance?

We strongly advise all our customers to take out travel insurance to cover medical and repatriation costs, personal injury, loss of baggage and cancellation charges. You do not need to take out our travel insurance but you should have insurance, which is at least as good or better than the insurance we offer. If you do not have adequate insurance and require our assistance whilst on holiday, we reserve the right to reclaim from you any medical repatriation or other expenses which we may incur on your behalf which would otherwise have been met by insurers.

What assistance will you give me if things go wrong when it is not your fault?

If you, or any member of your party, suffer death, illness or injury whilst overseas arising out of an activity which does not form part of your package travel arrangements or an excursion arranged through us in the UK, we shall at our discretion, offer advice, guidance and assistance. Where legal action is contemplated and you want our assistance, you must obtain our written consent prior to commencement of proceedings. Our consent will be given subject to you undertaking to assign any costs, benefits received under any relevant insurance policy to ourselves. We limit the cost of our assistance to you and any member of your party to £5000 per party.

Special needs

Unfortunately, many hotels overseas do not provide adequate facilities for guests with mobility problems or who suffer from other disabilities. But whether you are planning a holiday overseas or in the UK, please notify us before you book if you or any member of your party has special needs or suffers from any disability. We are keen to plan arrangements for your holiday so that special needs and requests can be accommodated as far as possible. If you will need assistance or special facilities in the hotel, or may have difficulties in taking part in excursions or boarding and travelling on the coach or other means of transport you must let us know in advance. Not all the holidays in this brochure may be suitable for you. We want you to enjoy your holiday and will try to help you select an appropriate trip. If you need advice or further information either you or your booking agent should contact the Marketing Manager.

Special requests

If you have a special request, we will do our best to help but, save as set out below, we cannot guarantee that it will be fulfilled. Please inform your travel agent or us (if you are booking direct) of your request before you make your booking and ensure that you provide as much detail as possible. If fulfilment of your special request is vital to your holiday, it must be specifically agreed with us before or at the time when you make your booking. We will comply with any special request which has been specifically agreed. General confirmation that a special request has been noted or passed on to our supplier is not confirmation that your request will be met. All special requests are subject to availability unless and until they are specifically confirmed by us. If fulfilment of your special request incurs any additional costs, we will either invoice this prior to your departure or inform you that it will have to be paid locally. If your special request relates to a special diet, please tell us before booking or as soon as you are medically advised and send us a copy of the diet. We will contact the hotel or hotels on your holiday, but please note that some hotels may not have facilities to cope with special diets and we cannot be held liable for their failure to do so unless we have specifically confirmed to you that a special diet will be catered for. Where we think that a hotel is unlikely to be able to cope with a special diet we will tell you prior to issuing a booking confirmation so that you can exercise your right to cancel without charge.

Single Occupancy

Single occupancy of rooms when available may be subject to a supplementary charge and this will be shown on the brochure page.

Entertainment

Some of our hotels arrange additional entertainment. Where this is part of the holiday details are given on the respective brochure page. Where it is not specified it may still be available but is at the discretion of the hotel and is not guaranteed. It may be withdrawn if there is a lack of demand or for operational reasons.

Data Protection Act

In order to process your booking and to ensure that your travel arrangements run smoothly and meet your requirements we, and your travel agent, need to use the information you provide such as name, address, any special needs/dietary requirements etc.

We take full responsibility for ensuring that proper measures are in place to protect your information. We must pass the information on to the relevant suppliers of your travel arrangements such as hotels, transport companies etc. The information may also be supplied to security or credit checking companies, public authorities such as customs/immigration if required by them, or as required by law. Additionally, where your holiday is outside the European Economic Area (EEA), controls on data protection in your destination may not be as strong as the legal requirements in this country. We will not, however, pass information on to any person not responsible for part of your travel arrangements. This applies to any sensitive information that you give to us such as details of any disabilities or dietary/religious requirements. If we cannot pass this information to the relevant suppliers, whether in the EEA or not, we cannot provide your booking. In making this booking, you consent to this information being passed on to the relevant persons. Please note that where information is held by your travel agent, this is subject to your agent's own data protection policy. Your data controller is the Marketing Manager. You are entitled to a copy of your information held by us. If you would like to see this, please contact us. We retain your full contact details and other information in secure files and electronic storage facilities. We may use this information to contact you by mail, telephone or electronic means. We will provide you with details of other goods and services including those of selected third parties. If you do not wish to receive the further information about products and services from either ourselves or third parties, please write to the data controller.

Publication date and details

This brochure was printed on 30 September 2006 in the United Kingdom by H R Richmond Ltd t/a Epsom Coaches.

Booking form

How to book

Telephone 01372 731765 to take out an option and either book with us direct or through your local agent. Direct booking only - you may see the 'Maximum' label on some deals payable to Special Conditions. You must complete the booking form and pay.



- (1) A deposit of £20 per person (£100 per person on holiday to go), full payment is due six weeks before departure.
- (2) The insurance premiums if you decide to take out our holiday insurance (see below).

Holiday insurance It is a condition of your contract with us that you take out holiday insurance. If you are not taking out our holiday insurance (see page 26), you must take out alternative cover and complete the details below.

Name of owner

Party number

Insurance company telephone number

Holiday details

Holiday name

Departure date

Particulars	Units	Turnover	Ref number	Book type	Holiday duration
					000 / 000
					000 / 000
					000 / 000
					000 / 000

Address for all correspondence

Other name and/or addresses (if applicable)

Special requests. Please note that requests cannot be guaranteed - see our Booking Charter on page 23 and 24.

Payment

Deposit or full payment (see notes on back of this form) £ Credit to pay by (please tick)

Insurance premium £ Yes South

Total amount forward £ MasterCard Credit

Direct booking only - you may see the 'Maximum' label on some deals payable to Special Conditions.

Card number   

Card holder details

Address (zip or post code)

IMPORTANT

I accept on behalf of all the party the terms of the Booking Charter on page 23 and 24 of this brochure.

Please ensure the Booking Form is completed, signed and returned to Special Conditions, Garden Road, Farnham, Surrey GU14 7AP. Telephone 01372 731765. Fax 01372 731742.

Booking form

How to book

Telephone **01372 731705** to take out an option and either book with us direct or through your local agent.
Direct bookings only: you may pay by Visa, Mastercard, Switch or cheque made payable to **Epsom Coaches**.
 You must complete this booking form and pay:



- (i) A deposit of £50 per person (£100 per person on holidays by air). Full payment is due six weeks before departure.
- (ii) The insurance premium(s) if you decide to take out our holiday insurance (see below).

Holiday insurance It is a condition of your contract with us that you take out holiday insurance. If you are not taking out our holiday insurance (see page 26), you must take out alternative cover and complete the details below:

Name of insurer _____

Policy number _____

Insurance company telephone number _____

Holiday details

Holiday name _____

Departure date _____

Mr/Mrs/Miss	Initials	Surname	Seat number	Room type	Holiday insurance
					YES / NO
					YES / NO
					YES / NO
					YES / NO

Address for all correspondence _____

Postcode _____ Tel no _____

Other home pick-up address(es) (if applicable) _____

Special requests (Please note that requests cannot be guaranteed - see our Trading Charter on pages 23 and 24) _____

Payment

Deposit or full payment (see 'How to Book' on this form) £ _____ I wish to pay by (please tick)




Insurance premium £ _____ Visa Switch

Total amount herewith £ _____ MasterCard Cheque

Direct bookings only: you may pay by Visa, Mastercard, Switch/Maestro or cheque made payable to Epsom Coaches.

Card number

Issue number (Switch/Maestro only) or start date / / Expiry date / /

IMPORTANT

I accept on behalf of all my party the terms of the Trading Charter on page 23 and 24 of this brochure.

Please ensure the Booking Form is completed, signed and returned.
 To: Epsom Coaches Blenheim Road Epsom Surrey KT19 9AF
 Telephone 01372 731705 Fax 01372 731742

Signature Date

Your holiday insurance

We have arranged an inclusive Holiday Insurance scheme through travel insurance specialists P J Hayman & Company Limited, which is underwritten by: ELVIA Travel Insurance International N.V. (Netherlands) and is administered in the United Kingdom by MONDIAL ASSISTANCE (UK) LIMITED.

We feel it is important that clients travelling with us are covered by adequate insurance. We will therefore assume that our specially arranged policy is required unless you indicate otherwise. The premium is stated by each holiday and should be added to your deposit.

Insurance Premium Tax is included at the current rate. We reserve the right to change the quoted premium if this tax is altered. The following is a summary of the cover, full details will be sent to you with your booking confirmation, although a copy of the full policy wording is available on request.

Limits per Insured Person up to:

	UK Holidays	European Holidays
Medical & Incidental Expenses	£10,000	£5,000,000
Hospital Benefit	not applicable	£600
Personal Accident	£15,000	£15,000
Personal Effects & Baggage	£1,500	£1,500
Delayed Baggage (over 12 hours)	£150	£150
Personal Money	£250	£250
Cancellation & Curtailment	up to the cost of the holiday	up to the cost of the holiday
Personal Liability	£2,000,000	£2,000,000
Travel Disruption	£500	£500
Travel Delay (over 12 hours)	not applicable	£60
Travel Delay Holiday Abandonment	not applicable	up to the cost of the holiday
Legal Expenses	£10,000	£10,000

Policy Excess – you will be responsible for the first part of each claim as follows:
 £50 – medical, baggage, money, cancellation & curtailment and travel delay (holiday abandonment only).
 £100 – personal liability (damage to holiday accommodation only).
 £15 – loss of initial deposit claims and 'short breaks' (under £100 holiday cost).

Medical Conditions – Please note that claims are excluded if, at the time of taking out this insurance, the insured person is aware of any set of circumstances which could reasonably have been expected to give rise to a claim; or has suffered from a chronic or recurring illness during the previous 12 months UNLESS permission is obtained from the treating GP of fitness to travel at the time of booking.

In addition, claims are excluded where the person whose condition gives rise to the claim:

(i) is receiving, or on a waiting list for treatment in a hospital or nursing home; or (ii) is awaiting the results of any tests or investigations; or (iii) is pregnant and the pregnancy was more than 28 weeks at the end of the Journey; (iv) is travelling against the advice of a Medical Practitioner or for the purpose of obtaining medical treatment abroad; or (v) has been given a terminal prognosis.

Claims or Queries – please contact P J Hayman & Company Limited, (Coach Plus), Stansted House, Rowlands Castle, Hampshire, PO9 6DX or telephone **0845 230 3526** for pre-travel queries or **0845 230 3524** to make a claim (please ensure you quote Epsom Holidays).

Important Notice

Thank you for taking out the Epsom Holidays Coach Plus travel insurance with us. It is very important that you read the whole of the policy before you travel and make sure you understand exactly what is and is not covered and what to do if you need to claim.

- Insurer** Your Epsom Holidays Coach Plus travel insurance is underwritten by ELVIA Travel Insurance International N.V. (Netherlands) and administered in the United Kingdom by Mondial Assistance (UK) Limited.
- How Your Policy Works** Your Policy details the full cover, limits and exclusions applicable to the insurance, together with the booking confirmation, is a contract between you and us. We will pay for any claim you make which is covered by this Policy and happens during the Period of Insurance. Unless specifically mentioned the benefits and exclusions apply to each Insured Person. Your Policy does not cover all possible events and expenses.
- Telling Us About Relevant Facts** Before you travel you must tell us about anything that may affect your cover. If you are not sure whether something is relevant, you must tell us anyway. You should keep a record of any extra information you give us. If you do not tell us about something that may be relevant, your cover may be refused and we may not cover any related claims.
- Cancellation Rights** If your cover does not meet your requirements, please notify the issuing agent or P J Hayman & Company Limited on 0845 230 3526, within 14 days of receiving your policy and return all your documents for a refund of your premium. If during this 14 day period you have travelled, made a claim or intend to make a claim, then we can recover all costs that you have used for those services. Please note that your cancellation rights are no longer valid after this initial 14 day period and there is no provision for a refund.
- Policy Excess** Under some sections of your policy, you will have to pay an excess. This means that you will be responsible for paying the first part of the claim for each Insured Person, for each section, for each incident. The amount you have to pay is the excess.
- Financial Services Compensation Scheme (FSCS)** For your added protection, the Insurer is covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim. Insurance cover is limited up to 100% of the first £2,000 and 90% of the remainder of the claim, without any upper limit. Further information about the compensation scheme arrangements is available from the FSCS, telephone number 020 7892 7300, or by visiting their website at www.fscs.org.uk.
- Governing law** Unless agreed otherwise, English law will apply and all communications and documentation in relation to this policy will be in English.
- Making a Claim** Full details of how to make a claim, including what documentation is required, is to be found in your Insurance Policy.
- Making a Complaint** We aim to provide you with a first class policy and unrivalled service. However, there may be times when you feel we have not done so. If this is the case, please tell us about it so that we can do our best to solve the problem. Full details of the Complaints procedure will be found in your Insurance Policy.

PLEASE ENSURE YOU READ YOUR INSURANCE CERTIFICATE CAREFULLY

How to book in all cases a booking form must be completed

By phone

Telephone **01372 731705** and pay a deposit and insurance with your credit/debit card. Alternatively, you can take out an option and confirm this by post with a cheque made payable to **Epsom Coaches**.

In person

We are always pleased to meet customers at our Head Offices in Blenheim Road, Epsom. There is free parking outside reception at the front of the building.

Through a travel agent

We have a network of travel agents throughout south London and Surrey. Please telephone **01372 731705** to enquire where your nearest is situated.

Via the internet

You can now book online via our internet site **www.epsomholidays.com**

Ten Counties Tour



Derbyshire Dales

Exploring our diverse countryside, stopping in ten different counties. We stay at a welcoming hotel in Staffordshire and enjoy days out to the Derbyshire Dales and the Welsh Borders. We visit beautiful Tatton Park, one of England's finest estates and take a leisurely ride on the wonderful Welshpool and Llanfair Light Railway.



Best Western Tillington Hall, Stafford

Excellent traditional and modern hotel located about two miles from the centre of Stafford.



Your Holiday Itinerary

- Day 1** Leave Epsom at 8.30am. Break for coffee in Oxford and lunch in Stratford-upon-Avon, arriving late afternoon on the outskirts of Stafford.
- Day 2** In the morning we travel through the Derbyshire Dales to Buxton where we break for lunch. Afternoon visit to Tatton Park (National Trust, admission extra).
- Day 3** Travel to Shrewsbury for lunch. Afternoon trip on the Welshpool and Llanfair light railway.
- Day 4** Homeward journey, breaking for coffee in Worcester and lunch in Broadway. Return to our Surrey base at Epsom at approximately 5pm.

Fri 6 Apr (Easter) Mon 20 Aug 4 Days

Price per person (April)	£372
Price per person (August)	£375
Single supplement	£30
Insurance	£15.50

What's included:
 3 nights dinner, bed and breakfast.
 All coach travel.
 Train Ride.
 Services of a Tour Manager throughout.
 Door to door service – see page 5

Transport of Delight



Anderton Boat Lift

A real treat for transport enthusiasts! We sample many different forms of transport, travelling by steam train on the Churnet Valley Railway, horse drawn canal boat on the Llangollen Canal, cable car to the Heights of Abraham, tram at the Crich Museum and on the unique restored Anderton Boat Lift. Best of all you are transported throughout your holiday on an Epsom Coach!



Best Western Hollin Hall Hotel, near Macclesfield

Beautiful Victorian house set in two acres of grounds in the foothills of the Peak District.



Your Holiday Itinerary

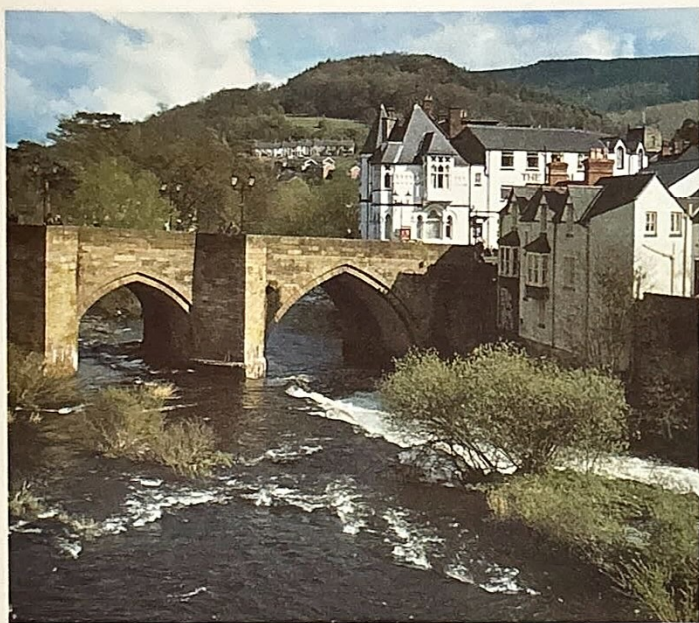
- Day 1** Leave Epsom at 8am. Enjoy a ride on the Churnet Valley Railway, arriving early evening near Macclesfield.
- Day 2** We ride on the unique Anderton Boat Lift. Later travel to Llangollen to join a horse drawn canal boat.
- Day 3** We visit the Heights of Abraham Country Park, where we ride on a cable car to spectacular views of the Derwent Valley. Later visit the National Tramway Museum in Crich.
- Day 4** Homeward journey. Return to Epsom at approximately 3pm.

Fri 6 Apr Sun 16 Sept 4 Days

Price per person (April)	£369
Price per person (September)	£375
Single supplement	£30
Insurance	£15.50

What's included:
 3 nights dinner, bed and breakfast.
 All coach travel.
 Admissions and rides as described.
 Services of a Tour Manager throughout.
 Door to door service – see page 5

Cheshire and Welsh Borders



Llangollen

Enjoy plenty of time to explore the beautiful cathedral city of Chester. See the medieval walls and picturesque black and white timbered buildings or shop in the galleried 'Rows'. We also include a tour to the beautiful Welsh Borders, visiting Llangollen and taking a memorable boat trip over Telford's stunning Pontcysyllte Aqueduct, which stands 126 feet above the River Dee.



Best Western Rossett Hall Hotel, near Chester

Highly rated privately owned and run country house style hotel, developed around a Georgian Hall, set in lovely grounds, about six miles from Chester.



Your Holiday Itinerary

- Day 1 Leave Epsom at 8.30am and arrive early evening near Chester.
- Day 2 Explore nearby Chester.
- Day 3 Travel to Llangollen. After lunch enjoy a trip along the Llangollen Canal over the spectacular Pontcysyllte Aqueduct.
- Day 4 Homeward journey. Return to Epsom at approximately 5pm.

Mon 23 Apr Mon 1 Oct 4 Days

Price per person (April)	£345
Price per person (October)	£349
Single supplement	£45
Insurance	£15.50

What's included:

3 nights dinner, bed and breakfast.
All coach travel.
Boat trip.
Services of a Tour Manager throughout.
Door to door service – see page 5

Manchester Luxury and the Ship Canal Cruise



Manchester Ship Canal

We stay in a very highly rated hotel and enjoy an unforgettable and unique cruise along one of Britain's principal waterways, the Manchester Ship Canal. A commentary tells of how this major artery shaped the city of Manchester and the north west of England. We also take a trip across the Pennines to Holmfirth, backdrop for 'Last of the Summer Wine'.



Marriott Worsley Park Hotel and Country Club

Very highly rated hotel with excellent facilities set in impressive grounds with a championship golf course.



Your Holiday Itinerary

- Day 1 Leave Epsom at 10am and arrive late afternoon in Worsley.
- Day 2 Enjoy the Manchester Ship Canal Cruise from Liverpool to Manchester.
- Day 3 Optional morning visit to Holmfirth.
- Day 4 Homeward journey. Return to Epsom at approximately 3.30pm.

Fri 25 May Fri 3 Aug 4 Days

Price per person	£469
Single supplement	£120
Insurance	£15.50

What's included:

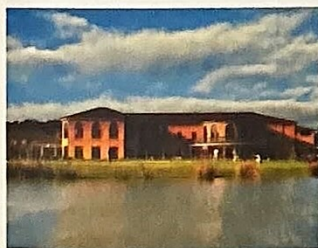
3 nights dinner, bed and breakfast.
All coach travel.
Manchester Ship Canal Cruise.
Services of a Tour Manager throughout. Door to door service – see page 5

Lincolnshire Luxury and Belvoir Castle



Belvoir Castle

Staying at a very highly rated hotel, set in glorious countryside, we tour this splendid rural area. We visit magnificent Belvoir Castle, one of the great houses of England with superb grounds, occupying a commanding position. We also visit the Battle of Britain Memorial Flight at RAF Coningsby for a fascinating hangar tour.



De Vere Belton Woods Hotel, near Grantham

Very highly rated hotel set in acres of countryside with excellent facilities including a famous golf course.



Your Holiday Itinerary

- Day 1 Leave Epsom at 10am and arrive mid afternoon at the hotel.
- Day 2 Visit Belvoir Castle.
- Day 3 Visit Lincoln. In the afternoon travel to the Battle of Britain Memorial Flight.
- Day 4 Homeward journey. Return to Epsom at approximately 3.30pm.

Tue 8 May 4 Days

Price per person	£455
Single supplement	£75
Insurance	£15.50

What's included:
3 nights dinner, bed and breakfast.
All coach travel.
Admission to Belvoir Castle.
Guided hangar tour.
Services of a Tour Manager throughout.
Door to door service – see page 5

Yorkshire Break



Yorkshire Dales

A pleasant short break based in the spa town of Harrogate. We visit York, which has a multitude of attractions including the Jorvik Centre, National Railway Museum and of course, the impressive Minster. We also take a leisurely drive through the picturesque Yorkshire Dales National Park, stopping in the attractive town of Hawes.



Holiday Inn, Harrogate

Large modern hotel located a short walk from the town centre.



Your Holiday Itinerary

- Day 1 Leave Epsom at 8.30am and arrive early evening in Harrogate.
- Day 2 Visit York.
- Day 3 Explore the Yorkshire Dales.
- Day 4 Homeward journey. Return to Epsom at approximately 5pm.

Thu 29 Mar Sun 7 Oct 4 Days

Price per person (March)	£329
Price per person (October)	£329
Single supplement	£40
Insurance	£15.50

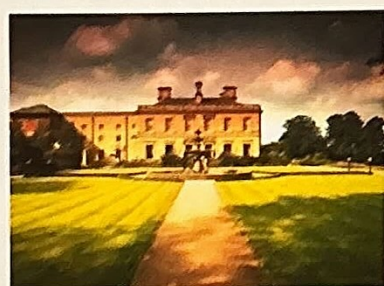
What's included:
3 nights dinner, bed and breakfast.
All coach travel.
Services of a Tour Manager throughout.
Door to door service – see page 5

Yorkshire Luxury Holiday



York

Staying at our first ever AA 5 star British hotel and touring this magnificent diverse area. Enjoy the glorious scenery in the Yorkshire Dales, where we enjoy a visit to the pretty market town of Hawes, set in splendid Wensleydale. On our day out to the imposing Yorkshire Dales, we take a train ride to 'Aidensfield' from Pickering and later visit the picturesque resort of Whitby. We visit magnificent Harewood House, one of the most impressive treasure houses in the country, set in spectacular landscaped gardens. We travel to Haworth, home of the Brontë Sisters and take an afternoon cruise on the restored Rochdale Canal, with a cream tea. York is one of the most popular destinations in the country and has a multitude of attractions including the Jorvik Centre, National Railway Museum and of course, the impressive Minster.



De Vere Oulton Hall, near Leeds

In a country setting, this elegant 19th Century deluxe hotel has excellent facilities, including an 18 hole golf course.



Your Holiday Itinerary

- Day 1 Leave Epsom at 8am and arrive late afternoon at the hotel.
- Day 2 A full day excursion to York.
- Day 3 Visit Haworth. In the afternoon take a trip on the Rochdale Canal from Hebden Bridge, with a cream tea included.
- Day 4 Tour the Yorkshire Dales.
- Day 5 Free. Optional excursion to Leeds centre.
- Day 6 Enjoy a ride on the North Yorkshire Moors Railway from Pickering to Goathland ('Aidensfield' on 'Heartbeat'). Break for lunch in Whitby.
- Day 7 Visit Harewood House.
- Day 8 Homeward journey. Return to Epsom at approximately 5.30pm.



Fri 8 Jun 8 Days

Price per person	£825
Single supplement	£245
Insurance	£21.50

What's included: 7 nights dinner, bed and breakfast. All coach travel. Train ride. Canal trip with cream tea. Admission to Harewood House. Services of a Tour Manager throughout. Door to door service – see page 5

Kingdom of Northumbria



Beamish

Staying at an excellent hotel in heart of Durham. Visit Beamish, Britain's favourite living museum, recreating life in the early 19th and 20th Century with a manor house, farm, station and colliery village among the exhibits. Hartlepool's Historic Quay is a life size reconstruction of an 18th Century seaport at the time of Captain Cook and Nelson. We also enjoy a visit to Hadrian's Wall Country.



Marriott Royal County Hotel, Durham

Large hotel adapted from a series of Jacobean town houses, in a wonderful location on the banks of the River Wear, about half a mile from the cathedral.



Your Holiday Itinerary

- Day 1 Leave Epsom at 8am and arrive early evening in Durham.
- Day 2 Morning visit to Hartlepool's Historic Quay.
- Day 3 Travel to Hexham, where we break for lunch. Later follow Hadrian's Wall.
- Day 4 Visit Beamish.
- Day 5 Homeward journey. Return to Epsom at approximately 7pm.

Thu 5 Apr Thu 30 Aug 5 Days

Price per person	£492
Single supplement	£80
Insurance	£18

What's included:

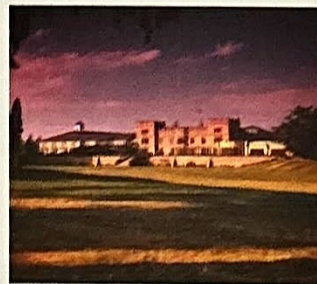
- 4 nights dinner, bed and breakfast.
- All coach travel.
- Admission to Hartlepool Historic Quay.
- Admission to Beamish.
- Services of a Tour Manager throughout.
- Door to door service – see page 5

Lakes and Borders



Grasmere

A glorious tour staying at a luxury country retreat near the market town of Hexham, exploring this wonderful area. We explore the beautiful scenery of the Lake District, stopping in the attractive town of Keswick, set beneath mighty Skiddaw. We also visit the Holy Island of Lindisfarne, one of the foremost religious sites in the world, where Saint Aidan established a monastery in 635AD. We also travel along spectacular Hadrian's Wall as it clings to the dramatic crags of Whin Sill.



De Vere Slaley Hall

A luxurious country hotel with excellent facilities, surrounded by Northumberland moorland and forest.



Your Holiday Itinerary

- Day 1 Leave Epsom at 8am and arrive early evening near Hexham.
- Day 2 Follow the Northumberland coast to Lindisfarne.
- Day 3 Explore the Lake District.
- Day 4 Morning excursion along Hadrian's Wall.
- Day 5 Homeward journey. Return to Epsom at approximately 7pm.

Mon 25 Jun Mon 17 Sept 5 Days

Price per person	£495
Single supplement	£140
Insurance	£18

What's included:

- 4 nights dinner, bed and breakfast.
- All coach travel.
- Admission to Lindisfarne Heritage Centre.
- Services of a Tour Manager throughout.
- Door to door service – see page 5

The Alnwick Garden and Northumbria



The Alnwick Garden

The Alnwick Garden has been acclaimed as 'the most magnificent new public garden in England for 100 years'. See the Grand Cascade, Ornamental Garden and the Rose Garden. We take a boat trip on beautiful Kielder Water and tour along Hadrian's Wall, the edge of the Roman Empire. We travel into Newcastle for a memorable boat cruise on the River Tyne, where we view the spectacular Gateshead Millennium Bridge.



Marriott Gosforth Park Hotel, Newcastle

Excellent hotel in a quiet location, close to Newcastle racecourse, about five miles from the centre of the city.



Your Holiday Itinerary

- Day 1 Leave Epsom at 8am arrive early evening at the hotel.
- Day 2 Visit The Alnwick Garden.
- Day 3 Visit Hexham for a lunch break. Later we follow Hadrian's Wall.
- Day 4 Travel to Kielder Water and enjoy a boat trip.
- Day 5 A chartered coach will take us into Newcastle to enjoy a cruise on the River Tyne.
- Day 6 Homeward journey. Return to Epsom at approximately 7pm.

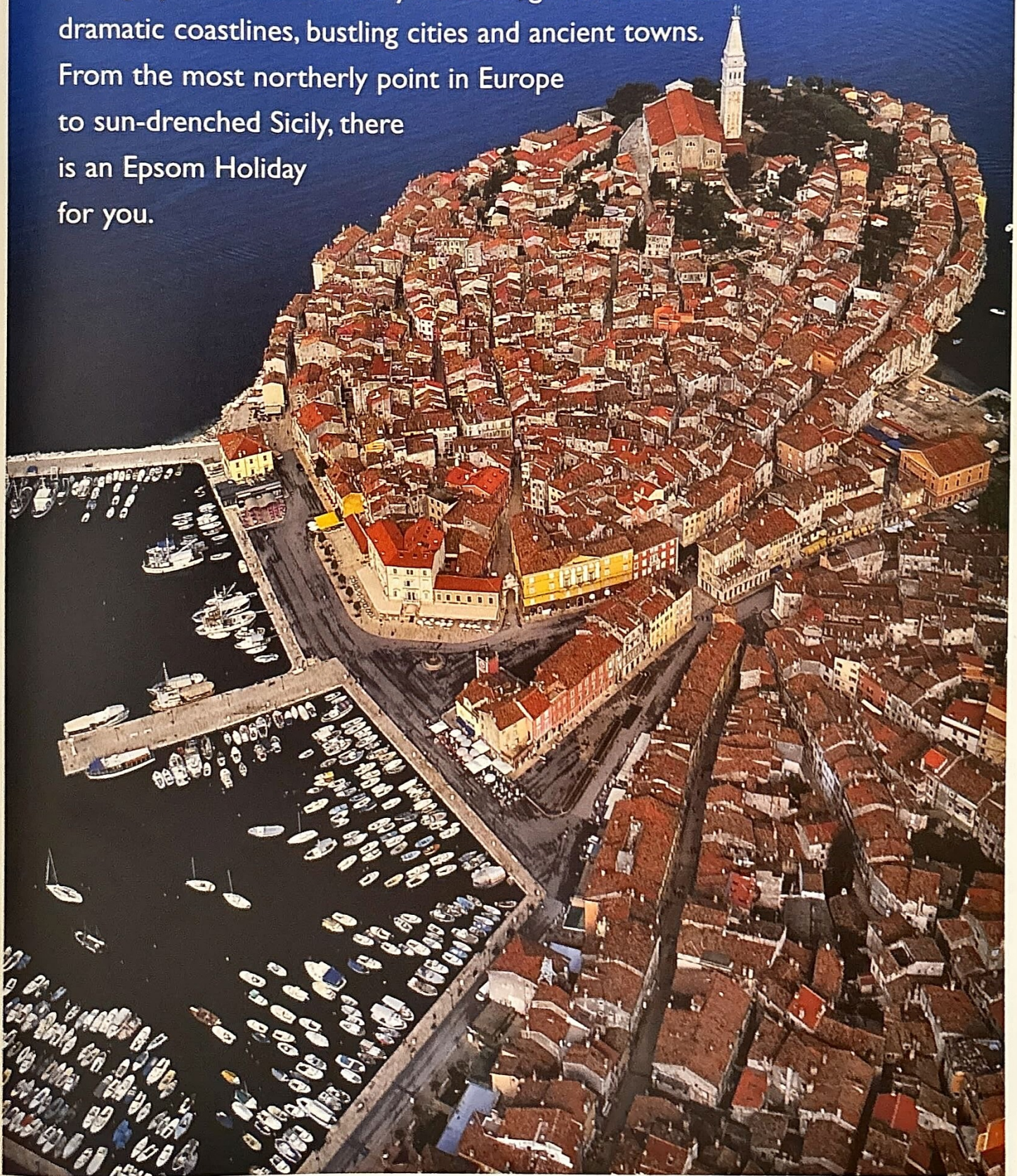
Thu 23 Aug 6 Days

Price per person	£555
Single supplement	£100
Insurance	£18

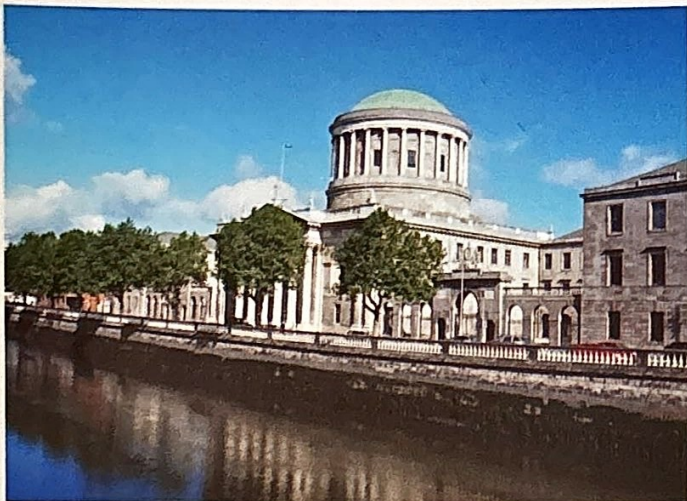
What's included: 5 nights dinner, bed and breakfast. All coach travel. Admission to The Alnwick Garden. Kielder Water boat trip. Services of a Tour Manager throughout. Door to door service – see page 5

Europe

We have some very tempting holidays to Europe for 2007, both by coach and air. We explore spectacular scenery of mighty mountains and crystal lakes, great rivers and dramatic coastlines, bustling cities and ancient towns. From the most northerly point in Europe to sun-drenched Sicily, there is an Epsom Holiday for you.



Emerald Isle Explorer



Dublin

A new tour for 2007, exploring the beautiful areas of Connemara, Mayo and Donegal. Connemara is a wild region of mountains, streams and bogs. In Mayo we trace the footsteps of WB Yeats with a boat trip on Lough Gill, where you can view the Isle of Innisfree. We also explore unspoilt Donegal full of mountains and glens, with a dramatic coastline. There is also a guided tour of Dublin to enjoy.



Jacksons Hotel, Ballybofey

Traditional friendly hotel overlooking the River Finn in an excellent location for touring the area.

Also includes stays at the following hotels:-
Days Hotel Park West, Dublin ITB 3 star;
Downhill Inn, Ballina ITB 3 star (2 nights).
Ardmore Hotel, Dublin ITB 3 star (2 nights).



Your Holiday Itinerary

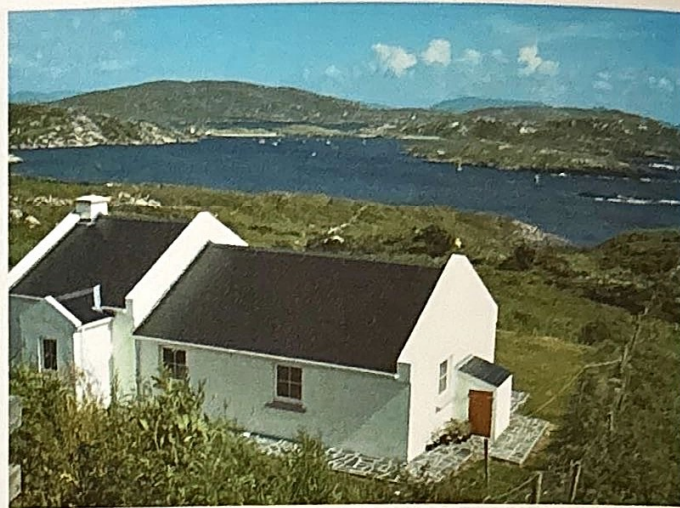
- Day 1 Leave Epsom at 8am. Catch the HSS fast ferry from Holyhead to Dun Laoghaire (2hrs 20 mins). Arrive late evening on the outskirts of Dublin.
- Day 2 Cross the rural heart of Ireland, arriving early evening in Ballina.
- Day 3 Tour Connemara.
- Day 4 Travel through WB Yeats Country with a boat trip on Lough Gill. Continue to Ballybofey.
- Day 5 Tour Donegal, visiting Glenveagh National Park.
- Day 6 Free.
- Day 7 Return to Dublin, breaking for lunch in Cavan.
- Day 8 Guided morning tour of Dublin.
- Day 9 Travel to Dun Laoghaire for the mid morning fast ferry crossing to Holyhead. Return to Epsom at approximately 9.30pm.

Sun 17 Jun 9 Days

Price per person	£889
Single supplement	£120
Insurance	£26

What's included: 8 nights dinner, bed and breakfast. All coach travel. Fast ferry crossing. Lough Gill cruise. Admission to Glenveagh National Park. Services of a Tour Manager in Ireland. Door to door service – see page 5

Dublin, Killarney and the Ring of Kerry by air



Ring of Kerry

A superb holiday visiting the majestic west coast of Ireland. The scenery is stunning and we include an excursion around the Ring of Kerry, where towering mountains meet the wild Atlantic Ocean. Also, the dramatic Dingle Peninsula, which has atmospheric prehistoric sites. We visit Bantry House with its Italianate gardens. We also include two nights in the lively city of Dublin, with a guided tour.



Killarney Avenue Hotel, Killarney

Excellent traditional hotel in a central location.

Also includes two nights at the Best Western Academy Hotel Dublin, ITB 3 star.



Your Holiday Itinerary

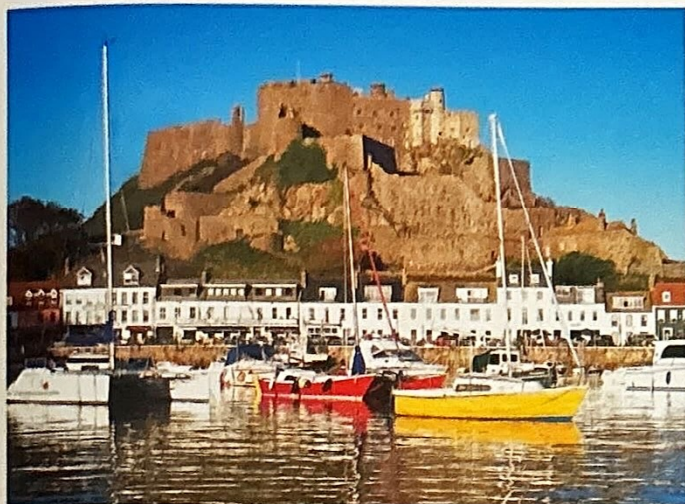
- Day 1 Leave Epsom at 7.30am. Epsom Coach to Heathrow for the Air Lingus flight in standard class to Dublin (1 hour). Transfer to our hotel, just off O'Connell Street.
- Day 2 Morning guided tour of Dublin. Afternoon at leisure.
- Day 3 Travel through the heart of Ireland, arriving late afternoon in Killarney.
- Day 4 Visit the Dingle Peninsula.
- Day 5 Free to relax.
- Day 6 Full day tour of the Ring of Kerry.
- Day 7 Excursion to Bantry House.
- Day 8 Travel to Shannon Airport for the return flight (1 hr 20 mins). Return to Epsom at approximately 6pm.

Tue 4 Sept 8 Days

Price per person	£835
Single supplement	£135
Insurance	£25

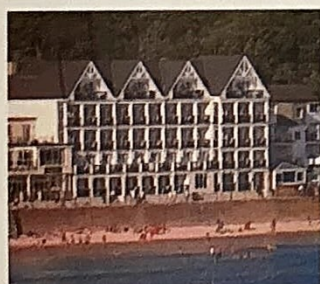
What's included: 7 nights dinner, bed and buffet breakfast. All coach travel. Airfare. Admission to Bantry House. Services of a Tour Manager throughout. Door to door service – see page 5

Jersey Explorer



Mont Orgeuil

Staying in a seafront hotel on this jewel of the English Channel with plenty of free time to relax. Enjoy visits to the island's bustling capital, St Helier and picturesque Gorey. We travel to Jersey Zoo, founded by the late Gerald Durrell, which is home to several endangered species. We also visit the German Underground Hospital, which tells the story of the occupation.



Golden Sands Hotel, St Brelades Bay

Highly rated hotel in a beautiful setting overlooking the wonderful sandy expanse of St Brelades Bay.



Your Holiday Itinerary

- Day 1 Leave Epsom at 8am. Epsom Coach to Gatwick where we board the British European Airways flight in standard class to Jersey (55 min). Transfer to Hotel.
- Day 2 Free to relax.
- Day 3 Morning visit to St Helier. After lunch travel to Samares Manor.
- Day 4 Free to relax.
- Day 5 Travel to Gorey. Later visit Jersey Zoo.
- Day 6 Free to relax.
- Day 7 Morning excursion to the German Underground Hospital.
- Day 8 Homeward journey. Return to Epsom at approximately 3pm.

Sat 22 Sept 8 Days

Price per person	£755
Single supplement	nil
Sea view supplement	£9 per person per night
Insurance	£25

What's included: 7 nights dinner, bed and breakfast. All coach travel. Airfare. Admission to Samares Manor. Admission to Jersey Zoo. Admission to German Underground Hospital. Services of a Tour Manager throughout. Door to door service – see page 5

Château Break and romantic Paris



Château de Chantilly

Staying in a French Château hotel in the historic horse racing town that is twinned with Epsom. We travel to the nearby Château de Chantilly, where we visit the Museum of the Living Horse and enjoy a superb dressage show. We also travel into the romantic city of Paris.



Château de Montvillargenne, Chantilly

Anglo-Norman Château hotel, once owned by the Rothschild family, is the largest of its kind in the country. Accommodation is in standard modern rooms in a wing. Dinner served on large tables.



Your Holiday Itinerary

- Day 1 Leave Epsom at 8.30am. Travel by Eurotunnel (35 minutes) and arrive early evening in Chantilly.
- Day 2 Visit the Château de Chantilly.
- Day 3 Travel into Paris.
- Day 4 Homeward journey. Return to Epsom at approximately 9.30pm.

Fri 7 Sept 4 Days

Price per person	£465
Single supplement	£95
Insurance	£20

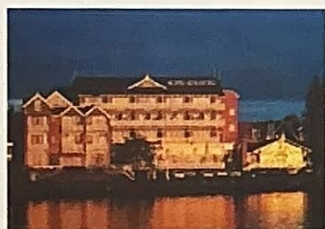
What's included: 3 nights dinner (set), bed and buffet breakfast. All coach travel. Eurotunnel fare. Admission to Château de Chantilly. Dressage show. Services of a Tour Manager throughout. Door to door service – see page 5

Dutch Bulbfields and Volendam



Amsterdam

Staying in the pretty fishing village of Volendam, we tour Holland when the spring flowers are in full bloom. We visit Keukenhof Gardens, the 'Greatest Flower Show on Earth', where millions of tulips, narcissi, hyacinths and daffodils form a riot of colour and smell. We also travel to the lively city of Amsterdam.



Best Western Hotel Spaander, Volendam

This traditional friendly hotel is situated on the banks of the IJsselmeer near the harbour. The hotel is noted for its extensive art collection adorning the walls of the public areas.



Your Holiday Itinerary

- Day 1** Leave Epsom at 8am. Travel by Eurotunnel (35 minutes) and arrive early evening in Volendam.
- Day 2** Optional visit to Amsterdam.
- Day 3** Visit the Keukenhof Gardens.
- Day 4** Homeward journey. Return to Epsom at approximately 9pm.

Mon 23 Apr Mon 30 Apr 4 Days

Price per person	£375
Single supplement	£50
Insurance	£20

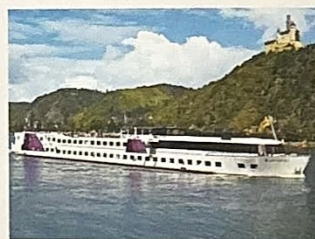
What's included:
 3 nights dinner (set), bed and buffet breakfast.
 All coach travel.
 Eurotunnel fare.
 Admission to Keukenhof Gardens.
 Services of a Tour Manager throughout.
 Door to door service – see page 5

Dutch Bulbfields Cruise



Bulbfields

A wonderful Bulbfields holiday with a difference, cruising on board a 4 star vessel around the waterways of Holland. We enjoy a different perspective as we travel at a leisurely pace, visiting the cheese centre of Alkmaar, the port of Hoorn and pretty Volendam. There is also a chance to visit magnificent Keukenhof Gardens.



MPS Esmeralda

A 4 star modern ship. Both main and upper decks have two berth cabins with colour TV, mini safe and en suite bathroom with shower. Lift between decks and chair lift. Restaurant on main deck. The ship is air conditioned.

Your Holiday Itinerary

- Day 1** Leave Epsom at 8am. Travel by Eurotunnel (35 minutes) and arrive early evening in Amsterdam. Board MPS Esmeralda. Dinner.
- Day 2** Excursion to Zaanse Schans and later cruise to Alkmaar.
- Day 3** Cruise to Hoorn. Later travel across IJsselmeer to Volendam.
- Day 4** Depart Volendam for Amsterdam and visit Keukenhof Gardens.
- Day 5** Homeward journey. Return to Epsom at approximately 9pm.

Thu 19 Apr 5 Days

Price per person	£565
Single supplement	£115
Upper deck supplement	£116 per person
Insurance	£23

What's included:
 4 nights dinner (set), bed and buffet breakfast.
 3 lunches.
 All coach travel.
 Cruise as stated. Eurotunnel fare.
 Admission to Keukenhof Gardens.
 Services of a Tour Manager throughout.
 Door to door service – see page 5

Holland in Summertime



Palace Het Loo

Staying in the pretty fishing village of Volendam, we enjoy a wonderful summer holiday in Holland. We visit a traditional cheese market in Edam, where cheese is brought by boat or horse and cart, by porters in traditional dress. We travel to impressive Palace Het Loo, for 300 years the summer residence of the Dutch Royal Family, with magnificent interiors and ornate gardens. We also visit the Airborne Museum at Oosterbeek that commemorates the Battle of Arnhem in September 1944.

Best Western Hotel Spaander, Volendam

See Dutch Bulbfields and Volendam Holiday.

Your Holiday Itinerary

- Day 1 Leave Epsom at 8am. Travel by Eurotunnel (35 minutes) and arrive early evening in Volendam.
- Day 2 Optional visit to Amsterdam.
- Day 3 We travel to Edam on cheese market day.
- Day 4 Visit Palace Het Loo and the Arnhem Airborne Museum.
- Day 5 Homeward journey. Return to Epsom at approximately 9pm.

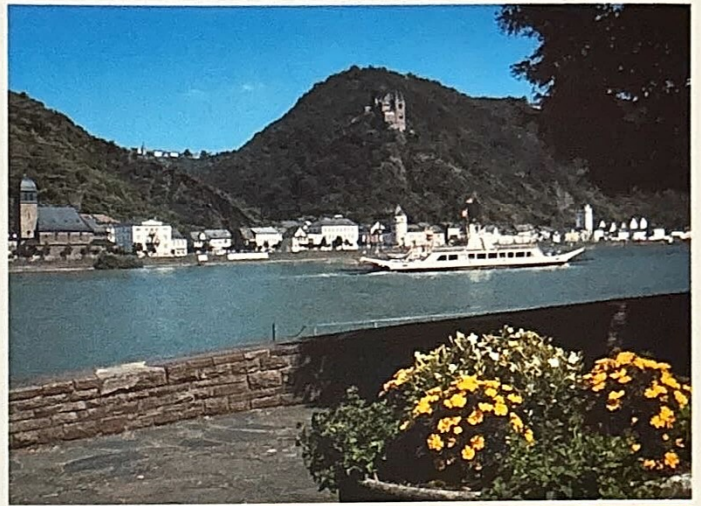


Mon 16 Jul 5 Days

Price per person	£479
Single supplement	£70
Insurance	£23

What's included:
 4 nights dinner (set), bed and buffet breakfast.
 All coach travel.
 Eurotunnel fare.
 Admission to Palace Het Loo.
 Admission to Arnhem Airborne Museum.
 Services of a Tour Manager throughout.
 Door to door service – see page 5

Rhine Valley and Boppard



Rhine Valley

Staying in a traditional hotel overlooking the Rhine, which is very highly rated by our customers. We enjoy a cruise through the romantic Rhine Valley past vineyards which cling to the steep sides and the towering Loreley Rock, where legend has it that a siren lured sailors to their doom. We also enjoy trips along the picturesque Moselle Valley and travel to nearby Koblenz with a visit to Weindorf, a wine village where traditional methods are used.

Bellevue Rheinhof, Boppard

Superb traditional hotel beautifully situated overlooking the Rhine.



Your Holiday Itinerary

- Day 1 Leave Epsom at 8am. Travel by Eurotunnel (35 minutes) and arrive early evening in Boppard.
- Day 2 Free.
- Day 3 Board a cruise boat through the Rhine Valley to Rudesheim.
- Day 4 Full day excursion along the Moselle River, breaking for lunch in Cochem.
- Day 5 Visit Koblenz and Weindorf.
- Day 6 Homeward journey. Return to Epsom at approximately 9pm.

Wed 20 Jun 6 Days

Price per person	£579
Single supplement	£50
Insurance	£23

What's included:
 5 nights dinner (set), bed and buffet breakfast.
 All coach travel.
 Eurotunnel fare.
 Rhine cruise.
 Services of a Tour Manager throughout.
 Door to door service – see page 5

Harz Mountains and Berlin



Photos: © www.berlin-tourist-information.de

Brandenburg Gate, Berlin

Staying in the heart of the Harz Nature Reserve and exploring this charming and unspoilt region of mountains and forests. The area is peppered with enchanting towns; full of picturesque half-timbered buildings such as Goslar and Hamelin, famous for the legend of the Pied Piper. We also enjoy an excursion to Berlin with a guided tour of the main sites and a little free time to view Germany's thriving capital.



Maritim Berghotel, Braunlage

Modern hotel in a wonderful position at the foot of Mount Wurmberg with superb views over the town of Braunlage.

Also includes stays at the following hotel (both ways):-
Novotel Wavre Brussels Est, Wavre 3 star.



Your Holiday Itinerary

- Day 1 Leave Epsom at 8am. Travel by Eurotunnel (35 minutes) and arrive early evening near Brussels.
- Day 2 Arrive early evening near Braunlage.
- Day 3 Free.
- Day 4 Excursion to Hamelin.
- Day 5 A long but rewarding day to Berlin.
- Day 6 Visit Goslar.
- Day 7 Arrive early evening near Brussels.
- Day 8 Homeward journey. Return to Epsom at approximately 9pm.

Sat 30 Jun 8 Days

Price per person	£745
Single supplement	£90
Insurance	£27

What's Included: 7 nights buffet dinner, bed and buffet breakfast. All coach travel. Eurotunnel fare. Berlin guide. Services of a Tour Manager throughout. Door to door service – see page 5

Austrian Tyrol



Austrian Tyrol

A popular holiday visiting this spectacular area. The Tyrolean scenery is stunning with majestic mountain peaks and steep sided valleys, full of colourful flowers. We travel along one of most dramatic mountain roads in Europe, the Grossglockner Pass, with stunning alpine views of a huge glacier at the top. We travel to Innsbruck, capital of the Tyrol and full of picturesque old buildings. Also, enjoy a visit to Swarovski Crystal World.



Hotel Mesnerwirt, Westendorf

Traditional Tyrolean hotel in the centre of Westendorf, considered one of the most attractive villages in the Tyrol.

Also includes stays at the following hotel (both ways):- Best Western Queens Hotel, Karlsruhe 3 star.



Your Holiday Itinerary

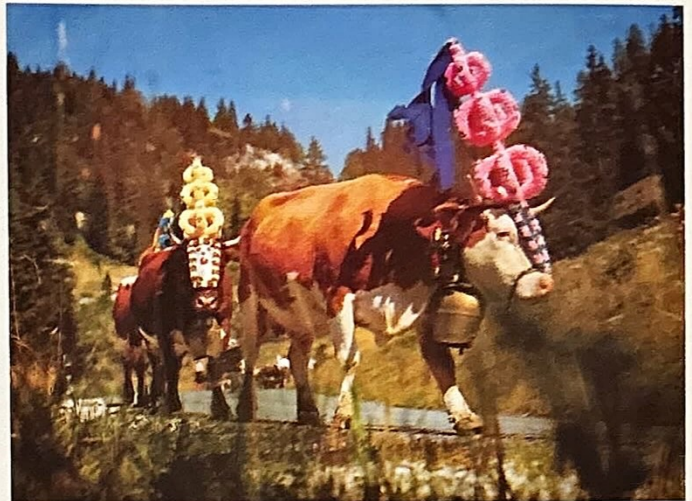
- Day 1 Leave Epsom at 8am. Travel by Eurotunnel (35 minutes) and arrive early evening near Karlsruhe.
- Day 2 Arrive early evening in Westendorf.
- Day 3 A full day tour along the Grossglockner Road.
- Day 4 Free.
- Day 5 Excursion to Innsbruck and Swarovski Crystal.
- Day 6 Morning visit to Kitzbuhel.
- Day 7 Arrive early evening in Karlsruhe.
- Day 8 Homeward journey. Return to Epsom at approximately 9pm.

Sat 7 Jul 8 Days

Price per person	£599
Single supplement	£70
Insurance	£27

What's included: 7 nights dinner (set), bed and buffet breakfast. All coach travel. Eurotunnel fare. Admission to Swarovski. Services of a Tour Manager throughout. Door to door service – see page 5

'End of Grazing Season Festival' in Austria



Decorated Cattle

One of the oldest traditions and most colourful spectacles in the alpine region is the yearly 'end of grazing season festival'. Dairymen bring the beautifully adorned herds down from the summer pastures and parade through the villages. We explore the Austrian Tyrol with towering mountains, verdant valleys and attractive towns and villages, including visits to Schwaz and Innsbruck.



Hotel Crystal, Fugen

Traditional friendly Tyrolean hotel in the centre of Fugen. The hotel offers a welcome drink, Gala dinner on one night, dancing on one night and a Tyrolean 'specialties' night.

Also includes stays at the following hotel (both ways):- Holiday Inn, Troisdorf 3 star.



Your Holiday Itinerary

- Day 1 Leave Epsom at 8am. Travel by Eurotunnel (35 minutes) and arrive early evening near Cologne.
- Day 2 Arrive early evening in Fugen.
- Day 3 Free.
- Day 4 'End of Grazing Season Festival'.
- Day 5 Visit Schwaz and Hall in Tirol for guided tours.
- Day 6 Visit Innsbruck for an informative guided tour.
- Day 7 Arrive early evening near Cologne.
- Day 8 Homeward journey. Return to Epsom at approximately 9pm.

Wed 3 Oct 8 Days

Price per person	£645
Single supplement	£90
Insurance	£27

What's included: 7 nights dinner (set), bed and buffet breakfast. All coach travel. Eurotunnel fare. Guided tours. Services of a Tour Manager throughout. Door to door service – see page 5

Villars and the Swiss Chocolate Train



Evian-les-Bains

A wonderful scenic rail journey into the Swiss Alps from Geneva to Broc, home of the Nestlé factory, where we enjoy a mini tour and chocolate tasting. The train also halts in Gruyères, where you can visit the cheese factory. The western Alps are particularly attractive and are dominated by mighty Mont Blanc. We stay in the attractive resort of Villars sur Ollon and visit the ski resorts of Les Diablerets and Gstaad. We also make a leisurely visit to Evian, beautifully situated on Lake Geneva.



Hotel Le Bristol, Villars sur Ollon

An attractive traditional hotel located in the tranquil resort of Villars sur Ollon, with splendid views.

Also includes stays at the following hotel (both ways):-
Hotel Royal Metz Centre,
Metz 3 star.



Your Holiday Itinerary

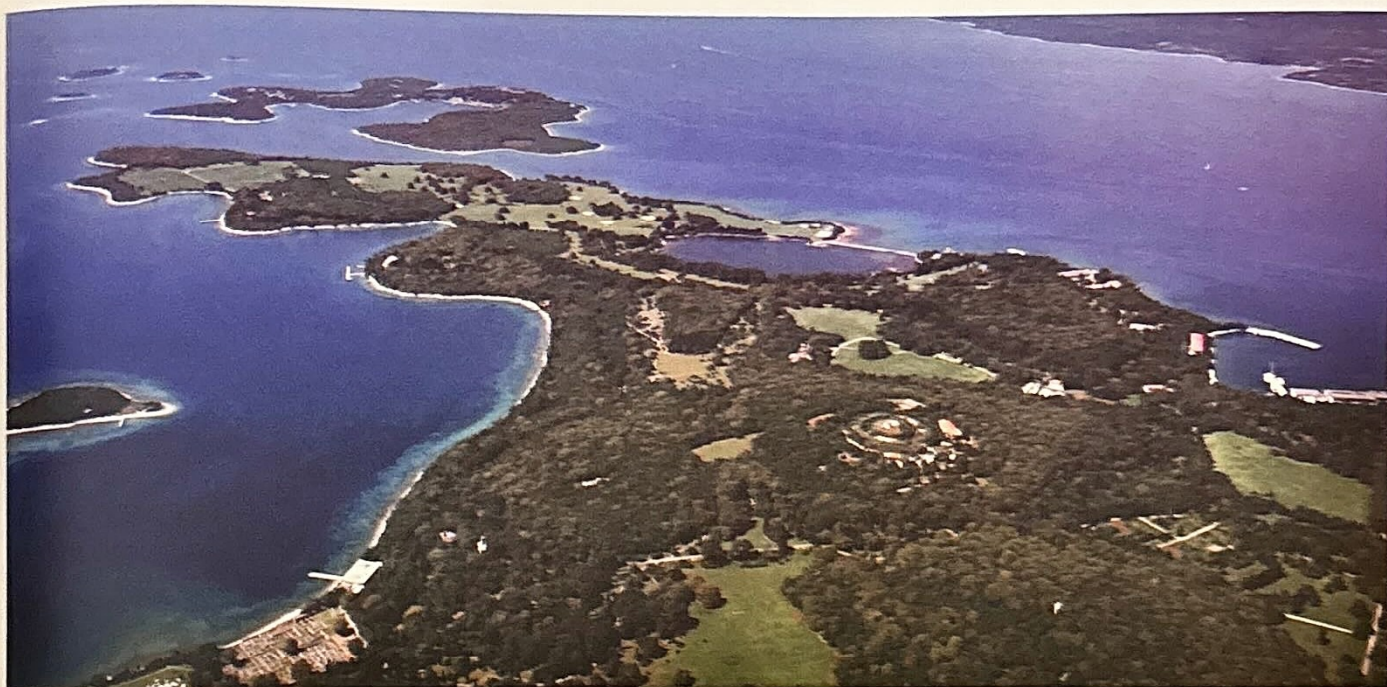
- Day 1 Leave Epsom at 8am. Travel by Eurotunnel (35 minutes) and arrive early evening in Metz.
- Day 2 Arrive early evening in Villars sur Ollon.
- Day 3 Free.
- Day 4 Visit Les Diablerets and Gstaad.
- Day 5 Full day excursion on the Swiss Chocolate Train.
- Day 6 Visit Evian.
- Day 7 Arrive early evening in Metz.
- Day 8 Homeward journey. Return to Epsom at approximately 9pm.

Sat 9 Jun 8 Days

Price per person	£785
Single supplement	£80
Insurance	£27

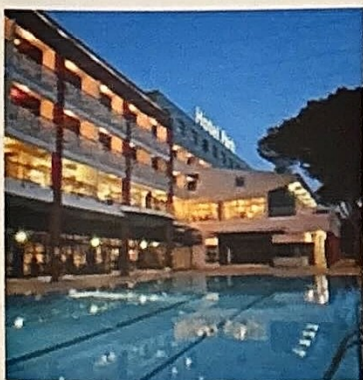
What's included: 7 nights dinner (set), bed and buffet breakfast. All coach travel. Eurotunnel fare. Train ride and chocolate tasting. Services of a Tour Manager throughout. Door to door service – see page 5

The Istrian Riviera



Brijuni National Park

A new tour for 2007 visiting Croatia, staying in an excellent hotel overlooking the harbour and old town of picturesque Rovinj, which is dominated by its magnificent cathedral. We explore the Croatian coastline, including the Brijuni National Park, a beautiful archipelago. At Pula there are magnificent monuments from the Roman era including a huge amphitheatre. We travel through inland Istria, with views of unspoilt medieval hilltop towns. We travel across the border into Slovenia, where we visit the magnificent Postojna Caves, one of the largest systems in Europe. Enjoy the journey out and back through the majestic Austrian Tyrol.



Hotel Park, Rovinj

Excellent modern hotel located on the waters edge with views across the pretty harbour.

Also includes stays at the following hotels (both ways):-
Dorint Novotel, Kaiserslautern
3 star Andreas Hofer,
Kufstein 3 star:



Your Holiday Itinerary

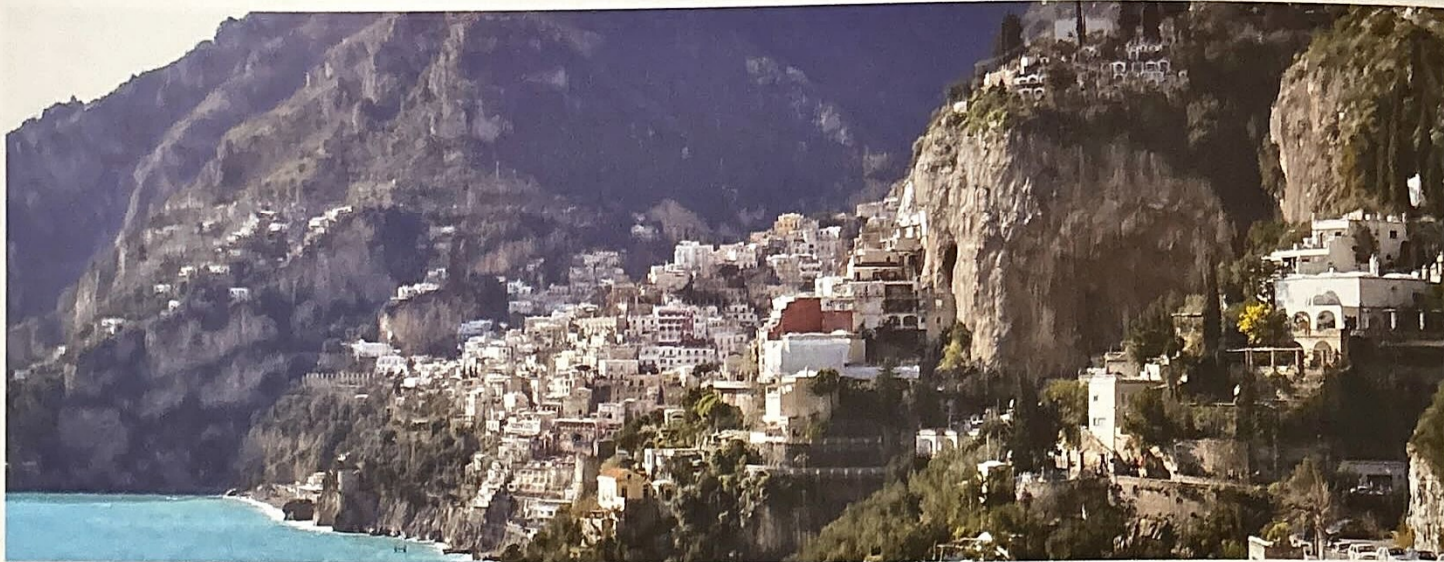
- Day 1 Leave Epsom at 8am. Travel by Eurotunnel (35 minutes) and arrive early evening in Kaiserslautern.
- Day 2 Arrive early evening in Kufstein.
- Day 3 Arrive early evening in Rovinj.
- Day 4 Free.
- Day 5 Visit Pula. Returning via inland Istria.
- Day 6 Travel into Slovenia for a visit to Postojna Caves.
- Day 7 Visit Brijuni National Park with a boat trip.
- Day 8 Arrive early evening in Kufstein.
- Day 9 Arrive early evening in Kaiserslautern.
- Day 10 Homeward journey. Return to Epsom at approximately 9pm.

Sat 2 Jun 10 Days

Price per person	£855
Single supplement	£80
Insurance	£28.50

What's included: 9 nights dinner (set), bed and buffet breakfast. All coach travel. Eurotunnel fare. Admission to Postojna Caves. Brijuni boat trip. Services of a Tour Manager throughout. Door to door service – see page 5

The Amalfi Coast and Italian Highlights



Amalfi Coast

The Amalfi Coast is uniquely beautiful and romantic, with huge craggy cliffs dropping down to the deep blue Mediterranean and small pretty fishing villages that seem to cling to the rocks. We take the 'Amalfi Drive' with splendid vistas at every corner; to picturesque Sorrento, in a spectacular situation with Vesuvius looming in the distance. We stay in the pleasant resort of Maiori and visit Pompeii, buried by a catastrophic eruption of Vesuvius in AD79. We explore the best of Italy en route including a break to see the leaning tower of Pisa. We stay in Stresa in a hotel overlooking Lake Maggiore on the outward and return journeys. We also include two nights in the attractive spa town of Montecatini Terme and we visit the splendid renaissance city of Florence.



Hotel Panorama, Maiori

Comfortable hotel located right on the beach front in the charming resort of Maiori.

Also includes stays at the following hotels:- Scheidberg Wallerfangen, Saarlouis 3 star (both ways), Milan Speranza, Stresa 3 star (both ways), Alexandra Palme, Chianciano Terme 4 star, Ercolini and Savi, Montecatini Terme 3 star (2 nights).



Your Holiday Itinerary

- Day 1 Leave Epsom at 8am. Travel by Eurotunnel (35 minutes) and arrive early evening in Saarlouis.
- Day 2 Arrive early evening in Stresa.
- Day 3 Arrive early evening in Chianciano Terme.
- Day 4 Arrive early evening in Maiori.
- Day 5 Free.
- Day 6 Take the 'Amalfi Drive' to Sorrento.
- Day 7 Visit Pompeii.
- Day 8 Arrive early evening in Montecatini Terme.
- Day 9 Visit Florence (chartered coach).
- Day 10 A short visit to the Leaning Tower of Pisa. Arrive early evening in Stresa.
- Day 11 Arrive early evening in Saarlouis.
- Day 12 Homeward journey. Return to Epsom at approximately 9pm.



Sat 15 Sept 12 Days

Price per person	£1,119
Single supplement	£100
Insurance	£31.50

What's included: 11 nights dinner (set), bed and buffet breakfast. All coach travel. Eurotunnel fare. Admission and guided tour of Pompeii. Services of a Tour Manager throughout. Door to door service – see page 5

Lisbon, Oporto and the Atlantic Coast by air



Oporto

A superb new tour staying in a seafront hotel in the small resort of Figueira da Foz on Portugal's Atlantic coast, which is ideally located for touring the country. We visit Lisbon, capital and largest city in Portugal, with a rich past and important monuments; the city is built on seven hills and has a unique tram system. We travel to Oporto, a bustling city on the Douro River, where we enjoy a tasting of Port wine. We explore some of the lesser known towns and villages, such as Batalha which has a magnificent Gothic monastery and Nazare, a delightful fishing village. We also visit Coimbra, one of the chief towns of central Portugal, with many fine old buildings and a fascinating history.



Mercure Hotel, Figueira da Foz

Excellent modern hotel located right on the seafront and 300 metres from the Casino. All our rooms are sea facing.



Your Holiday Itinerary

- Day 1 Leave Epsom at 10am. Epsom Coach to Heathrow for the TAP Portugal flight in standard class to Oporto (2 hours). Transfer to hotel, arriving at around 7pm.
- Day 2 Free.
- Day 3 A full day excursion to Lisbon.
- Day 4 Morning excursion to Coimbra.
- Day 5 Full day excursion to Oporto.
- Day 6 Travel south to Batalha and Nazare.
- Day 7 Free.
- Day 8 Travel to Oporto Airport for the return flight. Return to Epsom at approximately 6pm.



Tue 12 Jun 8 Days

Price per person	£819
Single supplement	£130
Insurance	£27

What's included: 7 nights dinner (set), bed and buffet breakfast. All coach travel. Airfare. Port tasting. Services of a Tour Manager throughout. Door to door service – see page 5

Moscow and St Petersburg by air



Hermitage Museum, St Petersburg

A truly memorable holiday visiting these two great Russian cities. We see all the major sites of Moscow including a tour inside the Kremlin, which has a priceless collection of Imperial treasures from the 12th Century to the modern day. We visit Red Square, with the spectacular Cathedral of St Basil the Blessed. We travel to the nearby Trinity Monastery of St Sergiusk, founded in 1330 and the Tretyakov Gallery, a treasure house of Russian art. St Petersburg is majestic with many grand buildings and palaces. We visit the Hermitage, one of the finest art collections in the world, in the wonderful setting of the former Winter Palace. We travel to the dazzling 18th Century palace of Catherine the Great, with splendid interiors and Pavlovsk Park, one of the largest in the world. A Russian visa will be required, please ask for details. There is a lot more included on this holiday – for a full itinerary please call 01372 731705.



Hotel Cosmos, Moscow

Very large modern tourist class hotel located about 20 minutes drive from the city centre.



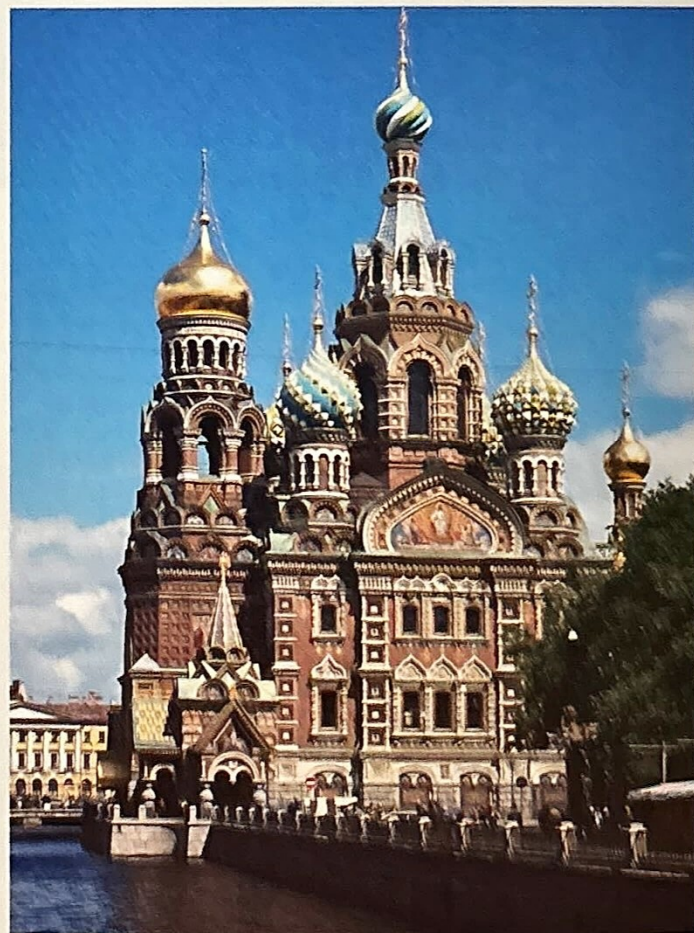
Hotel Dostoevsky, St Petersburg

A modern hotel with a classical look, centrally located near Nevsky Prospect.



Your Holiday Itinerary

- Day 1** Leave Epsom at 9.30am. Epsom Coach to Heathrow for the British Airways flight in standard class to Moscow (3 hours). Transfer to hotel.
- Day 2** Full day sightseeing tour of Moscow.
- Day 3** A full day excursion to Serguiev Posad for a visit to the monastery.
- Day 4** Morning visit to Tretyakov Gallery. Afternoon internal flight to St Petersburg.
- Day 5** Full day sightseeing tour of St Petersburg.
- Day 6** Visit Pushkin and Pavlovsk.
- Day 7** Travel to St Petersburg Airport for the return flight. Return to Epsom at approximately 8pm.



Fri 14 Sept 7 Days

Price per person	£1,095
Single supplement	£200
Insurance	£27

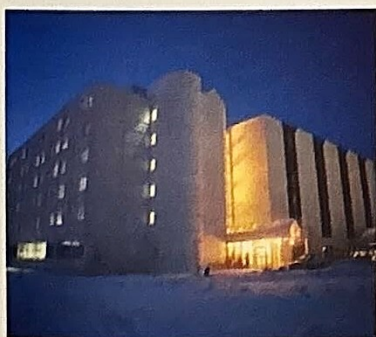
What's included: 6 nights dinner (set), bed and breakfast. All coach travel. Airfares. Entrance fees. Services of a Tour Manager throughout. Door to door service – see page 5

Norway's North Cape and Lofoten Islands



North Cape

A wonderful adventure travelling to the northernmost point of continental Europe. We travel north of the Arctic Circle to the Land of the Midnight Sun. The scenery is wild and spectacularly beautiful, particularly in the stunning Lofoten Islands. There is a fascinating unique culture and history throughout this fascinating area and we visit excellent Viking museums. We stay in Tromso, surrounded by mountains and home of the stunning Arctic Cathedral. Highlight of the holiday is undoubtedly the visit to the North Cape, a dramatic place where cliffs plunge 1,000 feet down to the Arctic Ocean. We make an evening visit to North Cape Hall and enjoy a glass of Champagne and a taste of caviar. You also get a personal certificate! For a full itinerary of this holiday please call 01372 731705.



This holiday uses the following hotels:-

Thon Opera, Oslo.
 Norlandia Vestfjord Hotel, Svolvaer.
 Scandic Hotel, Tromso.
 Rica Alta Hotel, Alta.
 Rica Hotel, Honningsvaag.

Your Holiday Itinerary

- Day 1** Leave Epsom at 7am. Epsom Coach to Heathrow for the SAS flight in standard class to Oslo (2 hours 10 minutes). Afternoon tour of Oslo.
- Day 2** Internal flight to Svolvaer via Bodo.
- Day 3** Tour Lofoten visiting Leknes for the Viking Museum and the fishing village of Henningsvaer.
- Day 4** Travel to Tromso.
- Day 5** Guided tour of Tromso.
- Day 6** Travel to Alta.
- Day 7** Visit the Alta Muesum which has ancient rock carvings and continue to Honningsvaag. Evening visit to North Cape.
- Day 8** Travel to Alta Airport for the return flight via Oslo. Return to Epsom at approximately 8.30pm.



Fri 1 Jun 8 Days

Price per person	£1,295
Single supplement	£185
Insurance	£27

What's included: 7 nights dinner (set), bed and breakfast. All coach travel. Airfares. Entrance fees. Services of a Tour Manager throughout. Door to door service – see page 5

The Wonders of Iceland



Iceland

An island of dramatic contrasts, Iceland is a landscape forged by fire and ice. Steaming lava fields and hot pools reflect its volcanic nature, while massive glaciers continue to sculpt the mountains and valleys, leaving thundering waterfalls and plunging fjords. The Icelandic people combine a reverence for their Viking heritage and ancient language with an industrialized, progressive society. Discover the spectacular landscapes and proud people of this small island nation during this fascinating journey, which is operated in conjunction with the renowned Smithsonian Institute. For a full itinerary please call 01372 731705.

Collette Worldwide Holidays

We are pleased to offer you two excellent European holidays in association with our partners at Collette Worldwide Holidays.

Collette are major North American tour company with a reputation for the excellence of their operation. There is a full itinerary available for each holiday, if you would like a copy please call 01372 731705.

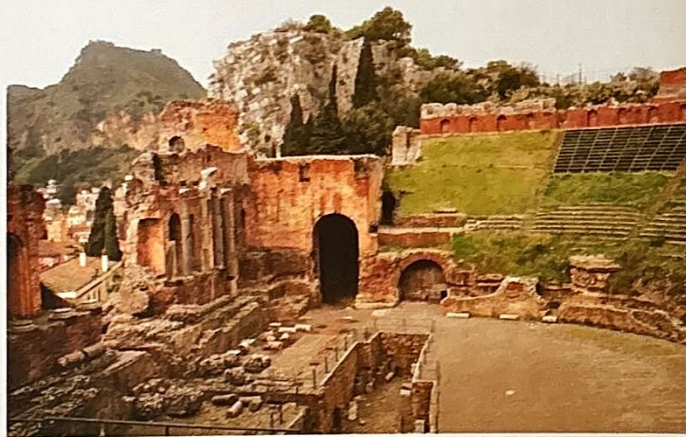
We are holding slideshow presentations about these holidays on Thursday 9th November 2006 at 3pm (Iceland) and 4.30pm (Sicily) at our Epsom Headquarters. If you would like to come along please RSVP on 01372 731705.



Tue 17 Jul 8 Days

Price per person	£1,475
Single supplement	£220
Insurance	£27

Discover Sicily



Taormina Theatre

Visiting this jewel of the Mediterranean, rich in Roman and Greek remains. The island is dominated by Etna and we travel up the mountain witnessing the spectacular landscapes sculpted by fire. We enjoy the rich culture of the island, sampling the wonderful wine and cheese and visiting a Sicilian pottery studio. For many the visit to Siracusa will be a highlight, where you can reflect on the grandeur of the Greek and Roman antiquities. For a full itinerary please call 01372 731705.

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Thu 25 Oct 8 Days

Price per person	£895
Single supplement	£155
Insurance	£27

Diary

JANUARY

PAGE

Mon 8 'All inclusive' Break

FEBRUARY

Mon 5 Annual Reunion Break

MARCH

Fri 2 Mystery Break

Fri 9 Mystery Break

Mon 26 Rhine Valley House Party

For details of the above holidays, please see our Winter programme

Tue 27 The Eden Project and Historic Plymouth (4) 15
Thu 29 Yorkshire Break (4) 29

APRIL

Thu 5 Kingdom of Northumbria (5) 31
Fri 6 Ten Counties Tour (4) 27
Transport of Delight (4) 27
Thu 19 Dutch Bulbfields Cruise (5) 36
Mon 23 Cheshire and Welsh Borders (4) 28
Dutch Bulbfields and Volendam (4) 36
Mon 30 Dutch Bulbfields and Volendam (4) 36
Sidmouth and Devon Delights (5) 16

MAY

Tue 8 Lincolnshire Luxury and Belvoir Castle (4) 29
Mon 14 Snowdonia and North Wales Highlights (5) 13
Mon 21 Tenby and Splendid Pembrokeshire (5) 12
Thu 24 Severn Valley and Black and White Villages (5) 22
Fri 25 Manchester and the Ship Canal Cruise (4) 28
Sat 26 Revolution and Renaissance (4) 22

JUNE

Fri 1 Norway's North Cape and Lofoten Islands by air (8) 45
Sat 2 The Istrian Riviera (10) 41
Mon 4 Eastbourne (4) 19
Tue 5 Sidmouth in Summer (6) 16
Fri 8 Yorkshire Luxury Holiday (8) 30
Sat 9 Villars and the Swiss Chocolate Train (8) 40
Mon 11 Magical Dorset (5) 18
Isle of Wight (5) 20
Tue 12 Lisbon, Oporto and the Atlantic Coast by air (8) 43
Sun 17 Emerald Isle Explorer (9) 34
Mon 18 Suffolk Coast and Countryside (4) 20
Wed 20 Rhine Valley and Boppard (6) 37
Sat 23 Grand Tour of Scotland (9) 9
Mon 25 Lakes and Borders (5) 31
Fri 29 Enchanting Cornwall (6) 15
Sat 30 Glencoe and Seal Island Cruise (8) 11
Harz Mountains and Berlin (8) 38

JULY

PAGE

Sun 1 Colourful Norfolk (5) 21
Sat 7 Austrian Tyrol (8) 39
Fri 13 Great Little Trains of Wales (4) 13
Mon 16 Holland in Summer (5) 37
Tue 17 The Wonders of Iceland (8) 46
Tue 24 Scottish Isles Explorer (9) 10
Sat 28 Eastbourne (8) 19
Sun 29 Summer in Somerset (5) 17

AUGUST

Fri 3 Manchester Luxury and the Ship Canal Cruise (4) 28
Sun 5 Edinburgh Military Tattoo and Loch Lomond (4) 7
Sun 12 Edinburgh Military Tattoo Luxury (5) 7
Sun 19 Edinburgh Military Tattoo and Loch Lomond (4) 7
Mon 20 Ten Counties Tour (4) 27
Thu 23 The Alnwick Garden and Northumbria (6) 32
Fri 24 Revolution and Renaissance (4) 22
Thu 30 Kingdom of Northumbria (5) 31

SEPTEMBER

Sun 2 Oban, Argyll and the 'Jacobite' (8) 8
Mon 3 Magical Dorset (5) 18
Tenby and Splendid Pembrokeshire (5) 12
Tue 4 Dublin, Killarney and the Ring of Kerry by air (8) 34
Fri 7 Château Break and romantic Paris (4) 35
Fri 7 Snowdonia and North Wales Highlights (5) 13
Tue 11 North Norfolk Coast and Countryside (4) 21
Fri 14 Moscow and St Petersburg by air (7) 44
Sat 15 Amalfi Coast and Italian Highlights (12) 42
Sun 16 Transport of Delight (4) 27
Mon 17 Barnstaple, Ilfracombe and North Devon Coast (5) 17
Lakes and Borders (5) 31
Thu 20 Severn Valley and Black and White Villages (5) 22
Sat 22 Jersey Explorer (8) 35
Sun 23 Enchanting Cornwall (6) 15
Grand tour of Scotland by air (7) 9
Mon 24 Eastbourne (4) 19
Isle of Wight (5) 20
Thu 27 Sidmouth and Devon Delights (5) 16

OCTOBER

Mon 1 Cheshire and Welsh Borders (4) 28
Wed 3 'End of Grazing Season Festival' in Austria (8) 39
Sun 7 Yorkshire Break (4) 29
Mon 8 Bournemouth Luxury (4) 18
Fri 19 The Eden Project and Historic Plymouth (4) 15
Thu 25 Discover Sicily (8) 46

The number shown in brackets indicates the number of days duration of the holiday.



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